



NHWA

Official journal of Neighbourhood Watch Australasia
incorporating Neighbourhood Support New Zealand



Ride to Connect

25 FEBRUARY TO 8 APRIL 2017

4

Board members
& staff

8

Ride to
Connect

26

NHW
Connect





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FROM THE CEO

INGRID STONHILL, CHIEF EXECUTIVE OFFICER, NEIGHBOURHOOD WATCH AUSTRALASIA

Neighbourhood Watch Australasia promotes safe, connected and inclusive communities by fostering collaborative community safety and crime prevention partnerships between the community and police, by providing strategic leadership and coordination for Neighbourhood Watch programs, and by advocating good practice and innovation.

NHWA seeks to specifically develop capacity and resilience by strengthening police-community engagement within Australian remote and vulnerable communities. The Neighbourhood Watch Remote Community Program delivers a community-led response methodology specific to the individual needs of each remote and vulnerable community. The project provides a body of knowledge to community and police relating to crime prevention in remote communities. The educational program enhances a positive

relationship between police and community while addressing responsibility and reporting.

Working with the Northern Territory Police Community Engagement Police Officers (CEPOs) we rely on their local expertise and knowledge as we work to create positive opportunities for young and old within each community.

NHW At School You Decide flip flops have been a great hit with preschool and young school children alike in Gunbanalya. As Constable First Class Paul Keightley fits the



NHW At School You Decide flip flops, delivered by Constable First Class Paul Keightley.



Bidyadanga Community Engagement Group.



CEO presenting the Speak Up resource.



Meeting with VICPOL Commissioner and Deputy Commissioner.

"Working in collaboration with all our member jurisdictions is an important component of creating better business and engagement opportunities across the crime prevention and community safety sector."

flip flops, he gets to discuss the importance of going to school.

We are also rolling out our remote community program across Western Australia. It was a fantastic opportunity to meet with Bidiyadanga Council members, CEO Tania Baxter and WAPol OIC Chris Fox to conduct community safety action plan strategies. We look

forward to working with the whole Bidiyadanga community again soon.

Working in collaboration with all our member jurisdictions is an important component of creating better business and engagement opportunities across the crime prevention and community safety sector. Ensuring that we keep our member Police Commissioners

up-to-date and informed is important. NHTA President Bernie Durkin, Vice President Clare McGrath, Board Member Supt Dave Cowan and CEO Ingrid Stonhill met with Victoria Police Chief Commissioner Graham Ashton and Deputy Commissioner Wendy Steendam.

As I write this I hope that you are all following our President, Bernie Durkin on his phenomenal solo bike ride across Australia, promoting Ride to Connect – keeping Australia safe. You can track his progress in real time on www.nhwa.com.au/ridetoconnect2017. Read more about his journey further on in our magazine.

Stay safe

Ingrid



NEIGHBOURHOOD WATCH AUSTRALASIA

Ride to Connect

KEEPING AUSTRALIA SAFE

BERNIE DURKIN, NHTA PRESIDENT
 IS CYCLING SOLO ACROSS AUSTRALIA,
 TO PROMOTE THE IMPORTANCE OF
 KEEPING AUSTRALIA SAFE.
 CONNECTING NEIGHBOURS TO
 NEIGHBOURS ALONG THE WAY
 THROUGH NEIGHBOURHOOD WATCH.
NHWCONNECT.COM.AU – JOIN NOW



SCARBOROUGH BONDJ

COME CHEER HIM ON! 25 FEBRUARY TO 8 APRIL 2017

BOARD MEMBERS



Bernie Durkin – President, Western Australia

Bernie is the Executive Manager for the Community Engagement Division of the Western Australia Police. Part of this role encompasses the position of WA State Director for NHW. In 1988 Bernie joined WA Police as a sworn Police Officer then switching to a Public Servant in 2008. In his current role Bernie manages a team of crime prevention community engagement staff and is extensively involved with NHW at both a State and National level. Bernie is currently the President of Neighbourhood Watch Australasia.



Clare McGrath – Vice President, ACT

Clare is currently the Vice-President and Board Member of the ACT Neighbourhood Watch Association. Clare has been an active member of NHW since 1985, primarily in the Ainslie Suburb of Canberra where she has lived since 1962 after moving from Melbourne.

Clare is employed with the Australian Electoral Commission and this is a busy role. Clare is a self-professed sports lover and a one eyed Hawthorn supporter.



Margaret Pearson – Secretary/Treasurer

Throughout Margaret's career she has made a significant contribution to the voluntary sector by being involved with numerous community organizations including ACT Neighbourhood Watch Association Inc. where she held a number of positions within that organisation including President.

Having lived overseas for a number of years Margaret returned, with her family, to Canberra where she continues to follow her great interest in local and international politics. Margaret is currently the secretary/treasurer of NHWA.



Ingrid Stonhill – Chief Executive Officer

Ingrid has extensive experience in local government, federal government and non government agencies, predominantly focused on community development, crime prevention and community engagement – within the voluntary, policing and government sectors.

Ingrid has been an elected local body politician, an advisor to a senior Member of Parliament, run her own Public Relations and Marketing business and spent two years as a volunteer in the Pacific Islands. Ingrid brings to NHWA an in-depth knowledge and understanding of the organisation as a founding member and administrator of the board. Ingrid was the inaugural National Manager of Neighbourhood Support New Zealand prior to immigrating to Australia.



Officer in Charge Jeff Knight - ACT

Station Sergeant Jeff Knight joined the Australian Federal Police in 1986, and currently serves as the Officer In Charge of Community Safety within ACT Policing. Throughout his career he has served in many areas including General Duties, Traffic Operations and Diversionary Conferencing Team, prior to being promoted to Station Sergeant in 2003. Since that time Jeff has served as the Officer In Charge of most ACT Police Stations, prior to his appointment to Community Safety. He is proud to have been able to serve in a Community Policing role for the most part of his career and enjoys working with people at the grass roots level. Jeff is keen to maintain the good relationship that ACT Policing has with the ACT Neighbourhood Watch, and is looking forward to his appointment as a Board Member of Neighbourhood Watch Australasia.



Brad Shepherd - New South Wales

Chief Superintendent Brad Shepherd joined NSW Police Force in 1980. He currently serves as the Commander of Operational Programs and is the Corporate Sponsor for Crime Prevention and Chair of the Australia New Zealand Police Advisory Agency Crime Prevention Senior Officers Group. A 33 year career in law enforcement has spanned several roles including General Duties, Radio Technical, Covert Technical Surveillance, Staff Officer, Counter Terrorism, Operational Communications and Local Area Commander. Brad holds a Bachelor of Business (BBus) and a Master of Business Management (MBA).



