



NEIGHBOURHOOD
WATCH
AUSTRALASIA

2025

ANNUAL REPORT



**Creating Safer, Connected and
Inclusive Communities**

Acknowledgement of Country

Neighbourhood Watch Australasia acknowledges the Traditional Owners of Country and recognises the continuing connection to lands, waters and communities. We pay our respect to them and their cultures, and to Elders past and present.



ingeous studios Artwork

In May 2021, Neighbourhood Watch Australasia commissioned ingeous studios – an award-winning First Nations design studio – to create a unique decal that would feature on the Neighbourhood Watch polo shirt and other materials.

Created by talented Aboriginal artist Leigh Harris and his team, the contemporary design represents the work of Neighbourhood Watch Australasia and its commitment and understanding to building safe, inclusive, and connected communities throughout Australia.

The three central elements of the design tell the story of Neighbourhood Watch members throughout Australia. These members are each connected by healing waterways, which act as conduits to share and connect and make our communities safer and stronger.

The outer elements represent communities throughout Australia that work with Neighbourhood Watch Australasia to bring about change and understanding through their grassroots knowledge and community connections.



Artwork by ingeous studios



NEIGHBOURHOOD WATCH AUSTRALASIA

Achievement

The Neighbourhood Watch Australasia (NHW) 2024 Annual Report was recognised for high achievement, receiving a Silver Award in the prestigious Australasian Reporting Awards (ARA).

The ARA recognises our commitment to continuous improvement in international best practice reporting. The NHW Annual Report has been developed to meet the ARA best practice standard.

This recognition reflects our commitment to excellence, transparency and accountability.

This Annual Report demonstrates the performance of Neighbourhood Watch Australasia during the 2024-2025 financial year.

It highlights the achievements, projects, initiatives and programs Neighbourhood Watch Australasia (NHW) has delivered, and our ongoing commitment to safer communities.

This report is intended for Neighbourhood Watch (NHW) in Australia and Neighbourhood Support New Zealand (NSNZ), Police, NHW's partners and stakeholders, government agencies, philanthropic organisations and individuals, future board members and employees, and most importantly, for the tens of thousands of NHW and NSNZ members and volunteers.

The objectives of our Annual Report are:

- Communicate NHW's mission, vision, values, commitment and progress to our members, stakeholders, partners, and community.
- Highlight NHW's role as the peak body for NHW and NSNZ groups across Australasia.
- Acknowledge the achievements of NHW during the 2024-2025 financial year.
- Recognise and acknowledge collaborations with key partners and stakeholders.
- Showcase NHW's ability to develop and deliver impactful programs and initiatives.
- Report on the delivery of NHW's strategic priorities and key achievements.
- Reinforce NHW's commitment to accountable and transparent governance.

Contents



SUSTAINABILITY

Neighbourhood Watch Australasia Limited is committed to environmental sustainability.

This Annual Report is primarily published and distributed as an accessible electronic document.

Limited quantities are distributed using FSC® certified paper, sourced from accredited suppliers.

COPYRIGHT

© Neighbourhood Watch Australasia Limited (NHW) 2025.

This material is copyrighted. Save as permitted under the Copyright Act 1968, you are not permitted to copy, print or reproduce this material or a substantial part of it or do any act which would amount to an infringement of the copyright in this material.

Cannington NHW volunteer
Brenda Flatow, WA

SECTION 1

Introduction 6

1.1	Patron Foreword	7
1.2	Message from the Chair and the CEO	8
1.3	Our History	10

SECTION 2

About NHTWA 12

2.1	About Us	14
2.2	Strategic Plan	17
2.3	Annual Events Calendar	18
2.4	Highlights of the Year	19

SECTION 3

Major Projects 20

3.1	Safer Australia For Everyone (SAFE) Program	22
	Target Hardening Support Offer	23
	National Secure Your Home Day	24
	SAFE Online	25
3.2	Keeping Kids Safe Online	26
3.3	Cyber Security	28
3.4	Impact Report	29

SECTION 4

Ongoing Initiatives 30

4.1	Secure September	32
4.2	Neighbourhood Watch Month	33

SECTION 5

Acknowledgements and Partnerships 34

5.1	Australian Centre to Counter Child Exploitation	36
5.2	ThinkUKnow	37

SECTION 6

Events, Publications and Awards 38

6.1	Get Online Week	40
6.2	Neighbourhood Watch Crime Prevention Week	41
6.3	Media	42
6.4	Streetsmart Handbooks	44
6.5	NHTWA Journal	45
6.6	NHTWA Awards	46

SECTION 7

People and Governance 48

7.1	Board Directors	50
7.2	Board Committees	52
	Meetings of Board Directors	
7.3	NHTWA Team	53
7.4	Corporate Governance	54
7.5	Board Assessment Review	55

SECTION 8

Finance 56

8.1	Financial Report	58
8.2	Five-Year Financial Summary	60
8.3	Balance Sheet	63
8.4	Outlook for 2026 and Beyond	64

SECTION 9

Grants and Community Projects 66

9.1	Grants and Community Projects	68
-----	-------------------------------	----

SECTION 10

Thank You 72

10.1	Thank You	74
10.2	NHW, NSNZ and Police	75
10.3	Glossary	76

SECTION 1

Introduction

1.1	Patron Foreword	7
1.2	Message from the Chair and the CEO	8
1.3	Our History	10

Creating Safer, Connected
and Inclusive Communities

Patron
Foreword

Commissioner Reece P Kershaw APM
Australian Federal Police

// Protecting children from online harm can feel overwhelming, but it is essential. We must understand the technologies our children engage with and create environments where they feel safe to speak up. //

Neighbourhood Watch Australasia extends its sincere thanks to AFP Commissioner Reece P. Kershaw APM for his outstanding service as Patron since April 2022, and for his leadership, advocacy, and lasting contribution to community safety.

As Patron of Neighbourhood Watch Australasia, I am pleased to present the 2024-25 Annual Report. While Neighbourhood Watch programs were first introduced to Australian communities by police in the 1980s, Neighbourhood Watch Australasia was established in 2006 to foster collaboration between Australia and New Zealand, and over the years we have adapted our approaches to meet the evolving community safety challenges. Among these, protecting children from harm remains a core concern for Neighbourhood Watch Australasia and law enforcement agencies more broadly.

This year, Neighbourhood Watch Australasia has continued its close partnership with the Australian Federal Police led Australian Centre to Counter Child Exploitation (**ACCCE**). A key outcome of this collaboration is a series of Keeping Kids Safe Online community service announcements. The initial phase, widely supported by mainstream television broadcasters, highlighted the vital role of parents and carers in supporting children who may be subjected to exploitation. At the time of writing, a new series of announcements has begun airing. This latest phase focuses on practical guidance across five key themes – appropriate supervision, checking privacy settings, maintaining open communication with children, knowing where to report, and where to find support.

I extend my sincere thanks to the teams at Neighbourhood Watch Australasia and the ACCCE for bringing these community service announcements to life, and to our media partners for helping deliver these important messages to the community.

Protecting children from online harm can feel overwhelming, but it is essential. We must understand the technologies our children engage with and create environments where they feel safe to speak up. A range of resources are available to help parents and carers navigate these conversations, and alongside law enforcement, Neighbourhood Watch Australasia, is proud to be part of this collective effort.

Together we can build resilient, informed, and safe communities.

Commissioner Reece P Kershaw APM
Australian Federal Police

Message from the Chair and the CEO

Creating safer, connected and inclusive communities.



NHTA CEO Maria Bennett and
NHTA Chair Bernie Durkin

Neighbourhood Watch Australasia (NHTA) continues to deliver new and ongoing projects that foster inclusive and resilient communities. This year, our campaigns have been featured across TV, radio and social media, expanding our reach into communities.

Key Performance Outcomes 2024–25

Among the notable achievements for 2024–25 is the Safer Australia For Everyone (**SAFE**) Program, in collaboration with The University of Queensland (**UQ**). National Secure Your Home Day (**NSYHD**) continues as a major annual highlight, providing resources for residents to assess and enhance their home security. The next Target Hardening Support Offer (**THSO**) program will be launched in Ipswich, Queensland and Bridgewater Division, Tasmania, providing a rebate to victims of burglary to strengthen their home security and reduce the risk of repeat victimisation.

Five new Keeping Kids Safe Online TV and radio Community Service Announcements (**CSAs**) have been launched. Developed in partnership with the Australian Centre to Counter Child Exploitation (**ACCCE**), these CSAs educate parents and children about online risks, providing practical advice on recognising, preventing and reporting threats.

Challenges and Opportunities

Budget phasing has been a significant challenge, however, through planning and phased project implementation, we successfully navigated this issue and delivered all our projects.

Progress has also been made in the area of risk awareness and mitigation. In addition to launching new cybersecurity resources in collaboration with the Joint Policing Cybercrime Coordination Centre (**JPC3**), we have developed data breach protocols and reaffirmed our commitment to cyber education.

Strategic Goals and Progress

As we conclude the 2022–25 Strategic Plan, we are proud to report significant progress across all four pillars, providing a strong foundation for the future. Looking ahead, 2026 onwards will deepen our focus on cybercrime prevention, support for victims of burglary, and embedding sustainability across all operations, while continuing to prioritise community empowerment, collaboration across jurisdictions and strong governance.

The annual Impact Report has been developed, to capture and communicate how NHTA measures the impact of its programs on community safety.

The Impact Report provides clear evidence of the difference our programs make and will be an important tool in demonstrating NHTA's value to government, funding partners and the broader community.

Program Impact at a Glance

National Secure Your Home Day

- **83% of participants learnt something new to secure their homes.**
- **Participants who used the Checklist were 3.5 times more likely to improve their security.**

Target Hardening Support Offer

- **333 eligible households received the \$550 Target Hardening Support Offer rebate.**
- **72% felt safer after making home security improvements.**

Our Finances and Funding

The operating result for the year showed a deficit of over \$214,000, compared to a deficit of over \$329,000 in 2023–24. This reflects the point in time for the budget phasing and program delivery. Despite the deficit, our reserves remain strong and unaffected. NHTA will prioritise securing project funding from the Federal Government, corporate partnerships, and optimise its Deductible Gift Recipient status to generate donations and bequests.

Expenditure to administer programs and run the organisation is integral to sustainability and outcomes. All organisations – profit and not-for-profit – need proper resourcing to fulfil their purposes.

Stakeholder Engagement and Impact

This year, NHTA strengthened partnerships with key collaborators, including police, community groups, and international partners such as Neighbourhood Support and New Zealand Police.

Through stakeholder and corporate support NHTA continues to strengthen community safety – from online protection for children to national initiatives.

Governance

The Board undertook an annual self-assessment survey to evaluate its performance and identify areas for continued development. Drawing on best-practice frameworks to ensure our structures remain robust and accountable.

Sustainability

While our direct environmental footprint is modest, NHTA is committed to sustainable practices, including prioritising digital publications and using responsibly sourced materials.

Future Outlook

The outlook for 2026 is centred on continued growth, innovation and fostering stronger partnerships to build safer and more resilient communities, with a focus on empowering communities to prevent crime through education initiatives and enhanced collaboration with jurisdictions.

Acknowledgements

This year, we farewelled Board Director Laurie Blackall and welcomed Cheryl-Lee Fitzgerald and Angela Di Pauli.

We thank our community, corporate donors and government supporters for their critical contributions.

A special thanks to the NHTA team, Darcy Hart, Melissa Roberts and Selina Maguire, for their commitment to achieving our strategic goals.

We also extend our heartfelt thanks to our Patron, Australian Federal Police Commissioner Reece P Kershaw APM, who concludes his term in October 2025.

With the support of our volunteers, partners and stakeholders, we look forward to continuing to build safer, more connected and inclusive communities across Australasia in 2025–26 and beyond.

