



NHWA

Official journal of Neighbourhood Watch Australasia
incorporating Neighbourhood Support New Zealand





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Cover photo: ACT NHW Vice President (North) Clare McGrath gets a cuddle from ACT Policing's Constable Kenny Koala under the watchful eye of his handler, David Packwood



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FROM THE CEO

MARIA BENNETT, CHIEF EXECUTIVE OFFICER, NEIGHBOURHOOD WATCH AUSTRALASIA

Hello Neighbourhood Watch Australasia and Happy New Year!

2020 is off to a racing start, with many great programs underway, it promises to be a big year for Neighbourhood Watch.



Neighbourhood Watch International Conference

3, 4 and 5 September 2020, at Sea World Resort at the Gold Coast. Registrations are now open, with special offers for Neighbourhood Watch and Neighbourhood Support members. The conference incorporates the annual NHWQ conference and promises to be crammed with the latest information, workshops and lots of fun at this sensational venue. See more details on page 6.

For more information go to the conference website at nhw2020.com.au



Selina Otto NHW volunteer gearing up for the conference

NHW WEEK 2019

2019 came to conclusion with the NHW WEEK combined Bunnings Crime Prevention Week. A success on all counts with more NHW groups having displays at Bunnings locations and spreading the message of crime prevention, installing one-way screws for securing vehicle number plates to prevent number plate theft, tool engraving to deter theft and also for identifying and recovery if stolen tools, and the traditional sausage sizzles.



NHW SA in action for Crime Prevention Week

NHWA Annual Awards

During November we had the pleasure of announcing the winners of the NHWA Annual Awards.

The winners of the 2019 awards are Ken Rehbein from Mackay District, Queensland, winner of the Volunteer of the Year Award, and Leading Senior Constable Joe Clarke from Mildura, Victoria, winner of the Police Commissioner's Award. Congratulations to both Ken and Joe for the tremendous work they do within NHW, their dedication and countless hours of commitment. Two of the many incredible people within NHW communities. Thank you to all the volunteers and members of NHW who truly make NHW great!



Ken Rehbein NHWA Volunteer of the Year Award recipient



Helen Worcester Mildura NHW Coordinator, Leading Senior Constable Joe Clarke and NHWA CEO Maria Bennett with the Junior NHW class at Mildura South School

NHWQ Annual Conference

It was a pleasure once again to attend the NHWQ annual conference. The energy and enthusiasm in the room is always so inspiring. To see hundreds of dedicated people all with the same goal, to live in safer communities. The guest speakers were all top calibre, with valuable information to share with the delegates. See more about the NHWQ conference and award winners on page 12.



NHWQ Award winners, Maree Anderson Community Member of the Year Award and Sergeant Nadine Webster Police Liaison Office of the Year Award, with NHA CEO Maria Bennett

Digital Skills Training a Success!

NHWA continues with the roll out the Be Connected Digital Mentor training, with sessions being held in Canberra in February. Upcoming sessions to be held in Mackay and Townsville in April, and also Crestmead.

The purpose of the program is to train anyone who would like to become a Digital Mentor, who will then be able to go and train over 50 year old's how to use digital technology, such as computers, smart phones, tablets and the internet in a safe and confident way.



NHWA Project Manager Anne Collishaw with enthusiastic Canberra participants

The program is perfect for all NHW groups to train your members in the use of digital technology, as well as the opportunity to earn some additional funding for your NHW groups.

For more information contact admin@nhwa.com.au or go to our website at nhwa.com.au/resources/be-connected/



Dr Renee Zahnow,
Criminology Lecturer,
University of Queensland

Community Capacity Program NHWQ UQ Survey

During June and July 2019, the University of Queensland conducted a survey of Neighbourhood Watch Queensland (NHWQ) members.

Over 1300 people completed the survey, including 800 NHWQ members.

Initial findings discussed in the Executive Summary:

*'Compared to a general population sample of Brisbane residents surveyed in 2012 (Wickes et al 2014), NHWQ members in the sample, on average, reported **higher levels of collective efficacy and were twice as likely to report** that they would respond to problems in the community such as drug use, public drinking, graffiti, young people getting into trouble and traffic issues by calling authorities or talking to neighbours'. The survey also highlighted areas for the potential growth and future development of NHWQ.*

A full report of the survey findings will be presented at the NHW International Conference in September. In the meantime, a snapshot of the survey is on page 26.

Looking forward to working with you to create safer communities in 2020.

Together we achieve great things!
Neighbourhood Watch – the Power of Many!

Maria Bennett

Maria Bennett
Chief Executive Officer
NHW Australasia

Let's take action.
Let's take ownership.
Number 1 Let's Stay Safe.



BOARD DIRECTORS & STAFF



Bernie Durkin – Chairman, Western Australia

Bernie is the Executive Manager for the Community Engagement Division of the Western Australia Police. Part of this role encompasses the position of WA State Director for NHW. In 1988 Bernie joined WA Police as a sworn Police Officer then switching to a Public Servant in 2008. In his current role Bernie manages a team of crime prevention community engagement staff and is extensively involved with NHW at both a State and National level. Bernie is currently the Chairman of Neighbourhood Watch Australasia.



Margaret Pearson – Company Secretary

Throughout Margaret's career she has made a significant contribution to the voluntary sector by being involved with numerous community organisations including ACT Neighbourhood Watch Association Inc. where she held a number of positions within that organisation and is currently President. Having lived overseas for a number of years Margaret returned, with her family, to Canberra where she continues to follow her great interest in local and international politics. Margaret is currently the Company Secretary of NHTWA.



Clare McGrath – Australian Capital Territory

Clare is currently the Vice-President and Board Member of the ACT Neighbourhood Watch Association. Clare has been an active member of NHW since 1985, primarily in the Ainslie Suburb of Canberra where she has lived since 1962 after moving from Melbourne.

Clare is a self-professed sports lover and a one eyed Hawthorn supporter.



Cheryl Cartwright – Independent Director

Cheryl is a non-executive director and also provides strategic advice for a select group of companies. She has experience as an industry association CEO, a Cabinet Minister's Chief of Staff and as a senior journalist in the Federal Parliamentary Press Gallery, where she worked for print, radio and television. Cheryl's experience includes: politics and bureaucracy, communication, social license challenges, business culture, stakeholder relations, public perceptions and planning for the future.



Dr Carlene Mahoney – New South Wales

Dr Carlene Mahoney is a Detective Chief Inspector within the NSW Police Force with over 20 years experience, working in organised crime, child protection and is currently managing the social media presence for online community engagement. Carlene also holds the position as an adjunct lecturer with the Terrorism and Security Studies, Charles Sturt University in Canberra. Carlene is currently undertaking a Masters in Terrorism, researching the complex social, political and international context of terrorism and contemporary security related issues.



Eric Tibbott – New Zealand

Superintendent Eric Tibbott assists the Commissioner of Police in driving the development and implementation of New Zealand Police's Prevention First Strategy in accordance with Our Business.

Eric fosters a "whole of government" approach to prevention by actively supporting and contributing to the inter-agency development of policies and strategies for community based crime prevention.



Les Bulluss – Queensland

Les joined the Queensland Police Service in June 2000 after 13 years with the New South Wales Police. In 2008 Les was promoted to Senior Sergeant, Officer in Charge Thursday Island; the only police division in Australia with an international border. In 2011 Les was promoted to Inspector and in 2013 was appointed to his current role as Manager, Community Programs and Engagement, Community Contact Command.



Peter Edwards BM APM – Tasmania

Peter Edwards is a former Commander in the Tasmanian Police Service. He has extensive experience across diverse policing portfolios within his home State, as well as national and international law enforcement representation. He has served as a Detective, Prosecutor, Intelligence Officer and Head of Training. Peter is currently a Board member of Neighbourhood Watch Tasmania.



Maria Bennett – Chief Executive Officer

Maria has extensive knowledge, management skills and leadership experience in both the public and private sectors. Prior to joining NHWA Maria had a successful career in corporate sales and marketing roles. Previous management roles have provided experience in coordination of major projects and exposure to the differing legislative and regulatory environments involved as well as an awareness of the unique physical and social challenges each location brings.



Anne Collishaw – Executive Assistant/Project Manager

Anne is a highly experienced, energetic and motivated finance and administration professional, with 19 years proven success in diverse administration, accounts, bookkeeping and customer service, across the Building and Construction, Engineering, Transport and Banking sectors. For six of those years Anne effectively completed PA duties for a CEO and Company Directors. Anne holds a Certificate Level 4 in Bookkeeping and Financial Services.

Neighbourhood Watch

INTERNATIONAL CONFERENCE



Neighbourhood Watch Australasia is pleased to announce the inaugural **NEIGHBOURHOOD WATCH INTERNATIONAL CONFERENCE** to be held at Sea World Resort at the Gold Coast 3, 4, 5 September 2020

The Conference will bring together Neighbourhood Watch (NHW) groups, volunteers and members, police, specialist organisations and the general public to engage and be part of a major national and international initiative.

The two-day program will include topics such as: illegal drug use, crime prevention through environmental design, information provision and improved online skills.

CREATING SAFER COMMUNITIES

"The police are the public and the public are the police"

Sir Robert Peel 1829

Sir Robert Peel is regarded as the father of modern policing.



NHWA Chief Executive Officer, Maria Bennett, said

"The Conference will help to empower and connect all members of Neighbourhood Watch, police and the community." The quote by Sir Robert Peel 'The Police are the Public and the Public are the Police' is as relevant today as it was nearly 200 years ago".



