



NHWA

Official journal of Neighbourhood Watch Australasia
incorporating Neighbourhood Support New Zealand



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Shed Happens and
NHWA join for Family
Activity Australia Day



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A win for
Neighbourhood Watch



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ThinkUKnow Turns 10!



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Cover photo left to right: Tasmania Police Commissioner Darren Hine, NHWA Company Secretary Margaret Pearson, Kathryn Edwards, NHW Tasmania Board member Wayne Burgess, NHWA Board member Clare McGrath, Senior Constable Ian Edwards Tasmania Police, NHW Tasmania Board member Pat Leary, NHWA Board member Eric Tibbott, NHWA Chair Bernie Durkin, NHW Tasmania President Jan Dunsby, NHWA and NHW Tasmania Board member Peter Edwards, NHWA CEO Maria Bennett, NHWA Board member Les Bulluss, Commander Rob Blackwood Tasmania Police.



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FROM THE CEO

MARIA BENNETT, CHIEF EXECUTIVE OFFICER, NEIGHBOURHOOD WATCH AUSTRALASIA

Hello Neighbourhood Watch Australasia.

2019 is going to be an exciting year!

Life and business are all about the right Partnerships.

“The police are the public and the public are the police, the police being only members of the public who are paid to give full-time attention to duties which are incumbent on every citizen in the interests of community welfare and existence.” Sir Robert Peel 1829

Sir Robert Peel was a British statesman and politician who served twice as Prime Minister of the United Kingdom (1834–35 and 1841–46) and twice as Home Secretary (1822–27 and 1828–30). He is regarded as the father of modern policing (https://en.wikipedia.org/wiki/Robert_Peel).

“The Police are the Public and the Public are the Police.”

This quote by Sir Robert Peel in the 1800’s, is as relevant now as it was nearly 200 years ago.

It epitomises the collaboration that is essential between the community and police working together to bring about safer communities and reducing crime.

Collective Efficacy



Neighbourhood Watch (NHW) is a positive link between communities and the Police. Whereby communities feel that they are empowered to take action and have some control and ownership of what happens in their streets and neighbourhoods. This is known as collective efficacy. It is proven that this collective efficacy is strengthened by the NHW programs that build connectivity and trust amongst neighbours and police.

University of Queensland partners in a community study

Neighbourhood Watch Australasia (NHW) and the University of Queensland (UQ) have partnered to ask NHW members about their experiences with crime prevention activities in different communities across the Greater Brisbane area.



The NHWA survey with UQ will help us to better understand how different neighbourhood contexts explain variations in crime and disorder across different suburbs. The new survey of NHW members builds on the Australian Community Capacity Study (ACCS) that commenced in 2004. From the outset, the goal of the ACCS has been to develop a longitudinal understanding of the characteristics and processes that lead to social problems in contemporary urban communities.

NHWA obtains Registered Charity status

Just over ten years ago representatives of NHW groups and policing organisations from each Australian State and Territory, and New Zealand joined together to form Neighbourhood Watch Australasia (NHW) Inc. By taking this action the national body provided a platform for the exchange of ideas, the greater promotion of the aims and objectives of Neighbourhood Watch.

Since its inception there have been changes to legislation governing Not for Profit organisations. These changes, together with the need for financial security for the organisation and to strengthen good





The 2018 Awards go to: NHPA Volunteer of the Year Award Wendy Walker NHP QLD, NHPA Police Commissioner's Award Senior Constable Ian Edwards TAS, AFP ThinkUKNow Award Graham Higgerson NHP VIC.

governance practices, has encouraged the NHPA Board of Management to apply to have NHPA change from an Incorporated Association to a Company Limited by Guarantee.

The next step in the process was to apply for Charity Status with the Australian Charities and Not-for-profit Commission (ACNC). This has now also been achieved. NHPA Ltd is officially now a registered charity!

Recognition, Awards and Presentations

At the November Board meeting, the 2018 NHPA Police Commissioners Award and NHPA 2018 Malcolm Grant OAM Volunteer Member of the Year Award winners were announced.

Congratulations to Senior Constable Ian Edwards from Tasmania Police who received the NHPA 2018 Police Commissioner's Award and Wendy Walker from NHP Queensland who received the NHPA 2018 Malcolm Grant OAM Volunteer Member of the Year Award.

Our other worthy award winner is Graham Higgerson from NHP Victoria, who delivered over 30 ThinkUKNow cyber safety presentations during 2018. NHPA partners with the Australia Federal Police (AFP) to deliver the ThinkUKNow program.

Congratulations to every single nominee, your contribution and efforts have been recognised and

acknowledged by your fellow Volunteers and friends. I acknowledge and thank all our Volunteers for your hard work, dedication and commitment to NHP.

Are you on the mailing list?

Would you like to receive information from NHPA?

Then why not join our mailing list. Receive emails with copies of the journals, newsletters and more.

Email us at any time admin@nhwa.com.au

Looking forward to working with you to create safer communities in 2019.

Stay safe!

Maria Bennett

Maria Bennett
Chief Executive Officer
NHP Australasia

**Let's take action.
Let's take ownership.
And number 1 Stay Safe.**



BOARD MEMBERS & STAFF



Bernie Durkin – Chairman, Western Australia

Bernie is the Executive Manager for the Community Engagement Division of the Western Australia Police. Part of this role encompasses the position of WA State Director for NHW. In 1988 Bernie joined WA Police as a sworn Police Officer then switching to a Public Servant in 2008. In his current role Bernie manages a team of crime prevention community engagement staff and is extensively involved with NHW at both a State and National level. Bernie is currently the Chairman of Neighbourhood Watch Australasia.



Margaret Pearson – Company Secretary

Throughout Margaret's career she has made a significant contribution to the voluntary sector by being involved with numerous community organisations and is currently the President of ACT Neighbourhood Watch Inc.



Clare McGrath – Australian Capital Territory

Clare is currently the Vice-President and Board Member of the ACT Neighbourhood Watch Association. Clare has been an active member of NHW since 1985, primarily in the Ainslie Suburb of Canberra where she has lived since 1962 after moving from Melbourne.

Clare is a self-professed sports lover and a one eyed Hawthorn supporter.



Jeff Knight – Australian Federal Police

Station Sergeant Jeff Knight joined the Australian Federal Police in 1986, and currently serves as the Officer In Charge of Community Safety within ACT Policing. Throughout his career he has served in many areas including General Duties, Traffic Operations and Diversionary Conferencing Team, prior to being promoted to Station Sergeant in 2003. Since that time Jeff has served as the Officer In Charge of most ACT Police Stations, prior to his appointment to Community Safety.



Dr Carlene Mahoney – New South Wales

Dr Carlene Mahoney is a Detective Chief Inspector within the NSW Police Force with over 20 years experience, working in organised crime, child protection and is currently managing the social media presence for online community engagement. Carlene also holds the position as an adjunct lecturer with the Terrorism and Security Studies, Charles Sturt University in Canberra. Carlene is currently undertaking a Masters in Terrorism, researching the complex social, political and international context of terrorism and contemporary security related issues.



Eric Tibbott – New Zealand

Superintendent Eric Tibbott assists the Commissioner of Police in driving the development and implementation of New Zealand Police's Prevention First Strategy in accordance with Our Business.

Eric fosters a "whole of government" approach to prevention by actively supporting and contributing to the inter-agency development of policies and strategies for community based crime prevention.



Les Bulluss – Queensland

Les joined the Queensland Police Service in June 2000 after 13 years with the New South Wales Police. In 2008 Les was promoted to Senior Sergeant, Officer in Charge, Thursday Island; the only police division in Australia with an international border. In 2011 Les was promoted to Inspector and in 2013 was appointed to his current role as Manager, Community Programs and Engagement, Community Contact Command.