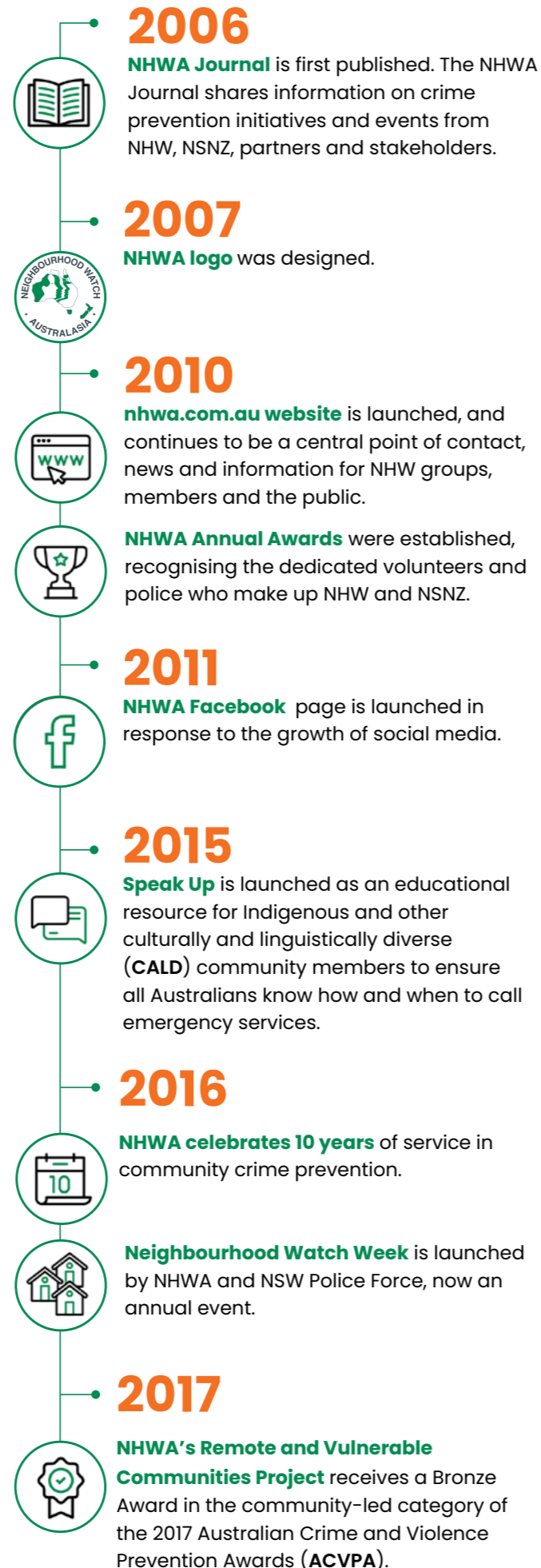
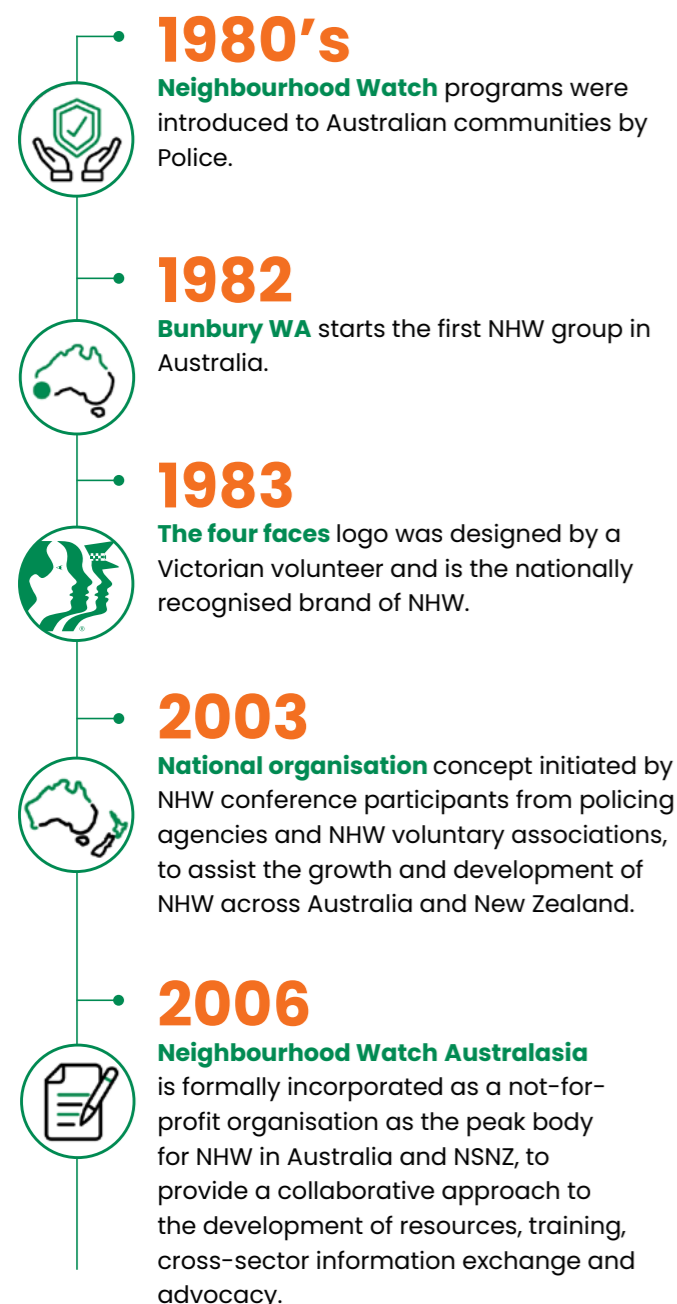
Bernie Durkin
Chair

Maria Bennett
Chief Executive Officer

Our History

Neighbourhood Watch is Australia's foremost community volunteer organisation dedicated to crime prevention.

In 2025, Neighbourhood Watch Australasia (NHWA) remains focused on fostering the exchange of information, knowledge and resources between Neighbourhood Watch (NHW) in Australia and Neighbourhood Support New Zealand (NSNZ) communities and Police – enhancing community safety, engagement, connection and social inclusion.



About Neighbourhood Watch Australasia

2.1	About Us	14
2.2	Strategic Plan	17
2.3	Annual Events Calendar	18
2.4	Highlights of the Year	19

At the heart of our work is a powerful mission: to empower communities to prevent crime, and the vision to build safe, inclusive and resilient neighbourhoods.



NHWA Chair Bernie Durkin, NHWA CEO Maria Bennett, Retired ACT NHW President Laurie Blackall, AFP Deputy Commissioner Lesa Gale APM, and NHWA Company Secretary Margaret Pearson at the NHWA 2024 AGM in Brisbane, QLD

About Us

Neighbourhood Watch Australasia (NHWA) is the peak body for Neighbourhood Watch in Australia and Neighbourhood Support New Zealand. At the heart of our work is a powerful mission: to empower communities to prevent crime, and the vision to build safe, inclusive and resilient neighbourhoods.

At NHWA, we know that real change happens when communities come together. That's why collaboration remains a core focus for NHWA and a fundamental pillar of our strategic direction. Through our projects, our publications and our team we aim to bring people, ideas and organisations together to deliver practical, community-first solutions to crime prevention.

In 2003 the NHWA torch was lit in response to the need for a "National Secretariat as a collaborative body that assists with the sharing of information between the various programs on issues such as information technology, facilitating national sponsorship and uniform marketing strategies."*

By 2006, delegates representing all Australian states, territories and New Zealand, voted to adopt a draft constitution in agreement that Neighbourhood Watch Australasia would become an Incorporated Association "as a central information gathering and dissemination point" for Neighbourhood Watch groups across the Australasian region.

This vision was to leverage the existing Neighbourhood Watch framework to strengthen partnerships between police and the community, to deliver long-lasting benefits for all. What began as a collaborative idea has grown into a trusted, registered charity regulated by the Australian Charities and Not-for-profits Commission (**ACNC**), with deductible gift recipient (**DGR**) status.

Throughout 2024-2025, NHWA continued to embody our commitment as the peak body for Neighbourhood Watch in Australia and Neighbourhood Support New Zealand to empower communities, adapt, improve and respond to the ever-evolving needs of ensuring community safety and security.

Quotes sourced from:

* 'Working together': Neighbourhood Watch, reassurance policing and the potential of partnerships. Trends & issues in crime and criminal justice no. 303. Canberra: Australian Institute of Criminology. Australian National University, www.aic.gov.au/publications/tandi/tandi303



Neighbourhood Watch is Police and Community working together for safer communities.



Board Director Deputy Commissioner Lesa Gale APM (AFP), Frank Rayner Acting Commander ACCCE & Human Exploitation Crime Command, Company Secretary Margaret Pearson, Board Director Laurie Blackall (ACT), NHWA EA/Project Manager Lizzie McGrory, NHWA CEO Maria Bennett, Chair Bernie Durkin (WA), at the 2024 NHWA AGM held in Brisbane, QLD; NHWA Board Director Inspector Brett Callander (NZ) and NSNZ Chief Executive Louise Grevel attended the event virtually and have been digitally included in the photo.



NEIGHBOURHOOD
WATCH
AUSTRALASIA

Strategic Plan

2022 – 2025



Our Vision

Safe, inclusive and resilient communities across Australasia.



Our Mission

Empowering communities to prevent crime.



Our Objectives

1

Deliver programs that support crime prevention, community engagement and inclusion.

- 1.1 Support communities to prevent crime in their local areas
- 1.2 Reduce crime through the development of effective initiatives

2

Raise awareness of the value of Neighbourhood Watch (NHW).

- 2.1 Increase public understanding of the value of NHW
- 2.2 Partner with police to harness the power of NHW to enhance crime prevention outcomes

3

Foster collaborative relationships with and between the jurisdictions.

- 3.1 Keep jurisdictions informed and up to date
- 3.2 Foster collaboration and connection amongst the jurisdictions

4

Ensure a strong and sustainable organisation.

- 4.1 Good Governance
- 4.2 Sustainable Funding
- 4.3 Sufficient Staff Resourcing
- 4.4 Effective Communication

Our Values

Safety



We are committed to ensuring the safety of all Australasian communities.

Community



We value, support, and engage with individuals and communities.

Inclusion



We embrace the strength and resilience that comes from diversity.

Integrity



We demonstrate respect and fairness in everything we do.

Professionalism



We adhere to the highest standards of governance and practice.



President of NHW Tasmania Peter Edwards BM APM, presenting the NHW area sign to Ray and David from New Norfolk NHW, TAS

Annual Events Calendar

1 July 2024 – 30 June 2025

The Neighbourhood Watch Australasia (NHWA) annual events calendar spotlights key projects and initiatives focused on enhancing safety and security within our communities.

To see what's coming up, visit: www.nhwa.com.au/calendar

The calendar includes impactful campaigns, valuable resources, community training and support programs, all aimed at creating safer, more connected neighbourhoods.

AUGUST 2024

1–31 NHWA Journal (August Edition)

- 3 editions per year
- Distributed across Australia and New Zealand



SEPTEMBER 2024

1–30 Secure September

- Month-long initiative
- Tips for improving home security



28–29 National Secure Your Home Day

- NHWA and UQ initiative
- One day a year dedicated to improving home security
- Free evidence-based Home Security Checklist



OCTOBER 2024

1–31 NHWA Awards

- Annual Awards
- Volunteer of the Year Award
- Police Commissioner's Award



14–20

Get Online Week

- Digital inclusion campaign
- Local events held to improve digital skills



NOVEMBER 2024

1–30 NHWA Journal (November Edition)

- Showcasing local, state and national initiatives
- Featuring crime prevention initiatives and community events



6–12 Neighbourhood Watch Week

- Encouraging homeowners to review and improve their home security
- Promotes the benefits of joining a local Neighbourhood Watch group



FEBRUARY 2025

1–28 Streetsmart Handbooks

- Practical guide for young people preparing for life after leaving school
- Distributed to secondary schools and youth organisations



MARCH 2025

1–31 Neighbourhood Watch Month

- Encouraging homeowners to review and improve their home security
- Promotes the benefits of joining a local Neighbourhood Watch group



APRIL 2025

1–30 NHWA Journal (April Edition)

- Free to read online
- Includes news and practical tips to help you stay connected and safe



Highlights of the Year!

Impact Report



Independent academic evaluation confirmed NHWA's programs significantly **boosted feelings of safety**, community cohesion, and crime awareness



Demonstrates NHWA's commitment to **evidence-based crime prevention**



Exhibits rigorous **impact measurement**, and a culture of **continuous improvement** in community safety

General Statistics

NHWA Auspiced over
\$68K
funding for NHW groups



Neighbourhood Watch is a program that works and is associated with a **reduction in crime of between 16 to 26%**



10% overall increase in board performance across all governance areas

Keeping Kids Safe Online



TV ads:
5 x 30 second &
5 x 15 second



Radio ads:
5 x 30 second



Distributed nationally
across TV and
Radio networks



Coordinated social media campaign
to maximise reach
and impact

National Secure Your Home Day



2,800+

registered households received a National Secure Your Home Day Kit

Community Service Announcements
shared nationally across TV, radio, print and online



76% of survey participants intend to make changes to their home or behaviours, after using the Home Security Checklist

Get Online Week



30 NHW groups held Get Online Week events assisted by NHWA

\$33K

Get Online Week Funding secured by NHWA for NHW groups

NHWA News



+37%

Increase in electronic mailing list subscribers

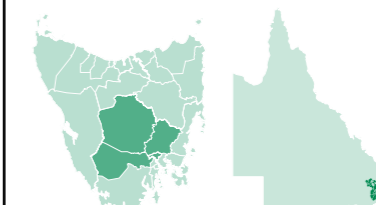
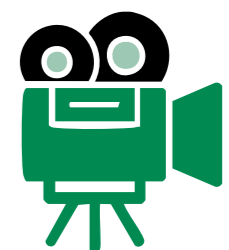


Target Hardening Support Offer



TARGET HARDENING SUPPORT PROGRAM

Produced two high-quality information videos



Bridgewater Division Tasmania and Ipswich District Queensland chosen as the 2025–2026 locations

SECTION 3

Major Projects

3.1	Safer Australia For Everyone (SAFE) Program	22
	Target Hardening Support Offer	23
	National Secure Your Home Day	24
	SAFE Online	25
3.2	Keeping Kids Safe Online	26
3.3	Cyber Security	28
3.4	Impact Report	29

/// NHTWA envisions a future where everyone feels secure in their home. ///



Burwood City Council and NSW Police at the National Secure Your Home Day 2024 event for kids, NSW

Safer Australia For Everyone

The Safer Australia For Everyone (SAFE) Program, a Neighbourhood Watch Australasia (NHWA) initiative, aims to improve home safety and security across Australia.