For information about registration, abstracts and sponsorship go to www.nhw2020.com.au

CONFERENCE SECRETARIAT
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SEA WORLD RESORT QUEENSLAND AUSTRALIA 3-5 SEPT 2020



KEYNOTE SPEAKER HIGHLIGHT

Lorraine Mazerolle

Australian Research Council Laureate Fellow, Professor of Criminology in the School of Social Science at the University of Queensland, Chief Investigator with the ARC Centre of Excellence for Children and Families over the Life Course. Her research interests are in experimental criminology, policing, drug law enforcement, regulatory crime control, and crime prevention.

The Venue: Sea World Resort and Conference Centre

Sea World Resort is nestled between the pristine golden sandy beaches of the Pacific Ocean and the Broadwater. Linked by monorail to Sea World and only 15 minutes' walk from the popular Marina Mirage Shopping area and Gold Coast beaches.

Delegates will enjoy a unique Conference experience at Australia's only Theme Park Resort. Sea World Resort is an idyllic location and perfect backdrop for this 2 day Conference program.

The Destination: Gold Coast, Queensland

The Gold Coast stretches along 57 kilometres of stunning picturesque coastline. Beyond the city's beautiful beaches are vast, sub-tropical rainforests with breathtaking scenery. Feel the excitement of life in the fun lane, where the sun shines on an unlimited variety of things to see and do all year round. Cuddle a koala, learn to surf, or walk a World Heritage listed rainforest trail. Scream with excitement on the biggest and best theme park rides, browse the boutiques, or putt your way to a win on a championship golf course.

We look forward to seeing you on the Gold Coast in 2020!



Don't miss
your chance and register
online now to receive a
discounted rate!

BOOK NOW!

Abstract Submissions
OPEN!



NHWA Joint Patron Commissioner Fuller

The New South Wales Police Force has worked closely with Neighbourhood Watch in NSW for over 30 years as well as supported Neighbourhood Watch Australasia (NHWA). In May 2019 the Commissioner of NSWPF was invited to become a joint Patron of NHWA which he accepted to continue achieving positive outcomes for communities through the implementation of programs and awareness-raising activities in collaboration with NHWA.

As part of NSWPF role in delivering crime prevention initiatives 'Neighbourhood Watch for the 21st century', Eyewatch has also provided an online community engagement via Facebook. Every Police Area Command (PAC) and District (PD) has their own Facebook page, enabling them to display such things as crime figures, crime prevention initiatives and local events information. Any community member with social media access can receive posts from their local PAC/PD and from the NSW Police Force 'Eyewatch' state Facebook page. This allows people to be involved and stay informed, especially if they have less time to devote to 'face to

face' community activities, such as NHW NSW groups, due to long and irregular work hours.

The Youth and Crime Prevention Command continue to assist the NHW programs in NSW and provide operational support and advice to crime prevention officers who implement and support local crime prevention programs and projects.

One strategy developed by the NSW Police Commissioner, connecting disengaged young people to workplace opportunities, is RISEUP. This ambitious youth strategy needs the support of almost every police officer in this state, leveraging on the goodwill that the NSWPF has within industry and the wider community.

RISEUP incorporates job-ready programs, mentoring and vocational training for at-risk youth aged between 15 and 18 to build their engagement with education, employment opportunities and the community.

Although our primary focus is to return young people into the education system, it is appreciated that there are youth who are less likely to return and would benefit more from assistance to facilitate them into employment. These young



NSW Police Commissioner Michael Fuller

people are the key participants of the RISEUP programs, facilitated by the NSWPF and PCYC.

Commissioner Fuller said "Every frontline police officer knows who the troubled kids are in their area, those who follow the wrong crowd and make the wrong choices," he said. "The very nature of our job puts us in direct contact with these kids – and that means that we have an opportunity to make a difference, firstly through programs like those offered through Youth & Crime Prevention Command and then through opportunities offered by RISEUP."

The foundations of the initiative focus on early intervention to prevent and disrupt crime. It is a collaborative approach with PCYC and industry leaders to achieve positive outcomes for young people and divert them from the criminal justice system. The establishment of a direct pathway to employment strongly supports the government's policy to ensure young people are learning, in training or working.

The final stage in RISEUP is the opportunity for participants to



Through RISEUP, police and PCYC staff across the state have worked with hundreds of disengaged young people and helped them get back into learning or training and finding sustainable jobs



Participants in the RISEUP program

be connected to employment or further opportunities to enhance employment capability. This is the stage which will give purpose to the entire journey the young person has progressed through, as it provides them with a strong sense of achievement, pride, ownership and the ability to contribute to a team and their community. Most importantly it breaks the less fortunate cycle they would have otherwise followed.

How RISEUP will work

The PCYC has consolidated a suite of programs as part of the RISEUP strategy.

The programs operate state-wide in partnership with PCYC and encompass a range of strategies including early intervention, developmental crime prevention, positive relationships, support networking, functional numeracy, literacy, nutrition and behavioural workshops. They all include a job-ready component and link young people with employers.

Participants are supported by police youth case managers,

local police, PCYC youth workers and other specialist services to help them gain the skills required to land a job. The assistance, advice and leadership provided to youth can help tackle the underlying causes of offending behaviour and reduce crime and violence.

The programs are delivered with an alternative learning environment to build participants' commitment, resilience and motivation as well as essential employment skills through work experience and exposure to industries and businesses.

Programs

- Programs run since the RISEUP launch on the 8 August 2018: **164**
- Overall Program participants up to end of 2019 (excluding Fit For Life): **2276**
- Overall Successful completion rate: **74.5%**
- ATSI participants overall: **1104**
- ATSI Male Participants overall: **713**
- ATSI Female Participants overall: **391**

Fit For Life

Fit For Life Participants: **4276**

ATSI Participants: **1706**

ATSI Male Participants: **1123**

ATSI Female Participants: **583**

PCYC Job Ready Course

In 2019 there were 35 PCYC Job Ready Course run across NSW as either a standalone course or attached to Fit For Life Programs.

401 participants completed this course.

363 White cards were obtained.

26 young people completed the Barista course.

Employment

Gained employment: **232**

Retained employment: **187**

Businesses can register their interest or find out more information at www.riseup.org.au



A group of farmers in NSW take up the challenge to #CreateConnections

Neighbour Day Challenges Australia to Create Connections

Australia is in the midst of a loneliness crisis, with many in our population experiencing a deficit of social connection.

In 2020, Relationships Australia, the home of Neighbour Day, is issuing a challenge to all Australians.

"Neighbour Day is looking to flip the loneliness discussion to get Australians to focus instead on the importance of belonging – to start people thinking about how they can put their energy into creating positive and meaningful social connections outside of their regular groups and relationships," said Nick Tebbey, National Executive Officer, Relationships Australia.

"We are asking everyone to connect with someone in their local community each week up until Neighbour Day on 29 March, and beyond.

"It could be a small action - a few friendly words across the back fence, inviting an elderly neighbour in for





A simple way to #CreateConnections is to invite your neighbours in for a cuppa and a chat

a cuppa, organising a community get-together, or stopping for a chat when walking the dog,”

“Or it could be a larger scale gesture – organising a big neighbourhood BBQ, engaging the neighbours in a street fair, or putting on a community concert.”

“Whether these social connections start with a one-off moment or a regular calendar of events, we know that even the smallest of interactions can create lasting one-to-one relationships and become the starting point for ongoing groups,” said Mr Tebbey.

The social connection theme builds on the work done by Relationships Australia in 2018 to raise awareness of the loneliness crisis facing Australia.

“In recent research in partnership with the Australian National University (2019) we asked over

“After getting involved in Neighbour Day, people felt less lonely and more connected to their neighbours. This greater sense of connection was associated with improved wellbeing six months later.”

400 hosts of Neighbour Day events about their experiences. After getting involved in Neighbour Day, people felt less lonely and more connected to their neighbours. This greater sense of connection was associated with improved wellbeing six months later.”

“At Neighbour Day, we believe that we can all take steps to help address this loneliness crisis and the best place to start is by reaching out to our neighbours and helping them to create connections in our local communities.

“We are enlisting the help of our Neighbour Day Ambassadors and Very Neighbourly Organisations across the country to inspire all Australians to take on the Challenge to Create Connections and we will be providing some tips of our own via social media, throughout the month of March,” Mr Tebbey said.

So follow us via our Facebook, Twitter and Instagram accounts, or jump onto our Neighbour Day website – neighbourday.org – to get involved.

“The community you want starts at your front door.”™

NHWQ State Conference



NHWQ delegates enjoying the conference

The 2019 Neighbourhood Watch Queensland (NHWQ) state conference recognised the commitment and dedication of Queensland NHW volunteers in delivering crime prevention and safety to our community.

The conference was held in Toowoomba, in support of the Queensland Government 'Year of Outback' Tourism Event Program and was steered by recently retired Queensland Police Service (QPS) Superintendent Mark Plath as MC.

The conference started with a Welcome to Country delivered by local Elder Conrad Bauwens, a traditional owner of the Jarowair people of Wakka Wakka nation closely followed by a dynamic and enjoyable performance from Queensland Police Pipes and Drums.

NHWQ groups work with the QPS to stop crime, make the community safer and build relationships across the community. With this in mind, the conference focused on Drug Laboratory Identification: What to look for; How to Make NHWQ Work in the Age of Social Media; Community Camera Alliance; NHWQ Success Stories, Slade Point; Crime Prevention Through Environmental Design; and Firearm, Trafficking and Stock Theft in Rural Queensland.

