

Because We Are More Secure Together



**NEIGHBOURHOOD
WATCH
AUSTRALASIA**

Annual Report
1 July 2023 – 30 June 2024

Acknowledgement of Country

Neighbourhood Watch Australasia acknowledges the Traditional Owners of Country and recognises the continuing connection to lands, waters, and communities. We pay our respect to them and their cultures; and to Elders past and present.



Indigenous Artwork Tells Story

In May 2021, Neighbourhood Watch Australasia commissioned Cairns based ingeous studios – an award-winning Indigenous graphic design and digital creative agency – to create a unique Indigenous decal that would feature on the Neighbourhood Watch polo shirt and other items.

Created by talented Indigenous digital artist Leigh Harris and his team, the design represents – through contemporary elements – the work of Neighbourhood Watch Australasia and its commitment and understanding to building safe, inclusive, and connected communities throughout Australia.

The centrepiece of the design has three elements, which tells the story of Neighbourhood Watch members throughout Australia. These members are each connected by healing waterways, which act as conduits to share and connect and make our communities safer and stronger.

The outer elements of the design represent communities throughout Australia that work with Neighbourhood Watch Australasia to bring about change and understanding through their grassroots knowledge and connections to community.



Artwork by ingeous studios

Achievement

The Neighbourhood Watch Australasia 2023 Annual Report was recognised for high achievement, receiving a Silver Award in the prestigious Australasian Reporting Awards (ARA).

The ARA Awards recognise our commitment to continuous improvement in international best practice reporting. This Annual Report has been developed to meet the ARA best practice standard, which is based on international best practice in integrated reporting.

This recognition reflects our commitment to excellence, transparency, and accountability.



**NEIGHBOURHOOD
WATCH
AUSTRALASIA**

This Annual Report demonstrates the performance of Neighbourhood Watch Australasia during the 2023-2024 financial year.

It highlights the achievements, projects, initiatives, and programs Neighbourhood Watch Australasia (NHW) has delivered, and our ongoing commitment to safer communities.

This report is intended for Neighbourhood Watch in Australia and Neighbourhood Support New Zealand, Police, NHWA's partners and stakeholders, government agencies, philanthropic organisations and individuals, future board members and employees, and most importantly, for the tens of thousands of our members and volunteers.

The objectives of our Annual Report are:

- Communicate NHWA's mission, vision, values, commitment and progress to our members, stakeholders, partners, and community.
- Highlight NHWA's role as the peak body for Neighbourhood Watch and Neighbourhood Support groups across Australasia.
- Acknowledge the achievements of NHWA during the 2023-2024 financial year.
- Recognise and acknowledge collaborations with key partners and stakeholders.
- Showcase NHWA's ability to develop and deliver impactful programs and initiatives.
- Report on the delivery of NHWA's strategic priorities and key achievements.
- Reinforce NHWA's commitment to accountable and transparent governance.

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SUSTAINABILITY

Neighbourhood Watch Australasia Limited is committed to environmental sustainability. This Annual Report is printed in limited quantities on FSC® certified paper, sourced from accredited suppliers.

Additionally, the report is published and distributed as an accessible electronic document.

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NHW volunteer Kath at the Canning Show, WA

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Because We Are
More Secure Together

Building Safe and Resilient Communities

National Secure Your Home Day 2023
Kids Colouring Competition entrant, Yadheesh, SA



NEIGHBOURHOOD
WATCH
AUSTRALASIA

Our Vision

Safe and resilient
communities across
Australasia.

Our Mission

Empowering communities
to prevent crime.



Neighbourhood Watch Australasia's core Values – Safety, Community, Inclusion, Integrity and Professionalism – form the foundational basis of our organisation, informing all we do, from leadership and decision-making to the execution of our initiatives.



Our Values



Safety

We are committed to ensuring the safety of all Australasian communities.



Community

We value, support, and engage with individuals and communities.



Inclusion

We embrace the strength and resilience that comes from diversity.



Integrity

We demonstrate respect and fairness in everything we do.



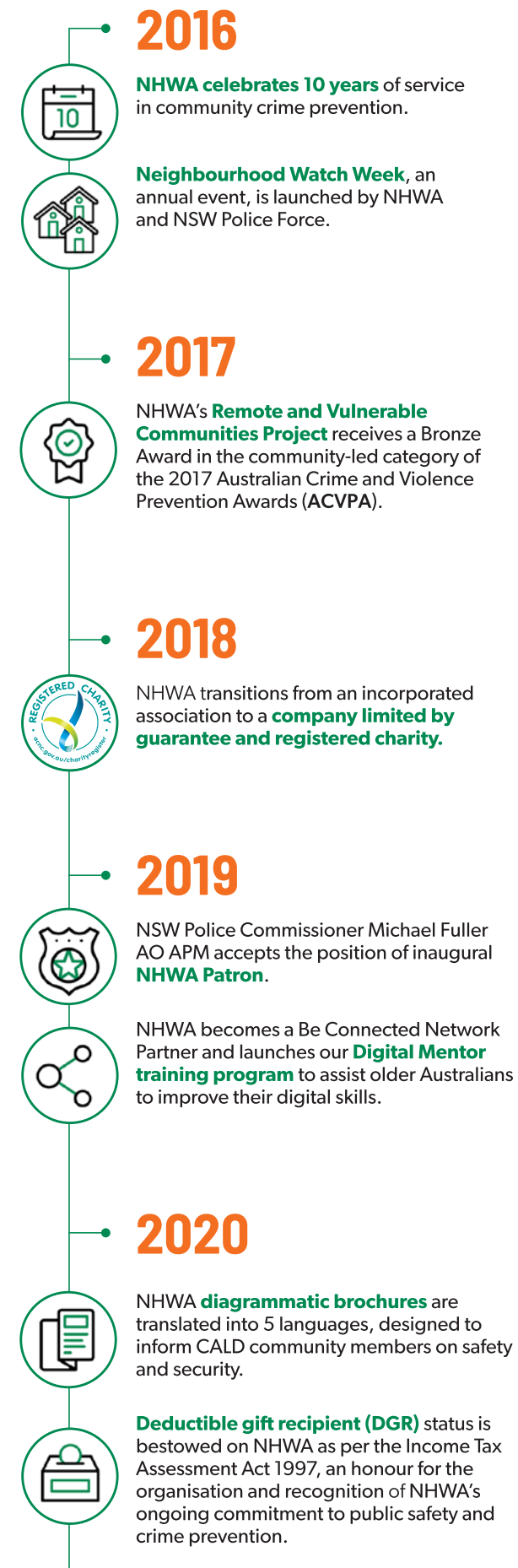
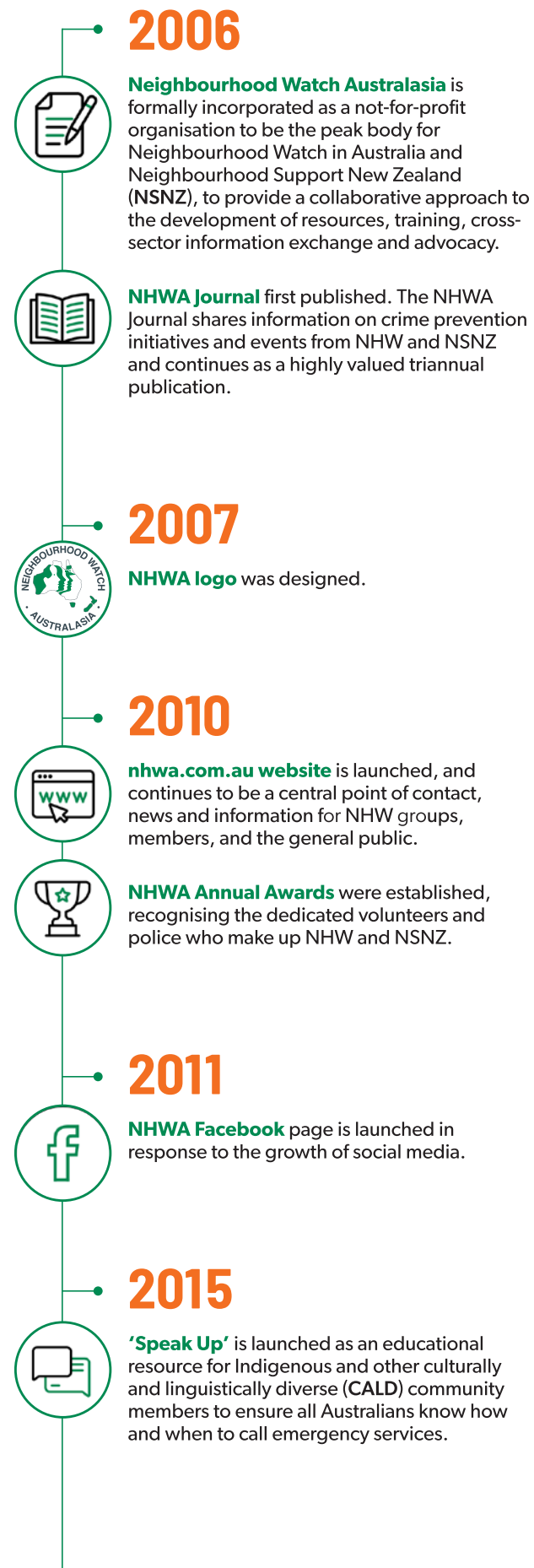
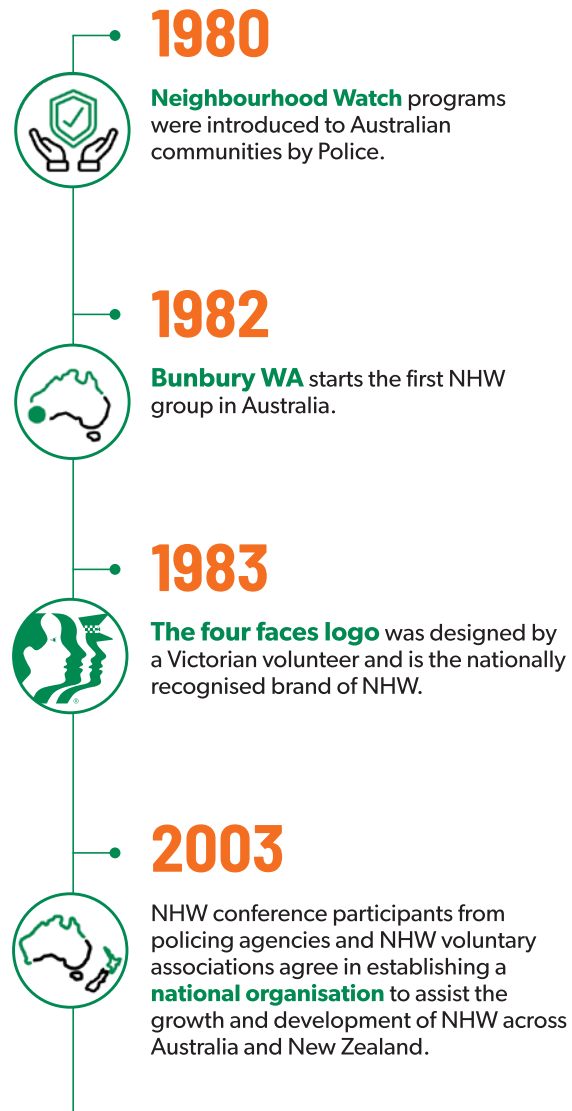
Professionalism

We adhere to the highest standards of governance and practice.

Our History

Neighbourhood Watch is dedicated to being Australia's foremost community volunteer crime prevention organisation.

In 2024, Neighbourhood Watch Australasia's (NHWA), primary focus remains on fostering the exchange of information, knowledge, and resources between Neighbourhood Watch (NHW) and Neighbourhood Support NZ (NSNZ) communities and the Police, to enhance community safety, engagement, connection, and social inclusion.



Patron Foreword

As Patron of Neighbourhood Watch Australasia, I am delighted to present the 2023-24 Annual Report. This year has been marked by significant achievements and continued dedication to enhancing the safety and wellbeing of our communities.

One of the most important outcomes of the past 12 months has been the strengthening of the relationship between Neighbourhood Watch Australasia and the AFP-led Australian Centre to Counter Child Exploitation (ACCCE). This partnership has been instrumental in the continued efforts of Australian law enforcement and Neighbourhood Watch to protect children from online harm.

The ThinkUKnow program, a key component of this collaboration, has continued to provide invaluable resources and education to help families recognise and respond to signs of child exploitation online.

The 'Keeping Kids Safe Online' TV commercials, created in collaboration with ACCCE, have been a cornerstone of our public awareness campaign, aired thousands of times to a nationwide audience and will continue to run until April 2025. Building upon this success, an additional five new TV commercials are currently in production, set to launch between late 2024 and early 2025. These new commercials will further our shared mission to educate and protect our communities from online threats.

Neighbourhood Watch plays a crucial role in the protection of our communities, particularly in providing strategies to keep our families safe online. While at a local level, we may be focussing on taking care of our neighbours and our immediate communities, ultimately the contributions of Neighbourhood Watch and its partners provide critical, community level support in protecting Australians and Australia's way of life.

As you read through this Annual Report, I encourage you to reflect on the progress we have made and understand the tools and resources available to you. Together, we can continue to build resilient, informed, and safe communities. Thank you for your ongoing support and dedication to Neighbourhood Watch Australasia.



Commissioner Reece P Kershaw APM
Australian Federal Police

// As you read through this Annual Report, I encourage you to reflect on the progress we have made and understand the tools and resources available to you. Together, we can continue to build resilient, informed, and safe communities //



Commissioner Reece P Kershaw APM
Australian Federal Police

District Crime Prevention Coordinator Snr Const Brittany Duncan and two young participants at a Neighbour Day event, QLD

Message from the Chair and the CEO

Creating safer, more connected and inclusive communities



A notable development over the past two years has been the resurgence of interest in Neighbourhood Watch (NHW), largely driven by concerns about youth crime, break-ins, and motor vehicle thefts. Communities are increasingly turning to NHW as a proactive measure to combat these issues, highlighting the importance of our initiatives.

Key Achievements and Highlights

Among the notable achievements for 2023-2024 was the continued delivery of the Safer Australia For Everyone (SAFE) Program, in collaboration with The University of Queensland (UQ). This three-tier initiative focused on Crime Prevention Through Environmental Design (CPTED) via Target Hardening. Free expert-led Home Security Information Sessions were held to educate the public on how to best secure their home. The inaugural National Secure Your Home Day (NSYHD) was a major highlight, providing resources for residents to assess and enhance their home security. Plus, the Target Hardening Support Offer (THSO) provided up to \$550 to victims of burglary to strengthen their home security and reduce the risk of repeat victimisation. These programs have made a tangible difference in improving community safety and resilience.

Additional grant funding has enabled the development of five new Keeping Kids Safe Online TV Community Service Announcements (CSAs), adding to the three already airing since April 2023. Developed in partnership with the Australian Centre to Counter Child Exploitation (ACCCE), these CSAs educate parents and children about online risks, providing practical advice on recognising,

preventing, and reporting threats such as sextortion and grooming. Broadcasted across major TV networks and social media, the CSAs have reached millions of viewers.

Challenges and Opportunities

This year, NHWA faced several challenges, particularly related to logistical delays in delivering the CPTED training and the THSO. Despite these hurdles, both programs successfully supported 478 households across Australia. These challenges highlighted the need for greater flexibility and adaptation in our processes. As a result we will now streamline operations to enhance efficiency.

Additionally, we aim to expand our focus on online cybersecurity projects, empowering communities with tools to protect themselves against the growing threat of cybercrime. Through our recent experience with a potential data breach, we engaged experts to assist with the implementation of a dedicated protocol for dealing with sensitive and private information.