Developed in collaboration with The University of Queensland (UQ), this program addresses the rising concern of break-and-enter incidents by empowering households with the knowledge and resources to strengthen their home security.

With a focus on Crime Prevention Through Environmental Design (CPTED), the SAFE Program integrates strategies such as 'target hardening' and 'cocooning' to enhance household security.

NHWA partnered with Dr Renee Zahnow from UQ to develop evidence-based CPTED strategies and resources for the community, and to conduct an evaluation of the SAFE program to measure impact and provide direction for future initiatives.



Dr Renee Zahnow
Senior Research Fellow, Criminology
The University of Queensland

According to Dr Renee Zahnow,

/// The Safer Australia For Everyone (SAFE) program provides strategies to empower individuals to take steps towards reducing their risk of victimisation and reducing crime in their community. ///

S·A·F·E
SAFER AUSTRALIA FOR EVERYONE



The SAFE program consists of three components:



**TARGET HARDENING
SUPPORT PROGRAM**



**SAFE
ONLINE**

Target Hardening Support Offer

Following the success of the inaugural Target Hardening Support Offer in 2023–2024, the program was renewed for a second round in two new locations. This program provides burglary victims with a \$550 rebate to target harden their homes with the aim of preventing repeat victimisation.

A national review was conducted to identify areas that not only met the program's selection criteria, but also demonstrated a strong need for its outcomes, resulting in the identification of two key regions.

Tasmania Police crime data for the 2024–2025 financial year shows that the Bridgewater Division, Tasmania accounted for 12% of reported home burglaries in the state. This crime rate made Bridgewater Division a high priority area for support and a suitable location to measure the program's impact. Ipswich in Queensland was similarly identified as a region with elevated need and strong community engagement potential. Both locations were approved by their respective Police Commissioners for participation in the next round.

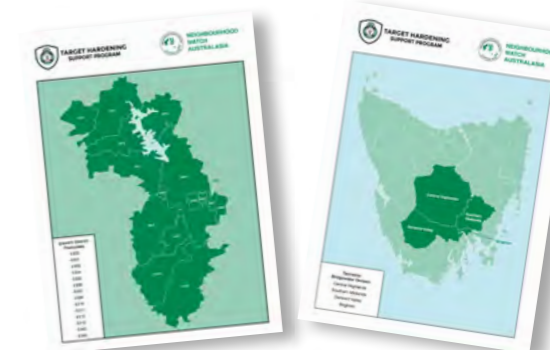
In preparation for the program launch, two videos were produced: a Police tutorial video, developed in response to recommendations from the University of Queensland's independent evaluation, and an Am I Eligible video aimed at helping local homeowners understand the program and assess their eligibility.

Further program enhancements included the creation of illustrated maps to clearly define the boundaries of each eligible area, refreshed flyers, revised data collection spreadsheets and coding systems and a comprehensive engagement and communications plan.



TARGET HARDENING SUPPORT PROGRAM

To support evaluation and continuous improvement, a one-year follow-up survey was also conducted with the 333 participants from the inaugural program to better understand its long-term impact and inform future delivery.



National Secure Your Home Day

National Secure Your Home Day (NSYHD) is an annual NHTWA initiative aimed at raising awareness about the importance of home security. Held on the last weekend of September, the initiative encourages all Australians to assess and improve the security of their homes.

Participants received a free **National Secure Your Home Day Kit**, which includes a Home Security Checklist, practical Home Security Tips, Home Security Checklist Video and other resources designed to improve home security.

These resources were developed in collaboration with UQ, offering advice on proactive home security measures, helping households identify potential vulnerabilities and take corrective actions.

A children's colouring competition and local community events were also incorporated into NSYHD to engage all age groups and help foster a culture of safety and security within the community.

Serving as a hub for the initiative, the website www.secureyourhomeday.com.au enables individuals to register to participate and provides resources, updates, and information about local events and activities.

Scan to find out more



Results from the UQ post-campaign survey:

Most frequently, participants were motivated to participate by a desire to make their home safer, and concern about rising crime rates.

83%

Learnt something new to assist them to secure their homes

76%

Intend to make changes to their home or behaviours after using the Home Security Checklist

70%

Reported feeling safer after conducting the Home Security Checklist

2800+

Registered participants received the online NSYHD Kit

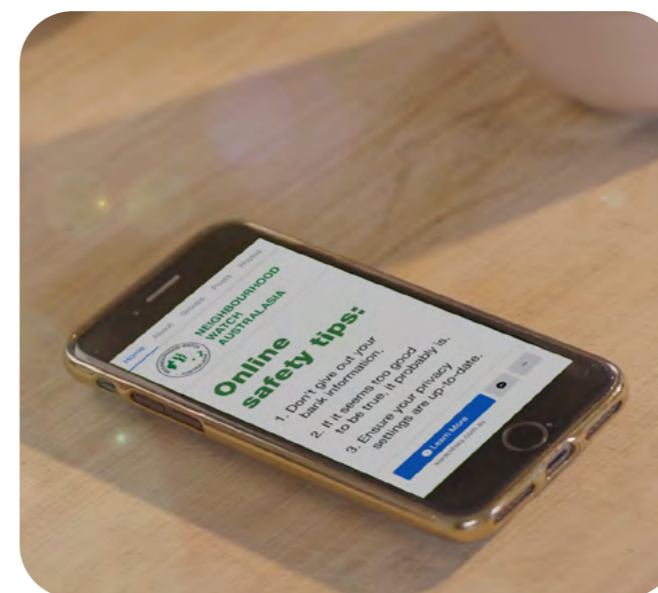
National Secure Your Home Day was a resounding success, empowering Australians to take control of their home security and helping to build safer, more resilient neighbourhoods across the country.

SAFE Online

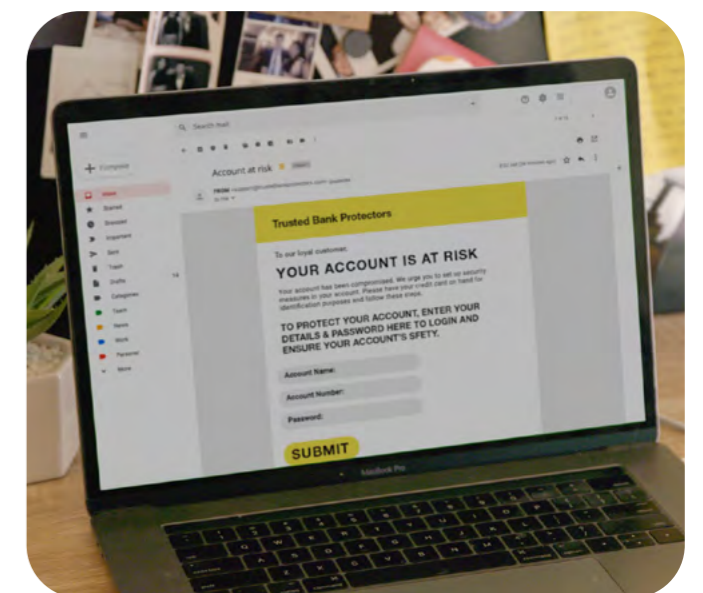


Cybercrime is the break and enter of the 21st century. The SAFE Online project is particularly relevant in today's world, as we increasingly use technology for work, school and personal life.

SAFE Online is a proactive method which empowers users to take control of their digital security before incidents occur and increase their feelings of safety.



By offering user-friendly cybersecurity guidance and removing complexity, cost, and language barriers, SAFE Online ensures that families and culturally and linguistically diverse (CALD) communities, who face the highest rates of online victimisation, can protect themselves effectively from online harm.



SAFE Summary

NHTWA envisions a future where everyone feels secure in their home. Through collaborative efforts, continuous engagement and the application of evidence-based strategies, the SAFE Program works to make this vision a reality.

The SAFE Program exemplifies NHTWA's commitment to creating safer communities

through education, support and engagement. By offering practical solutions, resources and financial support, the program empowers individuals to take proactive steps towards enhancing their home security.

The Target Hardening Support Offer, National Secure Your Home Day and SAFE Online collectively contribute to a Safer Australia For Everyone.

Keeping Kids Safe Online

NHWA Community Service Announcements

In June 2025 Neighbourhood Watch Australasia (NHWA) launched its latest series of television and radio Community Service Announcements (CSAs) on **Keeping Kids Safe Online**.

Developed in collaboration with the Australian Federal Police (AFP) led Australian Centre to Counter Child Exploitation (ACCCE), NHWA's Keeping Kids Safe Online CSAs are designed to help parents and carers understand the online dangers facing children — and how to prevent, recognise, respond to, and report online child sexual exploitation.

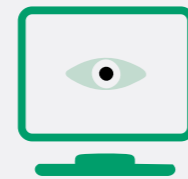
Funded by the Queensland Government Gambling Community Benefit Fund (GCBF), the campaign includes **five television CSAs and five radio CSAs**. These were developed following the success of NHWA's first series of Keeping Kids Safe Online series released in 2023, and in response to the growing threat of online child sexual exploitation and the vital role parents and carers play in keeping children safe from online harm.

The Keeping Kids Safe Online CSAs have been well-received by the Australian broadcasting sector, with strong support from major television and radio networks.



Australian
Centre to Counter
Child Exploitation

The NHWA Keeping Kids Safe Online Community Service Announcements focus on five key messages:



1. Appropriate Supervision

The importance of providing age-appropriate supervision whenever your children are online.



2. Check Privacy Settings

Encouraging parents to check and monitor privacy settings on apps, games and online platforms.



3. Having Open Communication with Your Children

Making online safety part of everyday conversations with your children.



4. Take Action: Report Online Child Sexual Exploitation

How and where to report any form of online harm towards a child.



5. Take Action: Support

The importance of supporting children if something goes wrong online, and where parents can go to for help and resources.

With stations committing to broadcasting the content for up to 2 years. NHWA extends its sincere thanks to Network 7, SBS, Paramount Network 10, WIN Network and Nova Entertainment for their support.

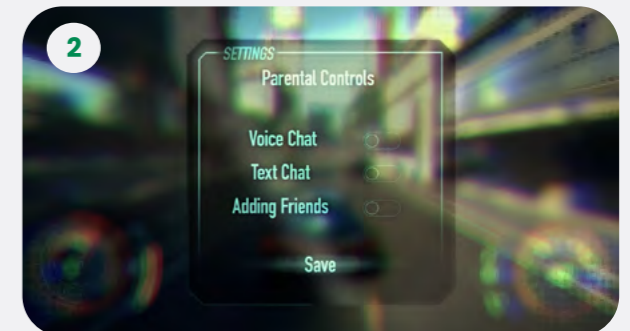
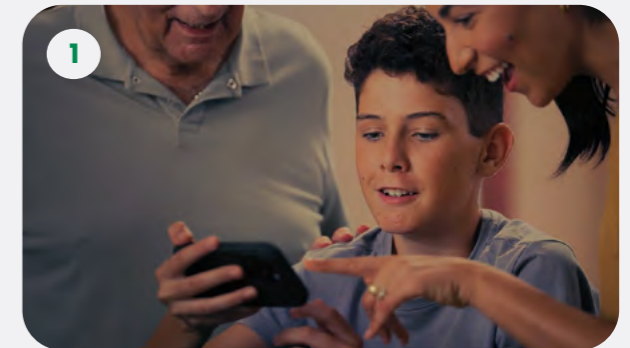
Feedback from community members across both metropolitan and regional areas has been overwhelmingly positive, highlighting the importance and impact of the campaign.

