

# NHWA

Official journal of Neighbourhood Watch Australasia incorporating Neighbourhood Support New Zealand













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## FROM THE CEO

INGRID STONHILL, CHIEF EXECUTIVE OFFICER, NEIGHBOURHOOD WATCH AUSTRALASIA

## The history of Neighbourhood Watch Australasia Incorporated

At a Neighbourhood Watch Conference, held in Darwin in 2003, participants from Australian policing agencies and Neighbourhood Watch voluntary associations, identified and agreed that there would be significant value in forming a national structure to assist the growth and development of Neighbourhood Watch across Australia.

It was agreed by that initial group that a Neighbourhood Watch National Secretariat be formed and each year the Secretariat would be based in the State or Territory hosting the National Neighbourhood Watch Conference.

By 2006 the Secretariat had grown to recognise the significant work that could be achieved through a collaboration model, spanning all Australian state and territories and New Zealand. It was decided that Neighbourhood Watch Australasia (NHWA) should be established as a standalone entity. NHWA was to be established to provide an overarching national structure for all Neighbourhood Watch/Support programs. Its functions would provide a collaborative approach to the development of resources, provide training to members, provide cross sector information exchange and advocacy. The NHWA annual conference would provide networking opportunities, emerging trends discussion, review, policy development and educational opportunities for all attendees.

The first Neighbourhood Watch Australasia Constitution was adopted at the 2006 Adelaide, South Australia National Conference and the first Executive Management Committee was appointed.

Neighbourhood Watch Australasia became a formally incorporated,

not-for-profit organisation in 2006. The inaugural Mission Statement was: "Contribution to making safer communities" with the Vision Statement: "Neighbourhood Watch - Partnership for Safer Communities".

Neighbourhood Watch Australasia produced its first ever NHWA



NHWA strategic planning conference, NSW February 2016.



Australasian Neighbourhood Watch Advisory Board Conference, Adelaide 2006.

Journal/Magazine in October 2006. The magazine articles share crime prevention stories, initiatives and tips from each of the member jurisdictions.

In 2007 the Neighbourhood Watch Australasia logo was designed. It has been officially trademarked and since revamped and updated in celebration of 10 years of operation.

The NHWA AGM and national conference have been held every year since incorporation in 2006, which took place in Adelaide, South Australia. Since then AGMs have been held in 2007 Wellington, New Zealand; 2008 Canberra, ACT; 2009 Hobart, Tasmania; 2010 Melbourne, Victoria; 2011 Cairns, Queensland; 2012 Adelaide, South Australia; 2013 Darwin, Northern Territory; 2014 Cabarita, New South Wales; 2015 Port Huon, Tasmania.

In 2010 Neighbourhood Watch Australasia established itself on the world wide web, with the first nhwa.com.au website. 2010 also marked the establishment of the NHWA Annual Awards.

On Monday 10 October 2011, at the 2011 NHWA Conference, held in Cairns, Queensland, it was announced by Minister Brendan O'Connor, Minister for Justice, Minister for Home Affairs, Minister for Privacy and Freedom of Information (the Gillard Government), that NHWA had been successfully awarded \$1.5 million dollars over a three-year period. This was the single largest injection of funding to any one crime prevention community organisation.

In November 2011, the Executive Committee of NHWA appointed an interim National Manager, Ingrid Stonhill, to manage the process of changing the organisation into a business operation and complementary governance structure, able to fully deliver the requirements relating to the government funding. Ingrid Stonhill had held the position of Secretary and has been a

"Its functions would provide a collaborative approach to the development of resources, provide training to members, provide cross sector information exchange and advocacy."

member of NHWA since its inception in 2005.

In February 2012 negotiations commenced to establish a funding agreement between NHWA and the Commonwealth Attorney-General's Department (AGD). Initially the funding was granted to be used to: establish a NHWA National Office and Government

# "As our organisation continues to grow and move forward, we celebrate 10 years of service to community and crime prevention."

Reporting Structure; develop an events/grants package so that local Neighbourhood Watch groups may access funds to engage and strengthen their community; Identify, implement and evaluate strategies to build resilience in remote and vulnerable communities; and, upgrade the NHWA website and communication platforms to utilise social media.

The first NHWA National Office was established with the support of the Queensland Police Service, located within the Queensland Police Service Community Safety and Crime Prevention Division based in Brisbane, Queensland. In 2014 the NHWA National Office relocated to the Sunshine Coast, Queensland.

In 2015 three applications for funding were prepared by NHWA and submitted to the Federal Minister for Justice and the Commonwealth Attorney-General's Department. As at February 2016 this is still under consideration by the Federal Attorney-General's Department and Minister Michael Keenan, Minister for Justice (Turnbull Government).

As our organisation continues to grow and move forward, we celebrate 10 years of service to the community and crime prevention.

Whilst we recognise all our wonderful members and volunteers, I wish to acknowledge the significant contribution by the decision makers of NHWA.

The elected and appointed positions of Neighbourhood Watch Australasia have been held by the following:

President:		Executive Officer	
2005-2007	Mr Ken Mildred (Northern Territory)	2006-2007	Mr Peter Driver (Victoria)
2007-2011	Inspector Therese Walsh (Victoria)	2007-2008	Chief Inspector Bill Prio (South Australia)
2011-2013	Senior Sergeant Stephen Batterham (Queensland)	2008-2013 Senior Sergeant David Wardrop (South Australia)	
2013-2015	Honourable Patricia Leary (Tasmania)		position discontinued in 2013
2015-	Mr Bernie Durkin	The Public Officer	
20.0	(Western Australia)	2006-2008	Ms Katherine Murphy (ACT)
Vice President:		2008-	Mrs Ursula Macdermot
2006-2008	Chief Inspector Bill Prior (South Australia)	2008-	(ACT)
2008-2011	Inspector Carey Griffiths (New Zealand)	Secretariat Officer	
		2007-2008	Senior Sergeant
2011-2015	Mr Bernie Durkin (Western Australia)	David Wardrop (South Australia)	
2015-	Mrs Clare McGrath (ACT)	2008-2011	Senior Sergeant Stephen Batterham (Queensland)
Treasurer:			position discontinued
2006-2008	Mrs Ursula Macdermott	in 2011	
	(ACT)	National Manager/Chief Executive Officer	
2008-2011	Mr Terry Harbour (South Australia)		
		2011-	Mrs Ingrid Stonhill (Queensland)
2011-2013	Ms Gill Metz (Victoria)	Since inception Neighbourhood Watch Australasia has gradually emerged to be Australasia's	
2013-	Mrs Margaret Pearson (ACT)		
Secretary			munity based, crime
2006-2011	Mrs Ingrid Stonhill (New Zealand/Queensland)	prevention program of its kind. The Neighbourhood Watch program is the largest single organised crime prevention	
2011-	Mrs Margaret Pearson		

(ACT)

activity in the world.