Strategic Goals and Progress

This was the second year of our 2022-2024 Strategic Plan, and our focus was on fostering collaboration among jurisdictions and increasing the public's understanding of the value of NHW. Programs like the THSO, which helps vulnerable households secure their properties post-break-in, have successfully worked across multiple jurisdictions and increased public awareness. Resulting in empowered community members taking proactive steps to improve security, aligning with our vision and mission of building safer communities.

IMPACT MEASUREMENT

National Secure Your Home Day



PARTICIPANTS WHO USED THE HOME SECURITY CHECKLIST WERE

3.5 x

MORE LIKELY TO IMPROVE THEIR HOME SECURITY



82%

OF PARTICIPANTS PLAN TO MAKE SECURITY CHANGES AFTER USING THE NSYHD CHECKLIST

Target Hardening Support Offer



60%

SAID THE REBATE INFLUENCED THEIR DECISION TO INSTALL SECURITY UPGRADES



72%

FELT SAFER AFTER MAKING HOME SECURITY IMPROVEMENTS

Our Finances and Funding

The operating result for the year showed a deficit of over \$329,000, compared to a surplus of over \$13,000 in 2022-2023. This reflects investments in key initiatives that will enhance our long-term effectiveness in crime prevention. Despite the deficit, our reserves remain strong and unaffected. NHWA will prioritise securing project funding from the Federal Government, corporate partnerships, and optimise its Deductible Gift Recipient status to generate donations and bequests.

Expenditure to administer programs and run the organisation is integral to our sustainability and outcomes. All organisations – profit and not-for-profit – need proper resourcing to fulfil their purposes.

Stakeholder Engagement and Impact

This year, NHWA strengthened partnerships with key collaborators, including police, community groups, and international partners such as Neighbourhood Support and New Zealand Police.

Our long-standing relationship with the ACCCE and ThinkUKnow has been crucial in addressing online safety for children, providing resources to create safer digital environments for families.

Our ongoing partnership with Crimsafe has launched several joint initiatives, including Neighbourhood Watch Month and the free Secure Score tool, which helps homeowners assess their home security. The Secure September Home Crimprovement campaign provided one lucky homeowner with a \$5,000 home security upgrade.

Future Outlook

The outlook for 2024-2025 is centred on continued growth, innovation, and fostering stronger partnerships to build safer and more resilient communities. NHWA will focus on empowering communities to prevent crime through education initiatives and enhanced collaboration with jurisdictions.

NHWA is committed to ensuring effective governance and maintaining strong communication with its board, members, and stakeholders, as well as securing sustainable finance and improving resourcing across the organisation.

Acknowledgements

This year, we farewellled Board Director Inspector Brent (Reg) Register and welcomed Inspector Brett Callander as the New Zealand representative. We thank our Patron, Australian Federal Police Commissioner Reece P Kershaw APM, for his invaluable expertise, and our Board for their tireless commitment. We thank our community and corporate partners, and state and federal governments for their critical support and contributions. A special thanks to the NHWA team – Lizzie McGrory, Melissa Roberts, and Selina Maguire, for their commitment to achieving our strategic goals.

Lastly, we are grateful to all our volunteers and members, the cornerstone of our success. Without them, our work would not be possible.

Bernie Durkin
Chair

Maria Bennett
Chief Executive Officer

SECTION 2

About Neighbourhood Watch Australasia

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Our mission is simple yet profound:
to empower communities to prevent
crime and build safe, inclusive,
and resilient neighbourhoods //



NHWA EA/Project Manager Lizzie McGrory, Board Director Peter Edwards, Chair Bernie Durkin, CEO Maria Bennett, AFP Commissioner and NHWA Patron Reece Kershaw APM, Company Secretary Margaret Pearson, and Board Director Insp Brett Callander at the Canberra Board meeting, ACT

About Us

Neighbourhood Watch Australasia (NHWA) diligently stands as the peak body for Neighbourhood Watch in Australia and Neighbourhood Support New Zealand. Our mission is simple yet profound: to empower communities to prevent crime and build safe, inclusive, and resilient neighbourhoods.

At NHWA, we believe in the power of collaboration. We work tirelessly to enhance community safety by fostering the exchange of ideas, sharing critical resources, and developing impactful programs that inspire grassroots participation in crime prevention. Our initiatives are designed not just to protect, but to connect — ensuring that every community member feels secure and supported.

In 2003 the NHWA torch was lit in response to the need for a "National Secretariat as a collaborative body that assists with the sharing of information between the various programs on issues such as information technology, facilitating national sponsorship and uniform marketing strategies."*

By 2006, at the Neighbourhood Watch Conference held in Adelaide, delegates representing all Australian states, territories, and New Zealand, voted to adopt a draft constitution in agreement that Neighbourhood Watch Australasia would become an Incorporated Association "as a central information gathering and dissemination point" for Neighbourhood Watch groups across the Australasian region.

The emerging vision was "to use the existing Neighbourhood Watch structure as a vehicle to further build partnerships with police and the community, increase the quality and quantity of police citizen contact (and thus legitimacy) and at the same time build community capacity [and] help to strengthen communities and lead to benefits that will only be apparent in the longer term."*

Neighbourhood Watch Australasia has since grown from a collaborative idea to a robust organisation, now a registered charity, regulated by the Australian Charities and Not-for-profits Commission (ACNC), with deductible gift recipient (DGR) status. Our journey reflects our unwavering commitment to community empowerment, as we continue to adapt and respond to the evolving needs of the member organisations and jurisdictions we serve.

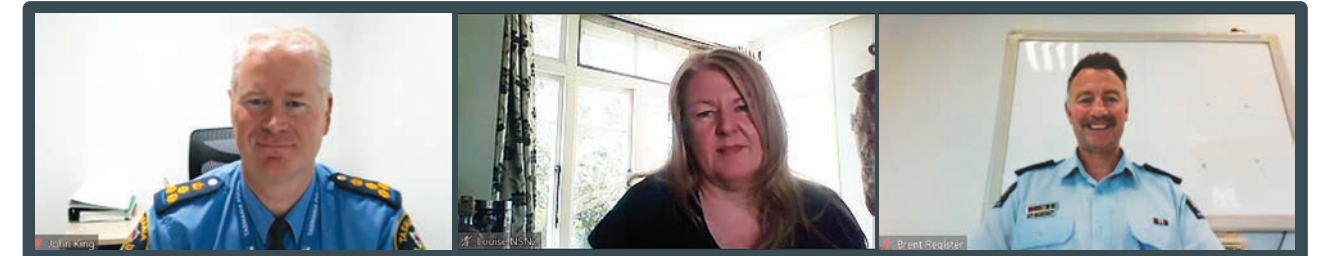
The peak body that has:

- the capacity to enhance the relationship between police and the community
- the ability to improve feelings of safety and security
- the ability to expand community involvement in wider safety and crime prevention initiatives
- and the capacity to form partnerships with police, other agencies, and the community.

In 2024 NHWA proudly delivers on this potential as the peak body for Neighbourhood Watch in Australia and Neighbourhood Support New Zealand, while continuing to adapt, improve and respond to the ever-evolving needs of ensuring community safety and security.

Quotes sourced from:

* 'Working together': Neighbourhood Watch, reassurance policing and the potential of partnerships. Trends & issues in crime and criminal justice no. 303. Canberra: Australian Institute of Criminology. Australian National University, www.aic.gov.au/publications/tandi/tandi303



Tasmania Police Community Engagement Insp John King, NSNZ Chief Executive Louise Grevel, and NHWA Board Director Insp Brent Register (NZ) join the 2023 NHWA AGM via video conference



NHWA EA/Project Manager Lizzie McGrory, Melville NHW Chairperson Atul Garg, NHWA CEO Maria Bennett, NHWA Board Director Peter Edwards (TAS), Company Secretary Margaret Pearson, Chair Bernie Durkin (WA), and Board Director Supt Robert Fleischer (QLD) at the 2023 NHWA AGM held in Perth, WA



Strategic Plan

2022 – 2024



Our Vision

Safe and resilient communities across Australasia.



Our Mission

Empowering communities to prevent crime.



Our Objectives

1 Deliver programs that support crime prevention, community engagement and inclusion.

- 1.1 Support communities to prevent crime in their local areas
- 1.2 Reduce crime through the development of effective initiatives

2 Raise awareness of the value of Neighbourhood Watch (NHW).

- 2.1 Increase public understanding of the value of NHW
- 2.2 Partner with police to harness the power of NHW to enhance crime prevention outcomes

3 Foster collaborative relationships with and between the jurisdictions.

- 3.1 Keep jurisdictions informed and up to date
- 3.2 Foster collaboration and connection amongst the jurisdictions

4 Ensure a strong and sustainable organisation.

- 4.1 Good Governance
- 4.2 Sustainable Funding
- 4.3 Sufficient Staff Resourcing
- 4.4 Effective Communication

Highlights of the Year

In 2023-2024, Neighbourhood Watch Australasia's (NHW) achievements highlighted our progress towards strategic objectives and key performance indicators (KPI), aligning with the goals of our 2022-2024 Strategic Plan.

These objectives, aimed at crime prevention, community safety, and resilience, are essential to the delivery of NHWA's mission of empowering communities to prevent crime.

Empowered communities are central to NHWA's initiatives, with our Constitution embedding partnership and participation as core principles of our approach.



STATUS:
Completed



SAFE - Safer Australia For Everyone

Delivery of the Safer Australia For Everyone (SAFE) program, NHWA's key community program across 2021-2024, developed in collaboration with The University of Queensland (UQ).

- › Successfully completed the 3 tiers of the program:
 1. Home Security Information Sessions
 2. Target Hardening Support Offer
 3. National Secure Your Home Day
- › Reducing the risk of household break and enters
- › Increasing home security awareness and engages active participation in target hardening initiatives
- › Demonstrating NHWA's work in crime prevention, community engagement and inclusion, and in supporting communities to prevent crime in their local areas
- › Delivering the outcomes in our Federal Government grant



STATUS:
Completed



Home Security Information Sessions

Tier 1 – The SAFE Program provided four free Home Security and Target Hardening Information Sessions in Canberra ACT, Perth WA, and Toowoomba QLD. These sessions were presented by crime prevention and community safety specialist John Maynard, focusing on the principles of Crime Prevention Through Environmental Design (CPTED), and how to best implement these strategies to reduce opportunities for crime.

- › Over 110 residents attended sessions across the three locations
- › Each of the sessions were customised to the location, highlighting specific local concerns and resources available
- › Evaluation survey results showed participants were very satisfied with sessions, finding them applicable to their safety needs across all three locations



STATUS:
Completed



Target Hardening Support Offer

Tier 2 – The Target Hardening Support Offer (THSO) provided the opportunity for householders to enhance security in their homes.

- › 333 applicants completed the process and received the \$550 rebate: QLD 141, WA 100, ACT 92
- › The program offered eligible households, who had been a victim of burglary in ACT, QLD and WA since 2022, a rebate of \$550 for the installation of additional security measures to their homes
- › Providing strategies for residents to target harden their homes against the risk of repeat break and enter crimes
- › Educating the community about the benefits of neighbourhood cocooning and connections
- › Empowering homeowners to take proactive steps to improve their home security



STATUS:
Completed



National Secure Your Home Day

Tier 3 – The inaugural National Secure Your Home Day (NSYHD), created in collaboration with UQ, was held on 23 - 24 September 2023, and encouraged Australians to dedicate one day a year to take the time to assess and enhance their home security.

- › 2,100+ households registered to receive a NSYHD Kit (by email)
- › 1,000+ households also received a mailed NSYHD Kit
- › 24 million+ individuals reached through TV, radio, print and online media
- › Engages community to proactively assess and implement home security measures
- › Evaluates participants' security improvements and perceptions to tailor future crime prevention projects and responses
- › Builds confidence in public understanding of the value of NHW in communities



STATUS:
Completed



Get Online Week

NHWA proudly supported the Get Online Week (GOLW) initiative, 16-22 October 2023, an annual program by Good Things Foundation to improve digital inclusion and skills within communities. In 2023 NHWA assisted 24 Neighbourhood Watch (NHW) groups across QLD, TAS, WA and ACT apply for funding, and to host their own GOLW events. The entire NHWA team was actively involved in delivering these initiatives, contributing to an engaging and impactful experience for all participants!

- › NHWA assisted 24 NHW groups to apply and hold GOLW events
- › NHWA secured \$26,400 in GOLW funding for NHW groups
- › Developing digital skills, abilities, and utility for all

- › Facilitating community engagement, connection, and inclusivity in accessible public spaces
- › Connecting NHWA with NHW communities and members at local levels
- › NHWA assists NHW groups receive GOLW grant funding, including preparation of applications, and assistance with the acquittal process
- › Over 140 NHW events held over the past 6 years



STATUS:
Ongoing



News

NHWA regularly updates Neighbourhood Watch (NHW) and Neighbourhood Support (NSNZ) members and stakeholders via Electronic Direct Mailouts (eDMs), informing of recent events and upcoming activities.

- › Over 200% growth in electronic mailing list subscribers
- › Communicates key information to NHW and NSNZ members, volunteers, and jurisdictions to keep them up to date on funding opportunities
- › Supports community access and attainment of funding for community projects and initiatives
- › Establishes conduits for effective communications and connections between NHWA and our community

2024 SUBSCRIBERS

↑ 226%

Vs 2023 Subscribers

KPI Progress Indicators



Annual Events Calendar

1 JULY 2023 – 30 JUNE 2024

At Neighbourhood Watch Australasia (NHWA), our annual events calendar spotlights key projects and initiatives that focus on enhancing safety and security within our communities.

These initiatives include impactful campaigns, valuable resources, community training, and support programs, all of which work towards creating more connected and safer neighbourhoods. Each year, these programs continue to grow, delivering more benefits to our communities.

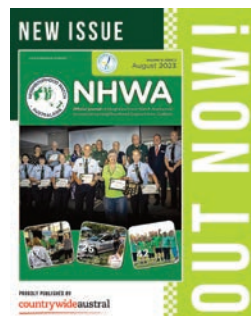
To see what's coming up, visit:
www.nhwa.com.au/calendar

AUGUST 2023

NHWA Journal (August Edition)

1 AUG

- › 3 editions produced each year
- › Distributed across Australia and New Zealand
- › Packed with valuable information on programs, initiatives and the work of our community groups



SEPTEMBER 2023

Secure September

1-30 SEP

- › Crime prevention partners NHWA and Crimsafe joint initiative
- › Crimprovement month-long campaign dedicated to promoting home security
- › Free online Secure Score tool for households to easily assess and improve your home security



SEPTEMBER 2023

National Secure Your Home Day

23-24 SEP



- › NHWA and University of Queensland initiative, encouraging Australian households to dedicate one day a year to home security and crime prevention
- › Registered participants receive a free Kit including an evidence-based Home Security Checklist, and easy to follow tips for making home security improvements
- › Competitions, children's activities, online resources, and more
- › A dedicated website was launched, and a TV community service announcement aired nationally

OCTOBER 2023

Get Online Week (GOLW)

16-22 OCT

- › International digital inclusion campaign by Good Things Foundation
- › Week-long annual celebration sees thousands of events take place each year, aimed at connecting people and helping them navigate the digital world
- › NHWA assists NHW groups with GOLW grants to hold GOLW events



OCTOBER 2023

NHWA 2023 Volunteer of the Year, Community Champion and Police Commissioner's Awards

1 OCT

- › NHWA Annual Awards
- › These prestigious awards recognise the invaluable efforts of individuals who make up Neighbourhood Watch (Australia) and Neighbourhood Support (New Zealand)
- › Nominees include Volunteer community members and Police employees



NOVEMBER 2023

NHWA Journal (November Edition)

1 NOV

- › Featuring crime prevention initiatives and community stories
- › Stay informed with the latest community news across Australasia
- › Available to read online (free), and printed copies can be ordered through the NHWA website



NOVEMBER 2023

Neighbourhood Watch Week

6-12 NOV

- › Week-long event showcasing Neighbourhood Watch (NHW) in Australia and Neighbourhood Support NZ groups and crime prevention initiatives to the community
- › Hundreds of NHW volunteers conduct events in their local communities
- › The event raises public awareness of the benefits of joining a local NHW group and encourages participation in NHW programs



FEBRUARY 2024

Streetsmart Handbooks

1 FEB

- › A practical guide for young people preparing for life after leaving school
- › Addresses contemporary topics and issues relevant to the lives of young people
- › Distributed to secondary schools and youth organisations across Australia and New Zealand



MARCH 2024

Neighbourhood Watch Month

1-31 MAR

- › Month-long campaign, from crime prevention partners NHWA and Crimsafe to improve home security
- › Encouraging homeowners to review and improve their home security by taking the online Secure Score quiz
- › Promotes the benefits of joining a local Neighbourhood Watch group



APRIL 2024

NHWA Journal (April Edition)

1 APR

- › The latest updates and inspiring stories from the Neighbourhood Watch community, helping you stay connected and safe
- › Latest edition with updates on NHWA activities and safety tips



Major Projects

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// The SAFE Program exemplifies NHWA's commitment to creating safer communities through education, support, and engagement //



Members of NSNZ and NZ Police at the NSNZ Thrive Conference, Stephen Cross, Steve Smith, Samasoni Malaulau, NSNZ CEO Louise Grevel, Zelia Grizzo, Bryan Ward, Kelsey Ardern, Patrick Tangipo, NSNZ Chair Claire Steer, Brett Callander, and Molimau Lolo, NZ



NHTW EA/Project Manager Lizzie McGrory, Dr Renee Zahnow UQ, and NHTW CEO Maria Bennett discuss the SAFE Program, UQ Saint Lucia Campus, QLD

Safer Australia For Everyone

The Safer Australia For Everyone (SAFE) Program, a Neighbourhood Watch Australasia (NHTW) initiative, aims to improve home safety and security across Australia. Developed in collaboration with The University of Queensland (UQ), this program addresses the rising concern of break-and-enter incidents by empowering households with the knowledge and resources to strengthen their home security. With a focus on Crime Prevention Through Environmental Design (CPTED), the SAFE Program integrates strategies such as 'target hardening' and 'cocooning' to enhance household security.