David Cowan - Victoria

Superintendent Dave Cowan has been with Victoria Police for 26 years and currently manages the Community Safety Division within the Corporate Strategy and Operational Improvement Department. The Division comprises of the Drug and Alcohol Strategy Unit, the Victims Advisory Unit, the Safer Communities Unit, Diversion Alignment Project and the newly formed Policing Innovation and Research Unit.

Dave has led a range of organisational-wide reviews including counter terrorism; persons in police custody; family violence; and volume crime scene services in Victoria Police. Dave recently lead the development of the Victoria Police Corporate Plan 2016-2018 which shapes the future direction of the organisation aligned to the Blue Paper.

Dave has a Graduate Diploma in Executive Leadership and in 2013 was awarded the Australian Institute of Police Management, Australasian Policing Scholarship where he undertook studies at the John F Kennedy Harvard School of Government.



Virginia Read - Northern Territory

Superintendent Virginia Read has recently been transferred to the Northern Operations Division which encompasses Community Safety and Engagement for the Northern Territory Police Force. A police officer in the Northern Territory for thirty years, Virginia has served in a number of locations, her most recent move was from Alice Springs where she was stationed for the last three years.

With a long-term commitment to the Northern Territory, her new role provides the opportunity for Virginia to further promote community collaboration to address crime and antisocial behaviour issues.



Les Bulluss - Queensland

Les joined the Queensland Police Service (QPS) in June 2000 after 13 years with the New South Wales Police. He has performed General Duties, Licensing, Water Police and Officer in Charge roles in New South Wales and Queensland.

In 2008 Les was promoted to Senior Sergeant, Officer in Charge, Thursday Island; the only police division in Australia with an international border. In 2010 Les was awarded a Churchill Memorial Trust Fellowship to travel to Canada and USA to research 'Culturally Appropriate Indigenous Community Policing Models'. Following the fellowship, Les made several recommendations to the QPS which were adopted into remote community policing models.

In 2011 Les was promoted to Inspector and in 2013 was appointed to his current role as Manager, Community Programs and Engagement, Community Contact Command. Les' portfolio includes the Crime Prevention, Cultural Support, Crime Stoppers, Victims Assist, Queensland Police Pipes and Drums, and Queensland Police Museum Units.

Les has a Graduate Diploma in Management from Central Queensland University and Graduate Certificate in Applied Management (Policing and Emergency Services) from Australian Institute of Police Management



Elaine Boyd - Executive Assistant

Elaine has extensive experience gained over 30 years working in administration and customer service with both large corporations and small businesses.

Elaine has held a variety of positions across a diverse range of industries including finance, retail, tourism, and construction.

Elaine has a Certificate IV in Financial Services, a certificate in Administration along with awards in Customer Service. She is currently undertaking a nutrition course online for her own awareness.

In her leisure time she is an avid runner, cyclist and enjoys working out at her local gym.



Angela Moore - Project Administrator

Angela established her own bookkeeping business, Moore Bookkeeping, in January 2013 after completing a Diploma of Accounting in 2012. Since 2009, Angela has undertaken the bookkeeping for her own business she owns with her husband and has a vast array of experience with many other businesses on the Sunshine Coast.

Angela is a BAS Registered agent, Institute of Certified Bookkeepers Member in Practice and a Xero Certified Advisor who is passionate about the bookkeeping industry.



**NEIGHBOURHOOD
WATCH
AUSTRALASIA**

*Celebrating
10 Years*

Strategic Plan 2016 - 2018

Our Vision

Safe, connected and inclusive communities

Our Purpose

Neighbourhood Watch Australasia promotes safe, connected and inclusive communities by fostering collaborative community safety and crime prevention partnerships between the community and police, by providing strategic leadership and coordination for Neighbourhood Watch and Neighbourhood Support programs, and by advocating good practice and innovation.

Our Values

- **Advocacy** – Progress national initiatives that service the principles of NHWA
- **Unity** – Foster unity across Australasia to capitalise on the potential of jurisdictions and their communities
- **Best practice** – Develop evidence based programs
- **Support** – Assist jurisdictions to maximise the potential of NHWA programs
- **Cooperation** – Promote cooperation that respects the individuality of jurisdictions
- **Integrity** – Be transparent, inclusive and accountable in service delivery
- **Connectedness** – Collaborate over a shared vision of connected communities
- **Excellence** – Demonstrate excellence in responding to community needs
- **Proactivity** – Be proactive in our approach to partnerships, innovation and advocacy

Our Strategic Objectives

1. Build capability to be adaptive, relevant, contemporary and responsive and to meet the needs of diverse communities
2. Build and maintain effective strategic partnerships and relationships
3. Provide best practice, resources and project models based on research, experience and knowledge, in collaboration with member jurisdictions
4. Secure ongoing funding to develop, implement and maintain community based programs and services
5. Identify opportunities and support each jurisdiction on program adoption, adaption, and implementation
6. Promote and advocate for Neighbourhood Watch

Neighbourhood Watch Australasia CHARTER

OUR VISION: Safe, connected and inclusive communities

OUR PURPOSE: Neighbourhood Watch Australasia promotes safe, connected and inclusive communities by fostering collaborative community safety and crime prevention partnerships between the community and police, by providing strategic leadership and coordination for Neighbourhood Watch and Neighbourhood Support programs, and by advocating good practice and innovation.

OUR VALUES:

ADVOCACY – Progress national initiatives that service the principles of NHWA
UNITY – Foster unity across Australasia to capitalise on the potential of jurisdictions and their communities
BEST PRACTICE – Develop evidence based programs
SUPPORT – Assist jurisdictions to maximise the potential of NHWA programs
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INTEGRITY – Be transparent, inclusive and accountable in service delivery
CONNECTEDNESS – Collaborate over a shared vision of connected communities
EXCELLENCE – Demonstrate excellence in responding to community needs
PROACTIVITY – Be proactive in our approach to partnerships, innovation and advocacy

AS A REPRESENTATIVE OF NEIGHBOURHOOD WATCH AUSTRALASIA

- I am committed to the purpose and ideals of Neighbourhood Watch Australasia
- I am committed to the success of NHWA and its member programs
- I am committed to support and encourage my fellow members