## **BOARD MEMBERS**



### Bernie Durkin - President, Western Australia

Bernie is the Executive Manager for the Community Engagement Division of the Western Australia Police. Part of this role encompasses the position of WA State Director for NHW. In 1988 Bernie joined WA Police as a sworn Police Officer then switching to a Public Servant in 2008. In his current role Bernie manages a team of crime prevention community engagement staff and is extensively involved with NHW at both a State and National level. Bernie is currently the President of Neighbourhood Watch Australasia.



### Clare McGrath- Vice President, ACT

Clare is currently the Vice-President and Board Member of the ACT Neighbourhood Watch Association. Clare has been an active member of NHW since 1985, primarily in the Ainslie Suburb of Canberra where she has lived since 1962 after moving from Melbourne.

Clare is employed with the Australian Electoral Commission and this is a busy role. Clare is a self-professed sports lover and a one eyed Hawthorn supporter.



### **Margaret Pearson - Secretary/Treasurer**

Throughout Margaret's career she has made a significant contribution to the voluntary sector by being involved with numerous community organizations including ACT Neighbourhood Watch Association Inc. where she held a number of positions within that organisation including President.

Having lived overseas for a number of years Margaret returned, with her family, to Canberra where she continues to follow her great interest in local and international politics. Margaret is currently the secretary/treasurer of NHWA.



### **Ingrid Stonhill - Chief Executive Officer**

Ingrid has extensive experience in local government, federal government and non government agencies, predominantly focused on community development, crime prevention and community engagement – within the voluntary, policing and government sectors.

Ingrid has been an elected local body politician, an advisor to a senior Member of Parliament, run her own Public Relations and Marketing business and spent two years as a volunteer in the Pacific Islands. Ingrid brings to NHWA an in-depth knowledge and understanding of the organisation as a founding member and administrator of the board. Ingrid was the inaugural National Manager of Neighbourhood Support New Zealand prior to immigrating to Australia.



### **Brooke Jones - AFP**

Brooke Jones is the Team Leader for the Prevention (Cyber and Child Safety) Team in the Australian Federal Police (AFP). Her team is responsible for the development and implementation of cyber safety education and awareness programs, including ThinkUKnow. Brooke has held roles in ACT Policing and the AFP for nearly five years. Prior to working in law enforcement, Brooke worked in a range of private and government roles specialising in Project Management and Marketing Communication. Brooke holds a Bachelor of Arts and a Graduate Diploma in Marketing Communication.



### **Brad Shepherd - New South Wales**

Chief Superintendent Brad Shepherd joined NSW Police Force in 1980. He currently serves as the Commander of Operational Programs and is the Corporate Sponsor for Crime Prevention and Chair of the Australia New Zealand Police Advisory Agency Crime Prevention Senior Officers Group. A 33 year career in law enforcement has spanned several roles including General Duties, Radio Technical, Covert Technical Surveillance, Staff Officer, Counter Terrorism, Operational Communications and Local Area Commander. Brad holds a Bachelor of Business (BBus) and a Master of Business Management (MBA).



### **David Cowan - Victoria**

Superintendent Dave Cowan has been with Victoria Police for 26 years and currently manages the Community Safety Division within the Corporate Strategy and Operational Improvement Department. The Division comprises of the Drug and Alcohol Strategy Unit, the Victims Advisory Unit, the Safer Communities Unit, Diversion Alignment Project and the newly formed Policing Innovation and Research Unit.

Dave has lead a range of organisational-wide reviews including counter terrorism; persons in police custody; family violence; and volume crime scene services in Victoria Police. Dave recently lead the development of the Victoria Police Corporate Plan 2016-2018 which shapes the future direction of the organisation aligned to the Blue Paper.

Dave has a Graduate Diploma in Executive Leadership and in 2013 was awarded the Australian Institute of Police Management, Australasian Policing Scholarship where he undertook studies at the John F Kennedy Harvard School of Government.



### Pat Leary - Tasmania

Patricia Leary is currently the State Secretary Neighbourhood Watch Tasmania Inc. and immediate past president of NHWA. Pat has professed to recently retiring, and indeed has stepped down from being the Deputy President Fair Work Commission (and its predecessors) for some 28 years; a Member/President Tasmanian Industrial Commission some 12 years; a Member/President Defence Force Remuneration Tribunal over a 20-year period.

Pat also served as the Chair of the Northern Territory Police Arbitral Tribunal (since 2002); and was Chair of the Tasmanian Symphony Orchestra (since 2006). Pat still serves as Chair of the Tasmanian Police Review Board and Member (since 2004); Chair Red Cross Tasmanian Bushfire Appeal Fund Distribution Committee; and Chair of the Centenary of ANZAC Steering Committee (Tasmania).



### **Sharleen Stirling - New Zealand**

Sharleen Stirling is currently the chair of Neighbourhood Support New Zealand and believes it is a fabulous opportunity for their organisation to be able to connect with NHWA. She also looks forward to developing the relationship and the sharing of knowledge.

Sharleen has a background in education and working with young people and their families, helping them to grow and develop strengths that will support them through the challenges of life's journey.

Sharleen has had the privilege of founding Project Adapt, a service that supports families who have a young person in their care with a disability. She co-owns a coaching and facilitation business supporting individuals, groups and businesses to evaluate their strategic plans and intentionally start making them come to life.

Sharleen values being actively involved in the community in which she lives.



### Les Bulluss - Queensland

Les joined the Queensland Police Service (QPS) in June 2000 after 13 years with the New South Wales Police. He has performed General Duties, Licensing, Water Police and Officer in Charge roles in New South Wales and Queensland.

In 2008 Les was promoted to Senior Sergeant, Officer in Charge, Thursday Island; the only police division in Australia with an international border. In 2010 Les was awarded a Churchill Memorial Trust Fellowship to travel to Canada and USA to research 'Culturally Appropriate Indigenous Community Policing Models'. Following the fellowship, Les made several recommendations to the QPS which were adopted into remote community policing models.

In 2011 Les was promoted to Inspector and in 2013 was appointed to his current role as Manager, Community Programs and Engagement, Community Contact Command. Les' portfolio includes the Crime Prevention, Cultural Support, Crime Stoppers, Victims Assist, Queensland Police Pipes and Drums, and Queensland Police Museum Units.

Les has a Graduate Diploma in Management from Central Queensland University and Graduate Certificate in Applied Management (Policing and Emergency Services) from Australian Institute of Police Management



### Nathan Finn - Northern Territory

Senior Sergeant Nathan Finn has been with Northern Territory Police for 13 years and has extensive experience in policing in remote communities.