With 394 traditional NHWQ groups across the 15 QPS police districts,

Assistant Commissioner Schafferius acknowledged the conference provided an opportunity for groups to benefit from these presentations, identify new activities and events to help make the community safer as well as share their successes and plan for the future.

The conference also provides an excellent opportunity to celebrate a community member and police officer from each police district and the awarding of Community Member and Police Liaison Officer of the Year.



NHWQ conference breakout sessions



NHWQ perpetual trophy



An energetic Queensland Police Pipes and Drums performance

"All of today's award winners have gone above and beyond to work in partnership with the QPS and their community," Assistant Commissioner Schafferius said.

District community award winners Kathryn Bourke, Marie Kinne, Barry Brazier, Chris and Tammy Laval, Maree Anderson, Denis McKinley, Ronald Whalan, Karen Bulmer, Glenda

Underwood, Pam Lobwein, Loren Kelly and Michelle Cartlidge were celebrated along with twelve QPS District Police Officers who demonstrated outstanding commitment to local NHWQ groups; Sergeant Julie Cooke, Sergeant Stephen Gillinder, Sergeant Erin Gow, Sergeant Matthew Steinhardt, Sergeant Nadine Webster, Senior Constable Kenneth Cahill, Senior Constable James Dolby, Senior Constable Susan Lowndes, Senior Constable Carol Spurdle, Constable Ellen Meagher, Constable Siobhan Rhodes and Senior Police Liaison Officer (SPLO) Rarotonga Tevita.

Community member Maree Anderson and Sergeant Nadine Webster took out the top awards.

Assistant Commissioner Schafferius said all recipients "are a credit to the Queensland Police Service and the community."

NHWQ Community Member of the Year Award

The secretary/treasurer of Neighbourhood Watch Queensland (NHWQ), Glasshouse Country, Maree Anderson, has received the NHWQ Award for “Community Member of the Year”.

During her eight years involvement with NHW, Maree has: initiated a welcome information pack for new community arrivals; established a Facebook page for the Sunshine Coast; with her group, hosting Coffee with a Cop every two months; organised a number of community events such as Dogs on Patrol and Turning and Screws; and formed links with “Friends of the Library”, which has benefited both groups.

Maree was nominated for, and won, the award because she has worked tirelessly over the past eight years and, during the past 14 months, has taken on the role of Community Advisory Committee member, taking ideas to the group and reporting back to her own area, ensuring the best communication possible.

Maree’s communication skills are clearly demonstrated in the way she engages with the community and the local police.

She is willing to share her knowledge with new members and has written articles about NHW and local community events.

Maree said she was very surprised, but proud to have received the award and she’s inspired to continue volunteering.

“To be recognised for contributing to the community in a small way is something I never expected,”



Assistant Commissioner Brett Schafferius and MP Jim Madden presenting the Community Member of the Year Award to Maree Anderson

“I volunteer because I am interested in my community and I look for ways to contribute to a lifestyle we all enjoy.”

she said. “I volunteer because I am interested in my community and I look for ways to contribute to a lifestyle we all enjoy.”

Maree is very enthusiastic about NHW. When Maree and her husband moved to the area, a neighbour knocked at the door and was very welcoming.

“He was carrying a bag of oranges from his tree and he

was from Neighbourhood Watch. He was the first person in the neighbourhood to visit or speak to us and it felt like the welcome party had been rolled out,” she said.

“I think this is what Neighbourhood Watch brings to the community, the welcomes and activities that bring people together.”

NHWQ Police Liaison Officer of the Year Award

Sergeant Nadine Webster of the Yamanto Police Complex has been named winner of the Neighbourhood Watch Queensland (NHWQ) Police Liaison Officer of the Year.

Sergeant Webster has encouraged engagement with Neighbourhood Watch through effective communication and a range of activities.

Some of these activities include: community “sign-on” blog days and blog training; distribution of information for a range of NHW newsletters; helping to coordinate the state rally in Ipswich in 2013; assisting in the design, approval and adoption of the NHW shirt; working with Ipswich City Council to ensure the success of Neighbourhood Watch Day; negotiating and obtaining funding grants (used for UV pens and magnets promoting property security and information sharing).

Sergeant Webster has also organised speakers for various crime prevention meetings, and covering important related topics such as dementia, graffiti management and removal, financial planning, domestic violence, alarms and many others.

She has also obtained funding to enable first-aid training for volunteers, organised Dogs on Patrol events, helped to improve safety for our society’s senior citizens, and – importantly – she’s always available to provide advice for people who call.

Nadine said she’d not expected to win an award.

“We have so many dedicated and passionate officers across the State and they all do an amazing job working with communities through Neighbourhood Watch,” she said.



Assistant Commissioner Brett Schafferius and MP Jim Madden presenting the Police Liaison Office of the Year Award to Sergeant Nadine Webster

“I could not win the award if it wasn’t for the volunteers in NHW. It’s a real accomplishment for the Ipswich district volunteers and all of the committees.”

“What we are doing as a community and working with the districts, well, it’s working. I could not win the award if it wasn’t for the volunteers in Neighbourhood Watch. It’s a real accomplishment for the Ipswich district volunteers and all of the committees.”

Nadine is a great believer in what Neighbourhood Watch brings to Australia, with communities and police working together.

“It means partnership,” she said. “And it also provides an avenue for community collaboration and engagement.”

According to Nadine, NHW is an enabler, providing an opportunity for people to “do something” about crime and crime prevention, “not just talk about it”.

“It can be as simple as looking out for neighbours or reporting suspicious behaviour,” she said. “It all works.”

Crime Prevention Week 2019

In November 2019, Bunnings held its second annual Crime Prevention Week (CPW).

This event took place in all 377 trading locations in Australia and NZ, as well as our Bunnings Distribution and Store Support Centres. Earlier in the year it was decided that Neighbourhood Watch and Bunnings would align their dates for 'Crime Prevention Week' and so a beautiful partnership was born!

Bunnings objectives for CPW were to:

- raise team member **awareness** of crime prevention in all locations
- showcase **crime prevention solutions** for our customers and community
- strengthen our **relationships** with local police/crime prevention agencies and Neighbourhood Watch

Some of the ways we attempted to improve team member awareness of crime prevention included: coaching activities around how to recognise criminal/fraudulent behaviours; 'is your vehicle secure' activities to encourage our team to keep their vehicles locked and free from temptation and some role play scenarios to equip our team with more skills around deescalating challenging situations.

All stores had an interactive table set up to showcase our range of home security products. These displays were broken down into crime prevention solutions for the 'renters', 'home owners' and 'trade customers.'

In addition to our residential solutions, we showcased some trade customer, site specific products and activities such as temporary fencing, alarm systems to reduce the chance of vehicle break ins and tool engraving. Other activities that we ran to help educate our community included daily DIY's around: how to



install deadlocks; how to change a door lock, and how to install and use our wide range of 'smart-home' security products. We also ran some fun activities for kids including a 'Home Security' treasure hunt and colouring competition.

Neighbourhood Watch and the police were invited to attend Bunnings stores during CPW and take part of a range of activities including tool engraving, numberplate screw replacement and community awareness talks. In NZ, Bunnings partnered with the police to issue UV packs to our trade customers to help protect their tools. 70 percent of our stores reported having a police and/or Neighbourhood Watch presence in store during the week.

Neighbourhood Watch Australasia CEO Maria Bennett said "It was a great opportunity for us to combine the timing of Neighbourhood Watch Week with Bunnings Crime Prevention Week. With both organisations wanting to share proactive crime prevention methods and messages with the community".

The role of Neighbourhood Watch played a huge part in the success of Crime Prevention Week. Thank you to all the Neighbourhood Watch volunteers being part of this week and helping provide our community with home security solutions. We saw some solid outcomes from the week and have some exciting plans to reinvent Crime Prevention Week in 2020 to reach an even bigger portion of our community.

NHW WEEK and Bunnings Crime Prevention Week photos from across Australia



IMB funding assists Neighbourhood Watch to lead the way, helping migrant communities feel safe



Examples of brochures created for multicultural communities

Neighbourhood Watch's goal is creating safer, connected and inclusive communities. We do this by formulating strategies, policies and programs that encourage community participation. Building safe and confident communities to reduce fear of crime and increase feelings of safety in the community.

We also create, deliver and implement programs for culturally and linguistically diverse (CALD) members in the community, where English isn't their first language.

These programs and resources help to educate CALD communities with understanding how to keep safe in Australia; promoting positive police images, how to be a good neighbour, how to be safe and secure and how to integrate into their new community.

Thanks to funding from the IMB Bank Community Foundation, brochures in five languages, Arabic, Burmese, Hazaragi, Simplified Chinese and Sudanese, will be distributed to CALD communities around Australia and an electronic copy is also available on the Neighbourhood Watch Australasia (NHW) website, www.nhwa.com.au

NHW is grateful to Jeremy Leonard, at the Red Cross's Refugees and Humanitarian Settlement Migration Support Programs for his assistance with the supply and collaboration of statistical data used to create these resources.

Jeremy said "Clear, visual, targeted, information contributes to the experience of being welcomed and feeling safe. People from non-English speaking backgrounds,

including refugees and other humanitarian entrants, need to feel safe, secure and welcomed to succeed in becoming self-reliant and contributing members of our community. Information which supports these basic needs must be accessible to be effective.

The brochures produced by Neighbourhood Watch Australasia are great visual tools that we use to promote a sense of safety, security and belonging and to build the knowledge and skills of refugees and humanitarian entrants. These key messages are used to support the orientation of more than 700 people a year as they establish a new life in Australia".