NHTW partnered with Dr Renee Zahnow from UQ to develop evidence-based CPTED strategies and resources for the community, and to conduct an evaluation of the SAFE program to measure impact and provide direction for future initiatives.

According to Dr Renee Zahnow, "As we all return to normal daily activities post COVID-19, it is vital that we encourage the community to review their home security. The Safer Australia For Everyone (SAFE) program provides strategies to empower individuals to take steps towards reducing their risk of victimisation and reducing crime in their community."

S·A·F·E
SAFER AUSTRALIA FOR EVERYONE



Attendees with presenter John Maynard at the Home Security Information Sessions, Canberra, ACT



Sgt Nigel Dalton and Mackay Police host a National Secure Your Home Day event, QLD

The SAFE program comprised of three components:

1. Home Security Information Sessions
2. Target Hardening Support Offer
3. National Secure Your Home Day

SAFE Program Tier 1 Home Security Information Sessions

In March 2024, NHTW organised four free Home Security and Target Hardening Information Sessions in Canberra ACT, Perth WA, and Toowoomba QLD. These sessions, led by renowned crime prevention and community safety specialist John Maynard, were customised to each location to address safety concerns and highlight available resources.

The sessions included the public, Police, Neighbourhood Watch members, Local and State government representatives, and community organisations in attendance. Strong attendance at each event highlighted the community's keen interest in enhancing home security.

The sessions focused on the principles of CPTED, which include natural surveillance, access control, territorial reinforcement, and maintenance. The interactive format allowed attendees to ask questions and engage in informative discussions, helping them understand how to best implement CPTED strategies in their own homes and communities to reduce opportunities for crime. The localised nature of the content ensured that the sessions were relevant to each of the audiences, enhancing the capacity for the sessions to have direct, practical outcomes.

Survey results showed that participants were very satisfied with the sessions, finding they were applicable to their safety needs across all three locations.

Example social media



"Learnt how to identify and reduce property vulnerabilities"
Michael, ACT

"Great informative and interactive presentations"
Rhonda, QLD



Attendees with presenter John Maynard at the Home Security Information Sessions, Toowoomba, QLD

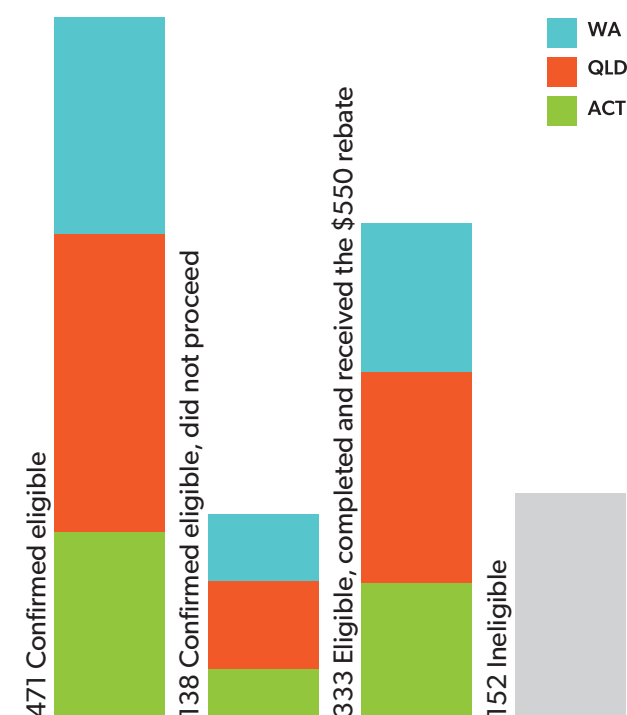
"Very comprehensive content information and details for physical safety and awareness"
Julia, WA

SAFE Program Tier 2 Target Hardening Support Offer

The Target Hardening Support program offered a \$550 rebate to victims of burglary in the Darling Downs region QLD, Canberra ACT, and Perth WA. The program empowered eligible homeowners to take proactive steps to target harden their home by providing financial aid to install additional security measures. Most commonly the funds were used to fit security screens, CCTV cameras, locks, or sensor lights.

By investing in security upgrades participating homeowners significantly reduced the risk of further break-ins, and created a safer environment for themselves and their families. The program also fostered community resilience, encouraging neighbours to look out for each other and collaborate on security initiatives.

Summary of pilot program participants: 623 Total Applications



The survey conducted by UQ found:



100%
REPORTED FEELING SUPPORTED
AND ACKNOWLEDGED



60%
SAID THE REBATE POSITIVELY
IMPACTED THEIR DECISION TO
INSTALL TARGET HARDENING
MEASURES



72%
REPORTED THE TARGET
HARDENING MADE THEM
FEEL SAFER



100%
NOTED THEY HAD POSITIVE
EXPERIENCES WITH NHTWA STAFF
A KEY STRENGTH OF THE PROGRAM
WAS THE STAFF INTERACTION AND
EASE OF THE PROCESS

SAFE Program Tier 3 National Secure Your Home Day

Component three of the program was the inaugural National Secure Your Home Day (NSYHD). This will now be an annual initiative dedicated to raising awareness of home security.

The inaugural event took place on 23-24 September 2023, encouraging all Australians to assess and improve their home security. Participants received a free **National Secure Your Home Day Kit**, which included a Home Security Checklist and practical Home Security Tips, Home Security Checklist Video, and other resources designed to improve home security. These resources were developed in collaboration with UQ, offering advice on proactive home security measures, helping households identify potential vulnerabilities, and take corrective actions.

A children's colouring competition and local community events were also incorporated into the NSYHD to ensure the day could engage all age groups, fostering a culture of safety and security within the community.

The dedicated website www.secureyourhomeday.com.au serves as a hub for the initiative, enabling individuals to register to participate, and providing resources, updates, and information about local events and activities.

The survey conducted by UQ found:

Most frequently, participants were motivated to participate by a desire to increase their home security, and concern about rising crime rates.



85%
LEARNED SOMETHING NEW TO ASSIST
THEM TO SECURE THEIR HOMES



63%
REPORTED FEELING SAFER
AFTER CONDUCTING THE
HOME SECURITY CHECKLIST



OVER 1,500
REGISTERED PARTICIPANTS
RECEIVED THE NSYHD KIT



82%
OF PARTICIPANTS PLAN TO
MAKE SECURITY CHANGES AFTER
USING THE NSYHD CHECKLIST

National Secure Your Home Day was a resounding success, extending beyond participation statistics – empowering Australians to take control of home security, and helping create safe neighbourhoods for all.



Scan the QR code
to visit the NSYHD
website or go to:

www.secureyourhomeday.com.au

In conclusion

The SAFE Program exemplifies NHTWA's commitment to creating safer communities through education, support, and engagement. By offering practical solutions, resources and financial support, the program empowers individuals to take proactive steps towards enhancing their home security. The free Information Sessions, Target Hardening \$550 Support Offer, and National Secure Your Home Day collectively contribute to a Safer Australia for Everyone.

NHTWA envisions a future where every citizen feels secure in their home. Through collaborative efforts, continuous engagement, and the application of evidence-based strategies, the SAFE Program strives to make this vision a reality.

Keeping Kids Safe Online

NHWA TV COMMERCIALS

Campaign to protect children from online sexual exploitation

In April 2023 Neighbourhood Watch Australasia (NHWA) launched the newest in its series of television commercial Community Service Announcements (CSAs), Keeping Kids Safe Online.

Developed in collaboration with the Australian Federal Police (AFP) led Australian Centre to Counter Child Exploitation (ACCCE), NHWA's Keeping Kids Safe Online CSAs inform children, parents, and carers how to recognise, respond to, and report online child sexual exploitation and abuse.

The three CSAs, funded by the Westpac Group Safer Children, Safer Communities Grant, have been produced in direct response to the need for there to be open communication and dialogue about online child sexual exploitation and abuse, and to empower the community how to better protect children and young people.

Reports of online child exploitation to the ACCCE have more than doubled across each of the four years of the law enforcement agencies' operation since 2018. Market research commissioned by the ACCCE into online child sexual exploitation in Australia* included the following key findings:

*Australian Centre to Counter Child Exploitation (ACCCE) ONLINE CHILD SEXUAL EXPLOITATION: UNDERSTANDING COMMUNITY AWARENESS, PERCEPTIONS, ATTITUDES AND PREVENTATIVE BEHAVIOURS - Research Report FEBRUARY 2020 www.accce.gov.au/resources/research-and-statistics/understanding-community-research



4 out of 5

children aged four are using the internet;
30% of these children have their own device.



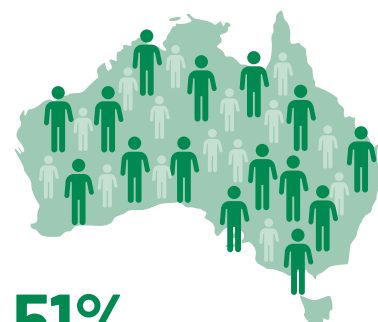
21%

(of participants) think there is a likelihood that online child sexual exploitation can happen to their child.



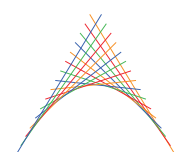
23%

of parents and carers sit with their children while they use the internet.



51%

of parents did not know what they could do to keep children safe from online child sexual exploitation and abuse.



Australian
Centre to Counter
Child Exploitation

The CSAs have been well received by the Australian broadcasting sector, having been aired during primetime across Australia on Paramount Network 10, WIN TV, GOOD TV, and C31 (a Melbourne community television station) through 2023 and into 2024. Feedback from members of the community who have viewed the CSAs, both in cities and regions, has been resoundingly positive.

NHWA is committed to developing ongoing campaigns and initiatives aimed at Keeping Kids Safe Online. We understand that protecting children is a collective effort that relies on strong partnerships and community collaboration. By working closely with our partners and communities, NHWA aims to educate parents, carers, and children about recognising risks, responding appropriately, and reporting any concerns, to safeguard children and young people against the growing threat of online child sexual exploitation.

To view the three Keeping Kids Safe Online videos go to www.nhwa.com.au/resources/tvc-messages

To report inappropriate behaviour towards children online, visit the ACCCE: www.accce.gov.au/help-and-support/who-can-help or www.accce.gov.au/report

Keeping Kids Safe Online 2024 Project Funding

NHWA has received funding from the Queensland Government Gambling Community Benefit Fund (GCBF) to create an additional series of targeted 'Keeping Kids Safe Online' CSAs.

The project will deliver 5 TV commercials, 5 radio ads, and social media marketing campaign, all aimed at providing essential information to parents and carers on how to protect children from online harm.

The NHWA Keeping Kids Safe Online Community Service Announcements focus on three key messages:

1. It Can Happen To Anyone

Raising awareness of the extent of the problem.



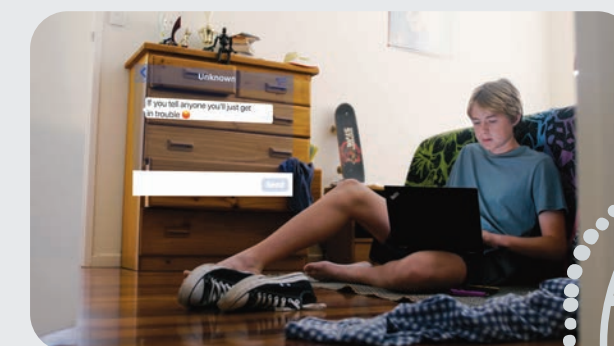
2. Red Flags

Recognising the signs of online predators.



3. Speak Up

Supporting children and adults to speak up and know how to report.



SECTION 4

Ongoing Initiatives

- 4.1 Neighbourhood Watch Month 34
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- 4.3 Secure Score 37

Neighbourhood Watch Month was a fantastic success in 2024, encouraging thousands of Australians to take a proactive approach to home security and fostering a greater sense of community safety



NHW volunteers at the 'Safe Plate Day' at Bunnings Cannington, WA



Neighbourhood Watch Month

March marked an exciting time for Neighbourhood Watch Australasia (NHWA) as it celebrated Neighbourhood Watch Month with crime prevention partner Crimsafe. The highlight of the month was the Home Crimprovement campaign, aimed at raising awareness about home security and encouraging proactive measures to keep homes safe. This campaign was not only about education but also featured a major incentive for participation: a \$5,000 Crimprovement package tailored to enhance the winner's home security.

The Home Crimprovement campaign saw an overwhelming response, with nearly 1,000 entries from homeowners across Australia. Participants shared creative ideas, from high-tech solutions like alarm systems to simple yet effective techniques. These entries highlighted Australians' dedication to protecting their homes, especially amidst growing concerns about break-ins.



Crimsafe Head of Marketing Natalie Hodgskin, Nadia from Coomera winner of the \$5K Crimprovement package with NHWA CEO Maria Bennett

The Crimprovement prize package included the installation of Crimsafe security doors and windows, security cameras, and other enhancements designed to improve the Secure Score of the winning home. Secure Score developed by NHWA and Crimsafe, has become a trusted resource for households to assess their vulnerability and strengthen their defences against intruders.

We are thrilled to announce the winner of the competition: Nadia from Coomera, Queensland! Nadia's approach to home security stood out as she not only focused on securing her property but also fostered a strong sense of community. Her efforts reflect the broader purpose of Neighbourhood Watch, where safety extends beyond individual homes to the entire community. Upon winning, Nadia expressed her gratitude, saying "It's fantastic to see that my efforts to keep my family and neighbourhood safe have been recognised. I hope my approach can inspire others to take similar steps."

Neighbourhood Watch Month was a fantastic success in 2024, encouraging thousands of Australians to take a proactive approach to home security and fostering a greater sense of community safety.