He is currently the Officer in Charge of the Special Operations Command which comprises the Metropolitan Social Order and Engagement Unit, and the Mounted Police Unit, along with Crime Prevention, Community Engagement, Awareness and Prevention activities across the Darwin Metropolitan Command.

Nathan previously worked within the Remote Policing Command performing roles of Community Engagement, Healthy Relationships, Healthy Lifestyles, Healthy Education, and Suicide Prevention and Awareness. Nathan's policing career has taken him from the Red Centre to the Northern Coast of Arnhem Land as the Officer in Charge of Urban and Remote Police Stations.

Nathan has a Diploma of Policing and a Graduate Certificate in Leadership and Strategic Management. He has been awarded the Australian Federal Police Service medal for work with the Australian Government Intervention into Remote Communities (Operation THEMIS) and awarded the Remote Policing Medal for Northern Territory Police.

## Neighbourhood Watch members have a vital role to play as the government asks us to

## Find out what you can do to help keep australia safe from terrorism

#### Is a terrorist attack imminent in Australia?

- Based on advice the Australian Government has raised the National Terrorism Public Alert level from medium to high.
- This is not based on knowledge of a specific attack plan but evidence that points to the increased likelihood of a terrorist attack in Australia.



### How long will Australia be on heightened security alert?

- · It is likely that we will be living with increased security for the foreseeable future.
- There is no need to change your daily routine. You should not change the way you live your life, but remember that terrorism is a threat here in Australia.

### As Neighbourhood Watch members what can you continue to do?

- · Call for calm and offer reassurance particularly to socially isolated and vulnerable community members.
- Continue to be the "eyes" and "ears" of your community. If something seems out of the ordinary, then it probably is.
- Report suspicious behaviours know who to call.

### Have you ever wanted to meet new people and feel more connected?

Here are some tips to help you make new friends.

- 1. Accept all invitations, even if it doesn't seem like the kind of event you'd enjoy. You never know who you'll meet!
- **2.** Appreciate that friendships are built over time. Don't share major confidences too soon with a new friend. Pushing for intimacy may drive people away.
- **3.** Accept that we're all different. Demanding that others share your beliefs and behaviours could limit the variety of friendships you make.
- **4.** Show that you are a trustworthy and positive friend. Use optimistic and encouraging conversation and don't gossip about others.
- **5.** Take any opportunity to socialise. Invite people to attend activities you have organised instead of always waiting to be asked.
- **6.** Use your existing network of family and friends to meet new people. Ask if you would be welcome to attend one of their social events.
- **7.** Focus your attention on other people and outside interests. Worrying about yourself and how you are feeling prevents you from connecting with others.
- **8.** Watch others who seem to make friends easily. Adopt some of the same techniques they use. Confidence comes with practice, so give yourself a chance to rehearse.
- 9. Show you're interested in others. Ask questions about their life and interests. It will keep the conversation flowing.
- 10. Nurture old and new friendships. Give people in your life the time and attention they deserve.

## INTERVIEW

WE TAKE A CASUAL LOOK AT WHAT COMMUNITY MEANS TO SOME OF OUR FRIENDS AND PROMINENT MEMBERS OF OUR COMMUNITY

# In the community with ... Michael Keenan, Federal Minister for Justice

## To you, what is the best thing about being Australian?

The camaraderie and generosity of Australians is second to none. You only have to look at national emergencies throughout our history or that of our neighbouring countries to witness Australians' instinctual character – to give up their time and money to help our fellow man and woman.

#### Where did you grow up?

I was born and raised in the Federal Electorate of Stirling – an inner metropolitan region of Western Australia which I am now humbled to represent in the Federal Parliament.

## What did you love the most about the area you grew up in?

I believe Stirling is the best place in Western Australia to live, work and raise a family due to the enormous sense of community that exists. The mix of cultures and religions is reflective of Australia's wider diversity and the number of familyowned small businesses which drive its economy enhance its sense of community.

## What is the first community event you remember going to?

The first community event I remember going to as a Member of

Parliament was for Oxi (oh-hee) Day at St Andrew's Grammar School in my electorate of Stirling.

Oxi Day on October 28
commemorates the anniversary
when former military general and
Prime Minister Ioannis Metaxas said,
"No" to an ultimatum made by Italian
Prime Minister Benito Mussolini
to allow Italian forces to occupy
strategic locations in Greece or
otherwise face war back in 1940.
www.livingingreece.gr/2007/10/28/
october-28/

## What do you think is the most important individual contribution you can make to create community spirit?

All Australians have the right to feel safe and secure in their own homes. This isn't something that can be achieved by any one person, but when communities work together to reduce crime by looking out for one another and getting to know their neighbours or local business owners, then community spirit is lifted

### When did you first hear about Neighbourhood Watch?

I have been very aware of the great work Neighbourhood Watch do to boost community safety since becoming a Member of Parliament.



### If you had to describe a Neighbourhood Watch program to a new resident to Australia, how would you describe it?

Neighbourhood Watch is a vital organisation which brings members of local communities and police together to enhance the region's safety and reduce fear of crime.

### Do you believe it is important to your community safety to be connected to your neighbours?

Knowing your neighbours is essential to community safety,



and can often lead to lifelong friendships too.

### Would you encourage your neighbours to start a Neighbourhood Watch group and why?

I would encourage all Australians to establish or become a member of their local Neighbourhood Watch group to boost their personal community engagement and to play an active role in protecting all families, and in particular children, in the local area.

### What are the three favourite things you like doing in or around your neighbourhood?

- 1. Going to the beach with my three children.
- 2. Coffee catch-ups at my favourite local café.
- 3. Taking my children around the block on their scooters.

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organisation which
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# HOW YOUR PERSONALITY TYPE AFFECTS COMMUNICATION

Have you ever wondered why you get on so well with some people while others irritate you instantly – sometimes before they even utter a word? If so, you're not being rash, unfriendly or judgmental as some may fear. In fact, the way you respond to others – the way you feel about them – all comes down to your personality style and how it melds with the personality style of the person you're interacting with.

There are four basic personality types according to the DISC personality profile test including dominant, influential, steady and conscientious. This test was developed in 1905 and has been used since then to assess personality types in an effort to help people communicate more effectively. Once you know your own and how to identify others, then it becomes a lot easier to establish rapport and potentially influence others.