AS A MEMBER OF NEIGHBOURHOOD WATCH AUSTRALASIA

- I understand my purpose of belonging and accept my commitment to NHWA
- I understand my contribution is valued and respected
- I understand the importance of championing NHWA in my own jurisdiction

May 2016

Bernie Durkin (President, Western Australia)

Bradley Sheppard (New South Wales)

Nathan Finn (Northern Territory)

Jason Kennedy (AFP)

Claire McGrath (Vice President, ACT)

Les Bulluss (Queensland)

Brooke Jones (AFP)

Shaheen Stirling (New Zealand)

Margaret Pearson (Secretary/Treasurer)

David Cowan (Victoria)

Pat Leary (Tasmania)

Ingrid Stonhill (NHWA CEO)



JOIN NEIGHBOURHOOD WATCH TODAY



**NEIGHBOURHOOD
WATCH
AUSTRALASIA**

*Celebrating
10 Years*

RIDE TO CONNECT – KEEPING AUSTRALIA SAFE

PUTTING HIS BODY ON THE LINE, CYCLING FROM PERTH TO SYDNEY, ENCOURAGING PEOPLE TO GET ONLINE AND USE THE NHWCONNECT APP

Combining a passion for cycling and a passion for community safety is what drove Bernie Durkin to undertake the biggest personal challenge of his life. He is currently cycling solo across Australia to promote the importance of keeping Australia safe.

Bernie, 55, married, a father of two, is the Executive Manager of Community Engagement for Western Australia Police and Director of the state-wide Neighbourhood Watch program. Bernie is the President of Neighbourhood Watch Australasia, a collaboration of all member Neighbourhood Watch programs across Australia and New Zealand.

NHWA believes that getting to know your neighbours, those who live around you, is one of the simplest and easiest ways to keep yourself and your community safe. Being aware of who lives in your apartment block, house next door or in your street, can enable the identification of unusual activities or traffic movements that may seem suspicious. Joining a NHW Group and working with policing agencies, is an easy way to contribute to ensuring everyone is safe.

Bernie plans to connect as many people as possible through the NHWConnect App (online NHW group) on his 4,000 km ride from the west coast to east coast of Australia. He left from Scarborough Beach, WA, on Saturday 25 February. Federal Minister for Justice, the Hon Michael Keenan,



"NHWA believes that getting to know your neighbours, those who live around you, is one of the simplest and easiest ways to keep yourself and your community safe."

WA Police Assistant Commissioner Duane Bell and other officials, family and friends said farewell to Bernie. Bernie plans to arrive at Bondi Beach, NSW by Saturday 8 April, 2017. Bernie believes by promoting the simple actions of one individual connecting to another he can raise awareness that community safety is everyone's responsibility.

Bernie is riding solo, with no support vehicle and only a small bike trailer of supplies. He is hoping that friendly road users will

assist him by providing him with some water or supplies if he finds himself short of either. Sleeping in a tent, Bernie plans to be as self-sufficient as possible, but hopes the goodwill and community spirit of fellow Aussie's will help him across the country.

Bernie is being tracked and has his daily safety monitored by NHWA. A blog is updated three times a week and regular updates are posted on NHWA Facebook, so that his progress and adventures can be tracked and viewed by you.

Changing of the guard

There's a new Neighbourhood Watch Liaison Officer for ACT Policing; Officer-in-Charge (OIC) Community Safety, Station Sergeant Jeff Knight commenced the role in November 2016, taking over from Station Sergeant Jason Kennedy.

Station Sergeant Knight is a decorated ACT Policing Officer with 30 years in the job working in many areas during that time. As OIC Community Safety, Station Sergeant Knight oversees the North and South District Proactive Teams, and the Community Safety Education and Diversion Teams which include the Seniors, Youth and Aboriginal Liaison Officers, the Restorative Justice Program and the Drug and Alcohol Diversion Program.

"I look forward to continuing the great partnership between NHW and ACT Policing. We're already working together on how we can expand the reach of NHW in the capital. Our new Chief Police Officer for the ACT Justine Saunders also commenced the role in late 2016 and is very much supportive of the great work of NHW so I expect we'll see good things this year."



The new ACTNHW website is up and running and can be viewed for all the up-to-date news and events and articles along with both current and past newsletters for each area of Neighbourhood Watch in the ACT - www.nhwact.com.au.

ACTNHW will be joined by ACT Policing and Crimestoppers at the upcoming Canberra Show and the Seniors Expo.

Following the success of NHW Week, and the positive feedback, we have decided to continue with visiting shopping centres to further promote NHW to the community. This will also be done in partnership with ACT Policing.

The Area Coordinators Forums are continuing with the next Forum to focus on the Home Safety Program run by Support Link. The guest speaker will be Lauren

McCabe, Home Safety Program Coordinator from SupportLink. The SupportLink Home Safety Program is designed to provide ACT residents with practical and useful information on improving the security of their homes. It receives referrals from ACT Policing following a property crime incident and mails out comprehensive information on safety and security. The program conducts home safety and security assessments to those who are vulnerable and at risk.

Each year ACT Neighbourhood Watch celebrates Neighbour Day with a *Good Neighbourhood Award* to a resident of the ACT. Why not nominate someone you know for the award, a wonderful privilege and honour to recognise a special person. A copy of the nomination form is on the website. If you require any further information contact ACT NHW President - president@nhwact.com.au.

NSW Police Force state-wide Coffee with a Cop

FEBRUARY 23, 2017



NHW groups participated in the NSW Police Force state-wide Coffee with a Cop event on Thursday, February 23, 2017.

The state-wide Coffee with a Cop event was a great success with over 46 LAC's participating and 55 events being held in NSW. NHW coordinators and group members were encouraged to attend and participate in the events in their local area. Banners supplied by NHWA were used at many of the sites.

Fairfield Local Area Command (LAC) has been at the forefront of the initiative which focuses on breaking down barriers between police and the community – one brew at a time. Detective Superintendent Peter Lennon was the driving force behind the state-wide initiative.

The Coffee with a Cop concept originated in California, USA in 2011 by Sergeant Chris Cognac and Detective John Dixon and since then, it has been picked up and promoted by police worldwide.

Coffee with a Cop encourages local police to sit down with community members and have a chat over a cuppa. This is a fantastic opportunity for NHW group members to attend and speak with their local community, encourage participation in NHW groups and support police.

In NSW, the Coffee with a Cop was initiated by Fairfield LAC Commander Detective Superintendent Peter Lennon in 2014. His aim was to promote police in the local area, engage with local residents, gather information and enhance trust between police and local residents.