To amplify the campaign, a coordinated social media strategy will extend its reach through content shared across NHWA's channels and those of our partners, supported by targeted online advertising — including social media ads and placements on digital media platforms.

NHWA is committed to developing ongoing campaigns and initiatives aimed at Keeping Kids Safe Online. We understand that protecting children is a collective effort that relies on strong partnerships and community collaboration. By working closely with our partners and communities, NHWA aims to educate parents, carers, and children about recognising risks, responding appropriately, and reporting any concerns, to safeguard children and young people against the growing threat of online child sexual exploitation.

To view the five Keeping Kids Safe Online videos, go to: www.nhwa.com.au/resources/keeping-kids-safe-online

To report inappropriate behaviour towards children online, visit the ACCCE: www.accce.gov.au/help-and-support/who-can-help or www.accce.gov.au/report





Project meeting between NHTA and the JPC3. Henry Shirer A/Coordinator Cybercrime Technical Strategy, Nuckhley Succar Detective A/Superintendent, Maria Bennett NHTA CEO, Selina Maguire NHTA Project Manager and Claudia Forsyth Team Leader Cybercrime Prevention, NSW

Cyber Security Awareness Support for Vulnerable Groups



Australian Government
Department of Home Affairs

This *Cyber Security Awareness Support for Vulnerable Groups* grant activity received grant funding from the Australian Government.

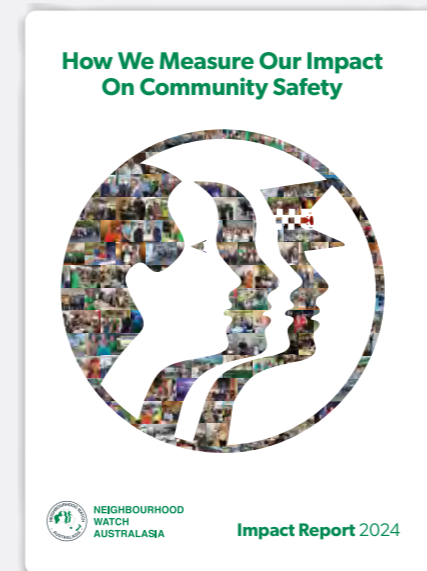
In 2024, Neighbourhood Watch Australasia (NHTA) secured \$35,000 in funding through the Department of Home Affairs' (DHA) Cyber Security Awareness Support for Vulnerable Groups grant to develop free, practical resources addressing current cybercrime threats.

The initiative focuses on families with children and Culturally and Linguistically Diverse (CALD) communities – groups often at greater risk of cybercrime due to varying levels of digital literacy and access to reliable information. The resources will provide quick, easy-to-implement measures designed to enhance online safety, even for individuals with limited technical knowledge.

In collaboration with the Australian Federal Police's (AFP) Joint Policing Cybercrime Coordination Centre (JPC3) – which unites all Australian policing jurisdictions to combat high-harm, high-volume cybercrime – this project aims to strengthen community cybersecurity awareness, reduce the impact of online threats, and empower vulnerable groups to navigate the digital world with greater confidence and protection.

The resources are expected to launch in 2026 and will be freely available through NHTA's online platforms.

Impact Report



In 2024, Neighbourhood Watch Australasia (NHTA) released our first Impact Report, reinforcing our commitment to continuous improvement and evidence-based program delivery. The report provides a comprehensive analysis of both quantitative and qualitative outcomes, drawing on independent academic evaluations conducted by **The University of Queensland, Griffith University, and Queensland University of Technology.**

The Impact Report highlights the effectiveness of NHTA's major programs, examining how our initiatives influence community safety perceptions and cohesion. It also presents insights and recommendations from independent assessments, many of which have already informed the design and refinement of current and future programs.

The Impact Report reflects NHTA's strategic, data-driven approach to community safety, which is grounded in continuous improvement, evidence-based practices, crime statistics and community feedback. Through this approach, we strive to create safer and more resilient communities across Australasia.

// Neighbourhood Watch is a program that works and is associated with a reduction in Crime of between 16 and 26% //

Research findings presented by
Professor Lorraine Mazerolle AC FASSA
School of Social Science



Target Hardening



60%

Of participants were positively influenced to install target hardening measures because of the rebate. This suggests they may not have considered changes without the incentive

National Secure Your Home Day



Individuals whose children participated in NSYHD activities were **1.7x** more likely to learn something new

Community Capacity Survey



59%

Of the respondents felt safer due to Neighbourhood Watch



53%

Believe Neighbourhood Watch has reduced crime levels in their neighbourhoods

SECTION 4

Ongoing Initiatives

4.1 Secure September 32

4.2 Neighbourhood Watch Month 33

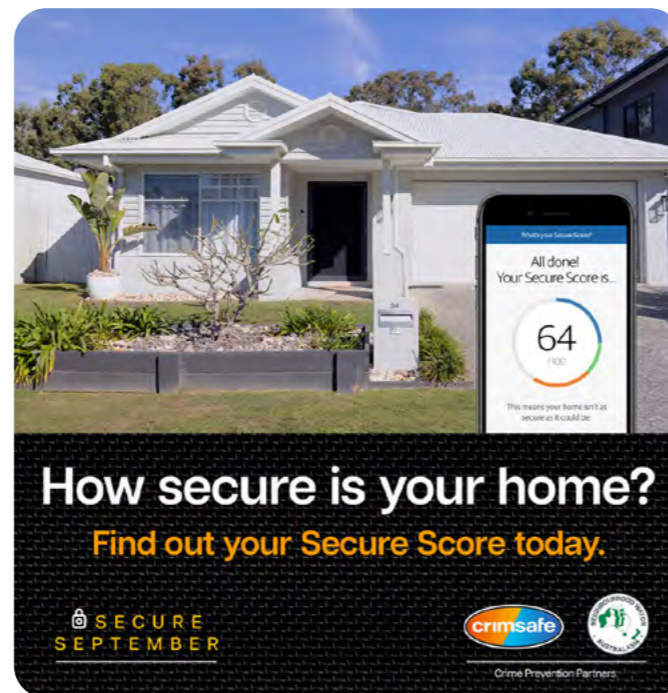
/// The 2024 Secure September campaign delivered a clear and engaging message – encouraging homeowners across the country to “Do a little Home Crimprovement” by making simple yet effective upgrades to their home security, whilst also promoting engagement through local Neighbourhood Watch groups. ///



Jessie, Mandy, Robert, David and Shemi from New Norfolk NHW, TAS

Secure September

1 – 30 September 2024



Home Crimprovement Campaign

Neighbourhood Watch Australasia (NHWA) and Crimsafe partnered to deliver Secure September, a month-long national safety campaign designed to inspire Australians to take proactive steps to improve their home security.

The 2024 Secure September campaign delivered a clear and engaging message — encouraging homeowners across the country to “Do a little Home Crimprovement” by making simple yet effective upgrades to their home security, whilst also promoting engagement through local Neighbourhood Watch groups.

The campaign provided practical tips and strategies to help residents improve their home security. By demonstrating how everyday Australian homes can be transformed into safer spaces, it highlighted the effectiveness of simple upgrades — such as installing security screens, cameras, motion-sensor lights and padlocks.



Secure Score – free online home security assessment tool evaluates a home’s current security and offers tailored enhancement recommendations.



Social connection and community-driven crime prevention through Neighbourhood Watch group involvement.



Campaign amplified through targeted radio advertising and online content.

HOME crimPROVEMENT PACKAGE*



Neighbourhood Watch Month

1 – 31 March 2025

In March 2025, Neighbourhood Watch Australasia (NHWA) joined forces with Crimsafe for Neighbourhood Watch Month.

The Home Crimprovement campaign encouraged Australians to take simple, proactive steps to improve their home security. The campaign offered a compelling prize incentive: a \$5,000 Crimprovement package tailored to boost the winner’s home security.

The 2025 Neighbourhood Watch Month competition received a great response, with over 1,150 entries submitted nationwide. Participants shared their motivations for seeking a Home Crimprovement upgrade and presented a diverse array of ideas to enhance home security, highlighting the strong, ongoing community focus on crime prevention.

\$5,000

Crimprovement prize package

We are thrilled to announce the winner of the competition is Lisa from Seaton, South Australia! She shared how her experience has changed her everyday approach to security. Lisa stated, “I’ve started doing simple things like leaving shoes at the front door and keeping our side gates locked.”

Neighbourhood Watch Month was a fantastic success, encouraging thousands of Australians to take a proactive approach to home security and fostering a greater sense of community safety.

SECTION 5

Acknowledgments and Partnerships

5.1 Australian Centre to Counter Child Exploitation	36
5.2 ThinkUKnow	37

/// The safety of children is everyone's responsibility and through ongoing collaboration with the ACCCE and its network, NHWA is helping to build safer, more informed communities across Australasia. ///



Chris and Leith from Shred-X with Jerry, Kay, and Peter from Bribie Island NHW at the Secure Disposal Day, QLD



Maria Bennett CEO Neighbourhood Watch Australasia, Alison Geale CEO Bravehearts, Dr Sarah Napier Research Manager Australian Institute of Criminology, Conrad Towson Principal Advisor Project Paradigm and Helen Schneider Commander Human Exploitation Crime Command Australian Federal Police, QLD

Australian Centre to Counter Child Exploitation

Stronger Together: ACCCE and NHTWA Safeguarding Children

Neighbourhood Watch Australasia (NHTWA) continues to be a proud partner of the Australian Centre to Counter Child Exploitation (ACCCE), led by the Australian Federal Police.

Since 2018, the ACCCE has brought together key agencies, organisations, and community leaders in a nationally coordinated effort to combat child exploitation – an issue that continues to rise in complexity and scale.

NHTWA supports the ACCCE's mission through its commitment to the five strategic pillars: **Prepare, Prevent, Protect, Pursue, and Promote.** By equipping communities with the knowledge and tools to identify, report, and respond to online threats, NHTWA plays a crucial frontline role in protecting children.

In 2024-2025, the 'Keeping Kids Safe Online' campaign, developed in partnership with the ACCCE, expanded with an additional five new TV Community Service Announcements. These will build on the success of the original campaign, airing nationwide across major networks and digital platforms to help families understand and respond to online grooming, sextortion, and other dangers.



At the November stakeholder meeting, NHTWA CEO Maria Bennett participated in the ACCCE's panel *"How partnerships can achieve better outcomes for children"*, highlighting NHTWA's new initiatives and reinforcing the importance of collaboration in tackling child exploitation. NHTWA also engaged in the ACCCE's Operational Briefing, sharing knowledge and strategies with stakeholders from across sectors.

The safety of children is everyone's responsibility – and through ongoing collaboration with the ACCCE and its network, NHTWA is helping to build safer, more informed communities across Australasia.

ThinkUKnow

ThinkUKnow was established in 2009 and is Australia's first and only nationally delivered, law enforcement-led online child safety program, supporting the critical work of the Australian Federal Police led Australian Centre to Counter Child Exploitation (ACCCE).

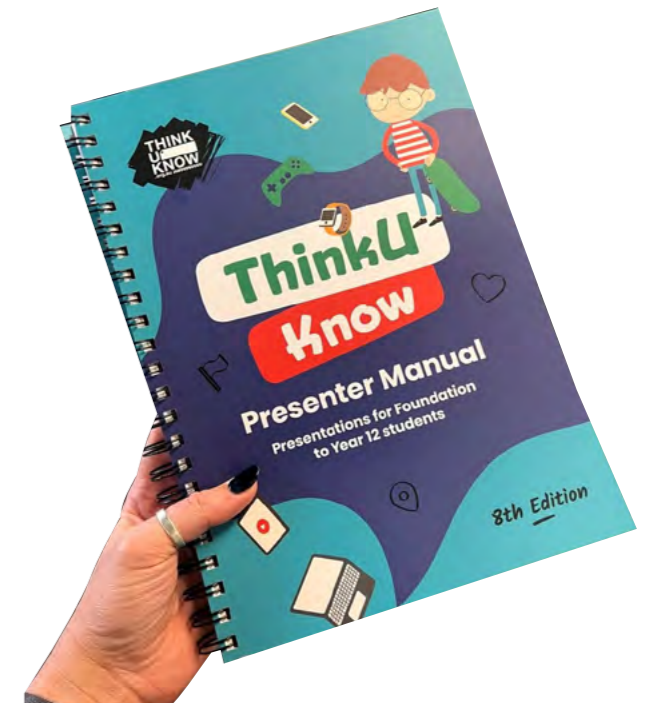
Neighbourhood Watch Australasia (NHTWA) plays a significant part in the delivery of the ThinkUKnow Program, a collaboration between ThinkUKnow, the ACCCE, the Commonwealth Bank, Microsoft, and Datacom, that is currently delivered in partnership with all State and Territory Police, and Neighbourhood Watch Australasia.