NHW commends the IMB and the Bank's Community Foundation for their support of this worthwhile project to help build social cohesion.

NHW ACT

AUSTRALIAN CAPITAL TERRITORY

Over 4,000 and Counting in the ACT



The growing interest in NHW in the ACT is evident from this photo of the NHW Stand at the ACT 2019 Senior's Expo

Keeping up with Canberra's rapid growth is proving to be quite a challenge for the ACT's Neighbourhood Watch (NHW), but it's a challenge they have met with their all-volunteer membership recently passing the 4,000 mark.

As owners and tenants move into the new suburbs it is not long before NHW receives enquiries about setting up a local NHW branch. One of the most recent success stories is Casey NHW.

However, it's not only new suburbs seeking to establish a branch. Some established areas have sought help

in making their residents safer and more connected, the latest being Canberra's smallest suburb, Oxley.

The inaugural meeting of the Oxley Neighbourhood Watch branch was held at the Oxley Busy Bees Early Learning Centre.

According to Catherine Byrne, the NHW Area Coordinator responsible for getting the Oxley Branch off the ground, "Representatives from ACT Neighbourhood Watch and ACT Policing were present to assist with the setting up of NHW in the area and to answer any questions relating to

relevant community issues. A member from The Police Community Youth Club (PCYC) was also invited to talk about its programs."

At NHW meetings, community discussions may include ways to connect with neighbours for a safer community, home and safety programs, noise issues, local traffic concerns, graffiti and criminal activity within the area.

Ms Byrne urged residents to think about their concerns and the vision they have to help make their suburbs "safer and more connected."

NHW Week Collaboration in ACT



ACT NHW Vice President (North) Clare McGrath gets a cuddle from ACT Policing's Constable Kenny Koala under the watchful eye of his handler, David Packwood

You may have wondered what brought NHW, the AFP and Bunnings together late last year?

As Neighbourhood Watch Week coincided with Bunnings Crime Prevention Week, in the ACT, Neighbourhood Watch (NHW), Bunnings and ACT Policing combined forces to get the anti-crime and "staying secure" messages out to more people in the nation's capital.

ACT NHW conducted a Sausage Sizzle at Bunnings Belconnen on Saturday 16 November and at Bunnings Tuggeranong the following day.

ACT Policing's Constable Kenny Koala is quite busy toward the end of the year, but his handler, David Packwood, made sure that Kenny attended the Sausage Sizzle at

Bunnings Belconnen, to the delight of local children who usually only meet Const. Kenny in their classroom during his safety lectures.

Other members of ACT Policing were also at Bunnings at both Belconnen and Tuggeranong to meet the public and hand out theft-proof screws to secure vehicle number plates.

The Fabulous Florey Community Fair

With ACT NHW Area Coordinator, Sharon Leigh-Hazell, as the driving force, there was never any doubt that the inaugural “Fabulous Florey Community Fair!” would be a success. Sharon is also the editor of ACT NHW’s Facebook page.

Florey NHW collaborated with Florey Primary School to provide a great day with the aim of promoting government, community, health and sporting services that can be utilised by residents of Florey and neighbouring suburbs.

The other aim was to have FUN and that box was most definitely ticked, with market stalls, plenty of food and drink available, free entertainment, a jumping castle and face painting.

The line-up included community, government, health and sporting bodies. ACT Policing and Constable Kenny Koala, Florey Neighbourhood Watch, ACT Regional Crime Stoppers, ACT Fire and Rescue, Hall Fire Brigade, SafeHome, Access Canberra, Seniors Info Stall, Breastscreen, Uniting Care Kippax, Canberra City Care, Country Women’s Association, MARSS, Belconnen Community Council and Community Service, Smith Family, Care Financial, Red Cross, Lil Street Libraries, Lids4Kids, ARF Rescue and Foster (Dogs), New Step Podiatry, Florey Physiotherapy Sporting, Basketball ACT, Little Athletics, Canberra BMX, Kings Swimming, Netball, Cricket, ACT Orienteering, and a demonstration by the Korean Martial Arts Academy

The entertainment and displays featured a “Back to the Future” DeLorean, Wonder Woman, Holden Rally Team, orienteering course, balloon animals, and music and dance by Credo Quartet, Grace Gee, Zumba class, Learning Filipino Together dancing group, and The Silver Cloggers. Food included the ever-popular Florey NHW Sausage Sizzle.



Volunteers manning the Florey NHW stand at the Fair



The Florey NHW stand at the Fair

NEIGHBOURHOOD SUPPORT

NEW ZEALAND

What's New with Neighbourhood Support New Zealand

The latest highlights from our National Office, Members and Supporters.

20 years of providing support to New Zealand communities

Neighbourhood Support New Zealand (NSNZ) hosted their AGM which celebrated 20 years of providing support to New Zealand communities with a cake cutting and the signing of a refreshed Memorandum of Understanding (MOU) with New Zealand Police (NZP). The new MOU has three desired outcomes:

- Enhance community safety and community capability to prevent crime and victimisation.
- Strengthen community preparedness to deal with emergencies and natural disasters.
- Enhance consistency and quality of Neighbourhood Support service delivery throughout New Zealand to meet the Police purpose of 'Be Safe, Feel Safe'.

"Police partners with a number of agencies and organisations to achieve shared goals and prevent crime, NSNZ remains a key strategic partner for NZP, providing an



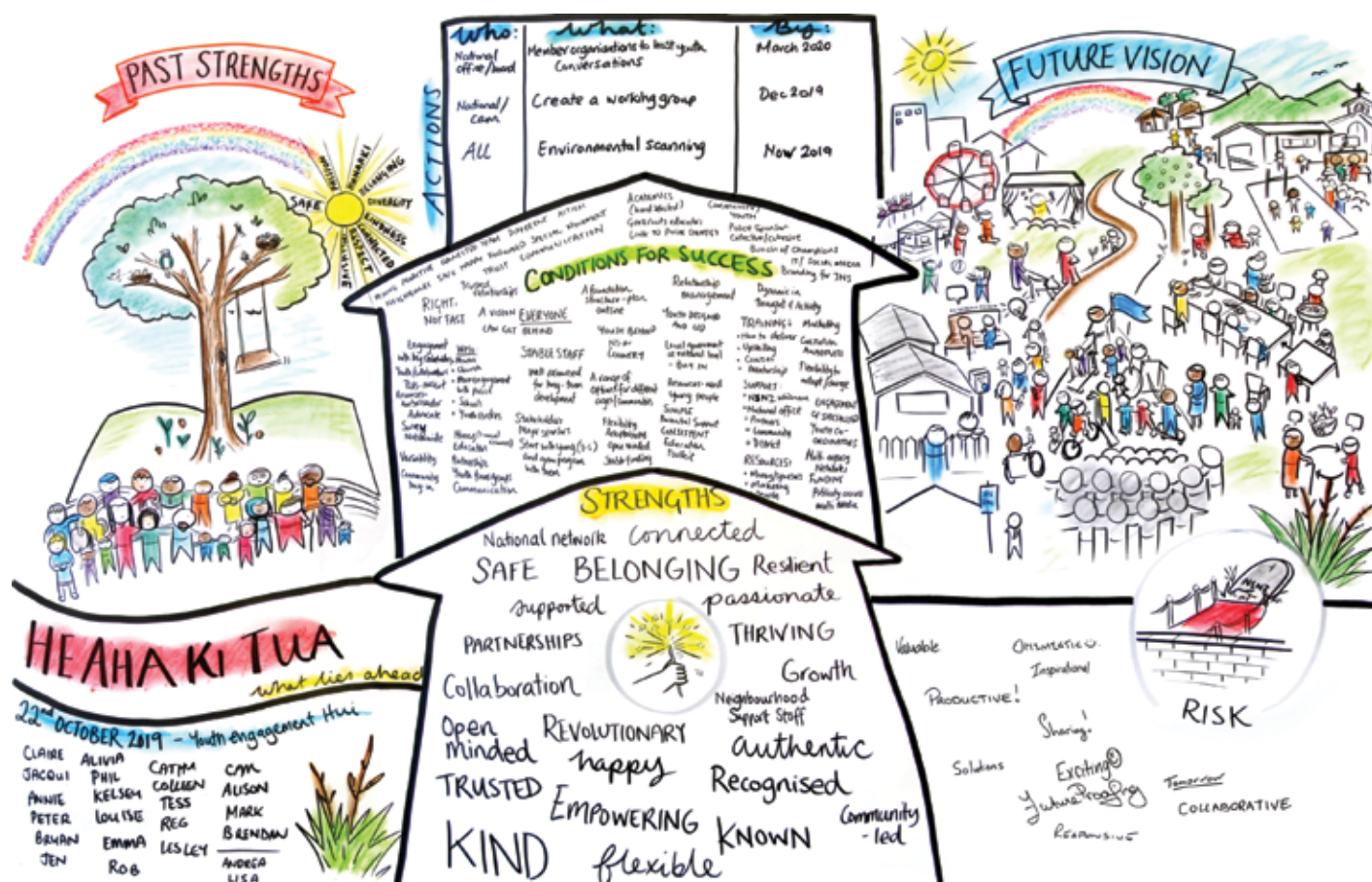
NSNZ Chairperson Louise Grevel and Superintendent Eric Tibbott sign the refreshed MOU

invaluable service to a diverse range of communities right across New Zealand" said Superintendent Eric Tibbott, National Prevention Manager, New Zealand Police.

"Twenty years ago we moved from Neighbourhood Watch to Neighbourhood Support, marking a greater focus on connecting people rather than solely preventing crime,"

said Louise Grevel, Chairperson of NSNZ.