## How to identify your DISC personality profile and personality types in others

Before you can learn to get along with people with different personality types, you must first identify yours. While there are tests in workbooks and online that help you do this, the following descriptions will also help you zero in on your personality type:

**Dominant (D)** - Described as demanding, vocal, adventurous and competitive, people with dominant personalities often make the first move in social situations and take the lead at work. They are often project leaders, pioneers

in their field, and innovators. People with this personality type may seem rude as they are often in a hurry and tend to interrupt other people as they are speaking. Most people would consider them blunt, opinionated and not up for open discussion.

Influential (I) - Influential people are the social butterflies of the world. They love to communicate, to perform and joke around. They often appear excited, open and friendly with everyone they meet. This personality type is also almost unfailingly positive.

**Steady (S)** - Steady personality types are stable, deliberate and follow a system. These are the people that like routine and dislike distractions. They proceed carefully and like to have all the details before making a decision. They can be quiet. However, they are great listeners when communicating one-on-one with someone. People with this personality type are rarely jealous and tend to keep their emotions on an even keel.

**Conscientious (C)** - Precise, logical and preferring perfection, conscientious personality types

are hard on themselves and like to follow the rules. They are often not very expressive in person and prefer to communicate in writing. For this reason, they can come across as cold and distant. However, this is not the case. They do not like to disagree or to be wrong, so they often keep their feelings to themselves.

## How to get along with everyone by tempering your dominant traits

If you find that others are not responding to you favourably in social situations, it may be that your personality traits are rubbing them the wrong way. We've all heard people talking about others and saying things like, "He's one of those people that's never wrong." Coming across as competitive and not open to other people's opinions are both traits of a dominant personality. So, someone with these traits can curb them somewhat, which will allow them to get along better with others. Following are ways to tamp down traits that others may view as unfavourable in you:

**D** - Don't be so quick to talk. Instead, give others time to speak.



Practice patience and try not to dominate conversation. Consider other people's feelings before saying something that could be construed as blunt or impolite. Bottom line: take a deep breath, enjoy the small talk, and slow down.

- I Try not to talk as much and allow others to join in the conversation. Do not violate other people's personal space by getting in their face or talking too closely. Keep to the subject at hand and do not derail the conversation and lead it in a different direction.
- **S** Allow yourself to talk and join in the fun. Try to be more expressive and animated in your discussions without becoming too emotional. Don't be afraid to talk about things you're unfamiliar with and focus a little less on the details.

**C** - This personality type needs to talk more as well, but not include as much detail. Ignore the facts and figures and spend more time talking about your emotions. Strive to inspire others and not to appear aloof and uncaring.

### How to like others even when they irritate you

In addition to tempering your own traits, you should learn to become more tolerable of other personality types. You can do this once you realise that most people don't try to annoy you or hurt you on purpose. They also don't think they're better than you are. They are merely products of their personality types. And through mutual understanding, you can get along with just about anyone.

"Once you know your own and how to identify others, then it becomes a lot easier to establish rapport and potentially influence others."

The next time someone does something that ruffles your feathers, think about the above personality traits. When you see people's actions as products of their personality and not acts of hostility, you will become more understanding and tolerant of other people's behaviours.

## GETTING TO SCHOOL SAFELY

HOW TO PREPARE YOUR CHILD TO WALK OR BIKE RIDE SAFELY TO SCHOOL AND BACK



It is that time of the year when our children are back to school. In some cases walking or riding a bike is the best option to get to school. While this can be fun for your child, you still have to feel assured they are safe while doing it. If you are allowing your children to walk or ride to and from school then here are a few quick tips to help keep them safe.

**Choose the safest route possible.** It is a great idea to practice riding or walking to school with your child. While on the practice run look out for the hazard spots and then decide which would be the safest route for your child to take.

**Teach your child to only cross at intersection.** Show your child the intersections to cross at and to always look both ways before crossing. Make sure they always use a pedestrian crossing as a priority point to cross any road.

Arrange for your child to walk with a buddy or as part of an organised walking school bus. It can be fun to walk with a friend, or with an organised walking school bus. It also helps everyone feel more safe.

**Never get into a stranger's car.** Make sure you advise your child to never talk to strangers and never get into a stranger's car.

Always obey traffic signs and lights. Traffic lights are there to keep you safe.

**Reassure your child daily.** Discuss the route your child will take to school daily. This allows your child to have a clear understanding of what is happening for his/her trip to and from school.

**Have a family password.** As a family decide on a secret word, that is only known by your family and is easy to remember. If plans change and a friend was to pick up your child, then they would need to disclose the family password before your child went with them. This allows your child to feel safe with the new arrangements.

## **PERSONAL SAFETY**



### When out and about

- Appear confident, self assured and comfortable in your surroundings through strong, positive body language. Look 'streetwise' rather than fearful.
- Be aware of your surrounds and alert to what is going on around you.
- Listen to, trust and act on your instincts. If you sense danger from someone, something or a place, immediately remove yourself to a safer place.
- Do what you think will best preserve your safety. Options include running away, screaming, negotiating with the attacker, calling for assistance, and using physical self defence as a last resort.
- Don't put up a fight for your bag or other possessions. If someone threatens you and tries to steal your belongings, the safest option is to surrender the items. Take note of the offender's description and immediately report the incident to police.

Wearing headphones or using your mobile phone while out walking can reduce your awareness of what is happening around you and make you more vulnerable to an attack.

If you are a victim of any form of assault, you are encouraged to report the incident to police.

If you observe suspicious or threatening behaviour, call police. You can dial 000 (triple zero) in an emergency, even if your phone is locked.

If safe to do so, respond to any calls for assistance. Assisting others in need is important and may prevent or stop an assault from escalating.



## **NHW ACT**

**AUSTRALIAN CAPITAL TERRITORY** 

# New partnership between Neighbourhood Watch and ACT Policing

**CLARE McGRATH** 



### Welcome, Detective Station Sergeant Jason Kennedy

Detective Station Sergeant Jason Kennedy has recently been appointed as the Officer in Charge of the newly formed Community Safety Team in ACT Policing.

Jason has been an operational police officer in the ACT for more than 20 years and brings a wealth of knowledge and ideas to improve community safety in the ACT.

Jason recognises that Neighbourhood Watch is a key partner of ACT Policing, and instrumental to a number of community safety strategies.

A new partnership has now been forged between Neighbourhood Watch and ACT Policing, and Jason has been appointed to the Neighbourhood Watch Australasia Board.

Jason will be a regular attendee at our community activities and Area Coordinator/Board meetings.

### Parties at the Shops

ACTNHW has been partaking in a community event called "Parties at the Shops". This event is at local shopping centres and is a great opportunity to inform the local community about NHW. They have been very successful and have gained a number of new members.

Parties at the Shops was developed for the Centenary of Canberra in 2013 and celebrates the national capital's unique suburban shop clusters.

#### Website update

The website for ACTNHW is being updated and it will now include links to ACT Policing, Crime Stoppers and NHWA.