"This is a simple yet effective approach to community engagement and has been a huge success not only in Fairfield but across several LACs throughout the state," Detective Superintendent Lennon said.

"The initiative invites all members of the community to sit down and have a coffee with their local police officers in a relaxed and personable atmosphere. They may discuss any policing or community concerns or simply have a general chat."

Detective Superintendent Lennon added the event has also helped to improve the relationship with Cultural and Linguistically Diverse (CALD) communities, where traditionally communication with police has been problematic.

"It helps our police to identify the large number of communities in the area and reinforces the ease of speaking to police, reporting matters to police, realising that police are also members of the community but with policing responsibilities," he said.

NEIGHBOURHOOD SUPPORT NEW ZEALAND

NEW ZEALAND

Mataikona-Packspur

Modern technology and good old-fashioned neighbourliness are proving a strong deterrent for illegal poachers on the east coast. The Mataikona-Packspur Neighbourhood Support group has received national recognition for the work it has done to strengthen their community and cut down on crime.

The isolated Masterton district coastal community has been a hot spot for poachers due to its remoteness and easy access to areas where livestock, wild deer, pigs and shellfish are plentiful. A while back a few members of the community got together and approached Masterton District Council about forming a Neighbourhood Support Network and the group has blossomed to 48 members. With the help of the Masterton Neighbourhood Support, Rural Fire, Police and Civil Defence the group has become extremely active and the number of reported incidents in the area has almost dropped to zero. Multiple cameras are located strategically along the road and are well-signed and people that enter the area with intent to commit crime are well aware they are being watched.

The Mataikona-Packspur group have also been instrumental in leading other initiatives including locating fire safety equipment in homes in the area and improving the Civil Defence capabilities, and they are now fundraising for a heart defibrillator. There are many permanent residents that live in the area and the formation of the group has been an extremely effective

way of uniting the community and getting everyone together for regular events.

The Masterton District Council was also awarded a Highly Commended Award in the 'Working Partnership' category. This was awarded as a result of all the elected members of the council joining a Neighbourhood

Support group in the area. It is believed to be the first Council in New Zealand to have achieved this.

"The Masterton District Council has funded Masterton Neighbourhood Support for over five years and is very supportive of the work being done by the 153 groups in the greater Masterton area",



Mayor of Masterton Lyn Patterson and Group contact for Mataikona-Packspur Marie Clement, receive their awards from Lynette Juno, Neighbourhood Support Coordinator for Masterton. Police and Rural Fire are also in photo supporting the work of award recipients and Masterton Neighbourhood Support.

"The Masterton District Council was also awarded a Highly Commended Award in the 'Working Partnership' category."

Masterton Neighbourhood Support Coordinator Lynette Juno said.

"Without this support we could not operate to the extent that we do in the region. The Council has a great working partnership with Neighbourhood Support here and they certainly surpass all the qualifying criteria for the award."

CREDIT: WAIRARAPA NEWS FOR PROVIDING THE ARTICLE



Mayor of Masterton Lyn Patterson and Group contact for Mataikona/Packspur Marie Clement receive their awards from Lynette Juno, Neighbourhood Support Coordinator for Masterton.

Neighbourhood Support and Police working together to prevent crime in North Taranaki businesses

North Taranaki Neighbourhood Support NZ is working closely with police to provide tailored crime prevention advice and information to protect local businesses.

Neighbourhood Support NZ has a business membership of some 822 local business owners, across 28 identified industries. This database allows Neighbourhood Support NZ to quickly and efficiently reach out to a particular group of businesses when needed to alert owners about potential threats to their businesses, or to simply ask for information to assist police in solving a crime that may be that last piece of the puzzle.

There have been many successes where this simple but effective tool has worked to prevent criminal activity. One example saw accommodation providers in North Taranaki alerted; the information received from Taranaki Police described two offenders who were obtaining accommodation by false pretences and failing to pay for accommodation and meals. One motel owner saw the alert, recognised the details as those of current 'guests', phoned the police and an arrest was made. The offenders had spent approximately seven weeks travelling around the North Island committing these offences and were

stopped in their tracks due to the collaboration between Neighbourhood Support NZ and local police.

Some frequent special alerts to business are sent to service stations (petrol drive-offs), to banks (stolen currencies and fraudulent activity), to retailers (active shoplifters), to industrial businesses (stolen tools/equipment) and pharmacies and vets (drug theft).

Facebook is another tool which is delivering good results in terms of quickly issuing crime prevention information and resolving crime. A "can you ID" post was put up by Neighbourhood Support NZ and this led to the offender being identified after a spate of thefts with a stolen payWave credit card.

Another Facebook post by NTNS/Waitara police alerting Waitara residents to be vigilant with home security after suspicious activity and increase in burglaries in the area was shared to 21,000 people in just 24 hours – more than twice the entire population of Waitara!

Presentation of the NSNZ Awards at the end of 2016



Senior Constable Keith Butters

Keith has made an invaluable contribution to Whanganui Neighbourhood Support for many years.

Keith has made every effort to attend every street contact training workshop and meeting to start up new groups, or revisit existing groups where there have been crime issues or several new neighbours move in, and the street contact would like to welcome them to join their group.

Keith is very professional, animated, has extensive knowledge, and is a real credit to the Whanganui Police team. He has an easy rapport with members of the community and Whanganui group members.



Dave Coe

On 5 August 2016 Hawkes Bay was hit with a significant weather event; this continued to impact for a number of days. As a result police resources were stretched. On the evening of 5 August, police were alerted to motorists trapped on the Taihape road due to snow. A two-member police crew were deployed and enlisted the help of Dave Coe and his associate, both of whom are superb operators and assist police regularly with a number of different things. The rescue was affected with success but was extremely difficult and with risk. The police vehicle in fact became stuck itself and those staff were extracted by Dave and his associate.

Two days later both individuals were again engaged by police to assist with the extraction of two trampers that were trapped by snow in the same area and some days later retrieved their snow bound vehicle. All this was at personal and financial cost to the individuals. Without their help the outcome would have been quite different. Dave consistently shows innovation and goes beyond what can be expected of a member of the public. Community safety is always at the forefront of his mind and his knowledge of this and rural crime is invaluable.



Constable Craig Berquist

Constable Craig Berquist has had an active role in Neighbourhood Support Groups (NSG) in Hamilton since he became the Te Rapa Community Constable in 2005. Within the Te Rapa Policing area he set up numerous NSG groups and maintained the NSG records. In 2011, due to restructuring, Craig became a Hamilton North Community Constable and his area widened to cover the greater North Hamilton Area as well as the Te Rapa Area. Within this new area he became the main point of contact for NSG and set up numerous NSGs within the area.