Peter Edwards – Tasmania

Peter Edwards is a former Commander in the Tasmanian Police Service. He has extensive experience across diverse policing portfolios within his home State, as well as national and international law enforcement representation. He has served as a Detective, Prosecutor, Intelligence Officer and Head of Training. Peter is now a Board member of Neighbourhood Watch Tasmania.



Maria Bennett – Chief Executive Officer

Maria has extensive knowledge, management skills and leadership experience in both the public and private sectors. Prior to joining NHWA Maria had a successful career in corporate sales and marketing roles. Previous management roles have provided experience in coordination of major projects and exposure to the differing legislative and regulatory environments involved as well as an awareness of the unique physical and social challenges each location brings.



Anne Collishaw – Executive Assistant

Anne is a highly experienced, energetic and motivated finance and administration professional, with 19 years proven success in diverse administration, accounts, bookkeeping and customer service, across the Building and Construction, Engineering, Transport and Banking sectors. For six of those years Anne effectively completed PA duties for a CEO and Company Directors. Anne holds a Certificate Level 4 in Bookkeeping and Financial Services.

UNIVERSITY OF QUEENSLAND FEATURE

BY LORRAINE MAZEROLLE PROFESSOR OF CRIMINOLOGY, UNIVERSITY OF QUEENSLAND
AND REBECCA WICKES ASSOCIATE PROFESSOR, MONASH UNIVERSITY.

Does Neighbourhood Watch Work? In a Nutshell, Yes!



Lorraine Mazerolle Professor of Criminology, University of Queensland.

Neighbourhood Watch is a crime prevention approach that first started in the early 70's, rapidly gaining popularity across the world. The most common combination of program elements is the big three: neighborhood watch, property marking and security surveys. In 2008, the Campbell Collaboration published a systematic review to explore the worldwide effectiveness of Neighbourhood Watch (Bennett, Holloway and Farrington, 2008). The mission of the Campbell Collaboration is to "...promote positive social and economic change through the production and use



Rebecca Wickes Associate Professor, Monash University.

of systematic reviews and other evidence synthesis for evidence-based policy and practice (see <https://campbellcollaboration.org/>). Conducting what is called "systematic reviews" is one technique used by scholars to identify what types of social interventions work, and which ones might harm. Systematic reviews are very labour intensive, fiddly methods that carefully searches for, selects and uses data from evaluation studies to "pool" the results and work out whether or not an approach to a social problem, like crime, is actually reducing the

problem, not making any difference, or perhaps creating backfire effects that harm people. Not all interventions work. And some well-intentioned interventions actually harm people. Recall medicine's experiences during the 1950s and the early 1960s with Thalidomide: a drug used to treat morning sickness during pregnancy that was eventually found to cause severe birth defects. Babies born without limbs was the result of a well-intentioned intervention and the use of Thalidomide was stopped as a treatment for morning sickness.

The question in the crime and justice arena is whether or not Neighbourhood Watch is an effective approach for reducing crime and disorder problems in communities. Using systematic review techniques, Trevor Bennett and his colleagues found that

Neighbourhood Watch is associated with a reduction in crime of between 16 and 26 per cent.

This is what a systematic review can produce: what is called a meta-analysis of the overall impact of an intervention.

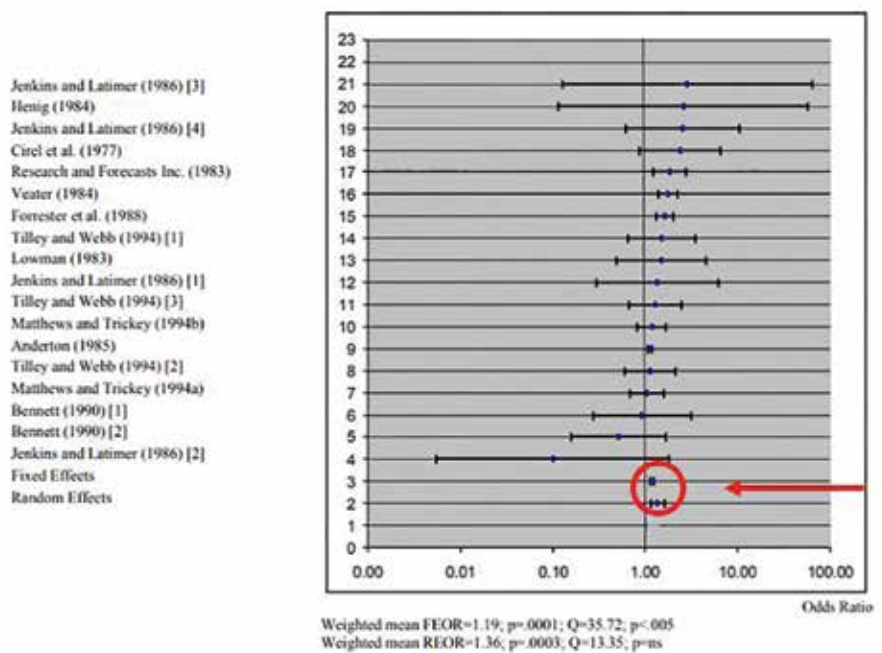
The tiny dot at the bottom, the random effects, shows that when

you add up all of the results from high quality impact evaluation studies from all over the world, we can see that there is a greater chance that Neighbourhood Watch will reduce crime than increase crime. Neighbourhood Watch works.

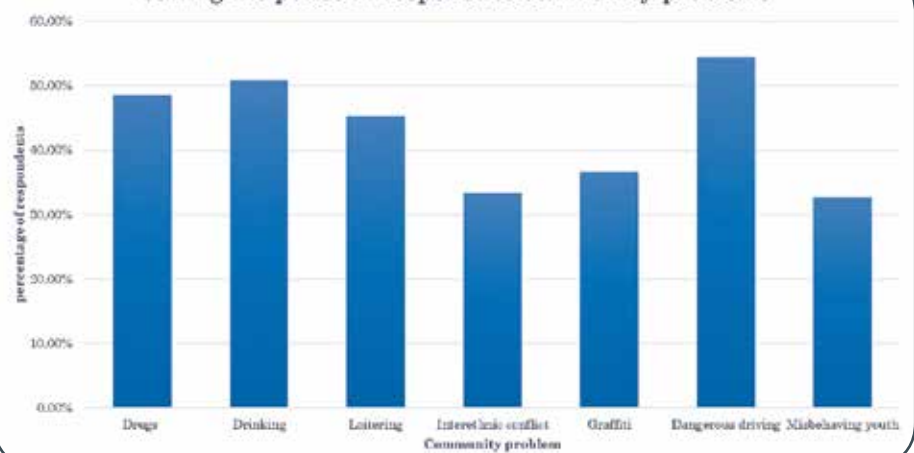
More recent research using the Australian Community Capacity Study (ACCS, see <https://accs.project.uq.edu.au/>) explores community actions, often undertaken in the context of Neighbourhood Watch, and sometimes outside of any programmatic intervention. From the ACCS, we can explore who acts? what encourages actions? what actions are undertaken in response to crime? And, most importantly, do actions lead to lower perceptions of crime and reductions in crime rates? In this study, “actors” are defined as community residents who have actively responded to an identified problem in their local community and “actions” are defined as behaviours undertaken by actors that occur as a direct response to a community problem.

What we find from the ACCS is that the people who are taking most action in communities are people in higher income households, middle-aged people, men, married fathers and single mothers and people who have been previously victims of crime. Few residents actually engage in action when faced with a neighbourhood problem. The common community problems faced include dangerous driving, drinking in public and suspected drug problems. **When community members decide to intervene, the most common action taken is to call the police.** For graffiti problems, people are more likely to contact local or state government agencies. Overall, the ACCS finds that when residents act, their approach differs depending on the type of problem they are dealing with.

Figure 1: The effectiveness of neighborhood watch



Calling the police in response to community problems



Problem severity and residents' own circumstances are most important for predicting action and the neighbourhood context is important for shaping the actions that residents take to address common problems.