ThinkUKnow is an evidence-based education program that delivers community presentations and learning resources with a focus on preventing online child sexual exploitation.

The ThinkUKnow program is pro-technology and addresses topics including self-generated online child sexual exploitation material, online grooming, image-based abuse, sexual extortion, and importantly, promotes help-seeking behaviour. The program supports parents, carers, and teachers to get a better understanding of the types of things that children and young people SEE, SAY and DO online.

To empower culturally and linguistically diverse communities (CALD), ThinkUKnow and the eSafety Commissioner have launched a new suite of online resources, including parent advice sheets and family conversation cards, into Simplified Chinese, Arabic and Punjabi. These free, easy-to-use resources are specifically tailored for CALD communities and those who support them. By fostering open, honest discussions about online threats, these tools empower families and assist police in combatting exploitation.

To book an information session or access ThinkUKnow resources, visit: www.thinkuknow.org.au



ThinkUKnow 8th Edition student presentation manual



Established 2009



Multicultural online resources

SECTION 6

Events, Publications and Awards

6.1	Get Online Week	40
6.2	Neighbourhood Watch Crime Prevention Week	41
6.3	Media	42
6.4	Streetsmart Handbooks	44
6.5	NHWA Journal	45
6.6	NHWA Awards	46

/// The Impact Report highlights the effectiveness of NHWA's major programs, examining how our initiatives influence community safety perceptions and cohesion. ///



WA Asian Group NHW Volunteers, WAPOL Members and Welcome to Country performers, WA



WA Asian Group NHW Volunteers and performers at the Community Harmony Day, WA



Queensland Police presentation at the Palm Beach NHW Get Online Week Workshop, QLD

Get Online Week

14 – 20 October 2024

Since its launch in Australia in 2018, the Good Things Foundation's Get Online Week (**GOLW**) has seen enthusiastic participation by Neighbourhood Watch (**NHW**) groups, with more than 170 events held to date.

In 2024 Neighbourhood Watch Australasia (**NHWA**) assisted 30 local NHW groups to secure a total of \$33,000 in funding, to deliver engaging and impactful digital literacy and inclusion events in their communities.

As the peak body, NHWA provides end-to-end support for NHW groups by:

- Submitting GOLW grant applications
- Assisting with planning and event details
- Finalising the acquittals

Our NHW GOLW activities ranged from tech tutorials to trivia! However, regardless of format, all events were designed to build confidence in safely using technology and navigating the digital world. As NHWA looks ahead, we remain steadfast in our commitment to advancing digital inclusion, where everyone can confidently and safely thrive in an increasingly digital world.



NHW GOLW Events



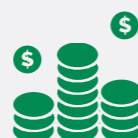
30 NHW groups in 2024

\$33K

Funding for NHW groups during GOLW 2024

170+

NHW GOLW events held to date



\$211,200 awarded to NHW groups to date



Oakdowns NHW Coordinator Lou Otto, Howrah Gardens/Glebe Hill NHW Coordinator Stephen Bourke and Rokeby/Clarendon Vale NHW Coordinator Tina Brown with local police and Bunnings staff during NHW Crime Prevention Week 2024, TAS

Neighbourhood Watch Crime Prevention Week

6 – 12 November 2024

Neighbourhood Watch (**NHW**) in Australia and Neighbourhood Support New Zealand (**NSNZ**), in collaboration with Bunnings, once again led the charge against crime during the sixth annual combined NHW Crime Prevention Week in November 2024.

NHW Crime Prevention Week raises awareness of the benefits of joining a local NHW group, strengthening community connections and increasing crime prevention knowledge.

The week featured a variety of effective NHW volunteer-driven activities — from BBQ fundraisers that fostered neighbourly connections while raising funds for future safety initiatives, to practical efforts like installing one-way security screws on number plates to help prevent number plate and motor vehicle theft.

Attendees also benefited from tool engraving sessions, a practical deterrent that empowered residents to protect their belongings.

Beyond safeguarding possessions, NHW Week provided essential home security information to help individuals strengthen their homes against crime.

The combined efforts during NHW Crime Prevention Week 2024 demonstrate the power of our amazing NHW volunteers, the significant impact of collaboration, education and community engagement.



Events held across Australia and New Zealand



Increasing crime prevention knowledge

ABC 123

Number plate one-way screws

Media

Television

During 2024 and 2025, NHTA continued its impactful campaign to protect children from online sexual exploitation, sharing a series of three Community Services Announcements (CSAs) created in collaboration with the Australian Centre to Counter Child Exploitation (ACCCE). Since launching in 2023, the original series of Keeping Kids Safe Online TV commercials (TVCs) have aired across several networks, including Network 10, WIN Network, C31 Community Television Melbourne, and GOOD Pay TV.

With the release of five new TVCs and radio ads in the Keeping Kids Safe Online series, the campaign has once again been well-received by the Australian broadcasting sector.



Thank you!

NHTA expresses its gratitude to the TV and Radio broadcasters for their generous time and contributions in sharing our crucial safety and security messages with the public. Your efforts have enabled us to reach millions of households and communities across Australia, promoting the protection of our children from online harm and enhancing the safety and security of Australian homes and neighbourhoods.



Major television and radio networks have shown strong support, with stations committing to air the content for up to two years. The CSAs are currently broadcast on Network 7, SBS, Paramount Network 10, WIN Network and Nova Entertainment.

To promote National Secure Your Home Day 2024, NHTA aired its engaging 30-second CSA TV commercial that highlights the importance of being informed and proactive about home security, while encouraging viewers to take advantage of the resources available through the initiative. The CSA was broadcast across major networks, including Channel 7 and Channel 10.

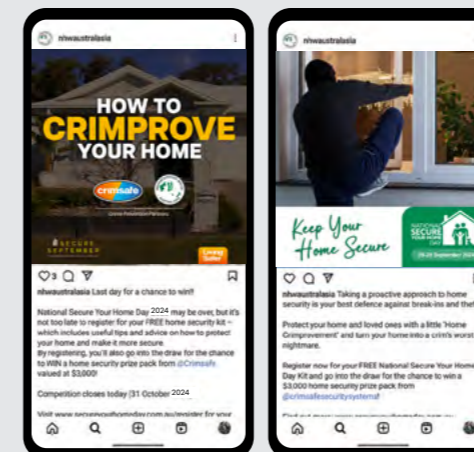
The initiative was also highlighted in a home security special news report on Channel 7's Sunrise.



Radio

Radio ads for Secure September and NHW Month, in conjunction with Crimsafe, were aired across the ARN network during their respective campaign dates in September 2024 and March 2025 – highlighting to millions of listeners the importance of keeping our homes and communities safe and secure.

NHTA also had the opportunity to share crucial messaging on home security for National Secure Your Home Day during September 2024 on community radio stations across Australia.



Social Media

In addition to a regular schedule of curated content designed to keep safety and security top of mind for our audience, NHTA launched several targeted campaigns across its social media channels to support major initiatives such as Secure September, National Secure Your Home Day, Neighbourhood Watch Week, Holiday Crime Prevention Tips and Neighbourhood Watch Month. We also distributed thousands of print and digital copies of the NHTA Journal and supported other important partner campaigns and initiatives.

Billboards

To further highlight the Keeping Kids Safe Online campaign and National Secure Your Home Day 2024, NHTA created a series of signs for the ACCCE's billboard in Brisbane to highlight the importance of teaching children about online safety and home security.



Streetsmart Handbooks

A life resource for school-leavers – equipping them with skills that go beyond the classroom.

At Neighbourhood Watch Australasia (NHWA), we understand that success after school requires more than academic knowledge. That's why we proudly partner with Countrywide Austral to create the Streetsmart Handbooks — a practical, real-world guide that empowers young people with the life skills and confidence they need to thrive.

Supported by trusted community partners, the Streetsmart Handbooks reach secondary schools and youth organisations across Australia, helping school-leavers navigate the challenges of adulthood with clarity and assurance.

Each edition is carefully tailored to its region, addressing the issues that matter most today – from cyberbullying and mental health, to drug and alcohol awareness, respectful behaviour, social pressures and personal safety. With a fully responsive website, the digital Streetsmart Handbooks are accessible anytime, on any device. They also include up-to-date contact details for local support services, offering young people and their families trusted guidance whenever they need it.



4M+

Total copies distributed across Australia



eHandbooks
Easily accessible across all devices



Providing young adults with streetsmart skills



Contemporary
topics for young people



Tailored
contact details for every State

NHWA Journal

Connecting Communities

The NHWA Journal continues to connect and inspire communities across Australia and New Zealand. Each of the three editions foster connection and inclusivity, sharing stories, updates and achievements from Neighbourhood Watch (NHW) in Australia and Neighbourhood Support New Zealand (NSNZ), while celebrating the people behind safer, stronger neighbourhoods.



editions to date



of production!

As the peak body, NHWA values the opportunity to recognise and support the incredible efforts of our volunteer network. The NHWA Journal fosters connection, spreads ideas, and shares important updates, helping our communities feel seen, supported and informed.

From local highlights to national initiatives, the Journal showcases real impact. Contributions from key stakeholders including the ACCCE, eSafety Commissioner, Be Connected and Neighbour Day are woven in, helping to reflect our shared commitment to safety and wellbeing while strengthening important organisational relationships.



The NHWA Journal is available in print and online versions to support both our focus on our environmental footprint and expanding accessibility to all members of the community.

Explore the latest editions at:
www.nhwa.com.au/news-media/journal



Print & Digital

copies distributed by post, email and the NHWA website



Comprehensive

resources fostering inclusivity, collaborations and community

NHTA Awards

The Neighbourhood Watch Australasia (NHTA) Awards are presented each year, in honour and recognition of the dedicated and valuable individuals who are essential to the success and impact of Neighbourhood Watch (NHW) in Australia and Neighbourhood Support New Zealand (NSNZ) and Police Services.



Cr Marnie Doyle, Ipswich City Council, Andrew Mooy, Amanda Draheim, NHTA 2024 Volunteer of the Year Recipient, Sergeant Nadine Webster, QPS Ipswich District



Ben Williams, Whyalla SA and NHW VASA President, NHTA 2024 Volunteer of the Year Runner-Up

2024 NHTA Volunteer of the Year Award

The NHTA Volunteer of the Year Award is presented to an individual who has volunteered their time through NHW to empower people and communities with the development of strong and effective partnerships that promote safer communities, engagement and social inclusion.

2024 Award Recipients

NHTA Malcolm Grant OAM Volunteer of the Year Award
Amanda Draheim
Riverview Area Coordinator
Queensland

NHTA Malcolm Grant OAM Volunteer of the Year Award
Runner-up
Ben Williams
President of NHW SA and Whyalla Stuart Area 277
South Australia



2024 NHTA Police Commissioner's Award

The NHTA Police Commissioners' Award recognises a Police Officer or Police Service Employee who has shown exceptional commitment to working with NHW groups. Through strong partnerships between Police and the community, they empower others, promote safety, encourage engagement and foster social inclusion.

2024 Award Recipients

NHTA Police Commissioner's Award
Senior Constable
Brittany Duncan
Bundaberg District
Queensland Police Service

NHTA Police Commissioner's Award
Runner-up
First Class Constable
Anthony Bailey
Southern Tasmania
Tasmania Police



Inspector Ben Wiltshire, QPS Gladstone with Senior Constable Brittany Duncan, QPS Bundaberg District, NHTA 2024 Police Commissioners Award Recipient



1st Class Constable Anthony Bailey TASPOL, NHTA 2024 Police Commissioners Award Runner-Up

Congratulations to the winners, runners-up, all nominees and nominators for the tremendous work you do within NHW and NSNZ, and for your dedication and countless hours of commitment. These are just a few of the incredible people within the NHW and NSNZ communities.

Thank you to all the volunteers, members and police who make NHW and NSNZ great!

People and Governance

7.1	Board Directors	50
7.2	Board Committees	52
	Meetings of Board Directors	
7.3	NHWA Team	53
7.4	Corporate Governance	54
7.5	Board Assessment Review	55

■ NHWA’s Board Directors serve voluntarily, reflecting the organisation’s strong commitment to community-driven leadership and service. ■



ACT NHW celebrating their 40th anniversary with ACT Vice President (North) Clare McGrath OAM, President Laurie Blackall, guest speaker Dr Andrew Leigh MP, Vice President (South) Albert Orszaczky and ACT Board Secretary Angela Di Pauli ready to greet their guests, ACT

Board Directors

The Board of Directors at Neighbourhood Watch Australasia (NHW) is responsible for providing strategic leadership and governance in alignment with the organisation's Constitution and its Strategic Plan.