Secure September

Home Crimprovement Campaign

For the third consecutive year, Neighbourhood Watch Australasia (NHWA) and Crimsafe joined forces for Secure September, a month-long national safety campaign designed to inspire Australians to take proactive steps in home security. This year's theme, "Home Crimprovement," delivered a clear and simple message: **Make your home a crim's worst nightmare!**

Secure September 2023 encouraged homeowners across the country to become more security conscious by implementing straightforward yet effective enhancements to their home security. The campaign not only focused on practical improvements but also promoted a sense of community through involvement with local Neighbourhood Watch groups.

Under the "Home Crimprovement" banner, the campaign provided expert advice and practical strategies to help residents fortify their homes. By showcasing how everyday Aussie homes can be transformed into secure havens, the campaign demonstrated the impact of adding security screens, cameras, spotlights, and padlocks — all of which can significantly boost a home's Secure Score.

Residents were invited to use the Secure Score tool, a free home security audit developed by NHWA and Crimsafe in 2021. This tool evaluates the effectiveness of a home's current security setup and offers tailored recommendations to enhance safety. In addition, the campaign encouraged homeowners to connect with their local Neighbourhood Watch groups, fostering a community-driven approach to crime prevention.

The campaign's reach was amplified through targeted radio ads on the Australian Radio Network Pty Limited (ARN), one of Australia's leading broadcast and on-demand audio companies. With 58 stations nationwide and a digital platform through iHeartRadio, the messaging reached over 6 million listeners. The campaign's visibility was further boosted by online content shared across both the NHWA and Crimsafe websites.





Const Glen Martin
delivering new NHW
signs to Sonya Gerwin
and Tullah NHW
Coordinator Meygan
Barstow, TAS



Secure Score

Home Security Audit Tool

Secure Score was launched during Secure September 2021, and offers householders a free, easy and accessible way to evaluate your home's security. Providing practical, cost-effective tips and advice for improving security and making your home and community safer.

Developed by crime prevention partners Neighbourhood Watch Australasia (NHW) and Crimsafe, the Secure Score Home Security Audit Tool is an ongoing initiative that rates the effectiveness of Australian householders' overall home security, based on current home features and security set-up.

Householders are prompted to answer a series of questions about their current home security measures, which are then analysed and provide a security score rating out of 100.

Based on the answers provided, householders are then provided with a tailored action plan to help improve their Secure Score and the overall security of their home and property.

Insights from Secure Score data have revealed several simple yet effective steps homeowners can take to enhance their home security. Actions like installing a sensor light, trimming trees and shrubs near windows, and leaving shoes at the front door can significantly boost your Secure Score and home security.

The Secure Score tool provides an opportunity for Australian families to take control of their home security and help arm them with the knowledge they need to better protect their families, homes and neighbourhoods.

The free Secure Score tool is available at:
www.nhwa.com.au/resources/secure-score

SECTION 5

Acknowledgments and Partnerships

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Neighbourhood Watch Australasia continues to be a dedicated partner of the Australian Federal Police-led Australian Centre to Counter Child Exploitation since its inception in 2018. By bringing together key stakeholders and partners, the ACCCE employs a world-leading, partnership-based approach to combat the escalating crisis of child exploitation //



NHWA Board Director and NHW ACT President Laurie Blackall, Membership Secretary Jude Bowman, and ACT Police at the Bunnings Christmas Family Night, ACT



Back Row Left to Right: Korean National Police Rhim Yoon-Sang, National Crime Agency, Jenny Robertson, Daniel Morcombe Foundation – Beth McNamara, ECPAT, Guillaume Laundry
 Second Row From Back: Korean National Police Joyce Lee, Royal Canadian Mounted Police Gordon Sage, National Crime Agency, Caitlin Jenkins-Watson, Neighbourhood Watch Australasia Maria Bennett, Netherlands Police Ben Van Mierlo, New Zealand Police Stuart Mills, Ofcom Sarah Blight
 Second Row From Front: United Arab Emirates, Mol Lt. Colonel Abdulrahman, Philippines National Police Portia Manalad, Philippines National Bureau of Investigations Olga Angustia-Gonzalez, Royal Canadian Mounted Police Roberta Sinclair, NCMEC John Shehan, IJM John Tanagho, Kenya National Police David Wafula
 Front Row: Australian Federal Police Manichan Puurand, Australian Federal Police Simone McKeough, Australian Federal Police Stephen Jay, Australian Federal Police Helen Schneider, National Crime Agency James Babbage, National Crime Agency Wendy Hart, United Arab Emirates Major Abdulla Alhebsi, Colombia Nacional Police Juan Pablo Cubides Salazar

Australian Centre to Counter Child Exploitation

Neighbourhood Watch Australasia (NHWA) continues to be a dedicated partner of the Australian Federal Police (AFP) led Australian Centre to Counter Child Exploitation (ACCCE), since its inception in 2018.

The ACCCE represents a national capability unmatched by any single federal or state agency in Australia, created in response to the rising tide of child exploitation reports received by Australian law enforcement. By bringing together key stakeholders and partners, the ACCCE employs a world-leading, partnership-based approach to combat the escalating crisis of child exploitation. NHWA is proud to actively support the ACCCE's mission through its comprehensive five-pillar strategy: Prepare, Prevent, Protect, Pursue, and Promote. These pillars form the backbone of a collective effort to free children from the horrors of exploitation.

Throughout the 2023–2024 year, NHWA has been actively engaged in regular stakeholder meetings and roundtables with the ACCCE and other key law enforcement partners. NHWA participated in the Virtual Global Taskforce (VGT) meeting in April 2024, joining representatives from countries including Canada, the United States, Colombia, New Zealand, Kenya, the Philippines, the United Arab Emirates, Korea, and the Netherlands. Also present were the eSafety Commissioner and non-government organisations such as the International Justice Mission. The Australian VGT meeting notably included Neighbourhood Watch Australasia and the Daniel Morcombe Foundation as special invitees.

In 2023, NHWA further strengthened its partnership with the ACCCE by producing a powerful series of three television commercial Community Service Announcements (CSAs) titled Keeping Kids Safe Online. These CSAs were designed to educate children, parents, and carers on how to recognise, respond to, and report online child sexual exploitation and abuse. The Keeping Kids Safe Online campaign was widely praised and will continue to be aired for a further twelve months during primetime across Australia on major networks including Paramount Network 10, WIN TV, GOOD TV, and Melbourne's C31.

ThinkUKnow

ThinkUKnow was established in 2009 and is Australia's first and only nationally delivered, law enforcement-led online child safety program, supporting the critical work of the Australian Federal Police's Australian Centre to Counter Child Exploitation (ACCCE).

Neighbourhood Watch Australasia (NHWA) plays a significant part in the delivery of the ThinkUKnow Program, a collaboration between ThinkUKnow, the ACCCE, the Commonwealth Bank, Microsoft, and Datacom, that is currently delivered in partnership with all State and Territory Police.

ThinkUKnow is an evidence-based education program that delivers community presentations and learning resources with a focus on preventing online child sexual exploitation.

The ThinkUKnow program is pro-technology and addresses topics including self-generated online child sexual exploitation material, online grooming, image-based abuse, sexual extortion, and importantly, promotes help-seeking behaviour. The program supports parents, carers, and teachers to get a better understanding of the types of things that children and young people SEE, SAY and DO online.

In-person ThinkUKnow parent, carer and teacher presentations and engagements can be booked through NHWA for any organisation, community group, sporting club or other group, and are available year-round.

The ACCCE and ThinkUKnow have developed a children's picture book aimed at helping kids recognise the signs of online grooming. Written by Tess Rowley and illustrated by Shannon Horsfall, Jack Changes the Game offers a child's perspective on online grooming, highlighting the challenges they may face and emphasises the importance of talking to a trusted adult if they encounter any problems online.



Jack Changes the Game is designed for parents, carers and educators to read together with children aged 5 to 8. The book encourages conversations about inappropriate contact, online grooming, the importance of speaking up, and how to seek help and report concerns of suspected child sexual exploitation.

Jack Changes the Game is available to read online, together with resources tailored to educators, parent and carers.

To learn more visit:
www.thinkuknow.org.au



Scan the QR code to view Jack Changes the Game

SECTION 6

Events, Publications and Awards

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Each contribution, each story, and each update in the NHWA Journal represents a step forward in building safer and more resilient neighbourhoods



Edmonton NHW members
enjoying the NHWA Journal, QLD



Enthusiastic participants at the Ipswich District NHW GOLW event, QLD

Get Online Week

16 – 22 OCTOBER 2023

Facilitating Digital Inclusion

Since its launch in Australia in 2018, the Good Things Foundation's Get Online Week (GOLW) has seen enthusiastic participation by Neighbourhood Watch (NHW) groups, with more than 140 events held to date assisted by Neighbourhood Watch Australasia (NHW).

In 2023, NHWA facilitated 24 NHW groups secure \$26,400 in GOLW funding. As the peak body NHWA assists each NHW group by submitting the grant application, liaising about event planning, and submitting the grant acquittal. A total of over 1,300 GOLW events were held nationally with an impressive 23,000 individuals being reached, the campaign has a vital role in bridging the digital divide.

For GOLW 2023, attendees were encouraged to take that first step towards digital literacy, whether it was learning to take a photo on a mobile device or accessing Google. NHW groups across Australia embraced GOLW, organising both in-person and online events to support community members to use digital devices, and access online services safely.

Events ranged from morning and afternoon teas, complete with door prizes and fun activities, to more formal seminars, conferences, and community



140+
NHW GOLW EVENTS
HELD TO DATE



24
NHW GROUPS
IN 2023



\$26,400
IN GOLW GRANTS
FOR NHW GROUPS

engagement initiatives. Once again, a notable focus this year was on cyber safety, reflecting the increasing importance of protecting oneself in the digital world.

The overarching message from GOLW was clear: digital inclusion is not just a convenience — it is essential for creating a more equitable and connected society. As NHWA looks ahead, we remain steadfast in our commitment to advancing digital inclusion, where everyone can confidently and safely thrive in an increasingly digital world.



Tyler Rahn Bunnings, Wynyard NHW Coordinator Roxley Snare OAM, and Cam Somerset NHW members Lawrence McGuinness and Ian Edwards at Burnie Bunnings during NHW Crime Prevention Week, TAS

Neighbourhood Watch Crime Prevention Week

6 – 12 NOVEMBER 2023

Strengthening Communities Against Crime

Neighbourhood Watch (NHW) in Australia and Neighbourhood Support New Zealand (NSNZ), in collaboration with Bunnings, once again led the charge against crime during the fifth annual combined Neighbourhood Watch Crime Prevention Week in November 2023.

Bunnings and Neighbourhood Watch Crime Prevention Week has become a time-honoured tradition, demonstrating its continued relevance and impact. This week-long event showcased the efforts of NHW and NSNZ dedicated volunteers, with synchronised events taking place across Australia and New Zealand.

The activities during NHW Week were as diverse as they were effective, capturing the essence of community-led crime prevention. From community BBQ fundraisers that not only united residents but also generated essential resources for future initiatives, to innovative measures like the



Policeman Sam and a friend at NHW Crime Prevention Week, TAS

installation of one-way security screws on number plates to prevent motor vehicle theft.

Attendees were also educated through tool engraving and UV property marking sessions, which served as practical crime deterrents and empowered residents to safeguard their belongings. Beyond protecting material possessions, NHW Week provided vital home security information, equipping individuals with the knowledge needed to fortify their homes against potential threats.

At the heart of NHW Week is a commitment to raising awareness about the benefits of being part of a local NHW group. In an era where digital connections often overshadow physical proximity, Neighbourhood Watch Australasia's dedication to nurturing communal bonds remains essential for fostering a sense of security and community.

The combined efforts during NHW Crime Prevention Week 2023 highlight the significant impact of collaboration, education, and community engagement.

Media

Media Campaigns

Neighbourhood Watch Australasia (NHWA) continues to expand current projects and develop new initiatives aimed at fostering community connection and enhancing safety for all. Throughout the year, NHWA has promoted these campaigns through various media outlets, including TV, radio, and social media. We encourage everyone to read, engage with, and share this news and information with family, friends, and neighbours. **Together, we create a safer Australia for everyone.**



NHWA expresses its gratitude to the TV and Radio broadcasters for their generous time and contributions in sharing our crucial safety and security messages with the public. Your efforts have enabled us to reach millions of households and communities across Australia, promoting the protection of our children from online harm and enhancing the safety and security of Australian homes and neighbourhoods. Thank you!



Television

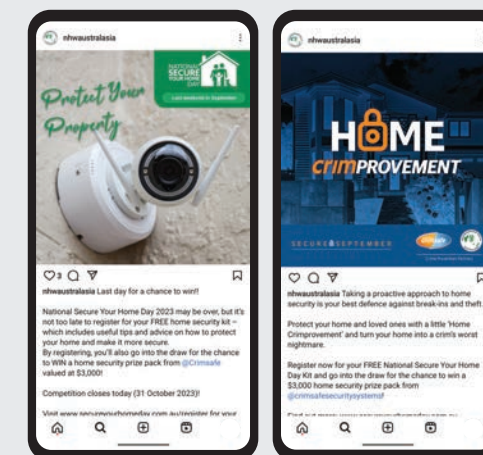
Throughout 2024, NHWA continued to share its powerful campaign to protect children from online sexual exploitation, through a series of Community Services Announcements (CSAs) created in collaboration with the Australian Centre to Counter Child Exploitation (ACCCE). The Keeping Kids Safe Online TV commercials aired across several networks including Network 10, WIN Network, C31 Community Television Melbourne, and GOOD Pay TV.

To promote the inaugural National Secure Your Home Day, NHWA produced an engaging 30-second CSA TV commercial that highlights the importance of being informed and proactive about home security, while encouraging viewers to utilise the resources available through the initiative. The CSA aired throughout 2023 and into 2024 on several networks, including Channel 7, Channel 9 and Channel 10. The initiative was also highlighted in a special news report on Channel 7, featuring NHWA CEO Maria Bennett and Superintendent Rob Fleischer, Queensland Police Service (QPS), as they discussed the importance of home security with a local Brisbane resident and how households can access resources for National Secure Your Home Day.



Radio

Radio ads for NHWA's Secure September and Neighbourhood Watch (NHW), in conjunction with crime prevention partner Crimsafe, were aired across the ARN network during their respective campaign dates in September 2023 and March 2024 – highlighting to millions of listeners the importance of keeping our homes and communities safe and secure. NHWA also had the opportunity to share crucial messaging on home security across several stations for National Secure Your Home Day during September 2023 – with over 20 live interviews given and over 270 on-air mentions, as well as sharing the Target Hardening Support Offer with residents of Perth, Canberra and Toowoomba across several community stations.



Social Media

In addition to a regular schedule of curated content designed to keep safety and security top of mind for our audience, NHWA launched several targeted campaigns across social media to support major initiatives such as Secure September, National Secure Your Home Day, Neighbourhood Watch Week, Holiday Crime Prevention Tips, the Target Hardening Support Offer, and Neighbourhood Watch Month. We also distribute thousands of copies of the NHWA Journal, both print and online, and support various partner campaigns and initiatives.



Billboards

To further highlight the Keeping Kids Safe Online child online sexual exploitation prevention campaign, and National Secure Your Home Day 2023 and the importance of teaching children about home security and community safety, NHWA created a series of signs to be displayed in rotation on the ACCCE's billboard, located in central Brisbane.

Streetsmart Handbooks

In recognition of the vital importance of youth safety and wellbeing across Australasia, Neighbourhood Watch Australasia (NHW) partners with Countrywide Austral in developing and delivering the Streetsmart Handbooks – a practical life guide for school-leavers.

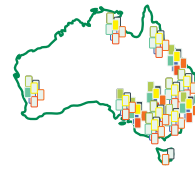
Since the first edition was published in 2002, Streetsmart Handbooks have been a trusted resource for young people navigating the post-school world. Supported by various partners, these handbooks are available in secondary schools and youth organisations across all Australian states and in New Zealand, providing essential guidance for life beyond the classroom.