In conclusion, we know that Neighbourhood Watch is an important, long lasting crime prevention program that is not “just” a feel-good program but rather a program that can help to reduce crime and disorder

problems in communities across Australia. But there is a still room for improvement. One of the future challenges for Neighbourhood Watch is moving beyond simply calling the police and starting to focus on actions that foster strong, pro-social ties in all different types of communities. **Actions that promote strong networks will help to prevent and control local problems. A goal that is close to the original mission of Neighbourhood Watch.**

NHWA AWARDS

Wendy Walker presented with the NHWA 2018 Malcolm Grant Volunteer of the Year Award



Left to right: Inspector Les Bulluss, NHWA CEO Maria Bennett, Mrs Wendy Walker, Superintendent Darryl Johnson.

The award, named after Malcolm Sidney Grant OAM, known for his immense contribution to the Neighbourhood Watch (NHW) movement, recognises the outstanding contribution of an individual who demonstrates continual support to NHW. Wendy has been the driving force behind the Glenfield's NHW program and took over as Area Coordinator of Mountain Creek NHW when they

both merged in 2014. Some of the projects she has been directly involved in are the first Sunshine Coast speed reduction program '50 in my Street', oversaw the installation of electronic VMS speed detection signs, designed and distributing 2000 emergency number magnets to residents, coordinated the 25 years celebration of the Mountain Creek NHW in 2017, introduced a Mountain Creek NHW Facebook

page to stay in touch with residents and continually applying for financial grants for the benefit of her community.

Ms Maria Bennett, Chief Executive Officer of Neighbourhood Watch Australasia (NHWA) said "Neighbourhood Watch members are the eyes and ears of the Police in every street and in every community. It is inspiring to see the dedication of NHW volunteers like Wendy. It's

a credit to all NHW volunteers in Australia for the tireless work that they do. Congratulations to Wendy for truly outstanding service and earning the Neighbourhood Watch Australasia Malcolm Grant Volunteer of the Year Award”.

The District Officer for the Sunshine Coast, Superintendent Darryl Johnson said “Neighbourhood Watch here on the Sunshine Coast have strong partnerships with local police. Wendy is a ‘true believer’ and is a leader in our community and has

driven many projects and strategies to make our communities safer. I congratulate her on this recognition for her contribution”.

Mrs Walker said “I am honoured to receive this award I find giving back my time and effort into each of our projects for our Mountain Creek community is very rewarding, and helps make our suburb a safer place which to live”.

Inspector Les Bulluss, Crime Prevention and Neighbourhood Watch, said “There are 11,000 registered volunteers

throughout the State, working together with Queensland Police Service to make our neighbourhoods safer, stronger and friendlier”.

Neighbourhood Watch Queensland celebrates 31 years of operation this year. Their priorities are crime prevention and public safety and are closely aligned with police services. Local NHW groups collaborate to discuss crime and anti-social behaviour in their regions and research and implement appropriate crime prevention strategies.

Tasmania Police win Top Cop Award



Cover photo left to right: Tasmania Police Commissioner Darren Hine, NHWA Company Secretary Margaret Pearson, Kathryn Edwards, NHW Tasmania Board member Wayne Burgess, NHWA Board member Clare McGrath, Senior Constable Ian Edwards Tasmania Police, NHW Tasmania Board member Pat Leary, NHWA Board member Eric Tibbott, NHWA Chair Bernie Durkin, NHW Tasmania President Jan Dunsby, NHWA and NHW Tasmania Board member Peter Edwards, NHWA CEO Maria Bennett, NHWA Board member Les Bulluss, Commander Rob Blackwood Tasmania Police.

Award presentations for the 2018 NHWA Police Commissioner's Award and the 2018 NHWA Malcolm Grant OAM Volunteer Member of the Year Award

NHWA Board members receiving the Certificates of Appreciation for the State and Territory award nominees



NSW Acting Assistant Commissioner Scott Cook and Peter Edwards - NHW Tasmania Board Member.



NSW Acting Assistant Commissioner Scott Cook and Inspector Les Bulluss - Qld Police Service.



NSW Acting Assistant Commissioner Scott Cook and Margaret Pearson NHW Company Secretary and NHW ACT Board President.



NSW Acting Assistant Commissioner Scott Cook and Detective Chief Inspector Carlene Mahoney - NSW Police Force.



NSW Acting Assistant Commissioner Scott Cook and Bernie Durkin - NHW Chairman and NHW WA Board President.

NHWA Award Nominees 2018 NHWA Police Commissioners Award nominations:

- Sergeant Yvette Tarrier, Queensland
- Senior Constable Wayne Cameron, Queensland
- Senior Constable Ian Edwards, Tasmania
- Senior Constable Heidi Marek, Queensland

2018 NHWA Malcolm Grant OAM Volunteer Member of the Year Award nominations:

- Alwin Koo, Queensland

- Edith Blanck, Queensland
- Kerry Burns, Queensland
- Amanda Draheim, Queensland
- Wendy Walker, Queensland
- Ugo De Marchi, Western Australia
- Geoff Smith, Queensland
- Bill Hackney, New South Wales
- Lyn Woodward, Australian Capital Territory

NHWA 2018 Police Commissioner's Award recipient Senior Constable Ian Edwards, Tasmania Police

Each year Neighbourhood Watch Australasia (NHWA) recognises a police officer who has volunteered their time through Neighbourhood Watch to empower people and communities through the development of strong and effective partnerships that promotes quality of life, wellbeing and social inclusion.

The recipient of the NHWA Police Commissioner's Award for 2018 is Senior Constable Ian Edwards.

Senior Constable Ian Edwards is currently based at the Burnie Police Station and is the Police Liaison Officer for the Cam/Somerset Neighbourhood Watch group. Senior Constable Edwards has been chosen for his outstanding commitment to community safety and crime prevention through his tireless efforts to build residents support of the local neighbourhood watch programs and the policing agency. Senior Constable Edwards is actively involved in supporting Cam/Somerset NHW, supporting and including present and past members. He visits some older members who now reside in nursing homes to ensure they remain informed and included. He was a pivotal part of the "lock it or lose it" initiative in the local area getting the security message out to the broader Community. He displays leadership, particular with the programs he is involved with that pertain to children, such as Dream Big, Community Kids and Crime Stoppers Youth Challenge.

Commissioner Hine presented Senior Constable Edwards with his award at a ceremony and morning tea held in his honour at the Tasmania Police Academy in Hobart last month. Members of the NHW Tasmania Board, NHWA Board and NHWA CEO Maria Bennett were also in attendance to thank him for his dedication and hard work to NHW and the community.

Senior Constable Ian Edwards said "It was truly an honour to be awarded the 2018 Neighbourhood Watch Australasia Police Commissioner's Award. I dedicate the award to each of the hard working volunteers; past and present of the Cam / Somerset Neighbourhood



Left to right: Tasmania Police Commissioner Darren Hine and Senior Constable Edwards.

Watch (NHW). Without their support and hard work there would be no Cam / Somerset NHW and therefore I would not have received this prestigious award; I see the award as the result of an all-round team effort.

I have been fortunate enough to have been involved with the Cam / Somerset NHW for the past 22 years, 19 years of those years as their Police Liaison Officer, of which I am proudly continuing to serve in that role. The award has come at a very significant time in our Watch's history, as June 2019; the Cam / Somerset NHW will be celebrating 25 years.

I have been blessed throughout my police career to have been involved with the community in a positive way by interacting with the community through programs such as Neighbourhood Watch; Unfortunately policing sometimes brings us in contact with tragedy and the down side of human nature but from my experience I've found that working with Community Policing Programs such as Neighbourhood Watch, this brings with it a healthy equilibrium to your outlook on the world and

policing. For me I felt like I was already a winner with the personal satisfaction I received from being involved with the Cam / Somerset NHW - the Neighbourhood Watch Australasia Commissioner's Award 2018 has added another layer on top of this personal satisfaction. On behalf of the Cam / Somerset NHW, the Award is really appreciated by each one of us.