NHW's Board Directors serve voluntarily, reflecting the organisation's strong commitment to community-driven leadership and service. Directors are drawn from Neighbourhood Watch (NHW), Neighbourhood Support New Zealand, and the police forces of both Australia and New Zealand.



Bernie Durkin
Chair
Western Australia
Commenced May 2010
Non-Executive role
Grad Dip Ldrshp Mgmt, MICDA.

Bernie Durkin is the Executive Manager of the Community Engagement Division, WA Police, which includes the role of WA State Chair for NHW WA. Beginning his career as a sworn officer with WA Police, he later transitioned into a public service role.

Special Responsibilities:
Chair – Nominations Committee

Member: Finance, Audit and Risk Committee



Margaret Pearson
Company Secretary
Australian Capital Territory
Commenced Oct 2009
Non-Executive role
BCom, MICDA.

Margaret Pearson has made a significant contribution to the voluntary sector, serving with several community organisations, including ACT NHW, where she held multiple roles, including President.

Special Responsibility:
Chair – Finance, Audit and Risk Committee



Peter Edwards BM APM
Tasmania
Commenced Nov 2017
Non-Executive role
BA(PolSt), MSocSc(PSM), Grad Cert App Mgmt, MICDA.

Peter Edwards, a former Commander in the Tasmanian Police Service, has extensive experience across policing portfolios at state, national, and international levels. He has served as a Detective, Prosecutor, Intelligence Officer, and Head of Training and is currently the President of NHW Tasmania.

Special Responsibilities:
Chair – Public Ancillary Fund Committee



Lesa Gale APM
Australian Federal Police
Commenced Jan 2021
Non-Executive role
Grad Cert Ldrshp Mgmt, MAICD.

Deputy Commissioner Lesa Gale APM leads the AFP's International and Specialist Capabilities portfolio. Since joining in 1987, she has held senior roles across international operations, specialist capabilities, national security, serious and organised crime, and victim-based crime.

Member: Nominations Committee



Robert Fleischer
Queensland
Commenced Dec 2022
Non-Executive role
Grad Cert App Mgmt, Grad Cert Com, MBA.

Acting Chief Superintendent Robert Fleischer has served in general duties, drug enforcement, covert and surveillance operations, intelligence, security and counterterrorism, and the Commissioner's Office. Rob is currently the Commissioner's Chief of Staff.

Member: Public Ancillary Fund Committee



Brett Callander
New Zealand
Commenced April 2024
Non-Executive role
MICDA.

Inspector Brett Callander has served in frontline policing, community engagement, and harm prevention. Based at Police National Headquarters in Wellington, he oversees Alcohol Harm Prevention, Community Policing, Mental Health, and Rural Policing.

Member: Nominations Committee



Angela Di Pauli
Australian Capital Territory
Commenced April 2025
Non-Executive role
BA.

Angela Di Pauli has a background in corporate governance and risk management, with experience in both the public and private sector. She has significant volunteer and Board experience and since moving to Canberra from NSW eight years ago, has been an active member and Secretary of ACT NHW for four years.



Cheryl-Lee Fitzgerald ESM
Independent Director
Commenced Jan 2025
Non-Executive role
GAICD, Grad Dip Strat Leadership, Grad Cert Pub Sec Mgt, BA Inf Mgt & Govt, Adv Dip Pub Safety (EM), Dip PM (UQ).

Cheryl-Lee Fitzgerald has over 25 years' experience in emergency services and the public sector, including senior roles in government and the military. She has led disaster response and recovery operations across Australia and volunteers with several community groups and boards.

Member: Finance, Audit and Risk Committee

Incoming Director

Melissa Gilchrist
South Australia
Commenced June 2025
Non-Executive role
GCApMngt (Pol & Emerg Serv), MICDA.



Outgoing Director

Laurie Blackall
Australian Capital Territory
Commenced June 2023
Non-Executive role
Retired Feb 2025
BAppSc (Resour Environ Mgmt.).



Board Committees

The Board has established several committees to address specific areas of governance. These committees are formed with members possessing relevant expertise and are tasked with making recommendations to the Board. Each committee operates under defined Terms of Reference, outlining their roles and responsibilities. The CEO is an ex officio member of all committees.

Given that our Board members serve voluntarily, this structure is designed to ensure effective governance while distributing expertise across various critical areas. The Board also recognises the importance of continuous improvement in governance, risk management, and organisational culture.

Finance, Audit and Risk Committee

The Finance, Audit and Risk Committee ensures the integrity of Neighbourhood Watch Australasia’s (NHWA) financial reporting and management. Its primary role is to provide advice to the Board on financial matters, external audit functions, and control frameworks, ensuring sound financial governance. The Committee plays a pivotal role in identifying, monitoring, and managing risks, ensuring NHWA’s risk management practices align with best practices.

Committee members: Margaret Pearson (Chair), Bernie Durkin, Cheryl-Lee Fitzgerald, Laurie Blackall (retired February 2024).

Nominations Committee

The Nominations Committee oversees NHWA’s selection and appointment processes, ensuring robust practices for evaluating the performance of the Board, its committees, and the Chief Executive Officer. Key responsibilities include the selection and recommendation of new Board members, maintaining the appropriate size and composition of the Board, and implementing succession plans to balance skills, diversity, experience, and expertise within the Board.

Committee members: Bernie Durkin (Chair), Lesa Gale, Brett Calendar.

Public Ancillary Fund Committee

The Public Ancillary Fund Committee is responsible for overseeing the governance and administration of the Public Ancillary Fund. This fund manages donations received under Deductible Gift Recipient status, as outlined in ITAA97 Section 30. The Committee ensures the Fund’s compliance with relevant regulations and that it operates transparently and effectively to support NHWA’s objectives.

Committee members: Peter Edwards (Chair), Robert Fleischer, Maria Bennett.

MEETINGS OF BOARD DIRECTORS

The number of Board Director meetings held in the period each Director held office during the financial year, and the meetings attended by each Director are as follows:

Committee Member	Meetings Attended	Meetings Eligible to Attend
Bernie Durkin	10	11
Margaret Pearson	11	11
Peter Edwards	9	11
Lesa Gale	6	11
Robert Fleischer	4	11
Laurie Blackall	6	7
Brett Callander	10	11
Cheryl-Lee Fitzgerald	5	6
Angela Di Pauli	4	4

NHWA Team

The Neighbourhood Watch Australasia (NHWA) team is led by our highly experienced CEO, Maria Bennett, supported by three dedicated part-time staff.

Together, the team delivers NHWA’s programs and initiatives, ensuring the organisation

continues to achieve its goals of crime prevention and community safety across Australasia.

Each team member brings a unique set of skills, contributing to the overall success and impact of NHWA’s work.



Maria Bennett
Chief Executive Officer
Full Time
Grad Cert Mgmt.,
MICDA.

Maria Bennett joined NHWA in 2017 and brings extensive leadership and management experience from both the private and public sectors. She has worked with prominent charities and not-for-profit organisations and has held key corporate management roles across Australia, New Zealand and Asia.

Maria is passionate about the role NHWA plays in fostering crime prevention and safety in communities and values the collaborative efforts of our incredible volunteers and all stakeholders involved.



Melissa Roberts
Project Manager
Part Time
IOSH H&S Mgmt.

Melissa Roberts has over 20 years of experience in project management, delivering successful strategic campaigns and special events in Australia and internationally.

At NHWA, Melissa has overseen impactful initiatives such as the 2021 NHW International Conference and the production of Community Service Announcements, including the ‘Keeping Kids Safe Online’ series. Melissa has also been instrumental in launching National Secure Your Home Day.



Selina Maguire
Project Manager
Part Time
BBehavSc (Psych).,
BJus (Crim/Policing)

Selina Maguire rejoined the team in early 2024, bringing her experience as a former Probation Services Officer, where she was responsible for providing rehabilitation to supervised individuals.

In her current role, Selina supports the coordination and delivery of federally funded projects, while also exploring new opportunities aimed at protecting children from online harm. Additionally, she is responsible for applying for grants, helping to secure funding that strengthens the organisation.



Darcy Hart
Executive Assistant/
Project Manager
Part Time
BBusMan., BA (Psych/
ProfComm.)

Darcy Hart joined the team in 2025, bringing experience in domestic violence crisis response and youth, family, and disability support services. She takes an evidence-based approach to promoting crime prevention and community wellbeing.

Darcy leads the delivery of key initiatives, including Get Online Week and the Target Hardening Support Offer. She also serves as the first point of contact for the organisation and is responsible for producing and coordinating the NHWA Journal.

Corporate Governance

Human Resources and Occupational Health and Safety

At Neighbourhood Watch Australasia (NHWA), we recognise the importance of Human Resources (HR) and Occupational Health and Safety (OHS), because 'people' – staff, board, volunteers, community – are at the heart of everything we do.

NHWA is committed to a positive organisational culture that values respect, inclusivity and personal growth.

Environmental, Social, and Governance

NHWA recognises that strong Environmental, Social, and Governance (ESG) practices are crucial to our role as a community-driven organisation. From a governance perspective, NHWA has focused on maintaining transparency and accountability in all decision-making processes.

On the social front, our programs, such as the SAFE (Safer Australia For Everyone) Program and Keeping Kids Safe Online community service announcement series, are designed to have a lasting positive impact, especially in protecting vulnerable groups.

In terms of environmental responsibility, NHWA has taken steps to reduce our environmental footprint by adopting paperless systems, engaging in responsible procurement and ensuring that our events and operations are environmentally conscious.

Risk Management

Effective risk management is a core focus at NHWA, where we proactively identify and mitigate risks that could impact our operations, partnerships, and the communities we serve.

Key focus areas include safeguarding sensitive information, ensuring the safety of staff and volunteers, and continuing to build resilience in our operational capacity.

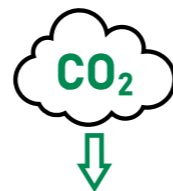
Climate Change and Sustainability

NHWA recognises the growing importance of addressing climate change and sustainability as part of our long-term strategy.

One of the key areas of focus has been reducing our carbon footprint through adopting digital solutions, minimising paper usage and promoting virtual engagement options for meetings and training sessions.

Cyber Security

In 2024-2025, we strengthened our cybersecurity by implementing advice from workshops on both current and emerging cyber threats. NHWA remains committed to investing in cyber security measures and creating resources and tools to safeguard the community.



Board Assessment Review

↑ 10% Increase in Board performance assessment

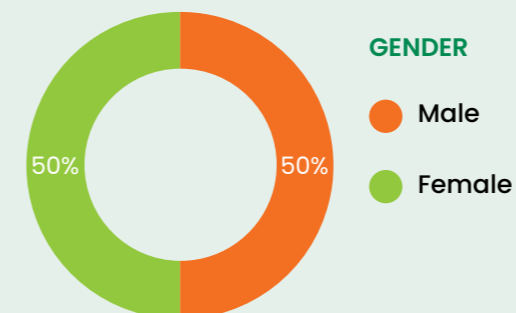
In line with our commitment to strong governance, strategic leadership and inclusivity, the Neighbourhood Watch Australasia (NHWA) Board completed its annual performance self-assessment and skills matrix review. A comparison with last year's results showed improvement across all governance areas, with a notable 10 percent overall increase in Board competence.

The review provided valuable insights into both individual and collective strengths, while highlighting areas for continued growth. We also saw a clear uplift in gender diversity, which has brought greater depth to our discussions and a wider range of lived experiences to the Board table.

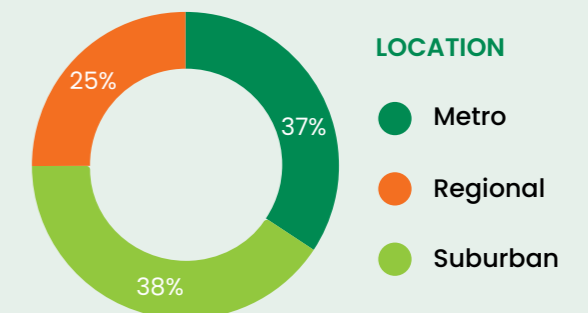
These results are informing our approach to board development and succession planning; helping us identify emerging strengths, address skill gaps and build a leadership team that is effective, inclusive and future focused.

This process reinforces NHWA's commitment to continuous improvement and supports our goal of maintaining a high-performing and forward-thinking Board.

BOARD GENDER DIVERSITY



DIRECTOR LOCATIONS



BOARD PERFORMANCE SELF-ASSESSMENT

● Possible Score ● 2024 Board Score ● 2025 Board Score

Finance

8.1	Financial Report	58
8.2	Five-Year Financial Summary	60
8.3	Balance Sheet	63
8.4	Outlook for 2026 and Beyond	64

With stable reserves, committed funding through to 2027, and disciplined financial management, NHTA remains well-positioned to continue its mission.