It is quite exceptional that Craig is still involved after 11 years, considering his changes of role and work locations. He has made a significant contribution to the development of NSG within Hamilton City, completing 111 NSG start up meetings since 2014, which goes above and beyond the norm.



Display at the Palmerston Shopping Centre, left to right: 1st Class Constable Tanith Blair, NT Police Chaplain Pat King, NHWNT Member Mike North, 1st Class Constable Robert Cartmill, NHWNT Member Judy North, Acting Senior Sergeant Alexander Noonan, Assistant Commissioner Lance Godwin and Senior Constable Tracy-Dale Middleton.

Operation Tocca

Throughout the festive season, 13 dedicated NHWNT members, alongside NT Police Officers, volunteered around 82 hours at static displays in the Casuarina and Palmerston Shopping Centres from December 16, 2016, through to January 25, 2017, for NT Police school holiday Operation Tocca.



NT Police and NHWNT volunteers handed out 2300 NHWNT UV Marker Kits and flyers to members of the public during this community engagement police operation.

Senior Constable Tracy-Dale Middleton, the NHWNT Support and Liaison Officer who organised and attended every display, talked to hundreds of locals and visitors about the UV marker kit and reminded them about the importance of locking up their homes and cars to help minimise the opportunistic crime that is occurring in the NT. Maurie Thwaite, a valued NHWNT member who has a registered safety house and volunteered throughout the operation for the first time, reported that he learnt a lot, gained confidence in talking to the public and felt that NHWNT were well received by the community.

During the operation a local gentleman stated that he was a victim of a house break-in and his child's bicycle was stolen. He said he marked the bike with his NT driver's licence number using the NHWNT UV marker prior to it being taken. One month later he received a phone call from police stating they had recovered his child's bike. Police were only able to identify the owner of the recovered bike because of the driver's licence number that was written on the bike. Another lady stated she had her stolen iPod returned to her by police within weeks of it being stolen; all because she had marked the property using

the NHWNT UV marker. NHWNT are pleased to report these success stories and are in the process of collating data to demonstrate more formally how much of a positive impact the kits are having within our local communities.

The UV marker has a permanent and invisible ink, which can only be seen using a UV light. It can write on any surface and is easy to use – simply write NT and your driver's license number on all your property, such as mobile phones, iPads, iPods, laptops, televisions, games, cars,

"These kits are a free resource for any NT resident and are a major component of the NHWNT's 'Mark your Territory' campaign."

bikes, tools, etc. and if police recover your stolen property, they will see the number using a UV light and contact you. These kits are a free resource for any NT resident and are a major component of the NHWNT's 'Mark your Territory' campaign. This campaign was launched in 2015 and continues to be a successful key message in the NT.



NHWNT members Alpha Mangohig and Maurie Thwaite at Casuarina Shopping Centre.

2016 Neighbourhood Watch Queensland State Conference



NHWQ Award Winners for Districts: police officers and community members.

The annual Neighbourhood Watch Queensland State Conference was held on Saturday 5 November, 2016, in Brisbane City. The theme for this year's conference was **"Strengthen the connection of our neighbourhoods"**.

Councillor Steve Swenson did a tremendous job as master of ceremony making welcome Mark Furner MP for Ferny Grove, Assistant Commissioner Paul Stewart and all the speakers.

This year's conference showcased the following speakers and topics:

- **Acting Senior Sergeant Sue Connor** – South Australian Police – Overview of Home Assist Program and Rejuvenating NHW in South Australia.
- **Chief Rob Davis** – Lethbridge Police Service, Ottawa, Canada – Provided his experience on implementation of crime prevention and community engagement Canadian style.
- **Ingrid Stonhill** – Chief Executive Officer, Neighbourhood Watch Australasia – Neighbourhood Watch Australasia – celebrating 10 years of collaboration



Seymour, NHWQ owl mascot was joined on stage by Ferny Grove MP Mark Furner, South Australia NHW Coordinator Senior Sergeant Sue O'Connor, Chief Rob Davis of Canada Police, Logan Councillor Steve Swenson, and Inspector Les Bulluss and Assistant Commissioner Paul Stewart of Community Contact Command.

- **Belinda Moore** – Director Strategic Membership Solutions – Provided knowledge on how to best recruit and retain NHWQ members – with a view of turning struggling NHW groups around.
- **Ken Rehbein** – NHWQ Community Advisory Committee Member and Area Coordinator – New strategies to engage community.
- **Greg Goebel** – Retired Executive Director, Red Cross – Talking on the use of reward and recognition of volunteers.
- **Stephanie McCallum** – Assistant Executive Coordinator, NHWQ Community Advisory Committee – Provided information on being successful with grant applications.
- **Philippa Spork** – Keynote Speaker – Speaking on practical social media advice for 'Neighbourhood Watch' and beyond.

Mr Furner and the Assistant Commissioner Paul Stewart presented prestigious NHWQ awards to the nominated Police Liaison Officers and community members. The Max Heeps Memorial Award for NHWQ Liaison Officer of the Year 2016 went to Senior Constable Paul Latter from White Rock Community Police Beat, Far North Queensland. The 2016 Neighbourhood Watch Member of the Year went to Robert Stack of Hillcrest NHWQ. Awards were also given to the District NHWQ Liaison Officers of the Year and Neighbourhood Watch Queensland Community Members of the Year 2016. Congratulations to all.

The naming of the NHWQ mascot was officially announced as "Seymour".

NHWQ would like to thank all those that attended the conference, for their support and for their passion and enthusiasm to create safe, inclusive and connected neighbourhoods and online communities.

Crestmead volunteering



Wendy and Geoff Smith in front of the PCYC Crestmead. Photograph accredited to Patria Jannides (Quest Newspapers Logan).



Sergeant Geoff Douglas, Wendy and Geoff Smith, Deputy Mayor of Logan Cherie Dalley and OIC Crestmead Senior Sergeant Warren Parker.

Wendy and Geoff Smith have made volunteering a big part of their lives. In late November 2016 they were awarded a Safe City Award which acknowledged their hard work in making the City of Logan safer.

Geoff and Wendy have been involved with the Crestmead Neighbourhood Watch for about 10 years with Geoff being the Area Coordinator and a member of the Community Advisory Committee and Wendy working by his side as the Secretary. Geoff commented that they don't do things for recognition and as Wendy and Geoff have no children this is their way of giving back to the community to make it a better place.