I'd just like to finish with this which is something that's always been a favourite of mine in relation to Community Policing; Principle 7 of Sir Robert Peel's Nine Principles of Policing:

"Police, at all times, should maintain a relationship with the public that gives reality to the historic tradition that the police are the public and the public are the police; the police being only members of the public who are paid to give full-time attention to duties which are incumbent on every citizen in the interests of community welfare and existence."

Congratulations Senior Constable Edwards for the continued effort and enthusiasm you have demonstrated in making Burnie a safer, connected and more inclusive place to live.

NHW ACT

AUSTRALIAN CAPITAL TERRITORY

When Good Neighbours Remain Good Friends



Left to right: President of NHW ACT Margaret Pearson Chief Police Officer for the ACT Ray Johnson and Vice President of NHW ACT Clare McGrath.

ACT Policing's partnership with Neighbourhood Watch (NHW) ACT has been further strengthened by the signing of a new Memorandum of Understanding (MoU) on Thursday (7 February).

NHW is a community based crime prevention program and a key strategic partner for ACT Policing.

The program aims to reduce crime by encouraging the community to watch out for and report suspicious activity to police or Crime Stoppers. It also helps reassure fellow residents, create a closer community and encourage residents to engage with local police.

ACT Policing and NHW work together at events such as the Royal

Canberra Show, the Seniors Expo and NHW week. Police also regularly attend NHW forums and local community days.

Chief Police Officer for the ACT Ray Johnson and Deputy Chief Police Officer Mark Walters joined the President of NHW ACT Margaret Pearson and Vice President Clare McGrath for the signing.

Speaking at the signing, Assistant Commissioner Johnson said NHW provides a vital link to community members who care about the security of their neighbourhood.

"This is an important partnership for ACT Policing and I'm pleased we can continue to work closely

together," Assistant Commissioner Johnson said.

Mrs Pearson said she is very grateful for the continued support of the police.

"We value the relationship we have with ACT Policing which is recognised in the signing of this MOU. It also highlights the close cooperation that exists between the two identities which works to the benefit of the Canberra community," Mrs Pearson said.

To find out more or to become a member of Neighbourhood Watch in the ACT, visit the Neighbourhood Watch ACT website or Facebook page.

NHW ACT on Show



Vice President Neighbourhood Watch ACT Clare McGrath with ACT Policing members and National Canines at the Canberra Show.



Constable Kenny Koala with his handler and ACT Policing recruits at the Canberra Show.

What do bright lights, music, lots of performances, animals, ACT Policing and NHW ACT have in common? They were all on display at the Royal Canberra Show, a regular highlight on the Canberra event calendar.

Many young aspiring police officers visited the ACT Policing display, speaking to their role models and trying out some of the vehicles. The always popular Constable Kenny was on hand giving away his new branded shoelaces and representatives from ACT Policing & the volunteers from Neighbourhood Watch ACT spoke to event goers about safety in the community.

Thank you to all our NHW volunteers that helped out on our stall and passed on lots of tips about safety and crime prevention strategies to members of the community.



Turramurra gets an online presence! And Ku-ring-gai/Hornsby NHW have a new baby!

Neighbourhood Watch within Ku-ring-gai and Hornsby areas have realised they achieve as much if not more online than they do with the paper newsletters introduced over 30 years ago. For more up-to-date information and advice Ku-ring-gai/Hornsby have two websites, Twitter, a weekly eNewsletter and a host of Facebook pages and groups. Their latest Facebook page has recently been established for the suburb of Turramurra and was initiated following a request from a local resident.

Kerrie's home was visited by a man claiming to be a window cleaner looking for work. After refusing to give out her personal information and information regarding her movements during the week, the man turned abusive. She was immediately concerned for her and her family's safety at home.

This incident was the catalyst for Kerrie to do more in the local community and she requested if she could admin a Facebook page for NHW in her suburb to assist in providing a quicker dissemination of information online. Turramurra

has an existing NHW group delivering paper newsletters to a small portion of the suburb. Of course we said yes to Kerrie, and the new Facebook page was created for all of the suburb, including North and South Turramurra.



Kerrie can meet more residents on her laptop than in her Turramurra street.

"With community funding from NHWA, WatchOut.org.au was set up for this reason and links from here are often shared on our NHW Facebook pages."

Neighbourhood Watch Australasia has been assisting Neighbourhood Watch groups by providing free online training about the use of Facebook. Kerrie happily completed the training and is now working on incorporating new and suburb specific content to the Turramurra

Neighbourhood Watch Facebook page in the hope of increasing the number of its followers, which after only a few weeks stands at 75.

Ku-ring-gai/Hornsby also offers guidelines and suggestions to their volunteers in order to keep the pages alive and pertinent to residents.

"That post was seen by over 78K people and had 2.2K shares! That is the power of the internet that is available to NHW groups."

Kerrie is a typical Neighbourhood Watch volunteer. The previous January, Aimee started a Facebook page for Neighbourhood Watch in the suburb of Wahroonga. Aimee was a victim of a Break & Enter and came to us for help and crime prevention advice. It would be great if we could educate more people about crime prevention and stop the crimes from happening. With community funding from NHWA, WatchOut.org.au was set up for this reason and links from here are often shared on our NHW Facebook pages.

Kerrie's Turrumurra Neighbourhood Watch Facebook page has only been going since January 2019

and is already steadily growing its number of followers.

Ku-ring-gai/Hornsby has its own NHW 'motherhood' Facebook page and last year ran its own post as an appeal for a locally missing person. That post was seen by over 78K people and had 2.2K shares! That is the power of the internet that is available to NHW groups. Ku-ring-gai/Hornsby will be advertising for other Facebook volunteers and hopes to create NHW Facebook pages for the other suburbs within the command.

Neighbourhood Watch within Ku-ring-gai and Hornsby:

Website: NHWKuringgaiHornsby.org.au

WatchOut.org.au - our one-stop-shop for crime prevention.



Kerrie has a Neighbourhood Watch presence in her Turrumurra street, but now wants it online.

Callala Bay

The Callala Carols outdoor event was held on 22 December, what started out as a rainy, overcast day the skies cleared between 4 pm and 8 pm while the event was on. It was estimated close to 500 people attended and the organisers did a great job ensuring there was something for everyone – great mix of entertainers, raffles, pop-up food and market stalls and face painting for the kids, - of course a jolly sing-along to the Carols, and a photo opportunity with Santa.

The NHW 'Safe Callala' team joined up with the local Boomerang Bag group and put together 100 "Show Bags" using Boomerang Bags. These were distributed free of charge and contained lots of useful information

including the December NHWA Journal and Fact Sheets from the NSW Police Force Crime Prevention Group on home and vehicle security.

'Safe Callala' took the opportunity at this event to remind and encourage the community to take a few simple actions to help prevent property theft from homes and vehicles. Callala is located in Jervis Bay, Shoalhaven NSW and is made up of the villages of Callala Bay, Callala Beach and Myola.

Like most communities we have an active 'Callala Neighbourhood Watch' Facebook page which helps share information about what's going on.

'Safe Callala' aims to keep information friendly, simple and low-key. It's about encouraging neighbours to look out for each other, to share information



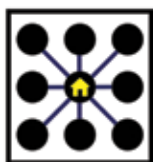
Left to Right-Sara Sheedy co-mc for the evening and Callala Bay NHW representative Sue Newcombe.

and ensure all incidents and suspicious activity is reported to our local Police. It's also about reminding the public to secure vehicles, property, and homes.

NEIGHBOURHOOD SUPPORT NEW ZEALAND

NEW ZEALAND

Latest News From Our Members across New Zealand



CONNECT
NSNZ 2019 CONFERENCE
1 - 2 JULY, WELLINGTON



NSNZ is very excited to officially welcome onboard Emma McGill who has joined our National Office team as our Wellington Area Coordinator.