The Streetsmart Handbook website has a responsive design that makes the eHandbooks easily accessible across all devices.

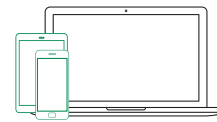
The Streetsmart Handbooks deliver comprehensive and accessible content, tailored to specific states and regions. They go beyond traditional educational resources, addressing contemporary topics that are crucial to young people's lives today. From cyberbullying and depression to social behaviour, the dangers of drugs and alcohol, and the importance of respect and safety, the Streetsmart Handbooks cover a wide range of relevant issues. They also provide teenagers and their families with contact details for organisations that offer assistance and information when needed.



NHW's partnership with Streetsmart Handbooks aligns with our mission to create safe, connected, and inclusive communities where individuals feel empowered, informed, and engaged with one another and with law enforcement.



4 MILLION +
COPIES DISTRIBUTED
ACROSS AUSTRALIA



eHANDBOOKS
EASILY ACCESSIBLE ACROSS
ALL DEVICES



CONTEMPORARY
TOPICS FOR YOUNG PEOPLE



Scan the
QR code
for more
information on
the Streetsmart
Handbooks.

Or visit:
www.nhwa.com.au/resources

NHWA Journals

Connecting Communities

Published three times a year, the Neighbourhood Watch Australasia (NHW) Journal serves as a comprehensive resource for volunteers, community members, and stakeholders alike. In collaboration with Neighbourhood Watch (NHW) in Australia and Neighbourhood Support New Zealand (NSNZ), the Journal weaves together a rich tapestry of events, news, initiatives, and opportunities at local, state, and national levels. Its pages are brought to life with vibrant narratives that spotlight recent and upcoming activities, uniting our diverse communities.

What truly distinguishes the NHWA Journal is its unwavering commitment to inclusivity, which is one of our core values. The Journal provides a platform for NHW and NSNZ communities to share their stories and experiences. These accounts of dedication, resilience, and impact are a testament to the incredible individuals who drive our organisations and shape the fabric of our neighbourhoods.

Beyond community stories, the NHWA Journal also strengthens connections with key stakeholders. Updates from esteemed partners, such as the Australian Centre to Counter Child Exploitation (ACCCE), the eSafety Commissioner, Be Connected and Neighbour Day are featured within its pages, reinforcing the importance of collaboration in our shared pursuit of safety and well-being.

The reach of the NHWA Journal is extensive, encompassing NHW and NSNZ members, groups, and policing organisations. Distributed both in print and electronically via email and the NHWA website, the Journal ensures that valuable insights and information are accessible to all who are committed to engaging with and supporting their communities.

As part of our commitment to sustainability, NHWA is increasingly focusing on digital distribution, reducing our environmental footprint while making the Journal more readily accessible across multiple platforms.



Each contribution, each story, and each update in the NHWA Journal represents a step forward in building safer and more resilient neighbourhoods.

To access the NHWA Journals online, visit:
www.nhwa.com.au/news-media/journal



3 EDITIONS PER YEAR



PRINT & DIGITAL

COPIES DISTRIBUTED BY POST,
EMAIL AND THE NHWA WEBSITE



COMPREHENSIVE

RESOURCE FOSTERING INCLUSIVITY,
COLLABORATION AND COMMUNITY

NHTA Awards

The Neighbourhood Watch Australasia (NHTA) Awards are presented in honour and recognition of the committed and valuable individuals who are essential to the success and impact of Neighbourhood Watch (NHW) in Australia and Neighbourhood Support New Zealand (NSNZ) and Police Services working together across Australasia.



The recipients of the 2023 Neighbourhood Watch Australasia Malcolm Grant OAM Volunteer of the Year, Police Commissioner's and Community Champion Awards are:

**John Devaus, Area Coordinator
Daisy Hill Neighbourhood Watch,
Queensland – Malcolm Grant OAM
Volunteer of the Year Award**

**Sergeant Nadine Webster APM, Ipswich
District, Queensland Police Service
– Police Commissioner's Award**

**Sinead Gilligan, City of Kwinana WA
– Community Champion Award**

In 2023 the inaugural Community Champion Award was introduced. This Award is in recognition of an individual, who is not a member of NHW or Police, who has worked with or implemented NHW programs within their communities, to promote safer communities, engagement, and social inclusion.

Due to the number and high calibre of nominees, Runner-up awards were also presented in recognition of outstanding nominees:

**Stephen Bourke, Coordinator Howrah
Gardens/Glebe Hill Neighbourhood
Watch, Tasmania – Runner-up Malcolm
Grant OAM Volunteer of the Year Award**

**Sergeant Anaru Graham, Hawkes
Bay District, New Zealand – Runner-
up Police Commissioner's Award**

Congratulations to the winners, runners-up, and all nominees for the tremendous work they do within NHW and NSNZ, and for their dedication and countless hours of commitment – these are just a few of the incredible people within the NHW and NSNZ communities.

Thank you to all the volunteers and members who make NHW and NSNZ great!



NHW Coordinator Stephen Bourke Runner-up Volunteer of the Year Award, and NHTA Board Director and NHW Tasmania President Peter Edwards



Sgt Anaru Graham Runner-up Police Commissioner's Award, NSNZ National Community Advisor Kelsey Arden, NSNZ Chief Executive Louise Grevel, NSNZ Marketing and Communications Liaison Kirsty Oliver-Robson, and Acting Manager Community Engagement NZ Police Samasoni Malaulau

People and Governance

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Looking ahead to 2024, the Board remains focused on strengthening community safety programs, fostering partnerships, and driving innovation in crime prevention initiatives across Australasia



NHWA Project Managers Lizzie McGrory and Selina Maguire with NHWA CEO Maria Bennett, and Project Manager Melissa Roberts celebrating GOLW, QLD

Board Directors

The Board of Directors at Neighbourhood Watch Australasia (NHWA) is responsible for providing strategic leadership and governance in alignment with the organisation's Constitution and its 2022-2024 Strategic Plan.

NHWA's Board Directors serve voluntarily, reflecting the organisation's strong commitment to community-driven leadership and service. Looking ahead to 2024, the Board remains focused on strengthening community safety programs, fostering partnerships, and driving innovation in crime prevention initiatives across Australasia.



Bernie Durkin
Chair
Western Australia

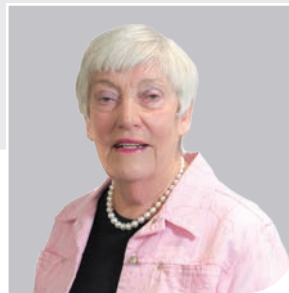
May 2010
Commenced Non-Executive role
Grad Dip Ldrshp Mgmt.,
MICDA.

Bernie Durkin is the Executive Manager for the Community Engagement Division of the WA Police. This role encompasses the position of WA State Director for NHW. Bernie joined WA Police as a sworn Police Officer, then moved to a Public Service role.

Bernie manages a team of crime prevention community engagement staff and is extensively involved with NHW at both a State and National level.

Special Responsibilities:
Chair – Nominations Committee

Member:
Finance, Audit and Risk Committee



Margaret Pearson
Company Secretary
Australian Capital Territory

Oct 2009
Commenced Non-Executive role
BCom, MICDA.

Margaret Pearson has made a significant contribution to the voluntary sector throughout her career by being involved with numerous community organisations, including ACT NHW, where she held multiple positions, recently retiring from the role of President.

Having lived overseas for some time, Margaret returned to Canberra with her family, where she continues to follow her great interest in local and international politics.

Special Responsibilities:
Chair – Finance, Audit and Risk Committee



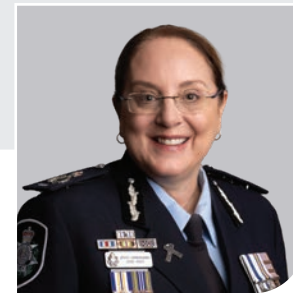
Peter Edwards BM APM
Tasmania

Nov 2017
Commenced Non-Executive role
BA(PolSt), MSocSc(PSM),
Grad Cert App Mgmt.,
MICDA.

Peter Edwards is a former Commander in the Tasmanian Police Service. He has extensive experience across diverse policing portfolios within his home State, as well as national and international law enforcement representation.

Peter has served as a Detective, Prosecutor, Intelligence Officer, and Head of Training. He is currently the President of NHW Tasmania

Special Responsibilities:
Chair – Public Ancillary Fund Committee



Lesla Gale APM
Australian
Federal Police

Jan 2021
Commenced Non-Executive role
Grad Cert Ldrshp Mgmt.
MAICD.

Deputy Commissioner Lesa Gale's passion for combatting all forms of human exploitation and maintaining community safety has been admirably demonstrated throughout her 37-year career, notably in her role as head of the Australian Centre to Counter Child Exploitation (ACCCE).

Lesla has significant leadership expertise across serious and organised crime and national security portfolios, leading the delivery of business outcomes across Australian Federal Police (AFP) Commands in Sydney, Canberra, and Brisbane.

Member:
Nominations Committee

The Directors are drawn from Neighbourhood Watch (NHW), Neighbourhood Support New Zealand, and the police forces of both Australia and New Zealand, bringing a wealth of experience and insight to NHWA's governance.



Outgoing Director



Robert Fleischer
Queensland

Dec 2022
Commenced Non-Executive role
Grad Cert App Mgmt.,
Grad Cert Com.

Superintendent Robert Fleischer joined the NSW Police in 1997, moving to the Queensland Police Service (QPS) in 2002. He has worked in various areas of Policing, including general duties, Drug Unit, Covert and Surveillance Operations Unit, State Intelligence Group, Security and Counter-Terrorism Command, and the Commissioner's Office.

Rob is currently at the QPS Communications, Culture and Engagement Division and manages several portfolios including Youth Programs, Community Engagement and Crime Prevention.

Member:
Public Ancillary Fund Committee



Laurie Blackall
Australian Capital Territory

June 2023
Commenced Non-Executive role
BAppSc (Resour Environ Mgmt.)

Laurie Blackall joined the Australian Public Service, specialising in geospatial intelligence analysis and intelligence capability development, after a 22-year career as an Officer in the Royal Australian Navy.

Laurie has extensive project and program management experience and was an Associate Member of the Australian Institute of Project Management. Laurie joined the Board of ACT NHW as Treasurer and is now the current President.

Member:
Finance, Audit and Risk Committee



Brett Callander
New Zealand

April 2024
Commenced Non-Executive role
MICDA.

Inspector Brett Callander joined New Zealand (NZ) Police in 1996, with a career spanning Frontline and Road Policing, Diplomatic Protection, Youth Services, Community Policing, Alcohol Harm Prevention and Mental Health.

Brett is based at Police National Headquarters in Wellington and has responsibility for Alcohol Harm Prevention, Community Policing, Crowded Places, Community Inclusion, Health Partnerships, Mental Health and Rural Policing. Brett served with NZ Police in Timor-Leste as an Advisor and Training Coordinator.

Member:
Nominations Committee



Brent Register
New Zealand

May 2022
Commenced Non-Executive role
March 2024 Retired
BAPR & TM, Post Grad Bus Admin, Grad Cert App Mgmt.

Inspector Brent Register joined Police in 1998, with a career in operational policing, ranging from Sergeant in both Frontline and Road Policing, Prosecutions, to Sub Area Commander in a rural location to Area Commander Wairarapa.

Whilst on the NHWA Board, Brent was responsible for the areas of Alcohol Harm Prevention, Mental Health, Community, Community Inclusion and Crowded Places at a national level.

Member:
Nominations Committee

Board Committees

The Board has established several committees to address specific areas of governance. These committees are formed with members possessing relevant expertise and are tasked with making recommendations to the Board. Each committee operates under defined Terms of Reference, outlining their roles and responsibilities. The CEO is an ex officio member of all committees.

Given that our Board members serve voluntarily, this structure is designed to ensure effective governance while distributing expertise across various critical areas. The Board also recognises the importance of continuous improvement in governance, risk management, and organisational culture.

Finance, Audit and Risk Committee

The Finance, Audit and Risk Committee ensures the integrity of Neighbourhood Watch Australasia’s (NHW) financial reporting and management. Its primary role is to provide advice to the Board on financial matters, external audit functions, and control frameworks, ensuring sound financial governance. The Committee plays a pivotal role in identifying, monitoring, and managing risks, ensuring NHW’s risk management practices align with best practices.

Committee members: Margaret Pearson (Chair), Bernie Durkin, Laurie Blackall.

Nominations Committee

The Nominations Committee oversees NHW’s selection and appointment processes, ensuring robust practices for evaluating the performance of the Board, it’s committees, and the Chief Executive Officer. Key responsibilities include the selection and recommendation of new Board members, maintaining the appropriate size and composition of the Board, and implementing succession plans to balance of skills, diversity, experience, and expertise within the Board.

Committee members: Bernie Durkin (Chair), Lesa Gale, Brett Callander, Brent Register (retired March 2024).

Public Ancillary Fund Committee

The Public Ancillary Fund Committee is responsible for overseeing the governance and administration of the Public Ancillary Fund. This fund manages donations received under Deductible Gift Recipient status, as outlined in ITAA97 Section 30. The Committee ensures the Fund’s compliance with relevant regulations and that it operates transparently and effectively to support NHW’s objectives.

Committee members: Peter Edwards (Chair), Robert Fleischer, Maria Bennett, Stephen Barnes (retired Nov 2023).

MEETINGS OF BOARD DIRECTORS

The number of Board Director meetings held in the period each Director held office during the financial year, and the meetings attended by each Director are as follows:

Bernie Durkin	
Meetings Attended	9
Meetings Eligible to Attend	10
Margaret Pearson	
Meetings Attended	10
Meetings Eligible to Attend	10
Peter Edwards	
Meetings Attended	9
Meetings Eligible to Attend	10
Lesa Gale	
Meetings Attended	1
Meetings Eligible to Attend	10
Brent Register	
Meetings Attended	3
Meetings Eligible to Attend	7
Robert Fleischer	
Meetings Attended	6
Meetings Eligible to Attend	10
Laurie Blackall	
Meetings Attended	7
Meetings Eligible to Attend	10
Brett Callander	
Meetings Attended	3
Meetings Eligible to Attend	3

NHWA Team

The Neighbourhood Watch Australasia (NHW) team is led by our highly experienced CEO, Maria Bennett, supported by three dedicated part-time staff. Together, the team delivers NHW’s programs and initiatives, ensuring the

organisation continues to achieve its goals of crime prevention and community safety across Australasia. Each team member brings a unique set of skills, contributing to the overall success and impact of NHW’s work.



Maria Bennett
Chief Executive Officer
Full Time
Grad Cert Mgmt., MICDA.

Maria Bennett, who joined NHW in 2017, brings extensive leadership and management experience from both the private and public sectors. She has worked with prominent charities and not-for-profit organisations and has held key corporate management roles in the medical and health industries across Australia, New Zealand, and Asia.

Maria is passionate about the role NHW plays in fostering crime prevention and safety in communities across Australia and New Zealand, and values the collaborative efforts of all stakeholders involved.



Melissa Roberts
Project Manager
Part Time
IOSH H&S Mgmt.

Melissa Roberts has over 20 years of experience in project management, delivering successful strategic campaigns and special events in Australia and internationally.

At NHW, Melissa has overseen impactful initiatives such as the 2021 NHW International Conference and the production of Community Service Announcements, including the ‘Keeping Kids Safe Online’ series. Melissa has also been instrumental in launching National Secure Your Home Day.



Lizzie McGrory
Executive Assistant/
Project Manager
Part Time
BBehavSc(Psych)., BJus (Crim/Policing)

Lizzie McGrory is deeply committed to community safety, with a particular interest in youth crime and national security. In her role, she manages a range of NHW projects, including the publication of the NHW Journal, Get Online Week and the National Secure Your Home Day campaign.

Lizzie is also the first point of contact for local NHW groups, offering assistance and resources to help them thrive.