DARCIE AKEROYD

Original Story Published in the *Albert & Logan News* – Quest Community Newspapers on 19/01/2017.



Coast to Coast, Nation to Nation True Engagement in Policing Aboriginal Communities

Crime Prevention & Communities
3-4 November 2016 ~ Brisbane

Robert A. Davis
Chief of Police

Crime Prevention Conference explores Innovative Responses to Traditional Challenges

Chief Robert Davis from Lethbridge Regional Police Service Canada.

The Queensland Police Service (QPS) and the Australian Institute of Criminology (AIC) co-hosted the bi-annual Crime Prevention and Communities Conference at the Brisbane Exhibition and Convention Centre from 3-4 November.

Photographs accredited to Australian Institute of Criminology.

The conference attracted nearly 300 community and police delegates including officers from a number of Australian jurisdictions and showcased international speakers from Canada and the United Kingdom.

2015 Australian of Year Rosie Batty was one of the keynote speakers and gave a moving presentation on the personal impact of domestic violence. Other keynote speakers included Professor Kate Bowers



Rosie Batty – 2015 Australian of the Year.



Deputy Commissioner (Regional Operations) Peter Martin.

from the University College London, Chief Robert Davis from Lethbridge Regional Police Service Canada, Professor Anna Stewart from Griffith University and our own Deputy Commissioner Peter Martin APM.

The overarching theme of the conference was “Innovative responses to traditional challenges” and over the two days, through the keynote presenters as well as another 80 elective presentations, this theme was explored in the

context of domestic violence, drugs and alcohol, vulnerable communities, crime prevention policy and environmental approaches to crime prevention.

The conference was a great success and displayed how well different agencies can work together to achieve the goal of making our communities safer. Conferences like this are important forums for collaboration between government and community stakeholders to

discuss current trends and research and look to best practice and innovations.

The next crime prevention conference is scheduled for 2018 and will be co-hosted with the New South Wales Police.

DAN HURST

Community Policing Boards

Originally Published in *Police Bulletin*
December 2016 Issue No. 420

Northern Tasmania's Lock it or Lose it campaign gains traction

A new month-long campaign launched recently in Northern Tasmania is educating community members to revisit their vehicle security practices.

The campaign was launched by the Launceston Safer Communities Partnership (LSCP), which is made up of representatives from the Launceston City Council, Launceston Police, Department of Education, Liquor and Gaming, Cityprom, Migrant Resource Centre, LGBTI, Community Housing, Salvation Army and a number of other organisations. This committee meets monthly and addresses safety issues in the general Launceston area.

As part of the *Lock it or Lose it* campaign, Media and Drama students from Launceston College developed a number of advertisements as part of a competition, three of which were chosen to be aired on Southern Cross Television at peak times during the month of November.

This multi-pronged approach to crime prevention included television advertisements, weekly articles in *The Examiner Newspaper*, an online newspaper competition with prizes, public car park advertising and police electronic message boards being used in areas affected by crime.

There were many sponsors of this campaign, one of which was

Neighbourhood Watch Tasmania, who promoted key messages throughout the month and beyond and also generously provided weekly prizes for *The Examiner's* online competition.



The awareness campaign was developed in response to an increase in vehicle crime in Northern Tasmania. The key messages are to always lock your vehicle; take valuables with you if you can; never leave anything of value on display in your car regardless of whether you are parked on a public street, in a car park or in your own private driveway – criminals do not discriminate between a public place and private property.

At the conclusion of the campaign Launceston Police stated that their latest figures indicated that there had been a reduction in reported car crime in a number of areas, particularly where the electronic message boards had been placed. Police also believed the campaign had significantly connected with the community, due to the unique and diverse partnerships involved.

SENIOR CONSTABLE ANNABEL SHEGOG

Community Policing Services,
Northern Tasmania

Photographs courtesy of
The Examiner Newspaper

Creating a future for NHW in Victoria

Junior Neighbourhood Watch in action

In Term 2 of the Mildura Junior Neighbourhood Watch program we had a bit of a conundrum. We conducted a session on the importance of home security, particularly during holiday periods when people would be away and their homes are more vulnerable. Several students then raised the point that the school was regularly broken into, or damaged during school holidays. This was confirmed by the teacher who said she couldn't remember the last time there were no issues when the school was vacant.

Standard letter drops and NHW newsletters had been delivered throughout the area in the past with

little impact. It was time to come up with a new solution!

In the last session prior to the holidays, we had the students write a letter to the neighbouring homes using the information they had learned during Junior NHW. They took this task extremely seriously and each student produced a personal letter which was delivered by NHW volunteers.

The feedback was incredible with local residents contacting the *Sunraysia Daily Newspaper* who published an article and photograph covering the entire front page. The result was no crime over the holiday period – what a difference.

Teenagers join the fight against crime

For some time, Manningham NHW has been aware that there is a significant gap in our link with the local community. Many of our activities such as community meetings and brochures are targeted at adults. We also have materials on crime prevention and home security for primary school children. But we don't have anything that strikes a chord with teenagers.

To address this deficiency Manningham NHW Deputy Chairman Richard Heal and Secretary Ian Morris have been working with middle school students (Years 9 and 10) from Doncaster Secondary College. The rationale for the project is that the best way to find crime prevention messages that resonate with teenagers is to ask them for advice.

"It is early days yet but it is hoped that the work of the Doncaster College students will provide us with guidance on how to engage teenagers in the work of NHW, which could be used in other secondary schools in Victoria."

Under the guidance of Acting Deputy Principal Belinda McGee, a team of students is looking at ways to get the standard NHW messages across to their schoolmates. For example, the NHW message of looking after your belongings by locking your home and car applies equally to school students who should lock valuables in their lockers and not leave them lying around.

As well as trying to address the needs of NHW, Belinda is keen to use the project as a learning exercise for the students. Such things as working in teams, managing meetings and showing leadership in the school community are some aspects of the project from which the students would benefit. As the first step, the students were



Junior Neighbourhood Watcher delivering crime prevention letters.



Students and the Deputy Principal meeting with NHW volunteer Ian Morris.

asked to write an article for the college's fortnightly newsletter telling the school community about the project.

They are also exploring other ways of getting the safety message across to the students. For example, there are a number of video screens in corridors

throughout the school which provide the students with notices such as changes to classrooms. One of the team's ideas is to display NHW reminder messages on these screens when they aren't being used for normal school purposes. The students would design the messages themselves, giving them

a good chance of being appealing to the target audience.