Emma will be working across Wellington and Porirua to reconnect with existing Neighbourhood Support groups and establish new ones to build safer, well-connected and resilient neighbourhoods and communities across the nation's capital. The role is being ran as a test pilot to trial new ways to setup and maintain Neighbourhood Support



South Canterbury NHS President Gary Foster excited to receive a \$10,000 grant.

"South Canterbury Neighbourhood Support is excited after receiving a \$10,000 grant towards operational costs..."

groups including testing marketing and communication techniques.

Congratulations to Joy Johnson of Neighbourhood Support Taupo for being presented Harcourts Taupō's latest Good Sort award!

Joy has been actively involved in Neighbourhood Support for more than a decade and is a true national treasure for the invaluable mahi she has contributed to her community over the years.



Joy Johnson of Neighbourhood Support Taupo presented Harcourts Taupo's latest Good Sort award.



Neighbourhood Support Member saves Tauranga home from fire.



Saddle Hill Foundation Trust Taieri Community Coordinator Jacqui Hyde, Community Facilitator Joy Davis and Otago Neighbourhood Support Regional Coordinator Lois Scott-Muir.

Neighbourhood Support Papakura Among Latest Auckland Council Grant Recipients

The group has been awarded \$1,000 towards a safety text alert service.

Neighbourhood Support leader helps save Tauranga home from fire

A Tauranga Neighbourhood Support member has stepped up to the role in more ways than one after helping save the home of a fellow Lakes resident from a fire in January.

Rural crime prevention signs currently being updated - new and improved versions to be released this year

In partnership with the New Zealand Police, the NSNZ National Office team are in the process of updating their rural hunting and rural cameras operating signs to improve the designs allowing for greater visibility and impact. These signs will be made available to Police, Neighbourhood Support members, as well as the general public in rural communities across the country.

"Joy has been actively involved in Neighbourhood Support for more than a decade and is a true national treasure for the invaluable mahi she has contributed to her community over the years."

Registration for our 2019 NSNZ Conference is now open!

The NSNZ National Conference will be held at the James Cook Chancellor Hotel in Wellington on Monday the 1st and Tuesday the 2nd of July 2019. It will be a great opportunity for our members and supporters (including those in Australia!) to come together to learn, network, and share ideas. Cost to attend is \$190 + GST (NZD) per person, which covers both days including lunch and nibbles. If you're interested in attending, please email our Community Advisor, Kelsey Scarr at kelsey@neighbourhoodsupport.co.nz to learn more or to receive a registration form.

\$10,000 to help South Canterbury Neighbourhood Support to get ready

South Canterbury Neighbourhood Support is excited after receiving a \$10,000 grant towards operational costs associated with the wider promotion of its local alert network and tool for incident recovery and mutual assistance.

Initiative boosts police station hours

A spin-off of a new community partnership between Otago Neighbourhood Support, local council, Mosgiel-Taieri Community Board, Mosgiel-Taieri Community Response Group, Police and Saddle Hill Foundation Trust has resulted in the Mosgiel Police Station being open to the public for longer.



Senior Constable Tracy-Dale Middleton, Artist Shaun Lee, NHWNT President Jenny Malone, Serena Dalton of Grassroots Action Group, Judy Brown of Palmerston YMCA, NHWNT Executive Officer Hannah Finbow, Kirby Bolton Drysdale Electorate Office, Tony Sievers Member for Brennan and Minister Lawler pictured with some of the participants at a media event held in January 2019.

Demand and Harm Reduction through Community Art Project

Neighbourhood Watch NT were recently awarded a grant through the Northern Territory Government Department of Health that helped promote the importance of community safety and crime reduction. The Project aimed to reduce the use of alcohol and other drugs in the community through education and engagement. It also encouraged participants to make positive changes to their lifestyle resulting in demand and harm reduction of alcohol and other drugs.

A key outcome of the project was a community safety themed art mural painted by a group of at risk youth. Neighbourhood Watch NT collaborated with a number of community organisations to work with the young people to design and paint the mural.

As part of this process participants took part in a number of educational sessions that focused on the impact alcohol and other drugs has on



Completed wall.

themselves, their family and the wider community.

The participants showed a great enthusiasm towards promoting community safety and played a pivotal role in the planning and development of the final artwork.

To raise awareness of the artwork the participants made a promotional video demonstrating the planning process and the meaning behind

the artwork. A secondary video is planned to demonstrate the long term impacts the project has had on participants and will feature the youths interviewing and filming each other.

The project has received some wonderful feedback from community members in Driver, Palmerston and business owners have reported that it has helped in the reduction of graffiti in the area.



Commissioner Kershaw and NHWNT President Jenny Malone signing the five year funding agreement.

Neighbourhood Watch expands in the Northern Territory

On the 4th February 2019 Neighbourhood Watch NT entered a new funding agreement with the Northern Territory Police, Fire and Emergency Services.

The agreement secures funding for Neighbourhood Watch NT for the next five years.

Additional funding was also provided to expand the current service delivery throughout the NT. This will be achieved with the introduction of two new paid civilian positions.

Ms Hannah Finbow, NHWNT Executive Officer said "It's a really exciting time. We have employed someone to manage the NHW activities in the Northern Territory's' Southern Region and we are recruiting for a Darwin based Marketing and Administration Officer".

"The additional funding will also allow us to review and modernise current programs by increasing our online presence, developing new programs and expanding our services. Reviews of our programs



Hannah Finbow, NHWNT Executive Officer, NT Police Commissioner Reece Kershaw, NHWNT President Jenny Malone, NT Police Commander David Proctor, Amanda Lush Project Officer NTPFES Strategic Policy, and Superintendent Brett Prowse.

will include community feedback to ensure programs and services continue to meet the needs and expectations of the community and, remain relevant in an ever evolving environment"

Another major component of the new funding allocation is the development of a contemporary communications plan, which included a branding refresh and associated style guide. Ms Finbow said "Our branding refresh is just the start in the implementation of our communications plan, which has been developed to assist our

organisation with our future plans for growth. We believe it will not only help us promote safety messages to the NT community but also strengthen our brand recognition and reputation "

Ms Finbow continued "We are very much looking forward to what is set to be a very exciting and successful five years and we would like to take the opportunity to thank both the Northern Territory Police and the Northern Territory Government for their ongoing support and commitment to helping create Safer NT Communities"

Bundaberg Community Safety and Emergency Services Expo



Local Bundaberg Police officer with Country Music star Graeme Connors.

On the 6 December 2018, Bundaberg Police hosted the Bundaberg Community Safety and Emergency Services Expo. The day highlighted the fantastic work done, not only by the emergency services but also other community organisations who support Police in ensuring the community is kept safe through education and community engagement.

Neighbourhood watch was heavily involved in the organising and participated in the event. Flanked by the Police and Crimestoppers displays,

Neighbourhood Watch was thrown into the public spotlight at the event with around 4000 people attending the day. The event encouraged locals to get involved and take ownership of the area in which they live by assisting to keep their community safe from crime.

Special guests at the event were award winning country music artist Graeme Connors and Victoria Cross recipient Daniel Kerrigan. Due to the success of the day Bundaberg Community Safety and Emergency Services Day will now be an annual event.





Manunda NHW committee members Amanda, Jo and Drew.

NHW off to a great start for 2019 in the Far North

With school back and the Christmas decorations well and truly packed away NHW groups in the Far North are back into the swing of things for 2019.

Manunda NHW kicked off their first meeting in February and were greeted with a lovely surprise donation from the Local Member for Cairns Mr Michael Healy. The donation will be put towards the many community projects that Manunda NHW have on their agenda for 2019.

Redlynch and Woree NHW are taking bookings and preparing stalls as they get ready to hold their first markets for the year in February and March. In 2018 the Woree and Redlynch NHW markets proved a huge success and we expect

them to continue to grow this year. The markets provide a wonderful opportunity for the community to come together along with providing a great place for NHW to set up and chat to their local community.