Selina Maguire
Project Manager
Part Time
BBehavSc(Psych)., BJus (Crim/Policing)

Selina Maguire rejoined the team in early 2024, bringing her experience as a former Probation Services Officer, where she was responsible for providing rehabilitation to supervised individuals.

In her current role, Selina supports the coordination and delivery of federally funded projects, while also exploring new opportunities aimed at protecting children from online harm. Additionally, she is responsible for applying for grants, helping to secure funding that strengthens the organisation.

Corporate Governance



NHW Asian Community Services Incorporated volunteers with President Lisa Li (near centre) at their annual community event in Morley, WA



HUMAN RESOURCES & OCCUPATIONAL HEALTH & SAFETY

At Neighbourhood Watch Australasia (NHW), our people are at the heart of everything we do. Our small but dedicated team of staff and volunteers continues to drive the success of our programs, ensuring safer communities across Australasia. We remain committed to fostering a positive organisational culture that values respect, inclusivity, and personal growth.

As part of our ongoing HR strategy, NHWA also prioritises professional development opportunities, ensuring our team remains skilled and motivated to meet the evolving needs of the communities we serve.



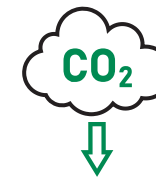
ENVIRONMENTAL, SOCIAL & GOVERNANCE

NHW recognises that strong Environmental, Social, and Governance (ESG) practices are crucial to our role as a community-driven organisation. In 2023-2024, we have strengthened our ESG framework to ensure that our operations align with best practices in ethical governance, environmental responsibility, and social impact.

From a governance perspective, NHWA has focused on maintaining transparency and accountability in all decision-making processes.

On the social front, our programs, such as the SAFE Program and Keeping Kids Safe Online, are designed to have a lasting positive impact on the communities we serve, especially in protecting vulnerable groups.

In terms of environmental responsibility, NHWA has taken steps to reduce our environmental footprint by adopting paperless systems, engaging in responsible procurement, and ensuring that our events and operations are environmentally conscious. We are committed to continuing to explore new ways to improve our environmental impact in the coming years.



CLIMATE CHANGE & SUSTAINABILITY

NHW recognises the growing importance of addressing climate change and sustainability as part of our long-term strategy. In 2023-2024, we took steps to integrate sustainability into our operations, ensuring that our programs and practices align with the need to reduce environmental impact.

One of the key areas of focus has been reducing our carbon footprint through adopting digital solutions, minimising paper usage, and promoting virtual engagement options for meetings and training sessions.



RISK MANAGEMENT

Effective risk management is a core focus at NHWA, where we proactively identify and mitigate risks that could impact our operations, partnerships, and the communities we serve. This year, NHWA has focused on both operational and strategic risks, ranging from funding uncertainties to community safety challenges. Regular reviews by our Board's Finance, Audit and Risk Committee ensure that we maintain a proactive approach to managing risks, addressing them early, and turning them into opportunities for improvement.

Key focus areas include safeguarding sensitive information, ensuring the safety of staff, and continuing to build resilience in our operational capacity. The Board has also commenced the use of governance performance evaluation tools, such as self-evaluation surveys, to assess how well we are adhering to our core values and promoting a culture of transparency, collaboration, and ethical behaviour. This process is now incorporated into our reporting to demonstrate our commitment to improving management, governance, and organisational culture.



CYBER SECURITY

In 2023-2024, we implemented new cyber security protocols aimed at protecting sensitive data and ensuring the safety of our digital infrastructure. This was done with the assistance from legal and cybersecurity experts to strengthen our processes.

Additionally, NHWA's Keeping Kids Safe Online initiative continues to focus on the broader issue of online safety, and educating families about how to navigate the digital world securely. As we move forward, NHWA will continue to invest in cyber security measures and create resources to assist and protect the communities we serve.



NHWA Chair Bernie Durkin, CEO Maria Bennett, Company Secretary Margaret Pearson, Board Director Supt Rob Fleischer, Christian Mauri from Evolve, and Board Director Peter Edwards participating in Governance training at the NHWA Board meeting in Perth, WA

Deductible Gift Recipient Review

In May 2024, Neighbourhood Watch Australasia (NHWA) was requested by the Australian Taxation Office (ATO) to participate in a comprehensive review of our Deductible Gift Recipient (DGR) status.

This review was aimed at ensuring NHWA's compliance with relevant tax laws, governance standards, and the proper use of funds within our organisation's charitable activities.

As part of the review, NHWA provided detailed documentation on its programs, activities, and governance processes, which clearly demonstrate our commitment to advancing public safety through education, community engagement, and proactive crime prevention initiatives. This included information on the SAFE program, Keeping Kids Safe Online campaigns, and our national events such as Neighbourhood Watch Month and Secure September – a massive 19 programs in total!

Key highlights from the review process include:

- Financial Accountability:** NHWA presented comprehensive financial records and documentation to the ATO, outlining the prudent use of funds raised through our DGR status.
- Governance and Compliance:** The ATO reviewed NHWA's constitution and governance structure, confirming that our Public Fund operates according to strict compliance guidelines. Our governance procedures include oversight by a responsible committee.
- Programs and Activities:** The review showcased NHWA's commitment to delivering impactful, community-based programs, such as the SAFE program, which provides practical home security measures, and our Digital Mentor Program, which bridges the digital divide by training volunteers to assist older Australians.

The ATO's review affirmed NHWA's ongoing compliance with all regulatory requirements related to DGR status.

As we look ahead, NHWA remains focused on leveraging our DGR status to further expand our impact, with plans to initiate new strategies to sustain and grow our community safety initiatives.

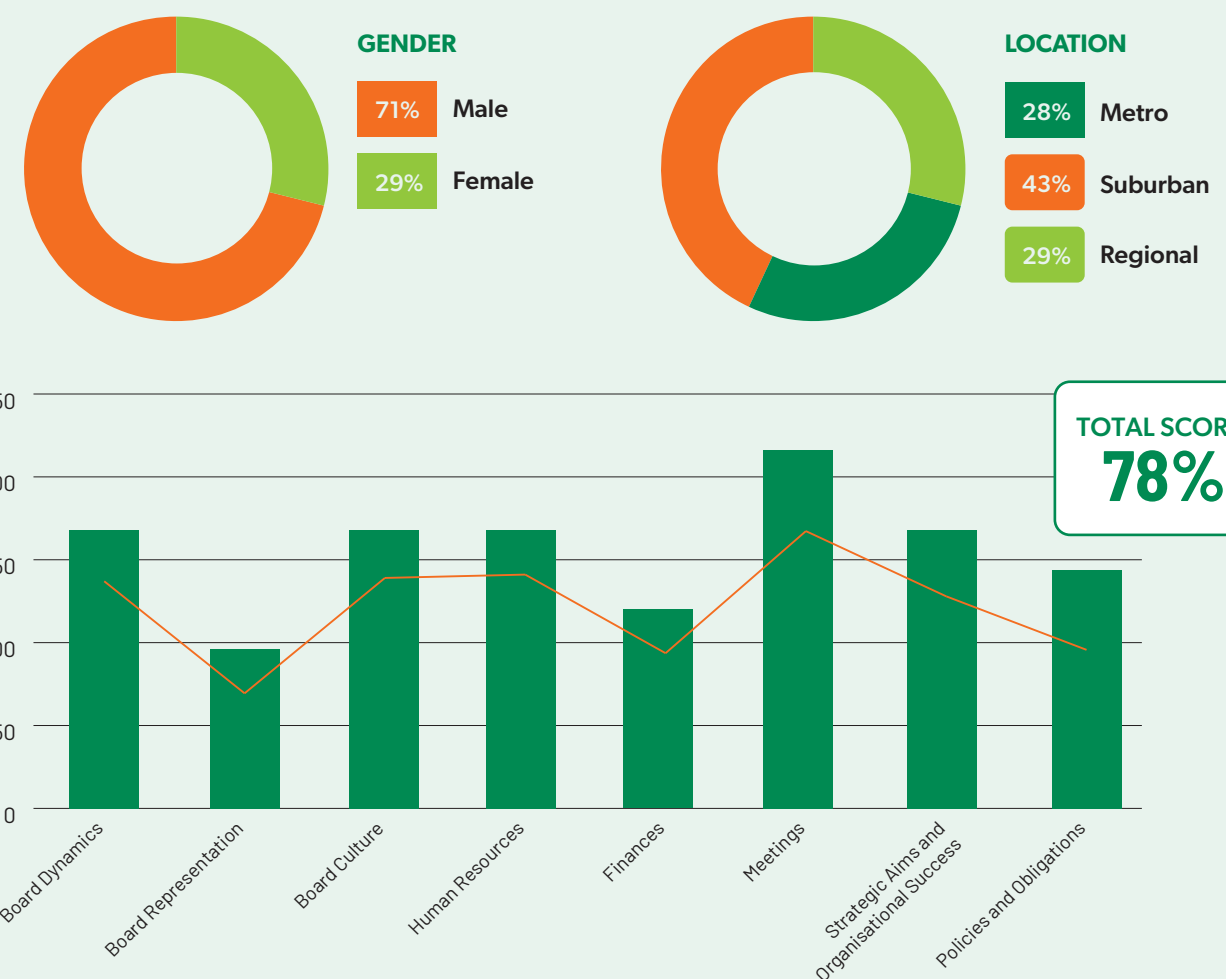
Board Assessment Review

In line with the Board's commitment to enhancing governance, skills, and overall board culture, the Neighbourhood Watch Australasia (NHWA) Board recently completed a performance self-assessment and skills matrix review. The objective of these reviews was to establish a clear benchmark of the current skill levels and governance performance. These results will serve as a valuable tool for identifying

areas of improvement and guiding future development and training initiatives for both current and incoming board members.

The skills matrix offers insights into the strengths and areas of growth across various critical competencies required for effective board governance. Meanwhile, the self-assessment allowed individual members to reflect on their contributions and the overall board dynamics. Together, these tools will ensure that the NHWA Board continues to build on its governance capabilities, fostering a well-rounded and effective leadership team.

This process will also enable the Board to strategically address any skill gaps, enhancing both individual and collective performance to ensure ongoing organisational success and governance excellence.



BOARD PERFORMANCE SELF-ASSESSMENT

■ Possible Score ■ Board Score

SECTION 8

Finance

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Neighbourhood Watch Australasia will continue to strengthen its role in community crime prevention across Australasia. Our focus will remain on empowering communities to prevent crime and fostering inclusive, more connected, and resilient neighbourhoods //



Klemzig NHW members and recipients of 2023 SA NHW Awards; Sgt Annette Gilbert, Robyn Williams, Jenny Moller, Pam Coretti and Sheina Seifert, SA



Snr Const Alison Stewart meeting with Maitland area representatives, Sandra and Bob Elliott, Cheryl Taylor, Jennifer and Kirsty Gray, and Henry Meskauskas, NSW

2023 – 2024 Financial Report



Margaret Pearson
Company Secretary

// NHTA conducted a comprehensive review of its Policies, Risk Management, and Travel Policy to align with best practices, and is considering introducing direct debit for regular Deductible Gift Recipient (DGR) donations, making it easier for individuals to support our work //



Neighbourhood Watch Australasia (NHTA) maintained a strong financial position in 2023-2024, supported by the third year of funding from the Commonwealth Government's Safer Australia For Everyone (SAFE) program through the Grants to Australian Organisations Program (GAOP). A submission for further GAOP funding is under review.

NHTA also secured grants for projects such as five additional online safety community service announcements, funded by the Queensland Gambling Community Benefit Fund, educating parents and carers on keeping children safe online, and the Get Online Week campaign, supported by the Good Things Foundation. Crimsafe continued its partnership, aiding in the delivery of Neighbourhood Watch Month and Secure September.

NHTA conducted a comprehensive review of its Policies, Risk Management, and Travel Policy to align with best practices, and is considering introducing direct debit for regular Deductible Gift Recipient (DGR) donations, making it easier for individuals to support our work.

Revenue increased, partly due to the National Motor Vehicle Theft Reduction Council's final fund distribution, and increased sales of our popular merchandise through the online store.

The expenses were higher than 2022-2023 in line with planned expenditure due to the final delivery of the projects funded through GAOP. This included assisting 333 households avail themselves of home security products as part of the Target Hardening Support Offer, our successful community information sessions on home security, and launching National Secure Your Home Day.

To maintain our positive financial position, the CEO Maria Bennett, continues to explore other sources of income. Her untiring efforts, drive and enthusiasm are greatly appreciated by the Board, as is the outstanding contribution made by the NHTA team. The Board thanks its supporters for their continued engagement.

Margaret Pearson
Company Secretary
Chair – Finance, Audit and Risk Committee



Auditor's Independence Declaration

To the Responsible People of Neighbourhood Watch Australasia Limited

In relation to the audit of the financial report of Neighbourhood Watch Australasia Limited for the financial year ended 30 June 2024, and in accordance with the requirements of Subdivision 60-C of the Australian Charities and Not-for-profits Commission Act 2012, to the best of my knowledge and belief, there have been:

- no contraventions of the auditor independence requirements of section 60-40 of the Australian Charities and Not-for-profits Commission Act 2012 in relation to the audit;
- no contraventions of any applicable code of professional conduct in relation to the audit; and
- no non-audit services provided that contravene any applicable code of professional conduct.

Queensland Audit Services
A Member of CPA Australia

David Johnston CPA
Partner - Audit

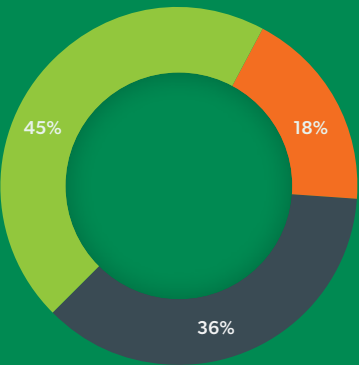
Dalby Qld, 26 September 2024

Income Statement

Neighbourhood Watch Australasia Limited
For the year ended 30 June 2024

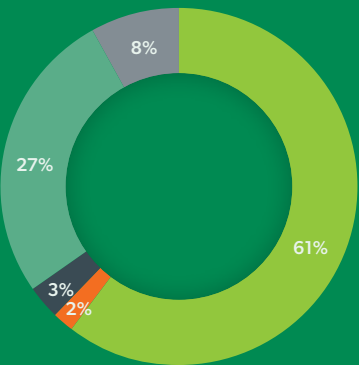
INCOME	NOTES	2024	2023
Revenue			
Government Grant		294,000	295,000
Grants – Other		120,367	82,373
Other Income		237,426	142,614
Total Revenue		651,793	519,987
EXPENSES			
Administration Expenses		45,586	35,468
Board Costs		6,232	3,797
Employee Costs		256,671	163,947
Grants and Sponsorship Expenses		15,230	14,684
Marketing and Social Media		36,363	29,666
Program Delivery		545,071	213,111
Travel and Meetings		21,840	15,836
Grants Paid		29,113	25,735
Staff Training		7,773	2,322
Evaluation		17,450	-
Police Checks		-	2,398
Total Expenses		981,329	506,963
Profit/(Loss) before Taxation		(329,536)	13,023
Net Profit After Tax		(329,536)	13,023

REVENUE 2024
Total Revenue: \$651,793



- 45% Total Government Grants \$294,000
- 18% Total Grants – Other \$120,367
- 36% Total Other Income \$237,426

EXPENSES 2024
Total Expenses: \$981,329



- 61% Total Program Expenses \$589,207
- 2% Total Grants and Sponsorship Expenses \$15,230
- 3% Total NHW Grants Paid \$29,113
- 27% Total Employee Expenses \$256,671
- 8% Total Other Expenses \$73,658

Balance Sheet

Neighbourhood Watch Australasia Limited
As at 30 June 2024

ASSETS	NOTES	30 JUNE 2024	30 JUNE 2023
Current Assets			
Bank Accounts	2	251,236	601,994
Accounts Receivable		1,285	-
Total Current Assets		252,521	601,994
Total Assets		252,521	601,994
LIABILITIES			
Current Liabilities			
Accounts Payable	3	274	469
Employee Liabilities	4	55,090	54,262
GST		(12,447)	8,122
Total Current Liabilities		42,916	62,853
Total Liabilities		42,916	62,853
Net Assets		209,605	539,141
EQUITY			
Current Year Earnings		(329,536)	13,023
Retained Earnings		539,141	526,117
Total Equity		209,605	539,141

Movements in Equity

Neighbourhood Watch Australasia Limited
For the year ended 30 June 2024

EQUITY		
Opening Balance	539,141	526,117
Increases		
Profit for the Period	(329,536)	13,023
Total Increases	(329,536)	13,023
Total Equity	209,605	539,141

Notes to the Financial Statements

Neighbourhood Watch
Australasia Limited
For the year ended 30 June 2024

1. Statement of Significant Accounting Policies

The directors have prepared the financial statements on the basis that the Neighbourhood Watch Australasia Limited is a non-reporting entity because there are no users dependent on general purpose financial statements. These financial statements are therefore special purpose financial statements that have been prepared in order to meet the requirements of the Australian Charities and Not-for-profits Commission Act 2012. Neighbourhood Watch Australasia Limited is a not-for-profit entity for financial reporting purposes under Australian Accounting Standards.