It is early days yet but it is hoped that the work of the Doncaster College students will provide us with guidance on how to engage teenagers in the work of NHW, which could be used in other secondary schools in Victoria.

Junior Neighbourhood Watch Program is expanding!

Leading Senior Constable (LSC) Joe Clarke and dedicated Neighbourhood Watch volunteer and Board member Helen Worcester have been successful in the expansion of their Junior NHW Program. The program started as a local pilot and has now been running for two years. Next year will see the program implemented into nine schools in the Sunraysia region of Victoria, bringing further police resources to the program.

In recent times the kids have been creating crime prevention videos which have been published across the

Mildura Neighbourhood Watch and Eyewatch – Mildura Police Service Area Facebook pages. The videos are student-driven and have had a significant local impact, even drawing the interest of ABC Mildura-Swan Hill.

“We’re trying to make these kids leaders in the community and create good habits before they create bad habits.”

LSC JOE CLARKE

Participation – the new wave of involvement in Neighbourhood Watch WA



Since Western Australia made the decision to embark on a new way of engaging the community with Neighbourhood Watch in 2014, we are just now starting to see some fabulous success stories from the community.

The program's decline in community involvement meant radical changes needed to be done in order for the programs survival. Today, we just ask that people participate in the program simply by being a good neighbour and forming their own local network or neighbours that share information with each other and WA Police.

This participation model has seen a rise in new groups and involvement all driven by the community and how much investment they wish to give to the program. We still support and have a number of volunteers, which is the other involvement option, however, for Neighbourhood Watch WA to move forward we have needed to provide different platforms for people to be involved in Neighbourhood Watch.

"This participation model has seen a rise in new groups and involvement all driven by the community and how much investment they wish to give to the program."

There is a place for both volunteers and participants in our program to continue the success of Neighbourhood Watch into the future.

Honeywood Estate – through the fantastic support of the Honeywood Residents Group and Satterley Property Group who introduced Neighbourhood Watch to residents two years ago, this group continues to promote the Neighbourhood Watch philosophy through the distribution of resources and local events that builds community spirit.

Amy Lloyd is the conduit between the community and NHW and is actively involved in developing a safe, friendly and active community. The group puts Neighbourhood Watch on the agenda for their Residents Group Meetings. The group and through a calendar of events within the Estate promotes Neighbourhood Watch through activities such as Street Meet and Greets for neighbours to connect and other social activities such as Carols by Candlelight. The events can attract up to 2000 people all connecting and contributing to safer, friendlier and connected communities. This group continues to be the flagship of the new participation model of Neighbourhood Watch.

Millbridge is a community within Bunbury, the founding location of Neighbourhood Watch in WA in 1982. Millbridge has now seen a full circle of involvement in the Neighbourhood Watch program. Driven by



James Lee who is a passionate and committed member of his community, and is drawing people together and developing a sense of community using Neighbourhood Watch as the vehicle. Not only has James personally delivered resources to his suburb, he has also created a Facebook page to inspire people to connect and share information. New residents are introduced through the page which is both friendly and welcoming. The Facebook page offers a new way of a neighbourhood to get to know each other. James says, "This area is becoming a friendlier, safer and more inclusive community every day."

James has also been responsible in motivating local real estate agents to promote the Neighbourhood Watch philosophy through the distribution of resources in their welcome packs to new residents.

NHW CONNECT



NHWConnect App - An online NHWGroup

NHWA is delighted to be able to provide you with a tool to make connecting to your community even easier. The NHWConnect App is a tool for you and your community. It gives you the opportunity to share and get information about what is relevant to you. It's free, easy to use and easy to sign up and join or create an online Neighbourhood Watch group.

What does the NHWConnect Application do?

NHWConnect offers an environment for community minded people to create online groups with their neighbours to promote NHW groups. Groups can be established to promote community safety and crime prevention. It allows timely discussions about ongoing events within our geographical vicinity (streets and suburbs) or through our community of interest i.e. a sports club, school or child care centre.

NHWConnect is not new technology; it works the same as WhatsApp or group Messenger.

How does it connect people?

An online NHW group lets you communicate with your neighbours, as required, in an easy way. The majority of us now spend a large portion of our day on our computer, phone or tablet. We are all time poor. You don't have to attend meetings, just look at your emails and or mobile phone or tablet.

NHWConnect can be used to connect people around a community of interest. An example would

be if you have a holiday home in another location, you can use it to approach neighbours to join up and keep you informed of what happens when you are not there. Another example would be your children's school. It is a good reason to approach new people and join them up. It is a community safety tool.

What kind of things would you expect people to be sharing on these groups?

People share their concerns the same way they would have done previously, with a NHW telephone tree. This way they can talk to their own neighbours all at once. People have been talking about hoon, burglaries, dog thefts, graffiti, burnout or abandoned cars, kids creating havoc unsupervised at night, loud music, Coffee with a Cop and also thanks of appreciation to neighbours. They tend to share information to keep people on the lookout. If they have had a bad experience they will share to keep others safe. They discuss all kinds of suspicious behaviours.

When does it reach a point where concerns from neighbours should be reported to police, not just discussed online?

The online groups are self-managed. Individuals still need to make their own decisions about when to call police in an emergency, by calling 000 or when to call police in a non-emergency situation on 131 444.



(In Victoria call 000). Neighbours could, however receive support and encouragement from others within the group to do so. We hope that this will encourage reporting. Your local group could also invite your local police officer to be a member of your online group. This would be for information exchange purposes, not a reporting mechanism.

Is NHWConnect an online website or an actual App that people download on their phones?

NHWConnect can be used either as an online website (email) or as an App (on your phone). NHWConnect is a mobile website, which means it is optimised for use on handheld devices such as a phone or tablet. Once you use Safari/Chrome/Google to search and open www.nhwconnect.com.au on your phone/tablet, you can save the NHWConnect icon to your phone/tablet screen. It then appears on your phone/tablet just like any other app does.

Is my information safe and secure on NHWConnect?

NHWConnect is an online mobile website and has an SSL certificate (secure socket layer). This is an encryption between the browser and

the server. It has been encrypted to the level required by policing agencies to allow integration with police computers. It protects sensitive data and communication.

NHWConnect can be used from your mobile device and your computer at the same time. This offers an immediate back up system to both your computer and mobile device. Your messages are private to the people with whom you choose to share them. Your login data is secure and not shared or sold to any third parties. You will not receive advertising material of any kind.

Will the application allow members to receive up-to-date crime information and other useful information about what is happening in their local area?