The online component of NHW (E-Watch) in the Far North continues to grow with over 22,000 people now following Far North NHW groups online.

Like never before, NHW can now reach a significant amount of community members to keep them up-to-date with what's happening in their suburbs.

NHW groups in the Far North are looking forward to seeing what 2019 brings with a raft of community events on the calendar for the year.



Mr Michael Healy MP and Manunda Area Coordinator Amanda Allan.



The Theo family with all their safety gear on ready for skateboarding and games.

Shed Happens and NHW join for Family Activity Australia Day

Mackay Northern Beaches Neighbourhood Watch partnered with Mackay Shed Happens to organise family activities at the "Sugar Bowl" skate park in Mackay on Australia Day. The idea of the day was to engage families together in various types of fun games and activities. Pancakes were cooked up on the NHW trailer and served with lashings of jam and cream! Activities were aimed at working within a team, some games required a little bit more than strength and agility, they needed some thought and imagination.

It was great to see many Mums and Dads taking time out of busy schedule to spend quality time with their families. A massive thanks to Mackay Regional Council for their support in helping to fund the event through their community grants program.

During the day a couple of Men shared their story with those at the Sugar Bowl. Their stories of the good the bad and the sad certainly encouraged those who listened. Jayden Hodges from the Cutters League (Q Cup) team shared how



Big smiles all day.

injuries to his knees have redirected his rugby league career from Manly back to Queensland and his hopes for the future, he shared the very low parts of his recovery and how his family and his faith helped him through.

It is great when two active community groups come together who are working on keeping our community safer by strengthening

families. There were too many people to thank, but those who made the event possible are all passionate at "watching after each other" through the good times and the bad time and supporting the community through the sad times.

Permission has been granted by the parents whose children are in these photos. They all agreed on them being published.



Jayden Hodges from the Cutters League team and his family with Frank Cowell from Shed Happens.



NHW volunteers serving up the pancakes.



Sergeant Nigel Dalton was on hand all day to assist with everything including tasting the pancakes!

NHW Marsden Group Movie in the Park

Marsden NHW held a Movie Night in the Park on 25 January as our first event since the Marsden group started up again late last year. We needed to let our community know that we are active again & this was a good way of doing so.



Jim Chalmers MP, Judy Wood Area Co-ordinator, Cameron Dick MP, Kim James, Councillor Jon Raven.



Area Co-ordinator Judy Wood selling raffle tickets.

Prior to the movie, we had games for the kids, a face painter & balloon modeller as well as having community information available. We also held a raffle. The movie people had a truck full of goodies including popcorn. Crestmead NHW group helped us with their BBQ & their Area Co-ordinator, Scott, cooked up a sausage sizzle.

We were also assisted by Logan City Council, Councillor Jon Raven, Jackie Heal & her team, Julie Shorter & her team, Jim Chalmers MP - Federal Member for Rankin, Cameron Dick MP - State Member for Woodridge, members of Logan City SES & our local QPS Officer, Craig Hasties. Community members also assisted with delivering flyers, setting up, selling



Set up ready to go.

raffle tickets & very importantly, pulling down & cleaning up the area after the event. Thank you to all who assisted with this event including Twilight Flicks & Catherine Booth.



Scott Martin from Crestmead NHW cooking.

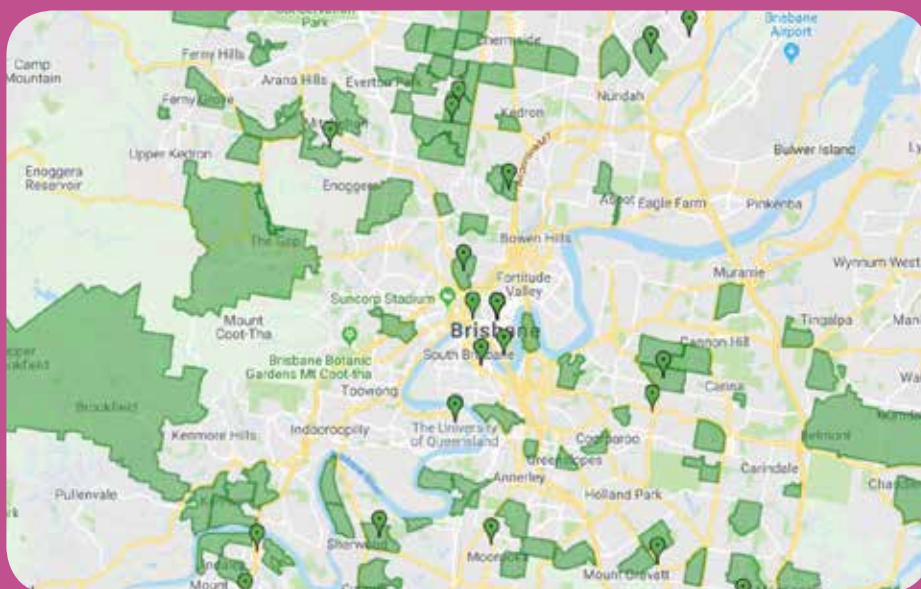
We trust that this event has reminded the community of the mission of the NHW organisation. We look forward to more community events throughout 2019 starting with Neighbour Day on 31 March.

Queensland NHW Groups NOW MAPPED

Neighbourhood Watch Queensland are pleased to announce that groups are now mapped within the NHWQ blog at www.nhwq.org.

This means community members are able to search their home address and identify if they live in an existing NHW area or consider setting up a new group.

This is an exciting development for Queensland and over the next few months we will be asking groups to update contact details in their blog.



Oakey Health & Wellness Expo

On the 28 October 2018 Oakey Neighbourhood Watch (NHW) had a successful stall at the Oakey Health & Wellness Expo which will ultimately result in a few more members to our group.

Thanks to NHW we had lots of free hand-outs and information for the public, a colouring competition of Seymour and posters to display about Halloween.

There were over 70 other stalls represented from Medical Centres, Pharmacy, Aged care, Carers Qld, NDIS, SES, Naturopath, QCWA, Show Society, Gyms, Pure Honey, The Men's Shed, Lions Club, Plant Nursery, Arts & Craft to name a few.

Catering was provided for the day as well as a free morning tea by the local High School Chaplaincy.



There was a short recital by the local dance school, yoga to try, exercises by the gyms, a talk on NDIS, and a lesson on how to grow your own plants.

The guest speaker on the day was Tara Pitt, runner-up in the 2017 Australian



Survivor series and the reasons why she went on the show after her father, a Vietnam Vet had taken his life, the previous year.

It was a very successful day and the organisers hope to make it an annual event.

NHW TAS

TASMANIA

Neighbourhood Watch Student Awards

Central Wynyard Neighbourhood Watch group have long recognised the importance of supporting the next generations and encouraging them to be contributing members to the safety of the communities within which they live.

Every year this group sponsors awards for students within their district who have demonstrated outstanding community service. The awards are presented at the end of each calendar year and in 2018 recipients were from Yolla District School and Table Cape Primary School. Each winner received a certificate and gift card.

Central Wynyard Neighbourhood Watch group have been proud to maintain this tradition and very much enjoy receiving and adjudicating on the annual nominations.



Recipient Mia Newman displays her award.



Neighbourhood Watch Tasmania Launches New Website

A recent initiative of Neighbourhood Watch Tasmania (NHW T) was to launch a new website that would provide a more contemporary look and feel as well as up to date information about membership and activities across the state. NHW T is the southernmost jurisdiction and only island state of Australia. It is a proud institution that

enjoys a longstanding partnership with Tasmania Police and its Board recognised the importance of replacing its previous 'window to the world' with a more aesthetic and user-friendly version. The entry photograph depicts a genuine autumn scene that can be found in most towns of Tasmania at this time of year. Take a look at <https://www.nhwtas.org.au/>





Ambleside Clean Up Australia 2019

One of Tasmania's longest serving NHW groups is Ambleside situated on the banks of the picturesque Mersey River at Devonport, on the North West Coast of Tasmania. Ambleside NHW have a strong commitment to the well-being of their local area and for many years have made a commitment to the Clean Up Australia Campaign. 2019 saw a hardy group of volunteers don their gum boots and rubber gloves, and once again scour the river banks and public places of their residential area. Unfortunately the local Scout group, who are usually participants, had a prior commitment, but this did not restrict the performance of the Ambleside NHW who filled 9 bags of rubbish and 6 bags of re-cycling material along with larger bits and pieces which can be seen in the accompanying photographs.