### **NHWA** photo pick

### **METFORD NORTH NHW**

Thanks for sending us your great snaps. Our pick is the Metford North NHW getting ready to man their free Christmas barbecue (New South Wales).

Left to right: Mike Moran, Karen Stackman, Pete Neville and Belinda Fitzpatrick. Front: Bill Hackney.

Send us your community photo to admin@nhwa.com.au

## **NHW NSW**

**NEW SOUTH WALES** 

## The Neighbourhood Watch Australasia Strategic Planning Workshop and Board Meeting

In a joint effort between New South Wales Police Force and Neighbourhood Watch Australasia, the Neighbourhood Watch Australasia Strategic Planning Workshop was held at the Police Leadership College in Richmond, NSW.

For three days from 3 February, the NSW Police Force Operational Programs Command hosted 20 delegates for the future strategic planning of Neighbourhood Watch Australasia.

The Neighbourhood Watch
Australasia Board members and state
delegates were from New South
Wales, Queensland, Northern Territory,
Tasmania, Victoria, Western Australia
and New Zealand. The members
included NHWA CEO Ingrid Stonhill,
NHW President Bernie Durkin
and senior police from several of
the states.

On the first day, delegates arrived at the Police Leadership College (PLC) Richmond and began an information sharing session of Neighbourhood Watch programs and initiatives from each area. The messages highlighted the need for relationships in building good personal and community health.

The second day was dedicated to the creation of an overarching strategic

plan for NHWA facilitated by NSW Police Force. After a presentation from Chief Inspector Rob Rowe on 'Environmental Scanning', members of the Performance Improvement and Planning (PIPP) Unit facilitated the remainder of the day to assist the delegates' movement into the future.

Chief Superintendent Brad
Shepherd, Commander Operational
Programs Command and NHWA
Board member, said, "This workshop
has been a wonderful opportunity
to have all delegations from across
the country coming together to
frame a strategic direction for
this long-standing and successful
community program."

At the conclusion of day two's planning session, delegates were treated to a formal dinner at Yarramundi House in Richmond which was also attended by Deputy Commissioner Nick Kaldas APM and Acting Assistant



Margaret Pearson and Jason Kennedy.

Commissioner Kyle Stewart APM, Command MEIG.

Deputy Commissioner Nick Kaldas APM addressed the dinner guests supporting the Neighbourhood Watch Program and included in his remarks, "Neighbourhood Watch is a fundamental community engagement program that brings local communities and police together to address local issues."

On the final day the NHWA Board meeting was held, where new members Superintendent David Cowan (VicPol) and Inspector Les Bulluss (QldPol) formally joined the board.

The organisers from Operational Programs Command wish to thank all supporting personnel, especially the facilitators from PIPP and PLC staff.



NHWNT's Raquel Nicholls-Skene, Tracy-Dale Middleton and Sue Fraser Adams.



Les Bulluss, Caroline Faas, Raquel Nicholls-Skene, Bernie Durkin and Glynis Cameron.



NSW Deputy Commissioner Nick Kaldas.

## Inaugural NHW advisory group meeting held in NSW

After hosting a successful Neighbourhood Watch Information Day in Surry Hills, Chief Superintendent Brad Shepherd, NSW Police Force Corporate Sponsor for Crime Prevention, hosted an inaugural NSW Neighbourhood Watch Advisory Group meeting at Parramatta on 20 August, 2015.

The meeting was attended by representatives from a number of NHW groups, their local Crime Prevention Officers and members of the Crime Prevention Team.

During this meeting the group received a briefing from Chief Superintendent Shepherd regarding NHWA, and Sergeant Karen Swindail also updated the group on current issues affecting NHW in NSW. All participants had the opportunity to debrief the February information day and it was decided that the next day would be held in March 2016 at the same venue in Surry Hills.

All members of the Advisory Group had the opportunity to exchange ideas with each other, particularly in relation to newsletters, fundraising and how to apply for grants with NHWA.

All members were particularly interested to hear from one of NSW's more recent groups set up by Mr Bill Hackney of Metford in the Hunter Valley who has combined modern social networking with traditional NHW.

## NS NEW ZEALAND

**NEW ZEALAND** 



## Kia Ora from New Zealand

KELSEY SCARR
NATIONAL MANAGER, NEIGHBOURHOOD SUPPORT NEW ZEALAND



Kia Ora to all Neighbourhood Support members, sponsors and stakeholders within Neighbourhood Watch Australasia who are reading this great publication. It is an honour for me to have an article in this magazine, so a big thank you to NHWA for the opportunity.

My name is Kelsey Scarr and I am the new National Manager for Neighbourhood Support New Zealand (NSNZ) based in the National Office in Wellington. I have come into this role with passion and the drive to see our organisation grow and be seen as a leader in the community safety and not-for-profit sectors.

In my previous role I was the Manager of Hutt Safe City Group Charitable Trust which is an organisation based in the Hutt Valley encompassing the governance and administration of four portfolios including Neighbourhood Support, Community Patrols, Junior Neighbourhood Support (JNS) and administration of the CCTV camera structure.

I was in this role for five-and-a-half years and thoroughly enjoyed my role. Hutt Safe City is unique because it works very well and brings together groups that are sometimes fragmented in other cities.

I also sat on the NSNZ Board for four years as the Deputy and then Delegate for the Wellington District and a member of the JNS National Development Committee.

It was a challenging time with the delay in the transition over the first two months in my role, but it has opened a new door for NSNZ to rediscover our vision, objectives and ask the question 'how does NSNZ look to our communities and where do we want to be'?

As the NSNZ board, one area we will be focusing on is the relevance of a national body and the benefits it provides to our communities. Along with the 2016 national tour that is being Y have come into this role with passion and the drive to see our organisation grow and be seen as a leader in the community safety and not-for-profit sectors."

carried out, we will be undertaking to connect with all of our coordinators nationally in an unprecedented way. We plan on putting a face to the national organisation name and making it far more personal to our area coordinators than it has been in the past, finding out from them what they require from us as a national body. It is time we listened to what our grass roots want as they are the face of NSNZ in the community.

I look forward to working with all levels of our organisation to increase the presence and recognition of NSNZ across NZ through growing stakeholder partnerships, identifying national sponsorship opportunities and gaining national public promotion.

I look forward to strengthening the partnership with Neighbourhood Watch Australasia. I see benefit for both organisations to connect and share what works well and how we can increase the collaboration between NSNZ and NHWA.

If you would like to contact me I can be reached on nsnz.nationalmanager@gmail.com

## Hutt Valley Junior Neighbourhood Support Big Day Out 2016

The Hutt Valley Junior Neighbourhood Support scheme has nine schools from across the valley participating.