"This stronger focus on wellbeing was ahead of its time in many ways, and continues to drive our organisation. After 20 years it's appropriate to celebrate where we have come from and our refreshed Memorandum of Understanding with Police."



'He Aha Ki Tua: What Lies Ahead' The visualisation that was created during the NSNZ Youth Engagement Hui on 22 October 2019

The following day on Tuesday 22 October 2019, a special Youth Hui (meeting) was hosted by NSNZ at Police National Headquarters in Wellington to workshop ideas for revitalising and formalising a youth engagement strategy for the organisation and our members, partners and supporters across the country. The day included a special video message from Jane Zintl, Chief Executive Officer for Ara Taiohi, the peak body of youth development here in New Zealand.

The rest of the day was facilitated by Lisa and Andrea from Interactionz who left us with a stunning visualisation of He Aha Ki Tua 'What Lies Ahead' for us. Next steps following the day include creating a working group to oversee this momentous undertaking as well as developing resources to assist members in hosting local conversations with youth in their areas.



The new NSNZ website is now live! See it for yourself at: www.neighbourhoodsupport.co.nz

New members

Since our last NHPWA update, NSNZ is pleased to have welcomed 3 new members to our organisation: Bayliss Beach Society, Mangakino Neighbourhood Support, and Matamata Neighbourhood Support. Kia ora!

In November, NSNZ launched a completely rebuilt website which had been overhauled to include the new logo and branding and better reflect the work that we do in our communities. The website also includes an updated Members' Toolkit which provides members



'Our 2019 Impact' poster which was included in this year's Annual Report

with valuable information and resources covering everything from policies and procedures to marketing and communications and even news and updates from other members and the national office.

The refreshed website has been averaging over 1,000 new visitors a month and has resulted in around 180 new sign-ups and enquiries so far. NHTWA members and supporters are invited to sign-up for our monthly email newsletter 'Hapori' through our website (visit the button at the bottom of our homepage) to stay up to date on the latest NSNZ news and events.

New crime prevention DL flyers

3 new crime prevention DL flyers, created in conjunction with New Zealand Police, are now in use. After first being distributed to Police in Canterbury who were trialling the designs, they are now freely available to NSNZ members and Police to print and use across the country. The flyers promote crime prevention tips covering Theft from Vehicles, Burglary and Theft, and an All Valuables Removed design for placing visibly in vehicles to deter a break-in.

NSNZ 2019 Annual Report

The NSNZ 2019 Annual Report is now available. This year's report shows that 17,552 Neighbourhood Support groups are now connected to 214,170 households, a 13% increase from last year. As at the time of the report, NSNZ now boasts 69 Member Organisations who have 83 Coordinators and 18,982 volunteers working to create safe, resilient and connected communities across Aotearoa. If you wish to receive a digital copy of our full report, please email our Community Advisor, Kelsey Scarr: kelsey@neighbourhoodsupport.co.nz

Farewell for Neighbourhood Hero

By Matt McCrorie, Waimea Weekly



Marty Price, who has been the Neighbourhood Support Coordinator for 8 years, is stepping back from the role to move into full-time work
Photo: Matt McCrorie

Marty Price always wanted to be a cop. He practically grew up in a police station. "In a good way," he assures me.

Marty's mum worked in a police station for 23 years when he was growing up, and he said that it gave him the chance to see firsthand the positive work that the police do. "I've always had high regard for the police. I wanted to be a cop, but an injury prevented that. "So, after emigrating from Ireland, he found the next best thing.

For the last 8 years, Marty has worked as the Neighbourhood Support Co-ordinator for Waimea, assisting the police in setting up street groups. It's a role that he's been in since it was first created in 2012. The Neighbourhood Support Co-ordinator works with the police by establishing Neighbourhood Support street groups.

Marty is also one of the co-founders of Community Patrol, who assist police by patrolling local neighbourhoods on a Friday and Saturday evening, alerting the police to anything suspicious. "We're basically an extra set of eyes and ears for the police." Alerting police to burglaries, helping identify a witness in a stabbing, raising money for community groups like Community Patrol, providing cars and AED, Marty says he's proud of the way he's been able to assist the community.

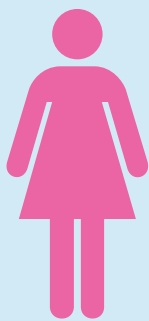
Now, after 8 years in the role, Marty is moving on to a full-time role with the DHB. "I'm going to miss it." He says that the role is a hugely important job. "The biggest thing is being able to connect the community. To reassure people that someone out there is looking out for them," Marty says that a lot of people don't end up calling the police when they feel unsafe, because they don't want to waste police time. "It's a huge thing for people to be able to have someone in their neighbourhood they can contact."

While he'll continue in his role at Community Patrol, Marty says that it's been a huge honour to be in the Neighbourhood Support role for the last 8 years and that he'll be sad to move on. "It sounds cheesy," Marty says, "but it's been amazing to be able to serve the community all these years."

Neighbourhood Watch Queensland

Who participates in NHWQ?

More women than men

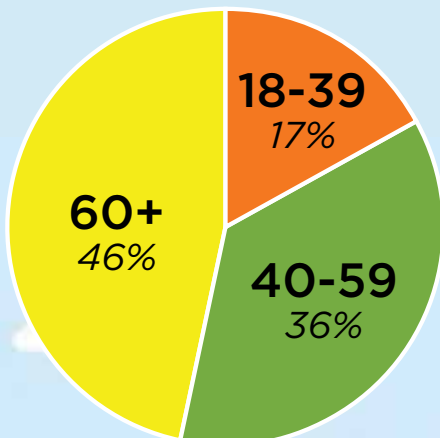


56%



44%

Almost half are senior residents
(aged 60 or over)



Top 5 issues discussed at NHWQ meetings

1. Property crime (82%)
2. Traffic and road safety (72%)
3. Graffiti and vandalism (55%)
4. Personal violence (55%)
5. Road works and local hazards (52%)

Social Benefits



- ✓ 71% said that NHW brings people together in the community
- ✓ 52% said that NHW had helped them meet new people
- ✓ Only 17% said that NHWQ should ONLY focus on reducing levels of crime.



Survey Snapshot 2019

Crime and Safety



- ✓ 59% said they feel safer in their community because they are connected to their NHW group
- ✓ 53% said that the work of their NHW group had reduced crime levels in their neighbourhood
- ✓ 73% said that they were not at all worried, not very worried or only a little worried about being a victim of crime

Attitudes towards NHWQ



- ✓ 74% said that their NHW group contributes positively to the community

Crime Prevention Strategies



- ✓ 92% had someone watch their house while away
- ✓ 88% had someone collect mail while they were away
- ✓ 77% installed security screens on doors
- ✓ 70% installed security screens on windows
- ✓ 52% used NHWQ-provided security stickers



**NEIGHBOURHOOD
WATCH
AUSTRALASIA**



**THE UNIVERSITY
OF QUEENSLAND**
AUSTRALIA

CREATE CHANGE

Glenwood Park NHW (Mudgeeraba 3 & 4)



Bus shelter action group

Glenwood Park NHW celebrated one of their major achievements for 2019 with a get together at the new Bus Shelter on Swanton Drive which was completed in December.

This bus shelter has been on our agenda for approximately 8 years. The Bus Stop is situated outside Poinciana Gardens, a gated complex with numerous senior residents. After many years of discussions and surveys it was finally committed to in the budget by our Councillor Glenn Tozer, Division 9, City of Gold Coast. Tracey Clouston from Crime Preventions joined us for our celebration.

With our area being relative free of crime we have been concentrating

our efforts in on making our estate safer. We are surrounded by 2 large colleges, a primary school and three childcare centres so it is important to be aware of the safety of our residents and all those who pass through.

With the support of our councillor we have managed to achieve a new footpath in Fig Tree Park near a very dangerous intersection, a Smiley Face traffic sign to make residents aware of the speed limit, Repairs,

repainting to the Possum Telstra Utility Box, along with upgrading the Neighbourhood Watch (NHW) signs in our area.

It was brought to our attention at our Annual General Meeting that there were insufficient Disability Parking bays at the nearby Robina Railway Station. We approached the Transport Minister and Queensland Rail and within a period of 2 months, 8 new spaces were made available which



Cutting the ribbon to officially open the bus shelter and showing the new NHW signs



Repainting of the Telstra Utility Box

was of great benefit not only to our residents but to all local residents who use this station.

During 2019 we combined to get Mudgeeraba NHW groups in our area to participate at the Mudgeeraba Street Party and the Mudgeeraba show, taking out the award for the most proactive stall. These events allowed us to make contact with many residents who are not represented under a Neighbourhood Watch Group.



Mudgeeraba show award

Bli Bli NHW



Superintendent Darrel Johnson, Dr Greg Nash, Edith Blanck, Matthew Hooper

A full complement of Bli Bli Neighbourhood Watch (NHW) volunteers had the privilege of attending and supporting the Make It Stop cocktail party at the end of last year. The event provided a chance for the local community to network and discuss issues around domestic violence and was also a launching point for the new Make It Stop initiative.

This new initiative is designed to tackle the issue of domestic violence on the Sunshine Coast through awareness and education.

The new initiative will be headed by the former White Ribbon Sunshine Coast committee which include Superintendent Darrel Johnson, Dr Greg Nash of the University of the Sunshine Coast, Rebecca Grissman of Campaign Group and Lynda Frazer of the Sunshine Coast Council.