Western District Police Community Liaison officer, Senior Constable Emilie Dellar said "the Ambleside NHW group epitomised what NHW



is all about. Supporting the Clean Up Australia Campaign, as they do every year, is an example of how we

can contribute to community safety wellbeing and good neighbourly connections".

NHW VIC

VICTORIA

NHW Whittlesea City -SAFE PL8 Days

Number plate theft is one of the most common crimes reported to police. Last financial year over 11,000 motorists across Victoria reported having their number plates stolen.

Number plates continue to be stolen from vehicles of all makes and models and ages.

The effects of number plate theft are serious. Thieves use stolen plates to disguise their vehicles and commit further more serious crimes, such as robberies and burglaries.

Operation Safe PL8 is a crime prevention initiative that aims to encourage the community to help local police combat this crime.

Thanks to our NHW volunteers more residents in the City of Whittlesea now have anti-theft registration plate screws than ever before:



27% in 2019 (to date)
19% in 2018
10% in 2017

NHW Whittlesea City conducted 18 Safe PL8 days and pop up stores issuing 20,000 screws in 2018 and have scheduled another two Safe PL8 days so far in 2019.

If you would like to help the dedicated NHW volunteers keep their suburb safe contact your local NHW today!

Safety is everyone's business.



NHW Mitchell – Service Awards

CONGRATULATIONS to our hard working volunteers who were awarded length of service certificates at a recent ceremony by Police Inspector Peter Koger - Mitchell PSA Commanding Officer. They work tirelessly in all communities throughout Mitchell to assist in safety, education, and crime prevention. Quite honestly they deserve medals as there is rarely a weekend [and a lot of weeknights] that our wonderful group of volunteers don't put aside for the widely spread communities in our Shire!

15 year service recipients: Alan Knight and Sue Marstaeller

5 year service recipients: Gail Gannon, Sandra Moran, Peter Gannon, and David Moran



Recipients of 15 and 5 year Service award with Police Inspector Peter Koger.

Connecting Communities City of Wanneroo



NHW Volunteers, City of Wanneroo Rangers and Wanneroo Police at Lansdale event.

Wanneroo Police have been working in partnership with the City of Wanneroo (CoW) to increase community safety participation by bringing the Neighbourhood Watch philosophy to the community.

Wanneroo OIC Senior Sergeant Simon Hazell said the aim was to try and maximise engagement without impacting unduly on operational commitments. "At the suggestion of CoW, we've commenced a short series of informal 'Community Safety Events' in local parks jointly hosted by CoW Rangers, Wanneroo Police and local Neighbourhood Watch (NHW) committees," he said.

"Each will be a short sharp (one hour) 'catch up' with local residents, accompanied by a sausage sizzle where we can have a 'yarn' about crime prevention, community safety



Further photo of same event.

and NHW," S/Sgt Hazell said.

"At the first event in Landsdale more than 200 local residents attended, networked and were able to share any concerns they had about safety issues impacting their suburb," he said. "From a policing perspective, intelligence concerning hoons and possible illicit drug activity was



collected, while a range of home security issues were discussed with NHW and CoW representatives."

"Facilitating a greater connectedness between locals has a real impact on an individual's perceptions about their safety and security at home, and this is exactly what we were setting out to achieve."

A Win for Neighbourhood Watch



James Lee JP, Mark Smith (OIC Australind), Jenny O'Brien (NHW WA) and Mick Bennett (Shire President – Shire of Dardanup).

In 2017 James Lee, a passionate and committed Millbridge community member in the Shire of Dardanup, was frustrated with the level of antisocial behaviour and criminal activity happening in the community.

“People were disinclined to share information about suspicious activity as anyone that did was quickly shut down,” Mr Lee said. “They were not realising they were damaging their community by not saying anything.”

Using Neighbourhood Watch (NHW) as a platform to bring the community together, Mr Lee created a community facebook page to encourage neighbours to look out for each other, share information about what was

occurring in the suburb, and report suspicious activity to police.

He established firm guidelines that included anyone sharing information about suspicious activity had to make a report to police, and he reviewed and managed comments to defend anyone who was subject to unfair or gratuitous negative comments. Wherever possible, Mr Lee would also visit victims to provide support and help set up a NHW network on the affected street.

More than a year later, with over 4,700 people on the page, residents are now more inclined to share and report information promptly. The community’s enthusiasm to do this has greatly assisted police in identifying

drug detections and dealers, and the removal of drugs from the streets has had a direct correlation to more positive crime patterns.

Australind OIC Senior Sergeant Mark Smith said the philosophy of NHW promotes knowledge through information sharing as a powerful crime-prevention tool and a way to connect a community. “Our challenge now is changing the perception of crime within the community, as the increased sharing of information has heightened the awareness of offending,” he said. “This is being put into perspective as the majority of crime is opportunistic and petty, but by working together with the community this has contributed to a significant change in the area.”



Left to Right: NHPA CEO Maria Bennett, Manager Community Development, City of Armadale Rebekah Milnes, NHPA Armadale Chair June MacDonald and NHPA WA State President and NHPA Chair Burnie Durkin.

Armadale Progress Report

The beautiful city of Armadale is located only 30 kilometres from the CBD in Perth's south-east. Armadale is one of the fastest growing local government areas in Australia.

The Facebook page has only been active for 12 months and has 2062 members and over 2100 followers which grows steadily each week.

Due to the increased interest in NHPA in the area, 3 new sub networks have been formed in Champion Lakes, Roleystone and Haynes/Hilbert.

NHPA Armadale has recently expanded their volunteers by 25 and 83% of them are from the CALD (culturally and linguistically diverse)

The Facebook page has only been active for 12 months and has 2062 members and over 2100 followers which grows steadily each week."

background which has been a wonderful addition to the group.

NHPA Armadale in the past 12 months have been working tirelessly for their community engaging in the following events: Street Meet n Greets with WA Police, handed out alarms in the mall (these alarms included handbag, personal and window alarms), completed home visits at the

request of WA police to talk to vulnerable victims of crime and support them to feel safe again, participated in community events including Piara Waters Community Festival, completed 4 talks to new residents regarding the NHPA program and held safety plate anti-theft screw days.

If you would like to join our growing community look us up on Facebook at Neighbourhood Watch Armadale.

ThinkUKnow Volunteer of the Year Award 2018 Graham Higginson



NHWA CEO Maria Bennett, Mr Graham Higginson, Detective Superintendent Jayne Crossling, Coordinator National Response Melbourne, Australian Federal Police

The ThinkUKnow Volunteer of the Year Award for 2018 was awarded to Graham Higginson a Victorian Neighbourhood Watch member.

Graham was one of six volunteers awarded the 2018 ThinkUKnow Volunteer of the Year Awards as part of International Volunteer Day. Graham delivered more than 32 online safety presentations in his community in 2018, the highest number of presentations delivered by the ThinkUKnow network of trained volunteers nationwide. He is one of the longest serving volunteers

"Graham delivered more than 32 online safety presentations in his community in 2018, the highest number of presentations delivered by the ThinkUKnow network of trained volunteers nationwide."

and his experience means he can and often does present without a law enforcement co-presenter.

Congratulations Graham we commend your dedication

to online safety education. It is integral to our community that this work continues and Australians continue to be reached.

ThinkUKnow Turns 10!