The aim of the scheme is to 'Promote a sense of pride, safety and community spirit in children, their schools and the wider community.'

During 2015, 72 children received awards for; helping a parent while having a seizure, organising a litter pick up and being a dedicated school patroller – this is just to name a few!

From the 72 children to receive awards 18 were invited to attend the 'Big Day Out'.

The day started at the Police Puppy Training School where the children had an opportunity to meet the puppies and enjoy a dog handler demonstration. After lunch at the Police Training College the children visited the Police Museum; here they had an opportunity to learn about forensics, dress up and take their own fingerprints.

It was a pleasure to accompany these outstanding young people, well done to all!

A big thank you to police, our three Hutt Valley Neighbourhood Support Coordinators and Hutt Safe City representatives for attending and making the day run so smoothly.

The children had a day to remember.





## **NHW NT**

**NORTHERN TERRITORY** 

# Combined Crime Prevention and Community Safety team takes to the bush

Recently, Community Engagement Police Officer (CEPO) Constable 1/C Robert Cartmill had the opportunity to take NTFRS Senior Fire Fighter Paul Rubie and visiting Royal Papua New Guinea Police Constabulary (RPNGC) observers Inspector Josephine Kumai and Chief Sergeant Abraham Hualupmomi to some of the remote communities south of Katherine.



The purpose of the community safety visits was threefold:

- 1. Fire safety lessons for the students of the five schools in the region; Barunga, Beswick, Manyallaluk, Mataranka and Jilkminggan (308 students in total). The fire safety messages included the 'Smart Sparx' program, information about grass fires and the importance of smoke alarms. The package was delivered in an engaging and fun way with younger children learning the importance of STOP, DROP, COVER and ROLL when trying to extinguish fires on clothes. All the children enjoyed watching firefighter Paul put on his protective clothing in the quickest possible time (45 seconds was the best time recorded).
- Throughout the week the combined team had the opportunity to speak to the students in small groups and reinforce the fire safety message.
- 2. The 'Speak Up' Campaign was also delivered to the students of the five schools. The purpose of this program is to inform community members of when

and how to use the '000' and '131 444' numbers and what to expect when they dial these numbers. CEPO Robert Cartmill also had the opportunity to re-contextualise the story of 'The Boy who Cried Wolf' into the 'The Child who cried Croc' to emphasise the importance of not making prank calls to the triple zero number.



Wugularr School Beswick: Robert Cartmill, Josephine Kumai, Abraham Hualupmomi and Paul Rubie.



Inspector Josephine Kumai, Speak Up campaign Mataranka.



Constable Robert Cartmill - Speak Up.

3. RPNGC Inspector Josephine Kumai and Chief Sergeant Hualupmomi spoke to the students of the schools about police work in Papua New Guinea. They also explained the similarities and differences they have observed between the Northern Territory and Papua New Guinea. Inspector Kumai stressed the importance of school attendance and learning in building an educated and resilient community.

The messages were well received. Throughout the week, the team was ably supported by local Police - Sergeant Matt Ridolfi from Maranboy and Sergeant Thomas Chalk from Mataranka, who have made a very significant and ongoing contribution to improving school attendance and community safety and increasing engagement in Beswick, Barunga and Jilkminggan.

Remote Police remain committed to working with local remote school attendance officers, traditional owners, elders, community members, youth and service providers to improve community safety throughout the NT.





## The Ripple Effect - Groote Eylandt

Currently on Groote Eylandt, local elders and residents at communities of Angurugu and Umbakumba have been working with police, Remote School attendance teams, schools, AFLNT, Corrections and other stakeholders including Department PM&C to bring about positive change and to make their communities safer.

The community members are also very encouraged to hear that Charlie King and AFLNT and police are working toward launching the "No More" domestic violence program on Groote in 2016.

The Officer in Charge, Senior Sergeant Alex Brennan and other police members have been working closely with local residents and service providers to bring about proactive positive change with regard to community members making good choices. As was recently pointed out by Corrections and Police at Family Violence Program held in Angurugu. the ripple effect of one person making a good choice and being determined to make a single family unit stronger, can bring positive change for generations.

The reverse side of that coin with regards to one person making bad choices and their consequences was also analysed in depth. It was clear the message had struck home with the men attending the FVP course with one man summing it up by saying:

"Understanding all this, knowing I have choices, knowing I can change, it will change my life."

Police presented the graduating men with their FVP course graduation certificates. One of the men attending the FVP was doing so voluntarily for the second time to better learn from his "toolbox"



# "Understanding all this, knowing I have choices, knowing I can change, it will change my life."

of choices and gain more ideas on how to become a better father and husband for his family.

Police also explained the 'Speak Up' campaign that is a program formed in partnership with Neighbourhood Watch Australasia. It was reinforced that if a disturbance is starting, people must call police, then get their family away to safety and tell other families to do likewise.



## NHW QLD

**QUEENSLAND** 

# Mackay Neighbourhood Watch sets a marvellous example at connecting with teenagers!

Neighbourhood Watch Queensland (NHWQ) groups continue to produce excellent results by organising local events to raise the profile of the program.

On Friday 22 January 2016, at the parkland near the Bucasia Skatepark, officers from the District Crime Prevention Coordinator's (DCPC) Office, Mackay Northern Beaches and the District Duty Officers held a barbecue lunch for community members passing by the area.

The day proved very successful with significant interest in Neighbourhood Watch from locals in the park. A team of volunteers in policing, Northern Beaches NHWQ members, and police set up the Neighbourhood Watch trailer and worked hard to make the day such a success. At the same time, they enjoyed chatting informally with the local youth at the nearby skatepark over lunch. Some of the discussions were work related - most were not. (For the record, skate stunts are not normally an area of strength for police officers, but, hey, Mackay DCPCs will try almost anything once.)

As part of the NHWQ vision to enticing the younger members of our community into the NHWQ fold,

NHWQ caps were also available for anyone interested in adding this new hip 'accessory' to their 'ensemble'. Acknowledgements to the staff of the NHWQ State Office for their creative prowess with the design, and coordinating the production and distribution around Queensland to various DCPCs.

This type of promotion was ideal with a captured audience and a relatively simple day to plan. Mackay NHWQ wish to extend a massive thank you to all who attended and supported their day out. They look forward to catching up with some of the guests at this lunch, at a different location in the future for a similar gathering. At the same time, congratulations to all people involved for making this event, and other like events, such a great success for a safer and more secure community.

Great work Mackay at raising the profile of NHWQ, promoting the benefits of NHWQ, and to be seen supporting police, ensuring a safer and more secure community.