Despite the collapse of White Ribbon Australia, it was great to see so many local business owners, politicians, councillors and community organisations, all committed to this new initiative and to the prevention of domestic violence on the Sunshine Coast.

Bundy goes all out for Neighbourhood Watch Week



NHW Week and Bunnings Crime Prevention Week display stand

With Bunnings Crime Prevention Week running in conjunction with Neighbourhood Watch Week in November, it was decided that the Bundaberg District Neighbourhood Watch (NHW) groups would hold several events in this period to help showcase all things 'crime prevention'.

The sausage sizzle on Friday was well received and at one point, owing to an overwhelming demand, more bread and sausages needed to be purchased. Once inside the store community members had the opportunity to visit our NHW promotional display and the QPS crime prevention display.

The following week we ventured to the café where we set up our Coffee with a Cop and NHW display.

Special thanks to the NHW volunteers, DCPCs and ViPs for helping to make what we consider to be a very successful week.



NHW Week success due to NHW volunteers, Police and Volunteers in Policing



Sausage sizzle sell out success!

Nerang 8 NHW Busy Getting Connected

Our gated community is largely made up of 50s plus residents, making them the ideal audience for the Be Connected program, a Government initiative to ensure all older Australians can access the internet and break down the isolation often felt in communities who feel disconnected.

As with most new ideas, and especially involving technology, people are slow to embrace the unknown, so we will patiently work with Max Hayton our Digital Mentor, both in our group and surrounding areas to help make a difference and get people online. We were also delighted that the program has been extended through to June 2021, thereby allowing sufficient time to get as many enrolled as possible.

In December Nerang 8 NHW successfully ran, for the second year, a "Christmas Cheer Collection" involving residents donating non-perishable and mainly food items for those people doing it tough at Christmas in our area.

"We were also delighted that the program has been extended through to June 2021, thereby allowing sufficient time to get as many enrolled as possible."

From early November we suggested residents add one or two items to their weekly shop for donating. We were delighted to gather approximately 12 boxes of Christmas goodies to give to the local Vinnies volunteers for distribution within the community. We hope to make this an ongoing tradition every Christmas for our group, and increase participation.



Nerang 8 NHW Be Connected launch January 2020 embracing technology



NHW Nerang 8 Christmas cheer goodies

The Caves NHW



Members from The Caves NHW in front of the Driver Reviver van at Yaamba, Qld, Barry & Gwen Brazier, Ken & Robyn Hodby and Allana & Laurie Hill

Yaamba Driver Reviver

The Caves Neighbourhood Watch (NHW) is one of several community groups which staff the van during school holidays and public holidays, providing travellers with free coffee/tea/biscuits to help keep them alert on their journey.

NHW 2019 District Community Member of the Year

The Caves Neighbourhood Watch (NHW) long time member Barry Brazier was awarded the 2019 District Community Member of the Year. He was presented with his award at the end of year ceremony in December by Councillor Rose Swadling.

Congratulations Barry on your service to NHW and the community.



Mr Barry Brazier and Councillor Rose Swadling

Stan Wells Award for Geoff and Wendy Smith

The inaugural Stan Wells Award has been established in recognition of Stan's work as the area coordinator of the Jimboomba Neighbourhood Watch (NHW) group for many years. Stan was a stalwart of the community who gave freely of his time, working positively and collaboratively with colleagues and stakeholders. He was a regular and welcome visitor at the police station.

Stan has been described as a "man of action" he tackled all issues and helped everyone he could. The Stan Wells Award acknowledges outstanding work and contribution to community safety by a volunteer, group, business or government agency. It recognises contributions that go above and beyond to achieve outstanding safety benefits to the wider community.

The inaugural Stan Wells Award was presented to Geoff and Wendy Smith for their tireless work in and support for the Logan City community for the past 15 years. They are volunteers for the Crestmead Neighbourhood Watch Group, working closely with



officers at the Crestmead Police Station and, before that, with the Browns Plains Police Station. Through their hard work, the originally small group now covers the entire suburb of Crestmead.

Wendy has applied for, and received, numerous grants which were used to purchase crime prevention products such as key guards and one-way screws. Together, Geoff and Wendy conduct fundraising

activities and Geoff has taken on the extra responsibility of being the Logan delegate for the State Advisory Group committee, which is responsible for improving and reinvigorating Neighbourhood Watch.

Geoff said he and Wendy were both surprised to receive the award. "It is a very satisfying recognition of the work undertaken," he said. "Although, as I have always said, the awards should be shared with the membership of the group because without that support we could not achieve as much as we do."

He's pleased to have a proactive NHW group which meets regularly. Geoff and Wendy are passionate about crime prevention and community safety.

"The fact that the NHW group is so enthusiastic helps to bring peace of mind to new and established residents that they can be safe in their homes and having regular meetings and the involvement of the police has allowed for a conduit between the residents and the Queensland Police Service," he said.

NHW Week Celebrations

As part of the NHW Week celebrations, Robina Waters and Robina Woods Neighbourhood Watch - Broadbeach 24 held a sausage sizzle on Saturday 16 November at the Robina Village Shopping Centre.

Sausages were donated by Cowshed Robina and bread was donated by Robina Village Bakehouse. We also handed out free copies of the NHWA Journal to members of the community.



NHW Robina team Peter, Benny, Kevin, Doug, Trevor, Ping, Sascha and Ken

Coffee with a Cop at Wynnum



Crime Prevention Officer Wynnum Police Station Constable Victor Chai, Officer In Charge Senior Sergeant Wayne Richter, Julia Ponder NHW Wynnum, NHWA CEO Maria Bennett and Member for Lytton Joan Pease MP

This event was held at the Coffee Club in Wynnum on 23 January 2020. Thanks to the police and local politicians the event was widely circulated on social media

so there was a great turnout by police volunteers, the Wynnum police, representatives of PCYC and Neighbourhood Watch plus many members of the local residential and

business community. The owners of the Coffee Club were delighted with the number of people who came and are already making plans for another one.

Dayboro Rural Watch Engraving Day

Police and Dayboro Rural Watch members held a free engraving and information morning at the Dayboro Markets on Sunday 2 February 2020 from 7.30am - 11.30am.

The volunteers engraved bicycles and children's scooters plus gave out information regarding personal and home security.



NHW Darryl Colyer and Jackie Wallace with little Nate Wallace



NHW Jenny O'Brien, Jackie Wallace and Darryl Colyer

Being online has made meeting and interacting with others easier than ever before, but it's important to know how to stay safe.

Here are ThinkUKnow's top tips for safer online interactions:

- Question suspicious accounts, and trust your instincts if something doesn't seem right - not everyone is who they say they are.
- Avoid meeting someone in person that you have only ever spoken to online. However, if you do meet, choose a public place and take someone with you.
- If something goes wrong, know how to block or un-match and report.
- Your safety should always come first!

Sometimes things don't go to plan but there is always help available.

For more information, visit www.thinkuknow.org.au

ThinkUKnow is a national online child safety program led by the Australian Federal Police, delivered in schools through educational presentations and resources for young people and their parents and carers.



New Board of Directors for Neighbourhood Watch Tasmania

2020 has started with a new State Board for Tasmania led by former Police Commander Peter Edwards but guided by long standing Treasurer, Wayne Burgess, to ensure there is a quality transition of corporate knowledge from the previous Board to the new. This article introduces the Tasmanian Directors and highlights not only their abundance, but also their diversity, of workplace experience and qualifications.

Vice President and Public Officer, Frank Pearce, is a Certified Practising Accountant (CPA) with a degree majoring in economics as well as a Master's degree in Business Administration (MBA). Frank has served on numerous Boards and has run his own hospitality business. He has extensive experience at senior levels in local government, both in Tasmania and interstate. Frank is a former Director within the WA City of Fremantle and was the General Manager of the Glenorchy City Council from 2001 to 2011. He is currently an elected member of the Derwent Valley Council.

Kate Dobson is a former school teacher who also holds a Master's Degree in Business Administration and a Graduate Certificate in Emergency Management. Kate has extensive experience in emergency management in Tasmania, both with the State Emergency Service and the Tasmania Fire Service. She is currently the Tasmanian Education



Back Row: Marita Osborn, Wayne Burgess, Christine Fraser and Ranald Moore. Front Row: Peter Edwards, Frank Pearce and Kate Dobson

Department Principal Advisor for Emergency Preparedness, Response and Security. Kate has taken on responsibility as Secretary for Neighbourhood Watch Tasmania Inc.

Our new Treasurer is Christine Fraser who is a Certified Practising Accountant with a Bachelor of Business Studies degree in Accounting. Christine has previously worked as an Internal Auditor with the Education Department; an Assistant Accountant with the Salvation Army; and a Business Support Assistant with Ambulance Tasmania. Since 2015 Christine has been the Executive Officer for the Tasmania Police, Operations Support

Command where she also serves on the respective multi-agency committees for Rescue Helicopter Operations and Management.

Ranald Moore has substantial corporate experience as a project manager, consultant CEO and Managing Director. He has run large scale international multi-million dollar projects in Australia and south east Asia, including India and China. A published author and former CEO of the Wool Institute of Australia, more recently Ranald has been the Secretary of the Organising Committee for the World Fly Fishing Championship which was held in Tasmania in 2019.

Before retiring from paid employment Wayne Burgess worked as an electrical engineer with the Hydro Electric Commission in Tasmania for almost 50 years. Wayne has been an active community member and worked in voluntary positions for a number of service clubs and not-for-profit organisations, particularly in the Kingborough municipality. Wayne was an inaugural member of Illawarra Neighbourhood Watch since its formation in 1992. He has served as the state Treasurer for the past 11 years and now continues to serve as a Board Director.