NHTA ACT Vice President (North) Clare McGrath and NHTA ACT President Jude Bowman with officers from the Major Collision Team at the 2025 Canberra Show, ACT

2024 – 2025 Financial Report



Margaret Pearson
Company Secretary

// ...through careful budget planning and prudent fiscal controls, NHTA has successfully delivered all programs without interruption. //



Financial Performance and Funding Overview

Neighbourhood Watch Australasia's (NHTA) operating result for 2024–2025 was a deficit of \$214,279 – a significant improvement from the prior year's \$329,156. This reflects effective financial management amid complex funding and program timelines.

On 31 July 2024, NHTA's previous funding arrangement concluded and was succeeded by a new Commonwealth grant valued at \$976,000, running through to April 2027. The grant is heavily back-weighted, with over 50% scheduled for release in the final year as set by the Attorney-General's Department. While this presented significant cash flow challenges in 2024–2025, careful planning and fiscal controls ensured all programs were delivered without interruption.

Revenue Diversification and Partnerships

NHTA continues to pursue and secure diverse income streams:

- \$35,000 grant from the Department of Home Affairs.
- Ongoing partnership with Crimsafe.
- Three-year agreement with Countrywide Austral, publisher of the NHTA Journal, ensuring continuity for this flagship publication.

NHTA is actively exploring new opportunities with private and public sector organisations to expand future initiatives.

Financial Management and Acknowledgements

We thank Stephen Barnes for his long-standing financial expertise, CEO Maria Bennett for her leadership and professionalism, and the entire NHTA team for their dedication.

Looking Ahead

With stable reserves, committed funding through to 2027, and disciplined financial management, NHTA remains well-positioned to continue its mission.

Margaret Pearson
Company Secretary
Chair – Finance, Audit and Risk Committee



Auckland Emergency Management General Manager Adam Maggs with Neighbourhood Support New Zealand Chief Executive Louise Grevel, signing their memorandum of understanding, NZ

Five Year Financial Summary

INCOME	2020-21	2021-22	2022-23	2023-24	2024-25
Government Grant	534,657	500,002	295,000	294,000	153,000
Grants Other	205,184	76,506	82,373	120,367	61,425
Other Income	162,459	139,447	142,614	237,426	127,847
Total Revenue	902,300	715,955	519,987	651,793	342,273

EXPENDITURE	2020-21	2021-22	2022-23	2023-24	2024-25
Administration Expenses	75,845	15,410	35,468	45,586	28,452
Board Costs	12,700	8,250	3,797	6,232	896
Employee Costs	196,917	130,826	163,947	256,671	223,510
Grants and Sponsorships	18,627	9,245	14,684	15,230	-
Grants Paid (Auspice)	22,241	8,364	25,735	29,113	48,230
Marketing and Social Media	13,441	3,442	29,666	36,363	4,482
Program Delivery	443,043	164,996	217,831	570,294	250,097
Travel and Meetings	21,675	1,564	15,836	21,840	1,104
Total Expenses	804,489	342,096	506,963	981,329	556,770
NET SURPLUS/(DEFICIT)	97,811	373,859	13,023	(-329,536)	(-214,498)

NHWA’s 2024–25 financial statements were independently audited by Queensland Audit Services in accordance with the Australian Charities and Not-for-profits Commission Act 2012.

The audit included an Auditor’s Independence Declaration, Directors’ Declaration, and Independent Auditor’s Report.

The full audited financial report has been lodged with the ACNC and is available on the Charity Register.

Neighbourhood Watch Australasia (NHWA) is committed to transparent financial reporting that reflects both the strategic priorities and operational realities of a dynamic not-for-profit organisation.

Over the past five years, NHWA’s financial performance has evolved in response to changes in funding streams, project delivery schedules and emerging community safety needs. This 5-Year Summary replaces previous detailed tables to provide a clearer picture of financial trends at a glance.

Income Overview

- **Government grant funding** has declined over the past five years (from \$535k in 2020–21 to \$153k in 2024–25), reflecting the end of multi-year project funding cycles. NHWA continues to proactively seek new Commonwealth funding opportunities to sustain national crime prevention initiatives.
- **Other grant income** has varied year-to-year depending on the availability of targeted grants. These funds have been crucial in enabling flexible, responsive programming.
- **Other income**, including sponsorships and project-based partnerships, peaked in 2023–24 at \$237k, demonstrating the success of diversified income strategies. NHWA continues to strengthen its partnerships and leverage its Deductible Gift Recipient (DGR) status to attract support.

Expenditure Overview

- **Program delivery** remains NHWA’s largest investment area, aligning directly with our mission to empower communities to prevent crime. The spike in 2023–24 (to over \$570k) reflects significant SAFE Program activities delivered nationally.
- **Employee costs** have grown steadily to support the delivery of increasingly complex national projects and enhanced governance functions.
- **Grants paid (auspice)** rose significantly in 2024–25, reflecting NHWA’s continued role in administering targeted grant funding on behalf of Neighbourhood Watch groups.
- **Administration and board costs** remain modest, underscoring NHWA’s commitment to efficiency and resource stewardship.

Financial Resilience

While NHWA recorded operating deficits in both 2023–24 and 2024–25, these were planned investments aligned with the organisation’s strategic priorities, including major program delivery under the SAFE initiative, digital engagement campaigns and enhanced support for local crime prevention efforts.

Despite these drawdowns, NHWA maintains strong financial reserves. This approach reflects prudent financial management and a focus on long-term impact, ensuring NHWA remains well-positioned to secure future funding and deliver value to communities across Australasia.



Cockburn NHW volunteers Phoebe Corke and Greg Boylan during NHW Week 2024, fitting anti-theft number plate screws, WA

Balance Sheet

Neighbourhood Watch Australasia Limited
As at 30 June 2025

ASSETS	NOTES	2025	2024
Current Assets			
Bank Accounts	2	52,066	251,236
Receivables	3	2,680	13,732
Total Current Assets		54,745	264,968
Non-Current Assets			
Property, Plant and Equipment	4	2,374	-
Total Non-Current Assets		2,374	-
Total Assets		57,120	264,968
LIABILITIES			
Current Liabilities			
Payables	5	18,164	274
Employee Liabilities	5	43,849	55,090
Total Current Liabilities		62,013	55,363
Total Liabilities		62,013	55,363
Net Assets		(4,893)	209,605
EQUITY			
Current Year Earnings		(214,498)	(329,536)
Retained Earnings		209,605	539,141
Total Equity		(4,893)	209,605

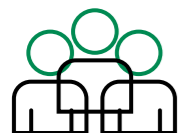
Movements in Equity

Neighbourhood Watch Australasia Limited
For the year ended 30 June 2025

EQUITY	2025	2024
Opening Balance	209,605	539,141
Increases		
Profit for the Period	(214,498)	(329,536)
Total Increases	(214,498)	(329,536)
Total Equity	(4,893)	209,605

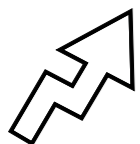
Outlook for 2026 and Beyond

Strengthen Our Role In Community Crime Prevention



Strengthen community crime prevention

Continue to empower communities by fostering safe, inclusive and connected neighbourhoods. Our programs will reflect the diverse needs of our jurisdictions, encouraging proactive engagement at a local level.



Expand key initiatives

New resources and national media campaigns will educate families about home security, online threats and how to stay protected.



Leverage partnerships

Collaborate with existing partners and seek new opportunities to enhance national outreach, increase impact and strengthen community engagement through joint initiatives and campaigns.



Prioritise cybersecurity and risk management

Our goal is to make online safety practical and relevant for every household, empowering communities to take simple but effective steps to stay safe online.



Sustainable funding

Pursue strategic funding and partnership opportunities to strengthen program sustainability and expand our reach, while leveraging our Deductible Gift Recipient (DGR) status to attract donations and community investment.

Our Commitments



Strategic leadership: Develop and rollout our 2025–2027 Strategic Plan.



Good governance: Maintain ongoing evaluation of Board performance and governance frameworks.



Community-led impact: Lead the national conversation on community crime prevention with collaborative action.



Equity and inclusion: Strengthen our commitment to diversity, inclusion and cultural safety across all programs.



Workforce investment: Continue professional development and support for our team.



Leadership in action: Adapt, grow, and champion the collective strength of our communities.



SECTION 9

Grants and Community Projects

9.1 Grants and Community Projects

68

/// NHTA is committed to ensuring that all NHT groups, irrespective of their size or resources, have access to the funding necessary to foster positive change in their communities. ///

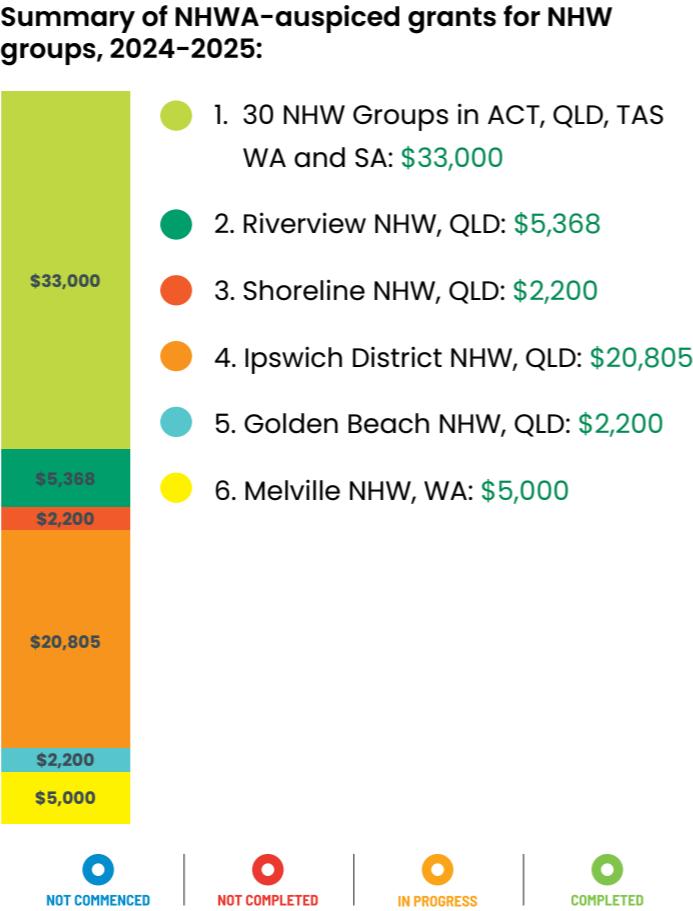


Melville NHT Chairperson Atul Garg and Committee Member Lyn Cuthbert at the Bunnings 2024 Father's Day celebration, WA

Grants and Community Projects

As the peak body, Neighbourhood Watch Australasia (**NHWA**) plays a key role in helping local Neighbourhood Watch (**NHW**) groups secure essential grant funding for community projects and initiatives. For NHW groups that do not have an Australian Business Number (**ABN**), a requirement for many grant applications, NHWA provides auspice and administrative support, ensuring these groups are not disadvantaged in their efforts to make their communities safer, more resilient and better connected.

NHWA is committed to ensuring that all NHW groups, irrespective of their size or resources, have access to the funding necessary to foster positive change in their communities. In the 2024-25 financial year, NHWA assisted 35 NHW groups in securing a total of \$68,573 in grant funding to support local events, community initiatives, and educational resources.



PROJECT:
Get Online Week 2024

GRANT:
\$33,000 (\$1,100 per grant)

RECIPIENT:
30 NHW groups in ACT, QLD, TAS, WA and SA

STATUS:
Completed



NHW Tasmania President Peter Edwards and Community Volunteer Callum Calder presenting at the Oakdowns NHW 2024 GOLW event, TAS

In October 2024, 30 NHW groups were each awarded a \$1,100 grant from the Good Things Foundation to host events for Get Online Week (**GOLW**). These events included afternoon teas, hands-on digital device sessions, and interactive presentations, all aimed at promoting digital inclusion and online safety skills for people with limited digital skills.

PROJECT:
Muscle in Maculata 2025

GRANT:
\$5,368

RECIPIENT:
Riverview Neighbourhood Watch, QLD

STATUS:
In Progress



In 2025, Riverview NHW hosted its 9th annual Muscle in Maculata event, featuring 117 vehicles, 30 market and food stalls, and entertainment for all ages. Created as a safe alternative to hooning, the event has evolved into a significant community celebration, supported by Ipswich City Council and attended by local, state, and federal representatives, as well as Queensland Police. More than just a car show, Muscle in Maculata continues to strengthen community pride and connection, increase knowledge about car safety, and serve as an example of how positive, community-led initiatives can inspire real change.