## **NHW TAS**

**TASMANIA** 



## Introducing Tasmania Police's latest "ruff" recruits vying for a position in the service!



These furry recruits are:

### Ora (below)

A 15-month-old cream female Labrador that has earned the nickname "Precious". She has a very gentle nature but still has attitude, says handler Senior Constable Tracey Kirkby.



### Una (below)

A 15-month-old black female Labrador with incredible drive and energy. She has a lovely nature and is very much still a puppy. She has a bit of a cheeky side to her as well, according to handler First Class Constable Kevin Smith.



### Bernie (above)

A 17-month-old male cream Labrador with a laidback nature like his handler Sergeangt lain Shepherd. They are very well suited to each other and he does not miss a beat!

### Cliff (opposite)

A 17-month-old male cream Labrador with a stubborn and headstrong nature. He's certainly trying to be the dominant personality in the team but handler First Class Constable Gavin Storay is persisting and Cliff is starting to see who's boss!

The pups will be put through their paces over the coming weeks and the successful two dogs are expected to start their career with Tasmania Police in April. The remaining two pups go back to Border Force for more training.

We hope you'll join the "ruff" recruits on their journey over the coming weeks!



In 2016 we celebrate 30 years of operation in the state. Like Neighbourhood Watch everywhere we have waxed and waned in regard to our numbers of Watches and members but currently we are enjoying a resurgence of interest.

With a new Board and our continued excellent partnership with Tasmania Police as well a new relationship with Tasmania Fire Service, who have a member on our Board, a developing and very welcome involvement with Crime Stoppers in Tasmania, we are engaging with some new demographics and extending our reach into areas not previously pursued. We see many positive outcomes for our new and continued relationships.

In partnership with local police we have organised and run public forums in Launceston, Devonport and Ulverstone where local issues and crime statistics are discussed with the community. These well attended forums are proving valuable for information sharing and looking at ways to consider proposals for crime prevention in the various areas. NHWT will continue to be involved in these very community and business focused activities as and when requested.

It is proposed that a local magistrate will address a future forum to provide some understanding as to how decisions are made and discuss why sometimes the public disagree most strongly with the outcome of a well publicised crime. This proposal follows comments made at forums where some in the community feel that the judiciary make very lenient decisions when public perception would expect otherwise. These are complex issues and not easily understood so we are hopeful that a 'decision maker' can explain the complexity and process undertaken to arrive at a decision based on the evidence put before them. Should be a very interesting forum!

Some new Watches have recently joined our number and the President has addressed a number of groups around the state who are interested in forming a Watch in their area. It is worth noting that in most cases the reasons for an interest in forming a Watch are the traditional reasons: a sudden outbreak or continued acts of mostly 'petty' crime, and the desire to live in a safe community. Whilst we endeavour to embrace amazing new technology and understand social change, the basic elements of the need to feel safe and secure never change. NHW needs to continue to endorse its original concepts and ideals whilst acknowledging modern thinking and implementing, where possible, available technology.

Kaye Fox, a member of
Nubeena Neighbourhood
Watch, was the winner of
the Heather and Christopher
Chong Outstanding Achiever
Award at the recent
Tasmanian Community
Achievement Awards.

Kaye's contribution across a range of community organisations was pivotal in her being awarded the outstanding achiever award.

She was also the winner of the People's Choice Award for which Kaye will be enjoying a night's accommodation for two people at Pumphouse Point courtesy of Ricoh Business Centre Hobart.

In general terms the purpose for our existence has not changed but the way we do business has provided some new options.

In the south of the state NHWT was invited to be part of an open day celebrating 40 years of the Tasmania Police Academy. We thank our volunteers who set up shop and distributed information about NHW on the day.

## **NHW VIC**

**VICTORIA** 



## Letterbox drops in eastern suburb hotspots

Boroondara police have teamed up with Neighbourhood Watch to conduct letterbox drops in areas experiencing volume crime.

Thousands of information brochures providing tips on how to avoid a burglary or theft from motor vehicle have been delivered to homes in Kew and Glen Iris.

Boroondara station's crime prevention officer (CPO) Leading Senior Constable Linda Kane said they used weekly intelligence reports and hotspot maps to identify areas where volume crime was occurring.

"Out tactical intelligence officer and crime investigation unit provide us with information that helps us identify crime patterns," she said.

"With the support of NHW volunteers we then conduct letterbox drops and car park audits in areas identified as crime hotspots.

"The response has been very positive and we plan to continue with the brochure drops on a bi-monthly basis." The Boroondarra Eyewatch page has also been used to raise awareness about volume crime and how to avoid becoming a victim.

"It's a really fantastic resource and another way for us to share crime prevention information with the local community," Leading Senior Constable Kane said.

"We also regularly meet with Division 1 CPOS who conduct similar crime prevention drives in their local areas."

## **NHW WA**

**WESTERN AUSTRALIA** 



# Perth Zoo hosts Neighbourhood Watch WA end of year function

Neighbourhood Watch WA celebrated their end of year with a Big Morning Tea event at the Perth Zoo.

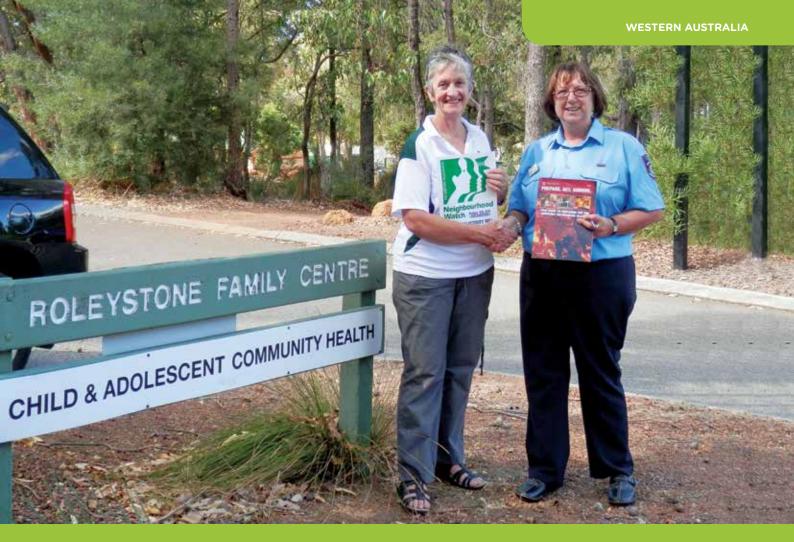
Neighbourhood Watch active volunteers and local government representatives were invited to attend the informal morning tea to network with other members of the WA Neighbourhood Watch family and share stories of their year.

People that registered their interest in attending by the due time were then invited to bring their families to the event. The morning was an informal event from 9.30am-11.30am with attendees encouraged to wear green.