Constable Marita Osborn is the Tasmania Police Liaison Officer to the State Board of Neighbourhood Watch. Marita has been a serving police officer with broad operational experience for over 30 years. She has served in diverse roles which include General Duties, Academy Instructor and Radio Room Operator. Marita has particular expertise with community programs from working within the Early Intervention and Youth Action Unit and more recently as the State Coordinator for Community Policing Services. Marita is also the Secretary for the world-renowned Tasmania Police Pipe Band.

Although the new Board has identified a number of goals it would like to progress it has accepted that this new year will be one for reflection, consolidation and growth within its membership and partnership networks. To keep things simple, 2020 is being projected as a DOT (Do One Thing) year where individuals and groups are encouraged to make a commitment to Do One Thing that reflects their values and purpose in being a member of Neighbourhood Watch. Throughout the year the DOT concept will be promoted and reported on so that good ideas and initiatives are shared and further developed across the Tasmanian state-wide network.

Hadspen Community Garden



Hadspen community garden

Hadspen is a satellite town on the outskirts of Launceston City situated on the South Esk River in the Meander Valley Municipality. It is a picturesque residential town with approximately 1,000 homes. The Hadspen Neighbourhood Watch (HNHW) has been in existence for over 30 years and it continues to be an active and engaged organisation within its community.

In 2018 HNHW applied to the Tasmanian government for a \$25,000 grant to build a community garden in the town in partnership with local government. The initial community garden concept was to build six raised garden beds in which Hadspen residents could grow vegetables for sharing.

HNHW Coordinator, Mrs Gerry Bartley said, "Apart from producing fresh food, many indirect benefits can also be realised from such a joint enterprise project like conversation, companionship and camaraderie. And of course there is a great sense of achievement when you can see the enthusiasm of the volunteers and the flourishing garden they created and maintain."

A vacant piece of land on the riverbank was selected and the garden took shape over time with the garden beds, paving and a tool shed all being sited in the garden precinct along with three Sit and Chat benches also being placed within the township.

The garden was officially opened in December 2019 at a ceremony officiated by Councillors Andrew Sherriff and Frank Nott. The photo shows a number of the volunteer Green Thumbs enjoying the ambience of their new community garden.

"... there is a great sense of achievement when you can see the enthusiasm of the volunteers and the flourishing garden they created and maintain."

Neighbourhood Watch/Bunnings Crime Prevention Week

The Week – What a Week!!

In 2019 Neighbourhood Watch Australasia (NHWA) negotiated a partnership with Bunnings Warehouse to align Neighbourhood Watch Week to Bunnings Crime Prevention Week from 13 to 20 November 2019 (the Week). The mathematicians amongst us quickly realised that this was an eight-day week and in Tasmania every one of those days was used to promote the benefits of Neighbourhood Watch and the importance of crime prevention in our community.

In Tasmania there are seven Bunnings Warehouses and 30 Neighbourhood Watch (NHW) Groups which teamed up with each other as well as partner organisations to make the Week a resounding success. With strong support from Tasmania Police, 29 separate activities were delivered and participation occurred at every Bunnings Warehouse. This article gives a brief summary of how the Week was planned and the activities that were delivered.

Planning

Using the adage, fail to prepare – prepare to fail, planning for the Week started eight months beforehand



New Norfolk ladies ready to sizzle sausages at Bunnings Glenorchy



Cam-Somerset NHW members serving raffle tickets, Police and Bunnings staff serving smiles

"With strong support from Tasmania Police, 29 separate activities were delivered and participation occurred at every Bunnings Warehouse."

with the appointment of a state coordinator and the development of a communications plan followed by an operations plan. NHW Coordinators were appointed for each of the Warehouses to liaise with the Bunnings Activities Officers and agree on what activities could be delivered at particular times and dates during the course of the Week. This local level liaison was critical for clear communications and effective coordination.

Activities

It must be said that Bunnings were both generous and fantastic supporters of the Week from start to finish and this was the case at all their Warehouses across Tasmania.

This is what was delivered:

- NHW Information stands were set up at the entrance to the Warehouse where free calendars, national magazines and promotional merchandise were distributed.
- On different days Bunnings barbecues were conducted by NHW volunteers who in many cases were supported by other service clubs.
- A raffle prize of a Fireproof/Waterproof safe (as recommended by Scott Pape, the Barefoot Investor) was donated by each Bunnings Warehouse with ticket sale profits donated to NHW.



Fang waiting for a Puppacino



Burnie Cops in for a Cuppa at the Bunnings café

- Cuppa with a Cop was hosted for an hour at every Bunnings Warehouse with free tea and coffee for everyone who came along.
- Apart from participating in Cuppa with a Cop, Tasmania Police provided extra patrols and gave personal security advice at Bunnings in-store staff meetings.

Wrap Up

Planning is often said to be half the fun of the journey. Putting a project like this together embodies what Neighbourhood Watch is all about. It meant lots more engagement at personal and organisational levels in a fluid environment where ideas were developed, changed and refined, and then successfully delivered. The front of store engagement through the information stands and raffles cannot be underestimated for the positive marketing of NHW. And of course, the Bunnings BBQ – now an Australian icon – was always going to be a winner. Let's do it again next year!!

Betty Wright, Ravenswood

If we look at where Neighbourhood Watch (NHW) has come from and what the now looks like we can see that our purpose and objectives still stand on the three solid platforms of:

- Crime prevention
- Community safety
- Connectedness

Connectedness puts us very much in the 'people business' and we often refer to it as Neighbourliness. In 2018 two separate research reports put this into a sharper focus which demonstrates how NHW adds to the quality of life for our community and our members in a very real way.

The Australian Psychological Society and Swinburne University comprehensively measured loneliness in Australia for the first time and reported that one in four Australians is lonely and they have significantly worse mental and physical health than those who are not.

A Relationships Australia report also cited a range of evidence to show that:

- Social participation has been linked to the wellbeing of individuals, families and their communities and,
- People who volunteer have lower mortality rates, greater functional ability, and lower rates of depression later in life than those who do not volunteer.

So, what has all this got to do with Betty Wright? Well Betty has lived in the Launceston City suburb of Ravenswood for the past 70 years – there she raised five children and has never wished to live anywhere else.

Neighbourhood Watch started in Ravenswood 22 years ago and Betty has been continuously involved all that time and she is currently the Secretary of that Watch.

When asked about her contribution to the community, Betty said, "I have always been involved in the community through school committees, the Ravenswood Hall, Parents and Friends, Mothers Club, Girl Guides and Boy Scouts and of course, Neighbourhood Watch."

Betty's service was recently highlighted in conjunction with another milestone in her life when she celebrated her 90th birthday. Ravenswood NHW friends put on a surprise morning tea for Betty and invited the State President, Peter Edwards, to acknowledge the occasion with flowers and a certificate. Peter said, "Betty is the epitome of everything that is good about Neighbourhood Watch and is an exemplar of the benefits of engagement and service to others for both personal and community wellbeing."

Well done Betty Wright a Connectedness champion – Neighbourhood Watch salutes you.



Flowers for Betty Wright for her 90th birthday

Junior NHW Program



Leading Senior Constable Joe Clarke delivering the Junior NHW lesson

The Junior Neighbourhood Watch (NHW) program has been running since 2015. It started at one school as a pilot program to address the issues of apathy in the community regarding home security, road and personal safety. The program aims to get the message out to the community via the students who take new habits home and educate their parents and other adults to change behaviours.

The program was developed by Leading Senior Constable Joe Clarke, in conjunction with NHW Mildura Coordinator Helen Worcester.

There are more than a dozen schools and regions scattered throughout the Western Region and the program teaches students from Grades 5 and 6. Over 600 students completed the program last year.

There are two sessions per term per class on a range of topics – home



Junior NHW class hats

security, road safety, cyber and other bullying plus how to become an effective witness and get better information to police.

The presenters take guidance from the school about any current issues within the school and try to put out spot fires before they become bushfires. If there is a particular issue happening at the school, for example bullying, then we'll change the presentation for the day to be about bullying. That way the issue is addressed immediately, instead



Property marking to prevent theft

of waiting for that session on the calendar, which may be another month or more away.

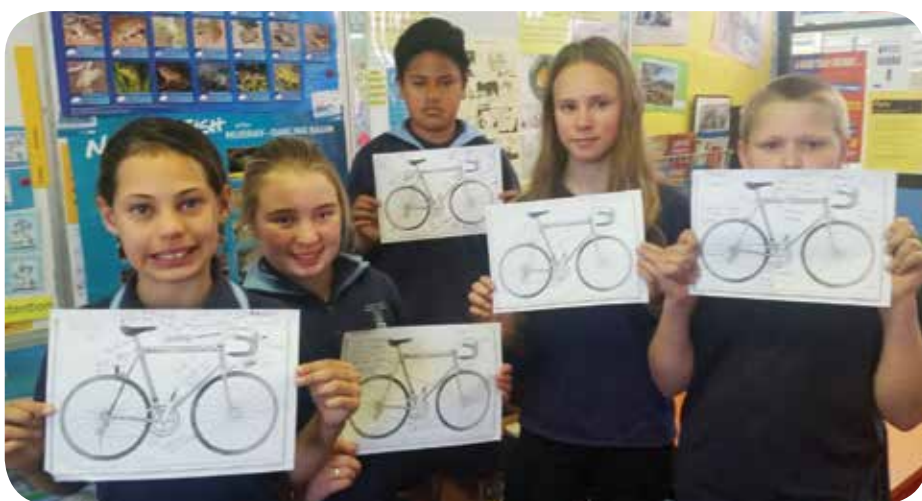
The students are given a Junior NHW folder where they keep a record of topics covered, all class handouts plus the activity sheets that they've completed. In the introductory class Leading Senior Constable Joe Clarke stresses the importance of taking the folder home and talking about it so that they're taking a leadership role within the home. Adults may be



Class receives the Junior NHW folders



Junior NHW members deliver personalised letters to local residents



Learning about bike safety



Junior NHW Annual Awards winner with NHW Mildura Coordinator Helen Worcester and Senior Constable Joe Clarke

doing the wrong thing without even knowing it; their habits are already formed and may be difficult to break.