Riverview NHW volunteers Sandra Smrechnik, Amanda Draheim and Kate O'Sullivan at Muscle in Maculata 2025, QLD

PROJECT:
NHW Gazebo and Resources

GRANT:
\$2,200

RECIPIENT:
Shoreline Neighbourhood eWatch, QLD

STATUS:
Completed



Shoreline Neighbourhood eWatch Area Coordinator Peter Brackstone and volunteer Emma Brackstone at the 2024 'Easter in the Park' event at Redland Bay, QLD

To enhance visibility and strengthen community engagement at local events, Shoreline Neighbourhood eWatch developed a suite of NHW–branded materials. These included a custom gazebo, safety vests and caps for volunteers, and keyrings for community distribution. As a predominantly online group, these resources help increase community awareness of Shoreline eWatch and support the group's efforts to build a more connected and informed community.

PROJECT:
Road Safety Cards

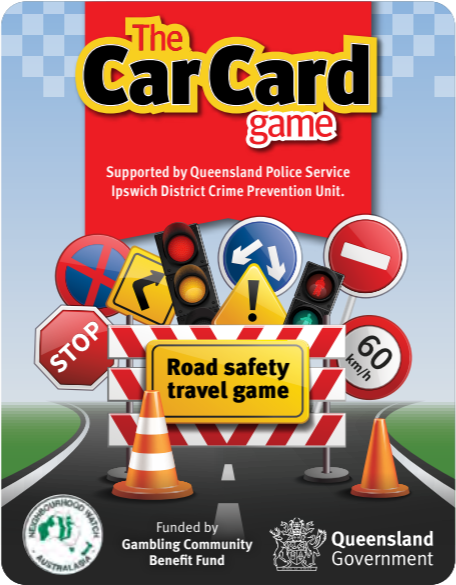
RECIPIENT:
Ipswich District NHW, QLD

GRANT:
\$20,805

STATUS:
Completed



Recognising the importance of early road safety education, Ipswich District NHW developed an engaging resource for children and families. Aimed at children up to 15 years of age, the interactive game encourages discussions about road safety while reinforcing key messages around the Fatal Five: speeding, drink and drug driving, fatigue, distraction, and seatbelt use. It is also designed as a fun and practical resource to keep children occupied during long car trips.



Road safety card game developed by Ipswich NHW and QPS, QLD



The Golden Beach NHW newsletter, QLD

PROJECT:
Newsletter Printing

RECIPIENT:
Golden Beach NHW, QLD

GRANT:
\$2,200

STATUS:
Completed



Golden Beach NHW volunteers remain committed to producing and delivering a free printed newsletter to 3,500 residents and local businesses. From content creation to distribution, all is managed by the dedicated volunteer team. This auspice grant has enabled the group to continue delivering this valued community resource.



Melville NHW Chairperson Atul Garg, Volunteer Deb Ferraro and Committee Member Lyn Cuthbert at Melville Shopping Centre, WA

PROJECT:
Community Events

RECIPIENT:
Melville NHW, WA

GRANT:
\$5,000

STATUS:
Completed



Melville NHW received a grant to facilitate a variety of community initiatives aimed at enhancing safety within the City of Melville. The group hosted stalls at local shopping centres and Bunnings stores for special events, including National Secure Your Home Day, NHW Week, and Neighbour Day. The events aimed to raise awareness about NHW and gave attendees resources and knowledge on personal safety, community engagement, and home security.



Kathy Webb and Linda Thompson from Western Bay of Plenty Neighbourhood Support, NZ

Thank You

10.1 Thank You	74
10.2 NHW, NSNZ and Police	75
10.3 Glossary	76

/// To the many thousands of Volunteers and Members of Neighbourhood Watch in Australia and Neighbourhood Support New Zealand, we sincerely Thank You! ///



Mackay NHW volunteers Allan and Carroll Wright, Claire and Ken Rehbein, Marg Cover, Kaye and Doug Peterson, Paul Ross, Mal Zammit and community members at the Mackay NHW National Secure Your Home Day 2024 event, QLD

Thank You

Volunteers and Members

To the many thousands of Volunteers and Members of Neighbourhood Watch in Australia and Neighbourhood Support New Zealand, we sincerely Thank You!

Your tireless effort and dedication are fundamental to achieving our collective goals. We appreciate each of you for your vital role in serving our Australasian communities.

Neighbourhood Watch Australasia acknowledges with gratitude the funding provided by the Federal Government.



Australian Government

Partner Organisations

Neighbourhood Watch Australasia acknowledges and thanks our partner organisations for your ongoing support in establishing safer communities. Without you, the great strides taken in securing, connecting and empowering our Australasian communities would not be possible.



Neighbourhood Watch, Neighbourhood Support and Police Jurisdictions

// The Police are the Public and the Public are the Police. //

Sir Robert Peel, 1829

Sir Robert Peel, twice British Prime Minister and founder of London's Metropolitan Police, is regarded as the father of modern policing. His quote is as relevant today as it was nearly 200 years ago. This philosophy epitomises the essential and intrinsic collaboration that exists between the community and police, as both parties work together to reduce crime and build safer communities.

The future of effective crime prevention lies within the continuation of the evolution of strong partnerships between communities and police, as we join forces to achieve common goals and create safer, inclusive, connected, and more resilient communities.



Neighbourhood Watch Australasia acknowledges all Neighbourhood Watch, Neighbourhood Support and Police jurisdictions throughout Australia and New Zealand.



Glossary

ABN – Australian Business Number
ACCCE – Australian Centre to Counter Child Exploitation
ACNC – Australian Charities and Not-for-profits Commission
ACVPA – Australian Crime and Violence Prevention Awards
AFP – Australian Federal Police
AGM – Annual General Meeting
AGSM – Australian Graduate School of Management
AIC – Australian Institute of Criminology
APM – Australian Police Medal
ARA – Australasian Reporting Awards
ARN – Australian Radio Network Pty Limited
ATO – Australian Taxation Office
BA – Bachelor of Arts
BA(PolSt) – Bachelor of Arts (Police Studies)
BA(Psych/ProfComm.) – Bachelor of Arts (Psychology/Professional Communications)
BAppSc – (Resour Environ Mgmt.) Bachelor Applied Science (Resource and Environmental Management (Remote Sensing))
BBehavSc(Psych) – Bachelor of Behavioural Science (Psychology)
BBusMan – Bachelor of Business Management
BCom – Bachelor of Commerce BBus (Crim/ Policing) Bachelor of Criminology and Policing
BAPR & TM – Bachelor Parks Recreation and Tourism Management
Be Connected – An Australian government initiative committed to building the confidence, digital skills and online safety of older Australians
BM – Bravery Medal
CEO – Chief Executive Officer
Chair – The leader or head of the Board of Directors
Constitution – The document containing the fundamental principles or laws governing operations and structure
CoP – Commissioner of Police
Countrywide Austral – Publisher of the Streetsmart Handbooks and the NHTWA Journal
CPTED – Crime Prevention Through Environmental Design
Crime Prevention – Activities and strategies designed to reduce and deter criminal behaviour
Crimsafe – A company that supplies security solutions to protect homes and businesses
CSA – Community Service Announcement

CSE – Child Sexual Exploitation
Cybersecurity – Protection of digital systems, data and people from unauthorised access or damage
DGR – Deductible Gift Recipient
DHA – Department of Home Affairs
Directors – Individuals responsible for governing NHTWA, typically drawn from various organisations, including Neighbourhood Watch, Neighbourhood Support NZ, and Australian and New Zealand Police organisations
EA – Executive Assistant
eDM – Electronic Direct Mail
eSafety – Australia's independent regulator for online safety
ESG – Environmental, Social and Governance
ESM – Emergency Service Medal
Evidence-Based – Evidence-based practice is the idea that programs are based on scientific evidence, requiring decision-makers to pay more attention to evidence to inform their decision-making
FAR – Finance, Audit and Risk – the committee responsible for overseeing financial matters, audits, and risk management within NHTWA
GAICD – Graduate of the Australian Institute of Company Directors
GCBF – Gambling Community Benefit Fund
GOLW – Get Online Week
Governance – The framework of rules and practices by which a Board ensures accountability, fairness, and transparency in an organisation's operations
Grad Bus Admin – Graduate Diploma in Business Administration
Grad Cert App Mgmt – Graduate Certificate in Applied Management
Grad Cert Com – Graduate Certificate of Commerce
Grad Cert Ldrshp Mgmt – Graduate Certificate in Leadership and Management
Grad Dip Ldrshp Mgmt – Graduate Diploma of Leadership and Management
GTF – Good Things Foundation
H&S – Health and Safety
HR – Human Resources
ICMEC – International Centre for Missing and Exploited Children
IDCARE – Australia and New Zealand's national identity and cyber support service
ingenious studios – Award winning full service Indigenous design and digital creative agency based in Cairns, QLD

IOSH – Institution of Occupational Safety and Health
Jack Changes the Game – A children's picture book about staying safe online by the Australian Centre to Counter Child Exploitation
JPC3 – Joint Policing Cybercrime Coordination Centre
Keeping Kids Safe Online TV Community Service Announcement Series – Television and social media messages aimed at promoting online safety for children
KPI – Key Performance Indicator – a quantifiable measure of performance for a specific objective
MAICD – Member of the Australian Institute of Company Directors
Mgmt – Management
MICDA – Member Institute of Community Directors Australia
Mission – NHTWA's overarching goal of empowering communities to prevent crime
MSocSc(PSM) – Master of Social Science (Public Sector Management)
NAPCAN – National Association for Prevention of Child Abuse and Neglect
Neighbourhood Watch Crime Prevention Week – An annual community led safety and awareness program – working in partnership with police – held in November to build safer, more confident, and interconnected communities
Neighbourhood Watch Month – An annual event held in March to put the spotlight on home security, provide tips and tricks to improve security and encourage people to become involved in their local Neighbourhood Watch community
NHW – Neighbourhood Watch
NHW Connect – An online interactive locator map used to find a NHW or NSNZ group in local areas via an extensive database of groups across Australia and New Zealand
NHTWA – Neighbourhood Watch Australasia
NHTWA Awards – The annual NHTWA Malcom Grant OAM Volunteer of the Year Award and Police Commissioner's Award
NHTWA Journal – A publication designed to share news, ideas and good practice around crime prevention and community safety
Nominations Committee – A committee responsible for selecting and nominating new members of NHTWA's Board
Non-Executive Role – A role in which the individual is not involved in the day-to-day operations of NHTWA
NSNZ – Neighbourhood Support New Zealand

NSYHD – National Secure Your Home Day
OAM – Medal of the Order of Australia
OHS – Occupational Health and Safety
Online Safety Projects – Projects focused on educating and promoting safe practices for internet and online activities
PAF – Public Ancillary Fund – the committee focused on overseeing a public fund established for NHTWA's charitable purposes
Partnerships – Collaborative relationships between NHTWA, law enforcement (police), other government agencies, and the community to achieve common goals related to crime prevention
Patron – A patron is a person who supports, sponsors, or is a benefactor of an organisation, cause or individual
QPS – Queensland Police Service
QR code – Quick Response code
SAFE – Safer Australia For Everyone program
SAFE Online – SAFE Online proactively reduces cybercrime risk by providing vulnerable communities with easy-to-use cybersecurity tools
Secure Score – A home security audit tool that rates the overall effectiveness of a households home security
Secure September – A month long event focused on enhancing community safety
Sir Robert Peel – Sir Robert Peel established the London Metropolitan Police Force. He is known as the "Father of Modern Policing"
Speak Up – An educational resource developed for Indigenous and other culturally and linguistically diverse community members
Strategic Plan – A document outlining strategic objectives and activities for the specified period
Streetsmart Handbooks – A practical life guide for school leavers, designed to help prepare today's youth for life after school
Target Hardening – Strengthening the security of a location to reduce the opportunity for crime, making it a 'harder target'
THSO – Target Hardening Support Offer
TUK – ThinkUKnow
TVC – Television Commercial
UQ – The University of Queensland
Volunteers – Individuals who willingly offer their time, skills, and efforts to perform tasks, provide services, or contribute to activities on behalf of NHW and NSNZ groups and NHTWA
Youth Programs – Initiatives and activities aimed at serving and supporting young people



0428 377 901



admin@nhwa.com.au



PO Box 64, Spring Hill QLD 4004



www.nhwa.com.au



[@nhwa.com.au](https://www.facebook.com/nhwa.com.au)



[@nhwaaustralasia](https://www.instagram.com/nhwaaustralasia)



[@NHWAustralasia](https://twitter.com/NHWAustralasia)

ABN: 66 626 788 252 | Published 2025



NEIGHBOURHOOD WATCH AUSTRALASIA



Donations to Neighbourhood Watch Australasia Limited of \$2 or more are tax-deductible.

To donate go to:
www.nhwa.com.au/donate