Bernie Durkin, State Director of Neighbourhood Watch WA, kicked off the morning with a short speech announcing a number of new initiatives being undertaken by the WA State Office plus reinforcing our back to basics philosophy for our members to continue to use as a basis for their projects and events in their local communities.

"We are now more accountable in terms of the investment WA Police make to Neighbourhood Watch WA and are required to provide evidence of that investment," Bernie announced. "It is important that no matter how small an event, project or community program you are running, you let us know so we can capture that information and present it at the end of the financial year to demonstrate all the hard work you do in your communities...Thank you for your continued commitment to building safer, friendlier and connected communities. Keep up the good work!"

Attendees were encouraged to mix and mingle with each other.
After the event people then had free entry into the zoo to further enjoy the zoo facilities.



## A great Neighbourhood Watch partnership

PAT HART, NHW ARMADALE

Roleystone Neighbourhood Watch, under the stewardship of Armadale Neighbourhood Watch, was launched early this year at the Roleystone Family Centre.

The strength of this Neighbourhood Watch is the great partnership it has formed with the Roleystone Bushfire Ready Groups.

Roleystone and their next door community of Karragullen are located in the Darling Ranges, an area identified as an extreme fire prope area east of Porth

Bushfire Ready Groups, similar to Neighbourhood Watch, are about getting to know your neighbours and sharing contact information. This is invaluable information when there is an emergency. Bushfire Ready Groups are also similarly "The strength of this Neighbourhood Watch is the great partnership it has formed with the Roleystone Bushfire Ready Groups."

encouraged to check and update their home and contents insurance and to have photographic evidence of key contents in case of loss.

There are many similarities between the two organisations. As there are quite a number of Roleystone Bushfire Ready Groups established, but also the need to establish more, we saw a great opportunity to work together. Chris Cairns, the Roleystone Bushfire Brigade Officer in Charge of the Bushfire ready Groups, and Pat Hart, the Roleystone Neighbourhood Watch facilitator, are both members of the Roleystone Family Centre who have also agreed to form a partnership with the Roleystone Neighbourhood Watch to be the Centre where all their literature is available from.

At their launch at the Family Centre they were fortunate to have Sergeant Tom Weidman and Corporal Caruso, who are the local area Community Policing Team attend and offer their support. Those present at the launch were given an overview of the role the police have to support the community and what the community can do to assist the police.

## **AFP**

**AUSTRALIAN FEDERAL POLICE** 

## ThinkUKnow's fresh new look for 2016

ThinkUKnow has 'hit the ground running' in 2016 with presenter training rolled out across Australia this month, with a fresh new look. While the mandate of the ThinkUKnow team remains the same, the 2016 presentation has seen a significant transformation.

In an effort to keep the community safe in a rapidly changing digital space, the 'new look' ThinkUKnow has incorporated targeted information and recommendations about current and emerging trends with the aim of empowering every Australian to be safe, respectful and resilient online.

Over the last month, the ThinkUKnow team has visited most capital cities providing training to both industry and law enforcement volunteers in the new presentations. This training was met with excitement and positive feedback, and further training will continue over coming months to ensure our accredited presenters are well-equipped to deliver ThinkUKnow in their local communities.

In addition to this, we recently welcomed Victoria Police to the program and we can now proudly say that ThinkUKnow will be delivered by all State and Territory police across the country. Working closely with our partners, Microsoft, Datacom and the Commonwealth Bank, the program is now more accessible than ever.

The updated ThinkUKnow program works to close the knowledge

gap between parents, carers and teachers and children when it comes to technology and the online world. The program provides tips, subject matter expertise, insight and support through a range of resources both on and offline.

This year, the program has adopted a more holistic approach with the presentations for adults and young people now coming together under the same banner. The presentations have been created to strategically align so that parents, carers, teachers and students receive the same messaging around cyber safety

both at home and at school, but of course, messaging that is tailored for a specific age group. This alignment is intended to make it easier for parents, carers and teachers to have more open and effective discussions with children and young people about the way they use technology and the internet, and how to stay safe online. Local members of State and Territory police will continue to deliver the presentations in schools, from grade three through to year 12.

Just as the digital environment is constantly changing and evolving, the information we provide to our





audience must also evolve. Program resources are regularly reviewed to ensure they reflect current trends and issues, and feedback obtained through the presentations is used to highlight where there is a need in for new resources about particular apps, websites or online trends.

Through our conversations with both our industry and law enforcement partners, some alarming trends have been highlighted recently, in particular the growing use of 'vault applications'. Vault applications claim to store content, such as personal information, texts, contacts, and images inside a 'secure' digital storage space, likened to a vault. The app itself is disguised as a standard phone app, such as a calculator, and requires a password to access the information stored on it. However, while the disguised appearance of the app and the password access might have users believe their stored content is safe, like many things on digital devices these apps are not 100 per cent secure. These vault applications are not immune to hackers and system crashes which can see individual's personal information and images compromised and end up in the wrong hands. There have also been instances where an individual's private images stored in this type of app are later used for sexual blackmailing (sextortion).

The ThinkUKnow team and partners aim to provide education and advice about technology and the online world and the challenges it presents in order to help people make informed decisions about their own use. Most issues online are avoidable provided people are aware of how to protect themselves, and what to look out for in terms of the apps and programs you choose to trust with your personal information.

ThinkUKnow is excited for the year ahead and to continue working alongside Neighbourhood Watch Australasia and our partners in industry and law enforcement to build a safer online environment for all.



"The Think! Know team and partners aim to provide education and advice about technology and the online world and the challenges it presents in order to help people make informed decisions about their own use."

## REGISTER ONLINE

## Starting your own group is easy

Find some other neighbours who would support wanting to live in a safer community and to become part of a Neighbourhood Watch program with you. Often people are willing; it just needs a neighbour to take the first initiative by asking them if they would like to be involved.



It's easy to create a group online! Just go to http://192.185.156.252/~nhwacom/join/start-group and fill out the following information:

### 1. Privacy Policy and Terms and Conditions

Please ensure you have read and agree to the NHWA privacy policy and terms and conditions in order to register.

### 2. Your details

This information is for identification purposes only and WILL NOT be shared or published.

#### 3. Identify your community area

Your community area could be a cluster of homes around you, your street or a larger block area.

For example:

- A cluster of houses
- A block of units, a housing estate or complex
- A street/streets
- A larger block area
- Other

## 4. Register your community interest with your NHW State Office

Sign up to stay informed. Your NHW State Office will assist you in establishing your NHW Group and provide you with all the information you need to get started.

### Register at

http://192.185.156.252/~nhwacom/join/start-group