Students can create new, good behaviours in the home to save their family from becoming victims of crime. The students are also taught about what to do if their family does become a victim of crime – ring 000, preserve the evidence, remain calm, minimise the risk.

There's been so much interest in the program that they've had to train other police members and volunteers as a partnership to deliver the program; so far they've created eleven lesson plans to be used as a guide. The program is delivered face to face, so that the material is not delivered the wrong way. Leading Senior Constable Joe Clarke said,

"We're more than happy to share all the information however it has to be delivered in a certain way and presenters can't be inexperienced with the subject".

Helen Worcester Neighbourhood Watch Mildura Coordinator said "We're a lucky area because Joe is an exceptional community minded police officer who is wonderful with the children. He has an empathy with them and rapport; it's not just a job for him. He has a heartfelt connection with the Junior NHW program and the children; his door is always open if they need to speak to him outside the classroom".

The Junior NHW program is funded using only Victoria Police and Neighbourhood Watch resources, however, not much more is needed other than printing and the personal

time of the person delivering the program.

A crime prevention video was donated and is incorporated into the training so an idea was floated by the students – take the learning and topics suggested by the police to create a 30 second video that delivers a community message. The students plan, design and capture the message on their electronic devices which police view and then give honest feedback. After the students tinker with the plan and reshoot they submit their videos to be judged by the Western Region Superintendent who picks out a winner from each of 3 categories. The local council funds the winning videos to be professionally produced; free-to-air TV and cinemas sponsor the airtime. Joe said, "It's a fancy reward for the kids to see themselves on screen".

The Power of One

In 2017 Karen Turner turned to Facebook to engage residents in Carey Park to address the rise of antisocial and criminal activity happening in the suburb.

Realising the power of sharing information Karen set up separate groups for different parts of the suburb, resulting in 45 different pages operating for one suburb, all being encouraged to share information and report to Police.

Today, the Carey Park Residents Facebook page has nearly 6,000 followers and the number of incidents posted have decreased significantly.

What initially started as a forum for residents to share information and raise awareness in the neighbourhood has bought the community closer together. "As well as sharing information, we wanted the residents to get to know each other, and it worked. People know who their neighbours are. People are not afraid anymore to open their front doors or say hello to people."

Through constant education encouraging reporting to Police as well as sharing to the page, residents now self-regulate and administer posts. Anyone who hasn't reported to Police is encouraged by the community to report to Police so that Police are also aware of what is happening in their community.

Karen said the change in attitude from the residents was one of the most significant things she noticed over the two years, where people visibly care about their community and the people who live in it, and it is now reflected in the messages being posted.



Carey Park resident Karen Turner

"As well as sharing information, we wanted the residents to get to know each other, and it worked. People know who their neighbours are. People are not afraid anymore to open their front doors or say hello to people."



Town hall meeting



NHW support material

NHW Broome launches Get to Know Your Neighbour Day

NHW Broome Facebook page was first created in January 2014.

Since then it has grown its membership base to over 4,000 followers. The administrators created the page to raise awareness in their community and encourage the reporting of suspicious and criminal activity.

In December last year (2019) Megan and Graham embarked on an ambitious social media campaign to encourage neighbours of Broome, located in regional WA, to get to know each other. The campaign was promoted through social media and supported by Broome Police, PCYC and the Shire of Broome to build community connections and raise awareness amongst neighbours.

The idea was based around Neighbour Day held each year in March. "It wasn't so much about the day and time, as we advertised the event a couple of weeks beforehand, it was from the moment the post went live people were already talking about it and changing behaviours, such as locking their doors and engaging with their neighbours", said Megan. "The message was all about getting to know your neighbours, so people know what is going on around them, keep in touch and aware of anything suspicious.

NHW resources were handed out and made available at local businesses for people to collect.



The event also generated interest from the Broome Advertiser, GWN7 (News) and the ABC Kimberley (Radio) generating additional promotion and awareness in the community.

Well done Broome for your wonderful initiative.

WA Chinese NHW Group Raises Funds for Bushfire Appeal

The Chinese NHW Group in Western Australia formed approximately two years ago predominantly to provide support to local Chinese people. They recognised the opportunity to work effectively under the banner of Neighbourhood Watch as a well recognised and respected engagement platform. This group currently has in excess of 2000 members and they continue to grow at an incredible rate. The Chinese NHW Group members recently joined together to raise money for the National Bushfire Disaster Appeal. This group is made of up Chinese people who have made Perth their home, and they



recognised the bushfire appeal as a great way to reach out to those people in need. Lisa Li the President of this group is very proud of the total of \$7,580 that was raised.

This group hold quarterly training functions where they invite guest

presenters to educate their members. Topics covered include Local Government Rangers presenting on responsibilities of dog ownership, WA Police presenting on domestic violence and particularly prevention and reporting, Fisheries WA presenting on catch limits and species and Department of Commerce presenting on scam prevention just to mention a few. These training sessions are a celebration and great opportunity for Chinese community members to interact with each other. Entertainment is also another key component of these events with performances from both young and old.

ThinkUKnow Volunteer of the Year Awards



Hon. Peter Dutton MP with the 2019 award winners

ThinkUKnow volunteers and program partners from across Australia have been recognised for their commitment to online child safety education as part of this year's International Volunteers Day.

The ThinkUKnow program is Australia's first and only nationally delivered, law enforcement-led online child safety program and is in its 10th year of operation.

The ThinkUKnow Volunteer of the Year awards ceremony was held at Parliament House in Canberra on 5 December 2019, with the Minister for Home Affairs the Hon. Peter Dutton MP presenting awards to recipients.

Twenty volunteers were recognised for their commitment and dedication to keeping children safe online, and providing parents, carers and teachers with invaluable online safety education.

Additionally, New South Wales Police Force was awarded ThinkUKnow Youth Partner of the Year for their role in expanding the reach of the program in New South Wales during 2018-19, delivering 1,121 presentations to more than 104,000 students.

Australian Federal Police Assistant Commissioner Crime Operations Debbie Platz acknowledged the work of ThinkUKnow volunteers and presenters across the country.

"Volunteers — now more than 900 — are the life blood of the ThinkUKnow online safety education program," Assistant Commissioner Platz said.

"I sincerely thank and congratulate all volunteers who give their time to make a difference to our communities across Australia; each presentation delivered helps to educate our community and ultimately keep young people safe online."

In 2018-19, ThinkUKnow presenters and volunteers delivered presentations to 222,594 students and almost 17,000 parents, carers and teachers.

The 2019 ThinkUKnow Volunteer of the Year Award recipients include:

- **Dane Stephens**
Australian Federal Police
- **Damian Glover**
Bankwest
- **Ngoc Nguyen**
Commonwealth Bank of Australia
- **Andrew Collins**
Datacom
- **Tanya Smith**
Microsoft
- **Graham Higgerson**
Neighbourhood Watch

Commendations:

- **David Stevens**
Australian Federal Police
- **Graeme Ellice**
Bankwest
- **Brendan Tink** and **Rosemarie Sahyoun**
Commonwealth Bank of Australia
- **Gail Collins** and **Gregory Furlong**
Datacom
- **Grant Clayton** and **Raymond Fleming**
Microsoft
- **David Colville**
Independent

To celebrate one decade since the beginning of ThinkUKnow, commendations were also awarded to five volunteers who have delivered the program since it commenced in 2009.

10 Year Volunteer recipients:

- **Jeffrey Alexander**
Microsoft
- **James Blair**
Microsoft
- **Jayne Crossling**
Australian Federal Police
- **Kate** (surname withheld)
Australian Federal Police
- **Philip Meyer**
Microsoft

ThinkUKnow is a partnership between the Australian Federal Police (AFP), the Commonwealth Bank of Australia, Datacom, and Microsoft, and is delivered in collaboration with State and Territory police and Neighbourhood Watch Australasia.

For more information visit the ThinkUKnow website:
www.thinkuknow.org.au/



AFP Assistant Commissioner Crime Operations Debbie Platz



Hon. Peter Dutton MP presenting Graham Higgerson from Neighbourhood Watch with his award



Hon. Peter Dutton MP acknowledges the ThinkUKnow volunteers

Will you help them?

Everyday Australian businesses are looking for ways to enhance their employment offering to their staff or membership base. With the growing trend towards providing a positive Lifestyle of Health and Sustainability (LOHAS) platform both in the work place and at home, employee wellness is now more of a priority than ever before.

Introducing Your Wills: an Australian first: a fast, hassle free online Will platform that allows you to create a simple, straightforward, legally binding Will online, anywhere, anytime.

Your Wills believes you should be looking holistically at all forms of wellness - including financial wellness - to deepen the engagement with your staff, customers and members now and into the future.

Interested to find out more?
Contact Tony: tony@yourwills.com.au


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