The financial statements have been prepared in accordance with the mandatory Australian Accounting Standards applicable to entities reporting under the Australian Charities and Not-for-profits Commission Act 2012 and the significant accounting policies disclosed below, which the directors have determined are appropriate to meet the needs of members. Such accounting policies are consistent with those of previous periods unless stated otherwise.

The accounting policies that have been adopted in the preparation of the statements are as follows:

Trade and Other Receivables

Trade receivables and other receivables, including distributions receivable, are recognised at the nominal transaction value without taking into account the time value of money. If required a provision for doubtful debt has been created.

Financial Assets

Investments held are originally recognised at cost, which includes transaction costs. They are subsequently measured at fair value which is equivalent to their market bid price at the end of the reporting period. Movements in fair value are recognised through an equity reserve.

Trade and Other Payables

Trade and other payables represent the liabilities for goods and services received by the company that remain unpaid at 30 June 2024. Trade payables are recognised at their transaction price. They are subject to normal credit terms and do not bear interest.

Employee Benefits

Provision is made for the liability for employee entitlements arising from services rendered by employees to 30 June 2024. Employee benefits have been measured at the amounts expected to be paid when the liability is settled, plus related costs.

Provisions

Provisions are recognised when the entity has a legal or constructive obligation resulting from past events, for which it is probable that there will be an outflow of economic benefits and that outflow can be reliably measured. Provisions are measured using the best estimate available of the amounts required to settle the obligation at the end of the reporting period.

Cash and Cash Equivalents

Cash and cash equivalents include cash on hand, deposits held on call with banks, other short-term highly liquid investments with original maturities of three months or less, and bank overdrafts.

Revenue Recognition

Revenue from the sale of goods is recognised upon the delivery of goods to customers.

Revenue from the rendering of services is recognised upon the delivery of the services to customers.

Revenue from commissions is recognised upon delivery of services to customers.

Revenue from interest is recognised using the effective interest rate method.

Revenue from dividends is recognised when the entity has a right to receive the dividend.

All revenue is stated net of the amount of goods and services tax (GST).

Goods and Services Tax

Transactions are recognised net of GST, except where the amount of GST incurred is not recoverable from the Australian Taxation Office (ATO).

Receivables and payables are stated inclusive of the amount of GST receivable or payable. The net amount of GST recoverable from, or payable to, the ATO is included with other receivables or payables in the balance sheet.

Leases

Finance leases are leases of fixed assets where substantially all of the risks and benefits incidental to the ownership of the asset are transferred to the entity, but the legal ownership is not transferred to the entity.

Finance leases are capitalised by recording an asset and a corresponding liability at the lower of the amounts equal to the fair value of the leased asset, or the minimum lease payments measured at present value including any residual values.

Leased assets are depreciated on a straight-line basis over the shorter of their estimated useful lives or the lease term.

Operating lease payments are charged to the income statement on a straight-line basis over the term of the lease.

Lease incentives are deferred and amortised over the period of the lease.

Profits and losses on sale and leaseback transactions are recognised in the reporting period in which they occur.

Grants

Grant revenue is recognised in the income statement when the entity receives the grant, when it is probable that the entity will receive the economic benefits of the grant and the amount can be reliably measured.

If the grant has conditions attached which must be satisfied before the entity is eligible to receive the grant, the recognition of the revenue will be deferred until those conditions are satisfied.

Where the entity incurs an obligation to deliver economic value back to the grant contributor, the transaction is considered a reciprocal transaction and the revenue is recognised as a liability in the balance sheet until the required service has been completed, otherwise the income is recognised on receipt.

Neighbourhood Watch Australasia Limited receives non-reciprocal contributions of assets from the government and other parties for a nominal or zero value. These assets are recognised at their fair value on the date of acquisition in the balance sheet, with an equivalent amount of income recognised in the income statement.

Donations and bequests are recognised as revenue when received.

Government Grants

Government grants received are recognised as revenue on a basis to match the recognition of revenue with costs incurred in the project. The design, development and trials extend over a two year period and revenue from the government grant has been recognised on a straight line basis over that period.

2. Cash and Cash Equivalents

	2024	2023
Bank Accounts	251,236	601,994
Total Cash and Cash Equivalents	251,236	601,994

3. Payables

	2024	2023
Current	274	469
Total Payables	274	469

4. Employee Liabilities

	2024	2023
Wages Payable - Payroll	551	(12)
PAYG Withholdings Payable	4,254	10,858
Superannuation Payable	8,068	6,130
Provision for Annual Leave	42,216	37,286
Total Employee Liabilities	55,090	54,262

5. Income tax

As the company is a charitable institution in terms of subsection 50-5 of the Income Tax Assessment Act 1997, as amended, it is exempt from paying income tax.

Directors' Declaration

Neighbourhood Watch Australasia Limited
For the year ended 30 June 2024



In the Directors' opinion:

The attached financial statements and notes satisfy the requirements of the Australian Charities and Not-for-profits Commission Act 2012, and other mandatory professional reporting requirements; and;

- › comply with Australian Accounting Standards applicable to Neighbourhood Watch Australasia Limited; and
- › give a true and fair view of the company's financial position as at 30th June 2024 and of its performance for the financial year ended on that date.

There are reasonable grounds to believe that the company will be able to pay its debts as and when they become due and payable.

Signed in accordance with subsection 60.15(2) of the Australian Charities and Not-for-profits Commission Regulations 2022 with a Resolution of Directors.

Bernie Durkin

Director

17/09/2024

Margaret Pearson

Director

17/09/2024



Independent Auditor's Report

To the members of Neighbourhood Watch Australasia Limited

Report on the Audit of the Financial Report

Opinion

We have audited the accompanying financial report of Neighbourhood Watch Australasia Limited (the Registered Entity), which comprises the balance sheet as at 30 June 2024, the income statement for the year then ended, and notes to the financial statements, including a summary of significant accounting policies, and the directors' declaration.

In our opinion, the accompanying financial report of Neighbourhood Watch Australasia Limited has been prepared in accordance with Division 60 of the Australian Charities and Not-for-profits Commission Act 2012 (ACNC Act), including:

- (i) giving a true and fair view of the registered entity's financial position as at 30 June 2024 and of its financial performance for the year then ended; and
- (ii) complying with the Australian Accounting Standards to the extent described in Note 1, and Division 60 of the Australian Charities and Not-for-profits Commission Regulations 2022.

Basis for Opinion

We conducted our audit in accordance with Australian Auditing Standards. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Our responsibilities under those standards are further described in the Auditor's responsibilities for the Audit of the Financial Report section of our report.

We are independent of the Registered Entity in accordance with the auditor independence requirements of the ACNC Act and the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110: Code of Ethics for Professional Accountants (including Independence Standards) (the Code) that are relevant to our audit of the financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code.

Emphasis of Matter – Basis of Accounting

We draw attention to Note 1 to the financial report, which describes the basis of accounting. The financial report has been prepared for the purpose of fulfilling the Registered Entity's financial reporting responsibilities under the ACNC Act. As a result, the financial report may not be suitable for another purpose. Our opinion is not modified in respect of this matter.



Responsibilities of the Responsible People and those charged with governance for the Financial Report

The responsible persons of the Registered Entity are responsible for:

- i. Preparing the financial report that gives a true and fair view in accordance with the Australian Accounting Standards to the extent described in Note 1, and the ACNC Act.
- ii. Implementing such internal control that the responsible people determine is necessary to enable the preparation of the financial report that gives a true and fair view that is free from material misstatement, whether due to fraud or error.
- iii. Assessing the Registered Entity's ability to continue as a going concern and whether the use of the going concern basis of accounting is appropriate. This includes disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the responsible people either intend to liquidate the Registered Entity or to cease operations, or have no realistic alternative but to do so.

Those charged with governance are responsible for overseeing the Registered Entity's financial reporting process.

Auditor's responsibilities for the Audit of the Financial Report

Our objectives are:

- i. to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error; and
- ii. to issue an auditor's report that includes our opinion.

Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists.

Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial report.

As part of our audit in accordance with Australian Auditing Standards, we exercise professional judgement and maintain professional scepticism throughout the audit.

We also:

- i. Identify and assess the risks of material misstatement of the financial report, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusions, forgery, intentional omissions, misrepresentations, or the override of internal control.

- ii. Obtain an understanding of internal control relevant to the audit in order to design and audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Registered Entity's internal control.
- iii. Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the responsible people.
- iv. Conclude on the appropriateness of the responsible people's use of going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Registered Entity's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial report or, if such disclosures are inadequate, modify our audit opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Registered Entity to cease to continue as a going concern.
- v. Evaluate the overall presentation, structure and content of the financial report, including the disclosures, and whether the financial report represents the underlying transactions and events in a manner that achieves fair presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

Queensland Audit Services
A Member of CPA Australia

David Johnston CPA
Partner - Audit

Dalby QLD, 26 September 2024

Outlook for 2024-2025

Strengthen Our Role In Community Crime Prevention



Strengthen community crime prevention

Our focus will remain on empowering communities to prevent crime and fostering inclusive, more connected, and resilient neighbourhoods.



Expand digital safety initiatives

Build on the Keeping Kids Safe Online campaign with the Australian Centre to Counter Child Exploitation and ThinkUKnow to educate families about online risk and prevention.



Leverage partnerships

In collaboration with Crimsafe, drive impactful campaigns such as Neighbourhood Watch Month and Secure September, with the Secure Score tool.



Prioritise cybersecurity and risk management

Explore new tools to protect vulnerable populations from the growing threat of cybercrime.



Sustainable funding

Pursue strategic funding opportunities and partnerships, ensuring the sustainability of our programs and extending our reach.

Our Commitments



Ongoing **evaluations** of our Board's performance and governance



Development of the **Strategic Plan** for 2025-2028



Be the **leader** in community crime prevention



Embrace **diversity and inclusion**



Invest in our people



NHW ACT Membership Secretary Jude Bowman, Vice President (South) Albert Orszaczky, and NHW member Kevin Henderson interacting with Council on the Ageing Expo visitors, ACT



Klemzig NHW Area Coordinator Robyn Williams, SA

SECTION 9

Grants and Community Projects

9.1 Grants and Community Projects

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Neighbourhood Watch Australasia plays a key role in helping local Neighbourhood Watch groups secure essential grant funding for community projects and initiatives



NHW SA members attending the Western District NHW Awards and Recognition Evening, SA



North Canterbury Neighbourhood Support receive a new car thanks to generous local sponsorship, NZ

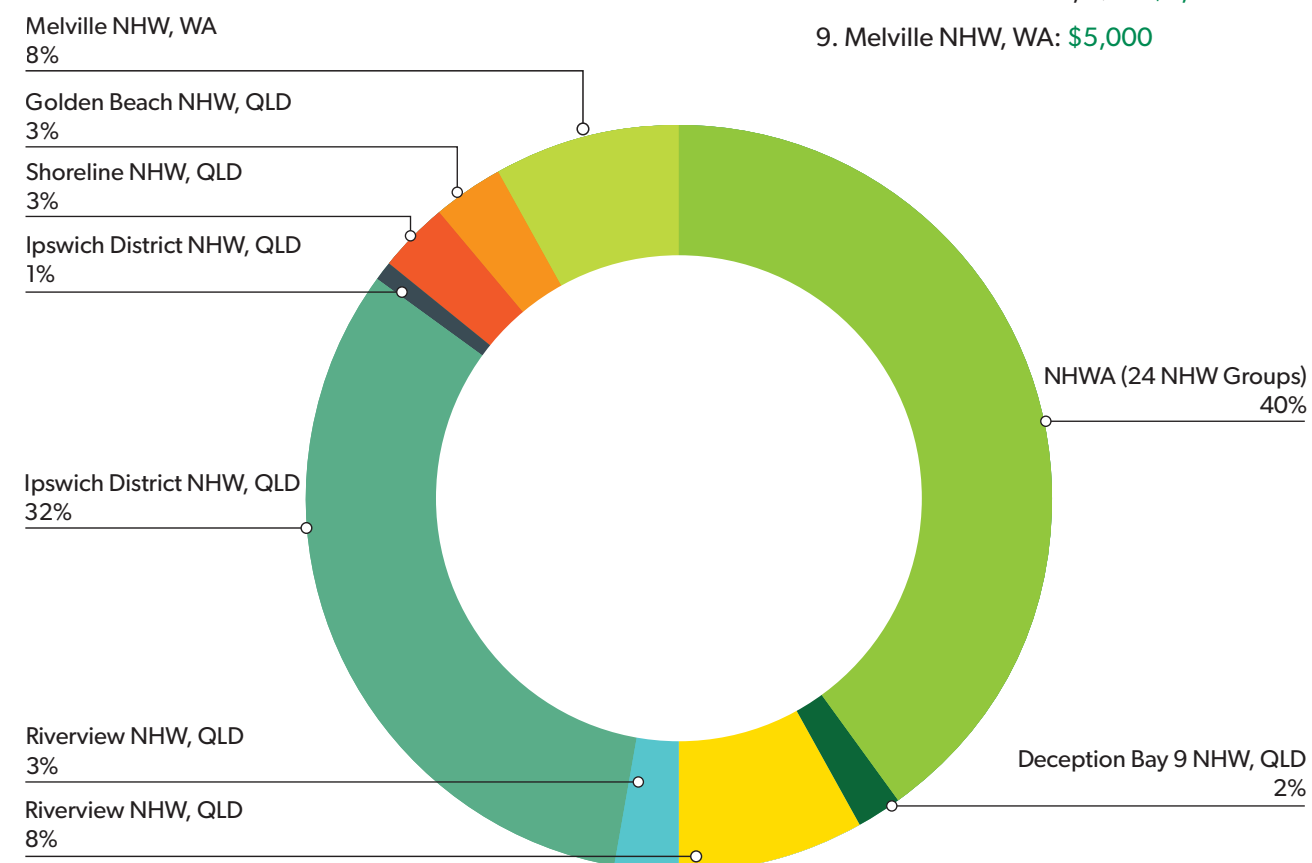
Grants and Community Projects

As the peak body, Neighbourhood Watch Australasia (NHW) plays a key role in helping local Neighbourhood Watch (NHW) groups secure essential grant funding for community projects and initiatives. For NHW groups that do not have an Australian Business Number (ABN) – a requirement for many grant applications – NHWA provides auspice and administrative support, ensuring these groups are not left behind in their efforts to make their communities safer, more resilient and better connected.

NHWA is dedicated to ensuring that all NHW groups, regardless of their size or resources, have access to the funding they need to create positive change in their local areas. During the 2023-2024 financial year, NHWA assisted 29 NHW groups in securing \$65,904 in grant funding to support local events, community initiatives, and educational resources.