Yes. The NHWConnect App is being developed in stages.

The first stage is to get as many people as possible to join an online NHW group. We want to populate the map of Australia with online groups.

Once we have populated the map we can then move to the next stage of development which is the push notification stage. This means that we can work with your local police and make sure you receive SMS alerts about any emergency incidents in your area. For instance: missing persons such as dementia patients; emergency management such as floods or fire; also, keeping people in their homes if there is a police incident.

Help us help you, by joining NHWConnect

www.nhwconnect.com.au

Neighbourly Love

In a bid to continue improving community safety, Moreton Bay (Queensland) Regional Council is hitting the streets with a new initiative to encourage residents to get to know their neighbours.

Located just north of Brisbane, the Moreton Bay Region spans across various hinterland, beachside and urban communities.

To encourage residents to be safe and build healthier neighbourhoods, Moreton Bay Regional Council is pounding the pavement as part of its new 'Know Your Neighbour' campaign, and distributing more than 22,000 postcards that will ultimately lead to stronger, more resilient communities.

The postcards have a simple message: G'day Neighbour. Each postcard, to be distributed in a neighbour's letterbox, has space to write a name, contact phone number and street address.

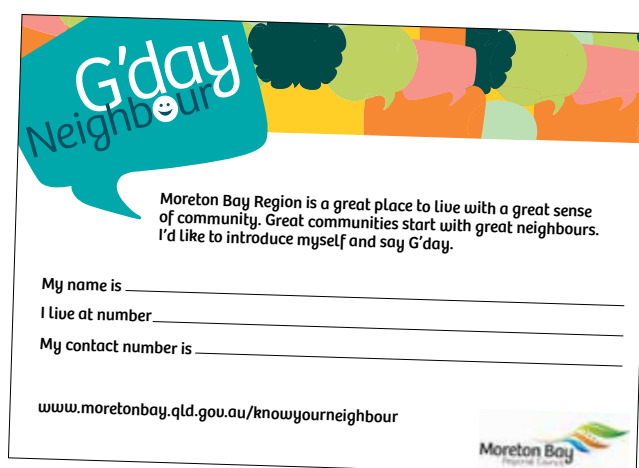
Moreton Bay Regional Council Mayor Allan Sutherland said the Know Your Neighbour postcard is about giving people in the community an opportunity they might not have

otherwise had to say 'G'day Neighbour' and introduce themselves to the family or individual next door.

"The simple gesture of saying g'day is a great way to break the ice and to get to know your neighbour," Mayor Sutherland said.

"Introducing yourself to your neighbour is not only a great way to make new friends, it's also an invaluable opportunity to make a connection with those who are most likely to be the first responders during a severe storm or emergency situation in your area.

"Through the Know Your Neighbour campaign, we're helping to make our communities stronger and more resilient, one hello at a time."



For more information visit www.moretonbay.qld.gov.au/knowyourneighbour

PROVIDED BY SHAY NOLAN

Community and Customer Services
Moreton Bay Regional Council



Starting your own group is easy

Find some other neighbours who would support wanting to live in a safer community and to become part of a Neighbourhood Watch program with you. Often people are willing; it just needs a neighbour to take the first initiative by asking them if they would like to be involved.

It's easy to create a group online! Just go to <http://www.nhwconnect.com.au> and fill out the information requests to create a log in.

1. Privacy Policy and Terms and Conditions

Please ensure you have read and agree to the NHW privacy policy and terms and conditions in order to register.

2. Your details

This information is for identification purposes only and WILL NOT be shared or published.

3. Identify your community area

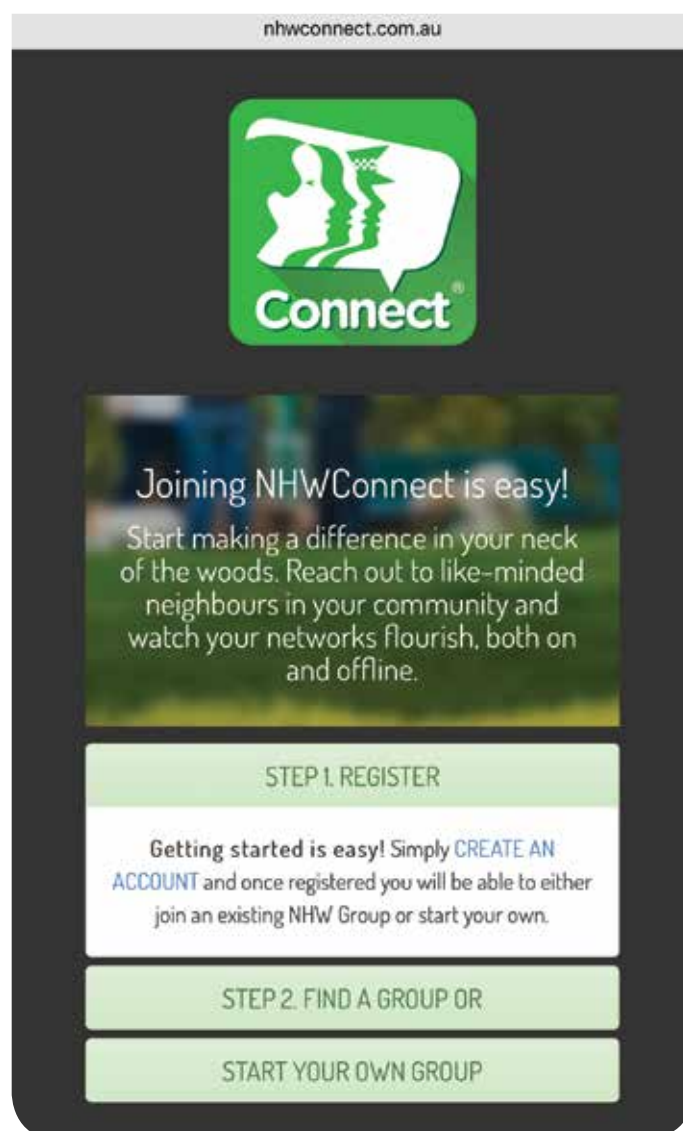
Your community area could be a cluster of homes around you, your street or a larger block area.

For example:

- A cluster of houses
- A block of units, a housing estate or complex
- A street/streets
- A larger block area
- Other

4. Register your community interest with your NHW State Office

Sign up to stay informed. Your NHW State Office will assist you in establishing your NHW Group and provide you with all the information you need to get started.



Register at

<http://www.nhwconnect.com.au>