Minister for Home Affairs, Hon. Peter Dutton presents a speech at the 10 Year Anniversary of ThinkUKnow.

10 years ago, the Australian Federal Police (AFP) introduced the ThinkUKnow program in Australia in response to an increase in child exploitation online; now, in 2019 it is Australia's only nationally delivered, law enforcement led online safety program, reaching up to 200,000 students each year.

In Brisbane on 9 February 2019, ThinkUKnow Australia celebrated its 10 year anniversary to coincide with the 2019 national ThinkUKnow training rollout, officially launched by the Minister for Home Affairs, the Honourable Peter Dutton

The occasion was celebrated among partner agencies including Queensland Police Service, Neighbourhood Watch Australasia, Office of the eSafety Commissioner, the Carly Ryan Foundation and

"...in 2019 it is Australia's only nationally delivered, law enforcement led online safety program, reaching up to 200,000 students each year."

Daniel Morcombe Foundation, as well as with ThinkUKnow volunteers from Microsoft, the Commonwealth Bank of Australia, Datacom and law enforcement.

Minister Dutton and Deputy Commissioner Operations Neil Gaughan spoke at the event, highlighting the history, impact and future of the ThinkUKnow program. The occasion was also used to acknowledge and thank those who

had supported the program over the 10 years, with the Minister Dutton stating: "it is through partnerships and working together that we can collaborate, coordinate and prevent the exploitation of children and vulnerable people".

Queensland Police Service was also presented with the ThinkUKnow Youth Partner of the Year Award 2018, for its ongoing support and expansion of the program



Sonya Ryan (Carly Ryan Foundation), Holly Brennan (Daniel Morcombe Foundation), Minister for Home Affairs, Hon. Peter Dutton, Maria Bennet (Neighbourhood Watch Australasia), Tarina Mather (Office of the eSafety Commissioner) with the ThinkUKnow 10 year anniversary cake.

in metropolitan and regional areas, including delivering 152 presentations to more than 10,000 students. During last year's training rollout, a record number of 200 Queensland Police members attended training.

The AFP launched the ThinkUKnow program in Australia in 2009, with an aim to educate the Australian community about the increasing occurrence of online child exploitation. At the time, there was limited information for parents, carers and teachers to understand and be aware of online challenges and threats to children.

Through 2012 to 2017 the AFP coordinated with all State and Territory police to commence the delivery of youth online safety presentations to students from Year 3 - 12. By equipping presenters with the resources needed to deliver up-to-date and age-appropriate

"ThinkUKnow training is conducted in all capital cities, as well as in rural and regional areas."

information, they can better educate and inform young people of the importance of online safety and how to navigate social media safely.

In 2018 ThinkUKnow introduced a Kindergarten/Prep/Foundation - Year 2 package, addressing the concerning trend of cases being reported to the AFP involving younger victims. The addition of this package rounds out the presentation suite for all school aged students.

In the last financial year, ThinkUKnow reached 17,000 parents, carers and teachers, and 200,000 students. There are now currently around 800 registered

volunteers and hundreds of trained law enforcement presenters.

ThinkUKnow recognises that just as the internet reaches every corner of the country, so too should education on how to use it safely. ThinkUKnow training is conducted in all capital cities, as well as in rural and regional areas.

This year, training is being delivered across Australia beginning in Brisbane and concluding in Perth, visiting each capital city, and regional places such as Devonport, Mount Isa, Tennant Creek and Geraldton in between.



Clint Bopping (Online Child Safety Team), Acting Superintendent Peter Brewer (QLD Police), Assistant Commissioner Debbie Platz (AFP) and Simone McKeough (Online Child Safety Team) with award to Queensland Police Service for ThinkUKnow Youth Partner of the Year.

Using real case studies and examples from reports to the AFP, the 2019 presentation package focuses more on sexting, image-based abuse and sexual extortion ('sextortion'), not only providing messaging around prevention and reporting, but also highlighting the legal and ethical ramifications surrounding these issues.

Training sessions also include a strong focus on app features and functionality. This is to support presenters and volunteers to understand the apps children and young people are using and to assist with responding to questions during ThinkUKnow sessions. The education material also includes a taking action toolkit, with tips for parents and carers to implement in the home following a presentation.

The AFP is proud to be leading Australia's first (and only) nationally-delivered, law enforcement-led online safety program, and thanks its partner agencies, all State and Territory police,



Deputy Commissioner Neil Gaughan (AFP), Sonya Ryan (Carly Ryan Foundation), Minister for Home Affairs, Hon. Peter Dutton, Assistant Commissioner Debbie Platz (AFP).

volunteers and industry partners for their support over the last 10 years.

Volunteers and presenters are the lifeblood of the program, and its success is a result of the collaborative efforts of

all those involved. ThinkUKnow aims to continue providing informed and up-to-date education for Australians, to ensure everyone is safe, respectful and resilient online.

FACEBOOK TRAINING

NHWA in partnership with Michelle McGuire from Bossy Girl Media have developed an easy to use Facebook training program.

We all know and love Facebook, right?

Facebook for business use is very different to Facebook for personal use. We have goals and targets to achieve and board-members and customers to consider, so how do we make the impact we want and keep everyone happy at the same time?

That's where Michelle comes in. This easy to follow program will guide you step by step through the maze of conflicting and overwhelming information. It will give you just what you need to know to get started with your group on Facebook and nothing you don't!

101 VIDEO TRAINING FOR FACEBOOK

The training comprises of a series of 8 short videos.

This online training is on-demand, which means you will be able to watch and learn at your own pace and return at any point for refresher training.

The training covers the following topics:

- **Module 1: The Basics**
-Profiles, Pages & Groups. What's The Difference?
- **Module 2: Do I Need a Facebook Business Page?**
-How to Set Up a Facebook Business Page
- **Module 3: Do I Need a Facebook Group?**
-How To Set Up a Group
- **Module 4: Conversing With Your Audience.**



-What Makes a Good Post and How Do I Create One?

- **Module 5: Facebook Numbers You Need to Know.**
-How Can I Tell if Anyone Likes What I'm Posting?
- **Module 6: Increasing Engagement on Facebook.**
-What is 'Post Boosting' and Do I Even Need It?
- **Module 7: Save Time & Increase Productivity.**
-Simple, Free Tools to Enhance Your Facebook Posts.
- **Module 8: Planning For Success.**
-How to Create a Plan To Get What You Want.

Here's how it works in 5 easy steps:

1. **Go to the NHWA website nhwa.com.au, click on the RESOURCES tab, then click on TRAINING VIDEOS from the drop-down menu. Or type in this**

url: nhwa.com.au/resources/training-videos/

2. Complete the NHW member registration form.
3. When your NHW membership is confirmed, you'll receive an email with the link to the course registration page to set up your login and password details.
4. You can then access the social media training program and complete the course at your own pace.
5. You'll also have access to downloadable workbooks, find them in the 'Overview' section.

Many NHW groups across Australia have already set up Facebook sites for their groups, some groups already have thousands of followers. This is a great way to connect with more members of the community who are keen to keep their neighbourhoods safe.



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NHWA PARTNERS UP WITH STREETSMART HANDBOOKS!

NHWA is proud to endorse the Streetsmart Handbook.

Since 2002, the Streetsmart Handbook has been delivered to teenagers in secondary schools with the aim of helping educate our youth in important, relevant topics as they transition into adulthood.

NHWA's partnership with the Streetsmart Handbooks will assist teenagers with issues such as cyber bullying, depression, social behaviour in the community, dangers of drugs/alcohol and much more. It will also engage our brand and goals in creating a safe, connected and inclusive community, where people feel empowered, informed and engaged with one another and with local police. The Streetsmart Handbook will not only benefit teenagers but will also give their families guidance towards various places, organisations and contacts whenever they need assistance.

This is an exciting venture for NHWA!

If you would like more information about the street smarthandbook please visit

www.smarthandbooks.com.au