Summary of NHWA auspice grants for NHW groups in 2023-2024:

1. Australia NHW Groups – 24 NHW Groups in ACT, QLD, TAS and WA: **\$26,400**
2. Deception Bay 9 NHW, QLD: **\$1,054**
3. Riverview NHW, QLD: **\$2,156**
4. Ipswich District NHW, QLD: **\$600**
5. Riverview NHW, QLD: **\$5,489**
6. Ipswich District NHW, QLD: **\$20,805**
7. Shoreline NHW, QLD: **\$2,200**
8. Golden Beach NHW, QLD: **\$2,200**
9. Melville NHW, WA: **\$5,000**



Joy Buckley presenting at the Wondai GOLW 2023 with attendees Roy and Glenis Radunz, Margaret Heritage, Gwen Hodge and Fred Law, QLD

PROJECT:
Get Online Week 2023

GRANT:
\$26,400
(\$1,100 per recipient)

RECIPIENTS:
24 NHW groups –
ACT, QLD, TAS and WA

STATUS:
Completed



In October 2023, a total of 24 NHW groups were successful in receiving grants to the value of \$1,100 to host a Get Online Week (GOLW) event, funded by the Good Things Foundation. Events included online morning/afternoon teas, practicing using digital devices, in-person and online presentations about online safety and basic digital skills, and the resources available for staying safe online.



Equipment purchased to engage the growing Deception Bay NHW community, QLD

PROJECT:
New AV Equipment

GRANT:
\$1,054

RECIPIENT:
Deception Bay 9
Neighbourhood Watch,
QLD

STATUS:
Completed



In 2023 Deception Bay 9 NHW expanded its borders, gaining approximately 1,400 new residents to their area. To better engage this growing community, the group purchased AV equipment to livestream their NHW meetings, which feature guest speakers and discussion on local issues. This allowed residents to stay informed by watching the meetings at their own convenience, while still encouraging them to attend future meetings.



Riverview NHW volunteers dressed up as Luigi (from Super Mario Bros) alongside State Member for Bundamba Lance McCallum, at the Riverview Movie Night, QLD

PROJECT:
Riverview Movie Night

GRANT:
\$2,156

RECIPIENT:
Riverview
Neighbourhood Watch,
QLD

STATUS:
Completed



Riverview NHW commemorated 35 years of continuous service in 2023, and to celebrate invited the community to an outdoor movie night. The event featured a petting zoo and face painting for children and families, along with a sausage sizzle, raffle and live DJ. Several deserving residents were recognised with Certificates of Appreciation, and attendees were encouraged to get involved with NHW to help 'watch over' their suburb.

Progress Indicators



NOT COMMENCED



NOT COMPLETED



IN PROGRESS



COMPLETED



Mayor Teresa Harding, Cr Andrew Fechner, Riverview NHW Area Coordinator Amanda Draheim, Ipswich District Support Services Insp Garth Price, and Cr Marnie Doyle at the presentation, QLD

PROJECT:
Ipswich District 2023 Awards Night

GRANT:
\$600

RECIPIENT:
Ipswich District Neighbourhood Watch, QLD

STATUS:
Completed

In November 2023, a Christmas Social Dinner and awards night in honour of Riverview NHW's 35th year of operation was hosted at Ipswich Sports Club. Nearly 50 volunteer members, guests, and dignitaries attended, with many receiving Certificates of Appreciation and Lapel Badges. It was a fantastic opportunity to celebrate the dedicated volunteers, share crime prevention ideas, and welcome new members.



Riverview NHW Coordinator Amanda Draheim, Cr Marnie Doyle, and Riverview NHW Zone 5 Coordinator Lydia Teekens at Muscle in Maculata 2024, QLD

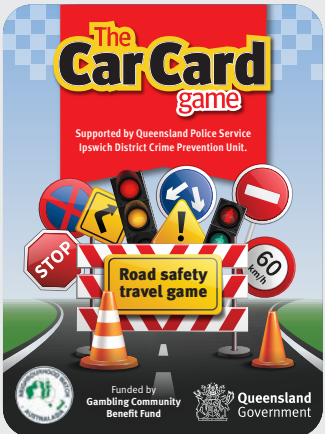
PROJECT:
Muscle in Maculata 2024

GRANT:
\$5,489

RECIPIENT:
Riverview Neighbourhood Watch, QLD

STATUS:
In Progress

In 2024 Riverview NHW once again hosted their popular Muscle in Maculata event, featuring a car show, market stalls, food trucks and entertainment for all ages. Originally created to address the issue of hooning in Riverview, this community event allows residents to engage with NHW and other local community groups and services. Growing each year, Muscle in Maculata continues to foster valuable social connections and strengthen the local community.



Road Safety Card game developed by Ipswich NHW in conjunction with QPS, QLD

PROJECT:
Road Safety Cards

GRANT:
\$20,805

RECIPIENT:
Ipswich District Neighbourhood Watch, QLD

STATUS:
In Progress

Recognising the need for more road safety education, Ipswich District NHW has developed a road safety resource for children and families. Designed for children up to 15 years old and their families, the game encourages conversations about road safety by promoting road rules and focusing on the Fatal Five: Speeding, Drink/Drug Driving, Fatigue, Distraction and Seatbelts. It serves as a valuable tool to keep children engaged on long car trips, while reinforcing important road safety messages.



Shoreline Neighbourhood eWatch Area Coordinator, Peter Brackstone, and volunteer Emma Brackstone at the 2024 'Easter in the Park' event Redland Bay, QLD

PROJECT:
Neighbourhood Watch Gazebo and Resources

GRANT:
\$2,200

RECIPIENT:
Shoreline Neighbourhood eWatch, QLD

STATUS:
In Progress

To improve visibility and better promote NHW at community events, Shoreline Neighbourhood eWatch created a NHW-branded gazebo and resources. These included safety vests and caps for volunteers, and keyrings to distribute. By creating these materials, the group can increase awareness of Shoreline eWatch (which is a predominantly online group), and in doing so create a more connected community.



The Golden Beach NHW newsletter is a valued resource for the community, QLD

PROJECT:
Newsletter Printing

GRANT:
\$2,200

RECIPIENT:
Golden Beach Neighbourhood Watch, QLD

STATUS:
In Progress

Golden Beach NHW volunteers have committed to continuing the delivery of a free printed newsletter to approximately 3,500 residents and businesses. Every step, from creating the newsletter to distribution, is coordinated by the volunteers. Due to rising print costs and the expanding area of the division, previous funding became insufficient. With this auspice grant, Golden Beach NHW can continue to deliver the valued newsletter to residents!



Melville NHW Chairperson Atul Garg, NHW Volunteer Deb Ferraro, and Committee Member Lyn Cuthbert at Hawaiian's Melville Shopping Centre, WA

PROJECT:
Community Events

GRANT:
\$5,000

RECIPIENT:
Melville Neighbourhood Watch, QLD

STATUS:
In Progress

Melville NHW received a grant to host a range of community initiatives for the City of Melville. These events include NHW stalls at local shopping centres and Bunnings, and for special events such as National Secure Your Home Day, NHW Week and Neighbour Day. Funds go towards resources, coffee and catering for attendees. These events aim to spread awareness about NHW and community safety, by engaging with the local community.

Progress Indicators



NOT COMMENCED



NOT COMPLETED



IN PROGRESS



COMPLETED

Thank You

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“
The future of effective crime prevention lies within the continuation of the evolution of strong partnerships between communities and police “



Insp Jim Semmens setting a good example with students at the Claremont Plaza Cuppa with a Cop, TAS

Thank You

Volunteers and Members

To the many thousands of Volunteers and Members of Neighbourhood Watch in Australia and Neighbourhood Support New Zealand, we sincerely Thank You.

Your tireless effort and dedication are fundamental in achieving all that we strive for. We appreciate each of you for your vital role in serving our Australasian communities.

Neighbourhood Watch Australasia acknowledges with gratitude the funding provided by the Federal Government.



Australian Government

Partner Organisations

Neighbourhood Watch Australasia acknowledges and thanks our partner organisations for your ongoing support in establishing safer communities. Without you, the great strides taken in securing, connecting and empowering our Australasian communities would not be possible.



Neighbourhood Watch, Neighbourhood Support and Police



The Police are the Public and the Public are the Police //

Sir Robert Peel, 1829

Sir Robert Peel, twice British Prime Minister and founder of London's Metropolitan Police, is regarded as the father of modern policing. His quote is as relevant today as it was nearly 200 years ago. This philosophy epitomises the essential and intrinsic collaboration that exists between the community and police, as both parties work together to reduce crime and build safer communities.

The future of effective crime prevention lies within the continuation of the evolution of strong partnerships between communities and police, as we join forces to achieve common goals and create safer, inclusive, connected, and more resilient communities.



Neighbourhood Watch Australasia acknowledges all Neighbourhood Watch, Neighbourhood Support and Police jurisdictions throughout Australia and New Zealand.



Glossary

ABN – Australian Business Number
ACCCE – Australian Centre to Counter Child Exploitation
ACNC – Australian Charities and Not-for-profits Commission
ACVPA – Australian Crime and Violence Prevention Awards
AFP – Australian Federal Police
AGM – Annual General Meeting
AGSM – Australian Graduate School of Management
AIC – Australian Institute of Criminology
AO – Officer of the Order of Australia
APM – Australian Police Medal
ARA – Australasian Reporting Awards
ARGOS – Queensland Police Services specialist child sexual abuse team, Taskforce Argos
ARN – Australian Radio Network Pty Limited
ATO – Australian Taxation Office
BA(PoISt) – Bachelor of Arts (Police Studies)
BAppSc (Resour Environ Mgmt.) – Bachelor Applied Science (Resource and Environmental Management (Remote Sensing))
BAPR & TM – Bachelor Parks Recreation and Tourism Management
BBehavSc(Psych) – Bachelor of Behavioural Science (Psychology)
BCom – Bachelor of Commerce
Be Connected – An Australian government initiative committed to building the confidence, digital skills and online safety of older Australians
BJus – Bachelor of Justice
BM – Bravery Medal
CALD – Culturally and linguistically diverse
CEO – Chief Executive Officer
Chair – The leader or head of the Board of Directors
Constitution – The document containing the fundamental principles or laws governing operations and structure
CoP – Commissioner of Police
COTA – Council on the Ageing
Countrywide Austral – Publisher of the Streetsmart Handbooks and the NHTWA Journal
COVID-19 – An infectious disease caused by the SARS-CoV-2 virus
CPTED – Crime Prevention Through Environmental Design

Cr – Councillor
Crime Prevention – Activities and strategies designed to reduce and deter criminal behaviour
Crimsafe – A company that supplies security solutions to protect homes and businesses in Australia and overseas
CSA – Community Service Announcement
CSE – Child Sexual Exploitation
Cybersecurity – Protection of digital systems, data and people from unauthorised access or damage
DGR – Deductible Gift Recipient
Directors – Individuals responsible for governing NHTWA, typically drawn from Neighbourhood Watch, Neighbourhood Support NZ, and Australian and New Zealand Police organisations
EA – Executive Assistant
eDM – Electronic Direct Mail
eSafety – Australia’s independent regulator for online safety
ESG – Environmental, Social, and Governance
Evidence-Based – Evidence-based practice is the idea that programs ought to be based on scientific evidence, requiring decision-makers to pay more attention to evidence to inform their decision-making
FAR – Finance, Audit and Risk – the committee responsible for overseeing financial matters, audits, and risk management within NHTWA
GCBF – Gambling Community Benefit Fund
GOLW – Get Online Week
Governance – The framework of rules and practices by which a Board ensures accountability, fairness, and transparency in an organisation’s operations
Grad Bus Admin – Graduate Diploma in Business Administration
Grad Cert App Mgmt – Graduate Certificate in Applied Management
Grad Cert Com – Graduate Certificate of Commerce
Grad Cert Ldrshp Mgmt – Graduate Certificate in Leadership and Management
Grad Dip Ldrshp Mgmt – Graduate Diploma of Leadership and Management
GTF – Good Things Foundation
H&S – Health and Safety
HR – Human Resources
ICMEC – International Centre for Missing and Exploited Children
IDCARE – Australia and New Zealand’s national identity and cyber support service
ingenious studios – An award winning full service Indigenous design and digital creative agency based in Cairns

Insp – Inspector
IOSH – Institution of Occupational Safety and Health
Jack Changes the Game – A children’s picture book about staying safe online by the Australian Centre to Counter Child Exploitation
Keeping Kids Safe Online TV Community Service Announcement Series – Television and social media messages aimed at promoting online safety for children
KPI – Key Performance Indicator – a quantifiable measure of performance for a specific objective
MAICD – Member of the Australian Institute of Company Directors
Mgmt – Management
MICDA – Member Institute of Community Directors Australia
Mission – NHTWA’s overarching goal of empowering communities to prevent crime
MSocSc(PSM) – Master of Social Science (Public Sector Management)
NAPCAN – National Association for Prevention of Child Abuse and Neglect
Neighbourhood Watch Crime Prevention Week – An annual community led safety and awareness program – working in partnership with police – held in November to build safer, more confident, and interconnected communities
Neighbourhood Watch Month – An annual event held in March to put the spotlight on home security, provide tips and tricks to improve security and encourage people to become involved in their local Neighbourhood Watch community
NHW – Neighbourhood Watch
NHW Connect – An online interactive locator map used to find a NHW or NSNZ group in local areas via an extensive database of groups across Australia and New Zealand
NHTWA – Neighbourhood Watch Australasia
NHTWA Awards – The annual NHTWA Malcolm Grant OAM Volunteer of the Year Award, Police Commissioner’s Award, and Community Champion Award
NHTWA Journal – A triannual publication designed to share news, ideas and good practice around crime prevention and community safety
Nominations Committee – A committee responsible for selecting and nominating new members of NHTWA’s Board
Non-Executive Role – A role in which the individual is not involved in the day-to-day operations
NSNZ – Neighbourhood Support New Zealand
NSYHD – National Secure Your Home Day

OAM – Medal of the Order of Australia
OHS – Occupational Health and Safety
Online Safety Projects – Projects focused on educating and promoting safe practices for internet and online activities
PAF – Public Ancillary Fund – the committee focused on overseeing a public fund established for NHTWA’s charitable purposes
Partnerships – Collaborative relationships between NHTWA, law enforcement (police), other government agencies, and the community to achieve common goals related to crime prevention
Patron – A patron is a person who supports, sponsors, or is a benefactor of an organisation, cause, or individual
QPS – Queensland Police Service
QR code – Quick Response code
SAFE – Safer Australia For Everyone program
Secure Score – A home security audit tool that rates the effectiveness of householders’ overall home security
Secure September – A month long event focused on enhancing community safety
Sgt – Sergeant
Sir Robert Peel – Sir Robert Peel established the London Metropolitan Police Force. He is known as the “Father of Modern Policing”
Snr Const – Senior Constable
Speak Up – An educational resource developed for Indigenous and other culturally and linguistically diverse community members
Strategic Plan – A document outlining strategic objectives and activities for the specified period
Streetsmart Handbooks – A practical life guide for school leavers, designed to help prepare today’s youth for life after school
Supt – Superintendent
Target Hardening – Strengthening the security of a location to reduce the opportunity for crime, making it a ‘harder target’
THSO – Target Hardening Support Offer
TUK – ThinkUKnow
TVC – Television Commercial
UQ – The University of Queensland
VGT – Virtual Global Taskforce
Volunteers – Individuals who willingly offer their time, skills, and efforts to perform tasks, provide services, or contribute to activities on behalf of NHW and NSNZ groups and NHTWA
Youth Programs – Initiatives and activities aimed at serving and supporting young people



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Donations to Neighbourhood Watch Australasia Limited of \$2 or more are tax-deductible.

To donate go to:
www.nhwa.com.au/donate

